

## ***Appendix K – Community Surveys and Focus Groups***

**K-1 – Community Survey #1 Findings – December 2020**

**K-2 – Focus Group #1 Summary – January 2021**

**K-3 – Community Survey #2 Findings – May 2021**

**K-4 – Focus Group #2 Summary – June 2021**

## **K-1 – Community Survey #1 Findings – December 2020**

# U.S. 69 Highway Corridor Survey

## Findings Report

*...helping organizations make better decisions since  
1982*

# 2020

**Submitted to the Kansas Department of  
Transportation (KDOT)**

ETC Institute  
725 W. Frontier Lane,  
Olathe, Kansas  
66061

**December 2020**



**ETC**  
INSTITUTE



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# U.S. 69 Highway Corridor Survey

## Executive Summary

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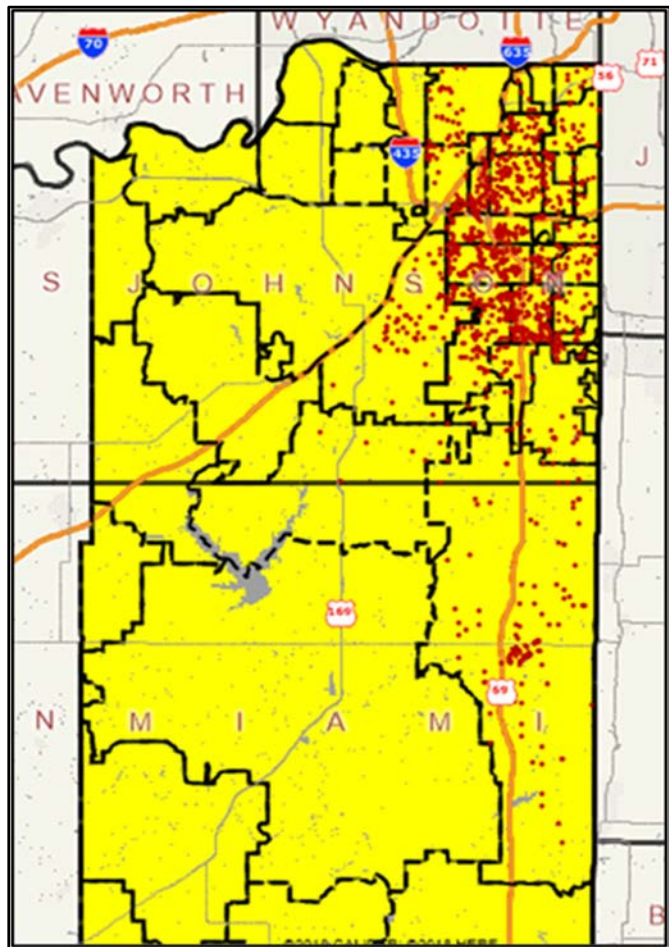
### Overview

ETC Institute administered a survey in November 2020 for the Kansas Department of Transportation (KDOT). The purpose of the survey was to gather statistically valid input from residents in eastern Johnson and Miami counties about improvements that are being considered to U.S. 69 Highway between 103<sup>rd</sup> and 179<sup>th</sup> Streets in Johnson County. Data collected from this survey will be used to ensure that the needs and priorities of the community are incorporated into the decision-making process.

### Methodology

ETC Institute mailed a survey packet to a random sample of households in eastern Johnson and Miami Counties on November 6, 2020. Each packet contained a cover letter, a copy of the survey, and a postage-paid return envelope. Residents who received the survey were given the option of returning the survey by mail or completing it online at [www.KDOTSurvey.org](http://www.KDOTSurvey.org).

A few days after the surveys were mailed, ETC Institute sent emails to the households that received the survey to encourage participation. The emails contained a link to the online version of the survey to make it easy for residents to complete the survey. To prevent people who were not residents of the survey area from participating, everyone who completed the survey online was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered online with the addresses that were originally selected for the random sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not counted. The red dots on the map to the right show the location of respondents to the survey.



The goal was to obtain completed surveys from at least 800 residents. The goal was exceeded with a total of 1,270 residents completing the survey. Of these 852 were residents of Overland

Park, 300 were residents of eastern Johnson County who lived outside Overland Park, and 118 were from eastern Miami County. The sample of 852 respondents from Overland Park included at least 100 respondents from each of the City’s six wards. The overall results for the sample of 1,270 respondents have a precision of at least +/-2.8% at the 95% level of confidence.

This report contains the following:

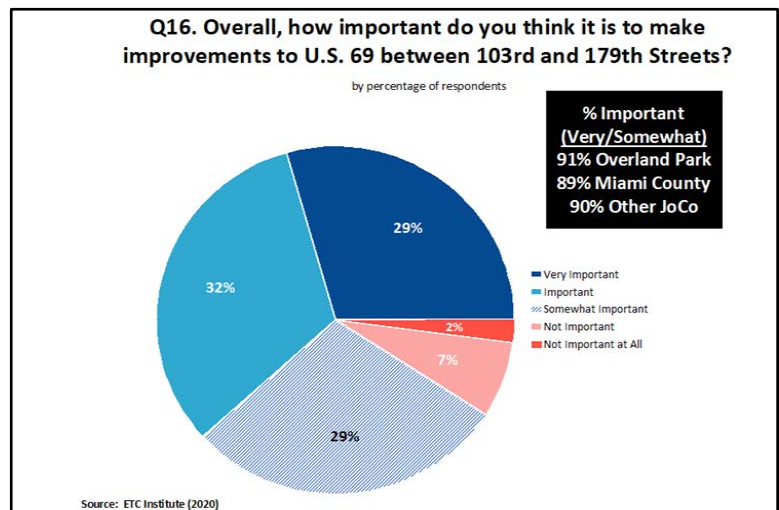
- Section 1: Charts showing the overall results of the survey
- Section 2: Crosstabulations that show the results by area (Johnson County – outside of Overland Park, Miami County, and Overland Park)
- Section 3: Crosstabulations that show the results for the City of Overland Park by ward
- Section 4: Crosstabulations that show the frequency of U.S. 69 use by respondents
- Section 5: GIS maps of selected results
- Section 6: A copy of the survey instrument

The major findings of the survey are summarized below and on the following pages.

## MAJOR FINDINGS

### ***Residents think it is important to make improvements to U.S. 69***

- Most (90%) of the residents surveyed thought it was important to make improvements to U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> Streets.
- More than 85% of the respondents from all six city council wards in Overland Park thought it was important to make improvements to U.S. 69. Residents of Ward 6, which is the City’s southern-most ward, had the highest percentage of respondents who thought it was very important.

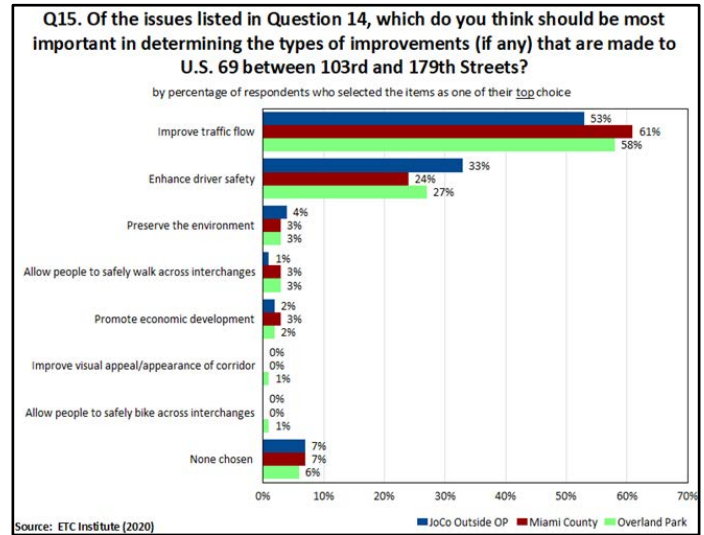


### ***Residents Are Concerned About Traffic Flow on U.S. 69***

- 60% of the residents from Overland Park and 62% of those from Miami County were concerned about the predictability of travel times on U.S. 69.
- Almost half (47%) of the residents surveyed thought congestion is worse on U.S. 69 than other Kansas highways.
- More than half (52%) of those surveyed were dissatisfied with northbound traffic flow in the morning and 57% were dissatisfied with southbound traffic flow in the evening. Although satisfaction was low in all areas, satisfaction was lowest among residents of southern Overland Park and Miami County.

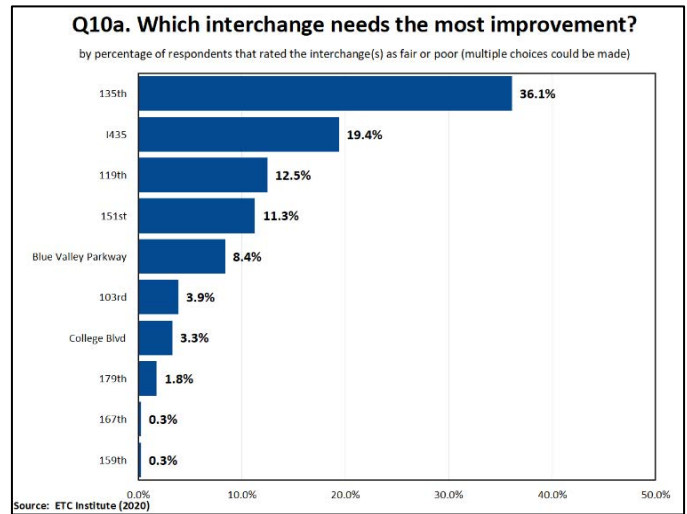
### Traffic Flow and Driver Safety Are the Top Priorities for Improvement

- When asked to pick which issue should be most important in determining the types of improvements that should be made to U.S. 69, improvements to traffic flow and enhancements to driver safety were the top two choices in all areas that were surveyed as shown in the chart to the right.
- This importance of these two issues was not surprising given the high levels of dissatisfaction with traffic flow and the fact that 62% of residents surveyed indicated they were concerned with driver safety on U.S. 69.



### Many Residents Think Interchanges in the U.S. 69 Corridor Need Improvements, Particularly 135<sup>th</sup> Street

- 41% of the residents surveyed thought interchanges in the study area needed major or minor improvements. Only 6% of those surveys rated the interchanges as “excellent”.
- The interchanges that respondents thought need the most improvement were: 135<sup>th</sup> Street (36%), I-435 (19%), and 119<sup>th</sup> Street (13%). The results for all intersections in the corridor are shown in the chart to the right.

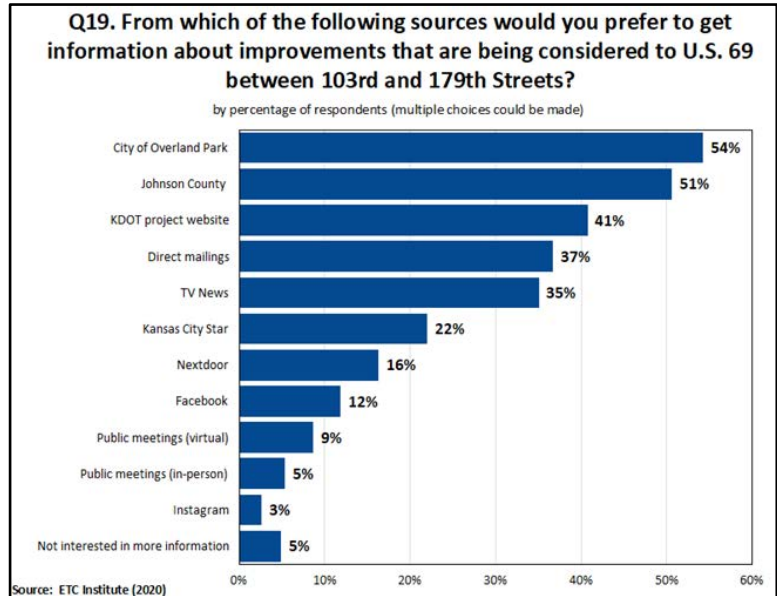


### OTHER FINDINGS

- Residents who use U.S. 69 are much more concerned about the predictability of travel on the highway than those who do not use it that often. Among those using U.S. 69 “almost daily”, 71% were concerned about the predictability of travel on the highway compared to just 28% of those who use it less than once per month.
- 42% of those surveyed indicated that they know KDOT was studying improvements to U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> Streets before they received the survey.
- Three-quarters (79%) of those surveyed indicated that they travel on U.S. 69 at least once a week.

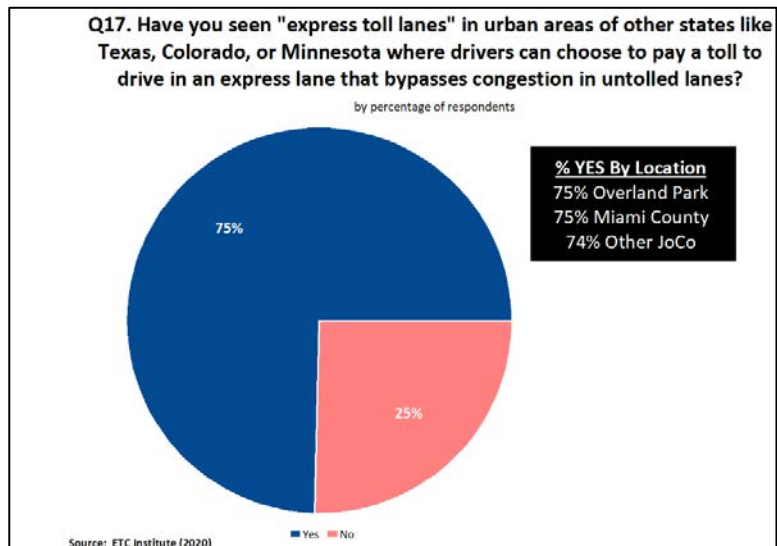
- The top three reasons residents travel on U.S. 69 are:
  - to shop/run errands (73%)
  - for recreation/entertainment/sporting events (55%), and
  - for work/business-related reasons (53%).
- Although most residents are concerned about traffic flow, 79% of those surveyed thought traffic flow had improved on U.S. 69 since the start of the COVID-19 Pandemic.

- The sources that residents would prefer to get information about improvements to U.S. 69 were the City of Overland Park, Johnson County, and KDOT’s project website. The chart below shows the percentage of respondents who preferred each of the sources that were assessed on the survey.



- When asked which source of information they would trust most, residents living outside the City of Overland Park indicated that would trust the KDOT project website most. Residents of Overland Park were just as likely to trust the City’s website as they were to trust KDOT’s website.

- Three quarters (75%) of those surveyed indicated they had seen “express toll lanes” in other states. Among those who had seen “express toll lanes” only 31% indicated they really liked the idea of paying a toll to bypass congestion.



- 19% of the residents surveyed indicated they would be willing to participate in focus groups that will be conducted by ETC Institute in December 2020 to better understand resident opinions about issues related to improvements on U.S. 69.

# **Section 1**

## **Charts and Graphs**

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# U.S. 69 ENGAGEMENT SURVEY RESULTS

**Dec. 1, 2020**

**US 69 EXPANSION PROJECT**





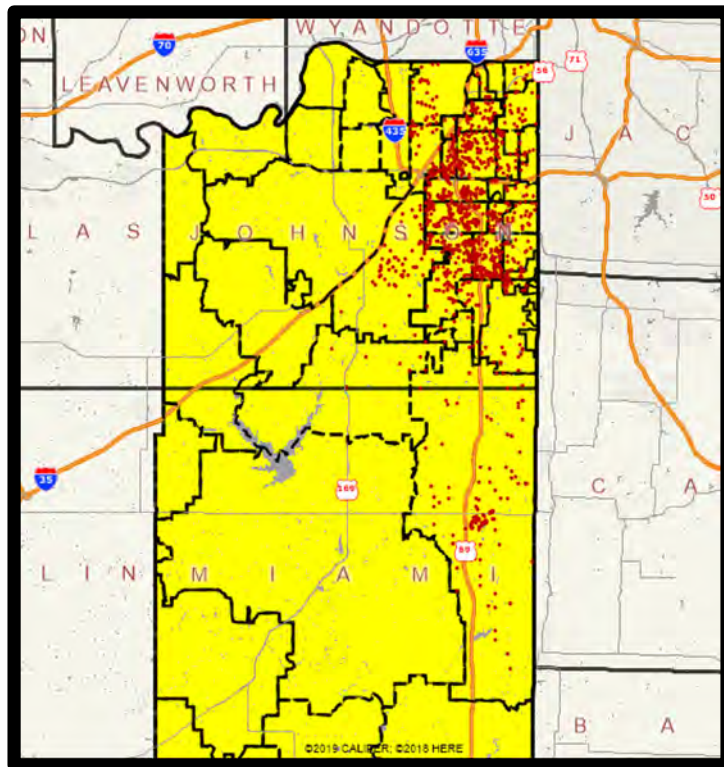
## SURVEY METHODOLOGY

- Survey was conducted by mail with follow-ups by email between November 6-25, 2020
- 1,270 surveys were completed
  - 852 from Overland Park (with at least 100 per ward)
  - 300 from JoCo east of Lackman outside O.P.
  - 118 from eastern Miami County
- Excellent geographic distribution
- Demographics are similar to recent Census estimates

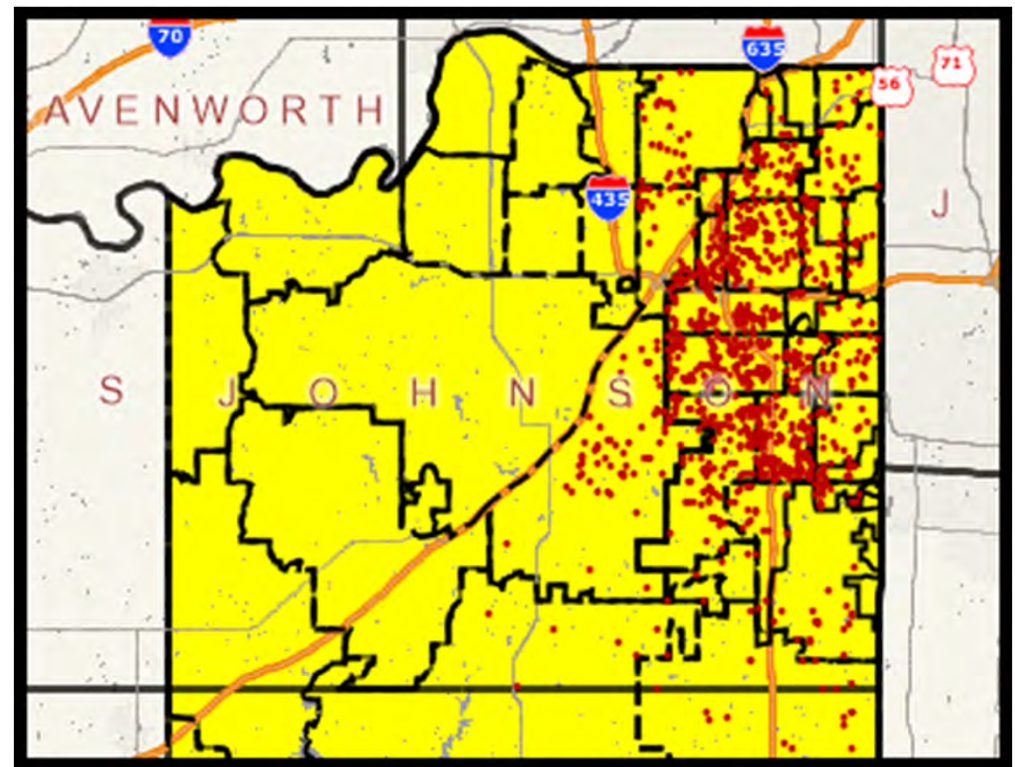


# LOCATION OF SURVEY RESPONDENTS

**View of Full Study Area**



**Zoomed View**



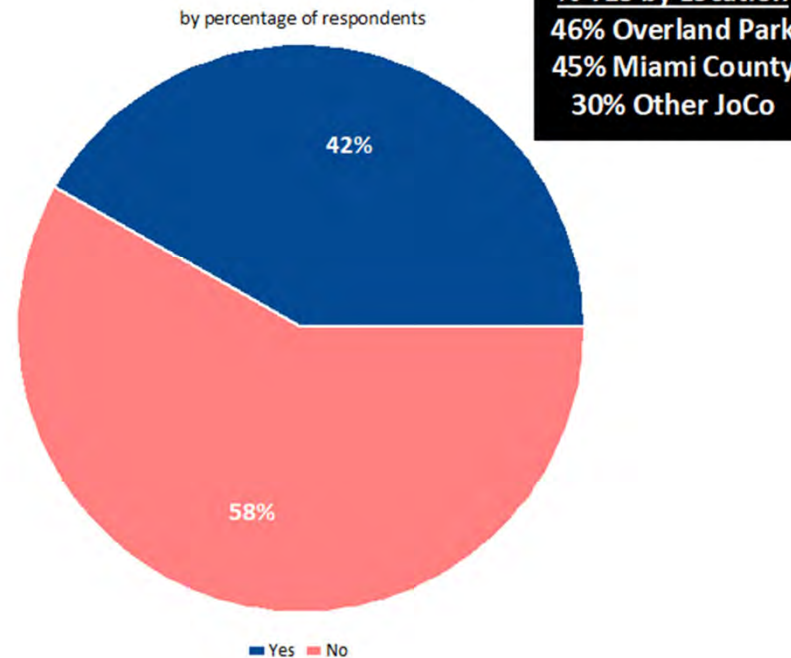
**US 69 EXPANSION PROJECT**





# SURVEY FINDINGS

**Q1. Before receiving this survey, did you know that KDOT was studying improvements to U.S. 69 between 103rd and 179th Streets?**



Source: ETC Institute (2020)

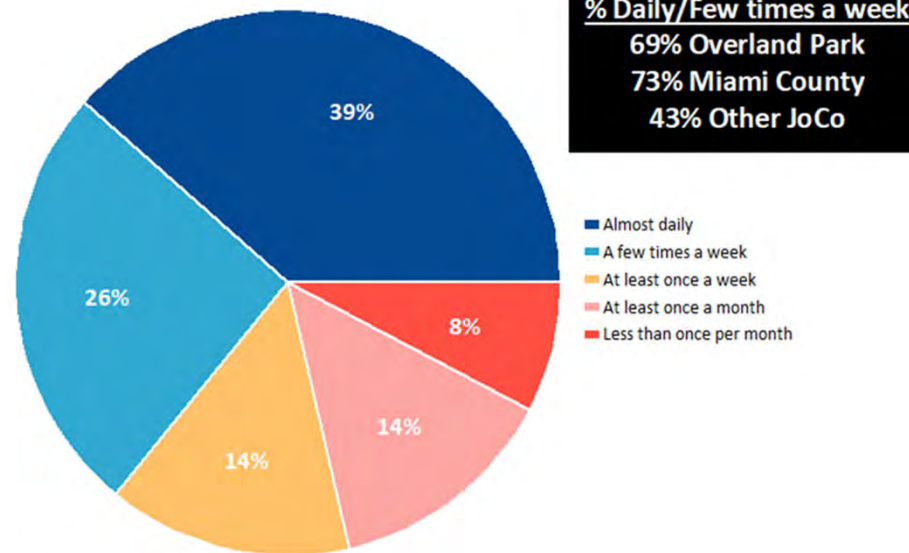
**Nearly half indicated they knew KDOT was studying improvements to U.S. 69**



# SURVEY FINDINGS

**Q2. Prior to the COVID-19 Pandemic, how frequently did you travel on U.S. 69 between 103rd and 179th Streets?**

by percentage of respondents (without "not provided")



Source: ETC Institute (2020)

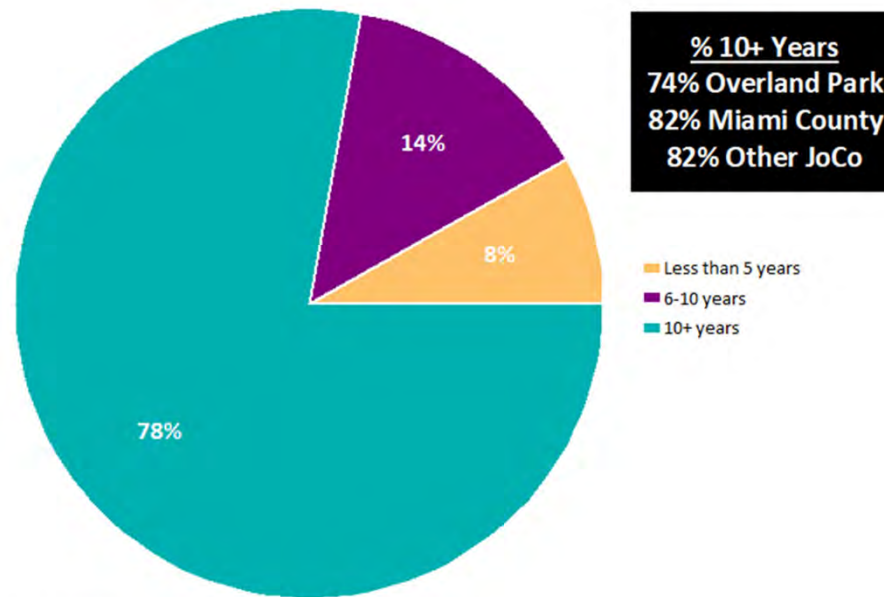
**Nearly two-thirds of those surveyed travel on U.S. 69 at least a few times per week**



# SURVEY FINDINGS

## Q3. For how many years have you been driving on U.S. 69 between 103rd and 179th Streets?

by percentage of respondents (without "don't remember")



Source: ETC Institute (2020)

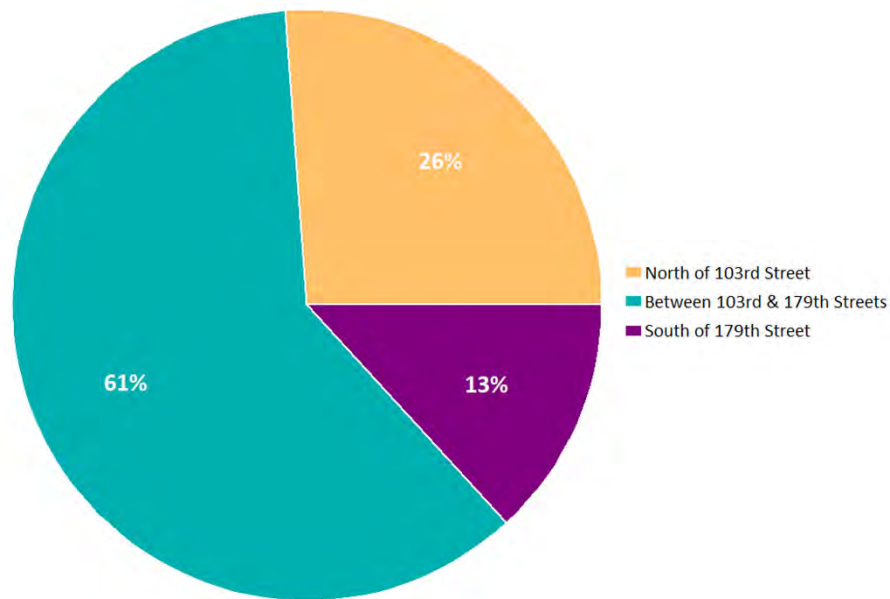
**Most of the respondents have been using U.S. 69 more than 10 years**



# SURVEY FINDINGS

## Q4. Which ONE of the following describes the location of your home?

by percentage of respondents (without "not provided")



Source: ETC Institute (2020)

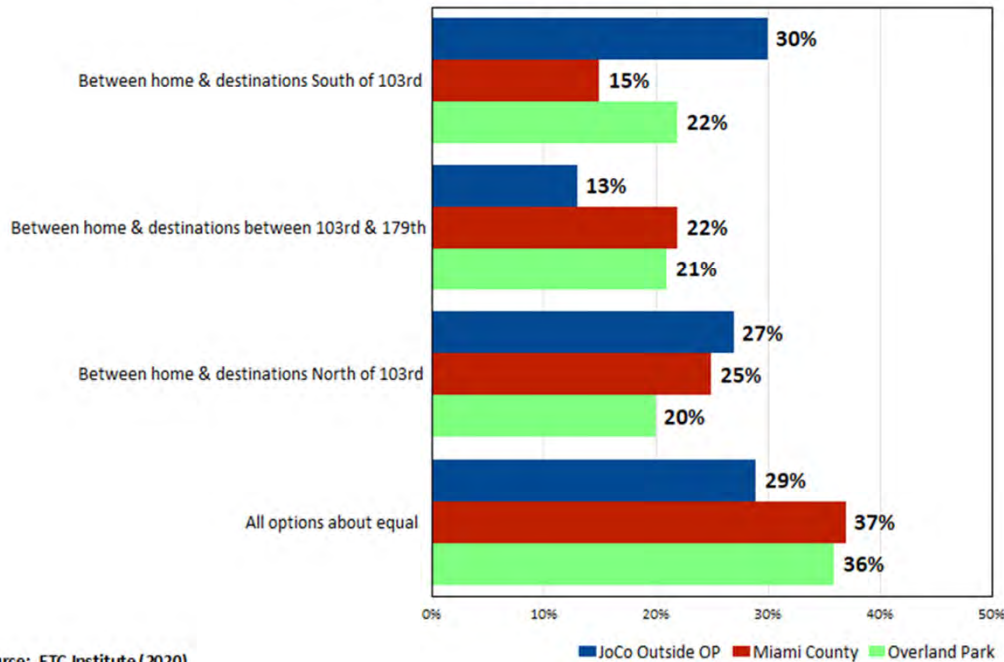
**There is good geographic representation from all areas in the corridor**



# SURVEY FINDINGS

## Q5. Which of the following ways did you typically use U.S. 69 between 103rd and 179th Streets before the COVID-19 Pandemic?

by percentage of respondents (% "not provided" not shown)



Source: ETC Institute (2020)

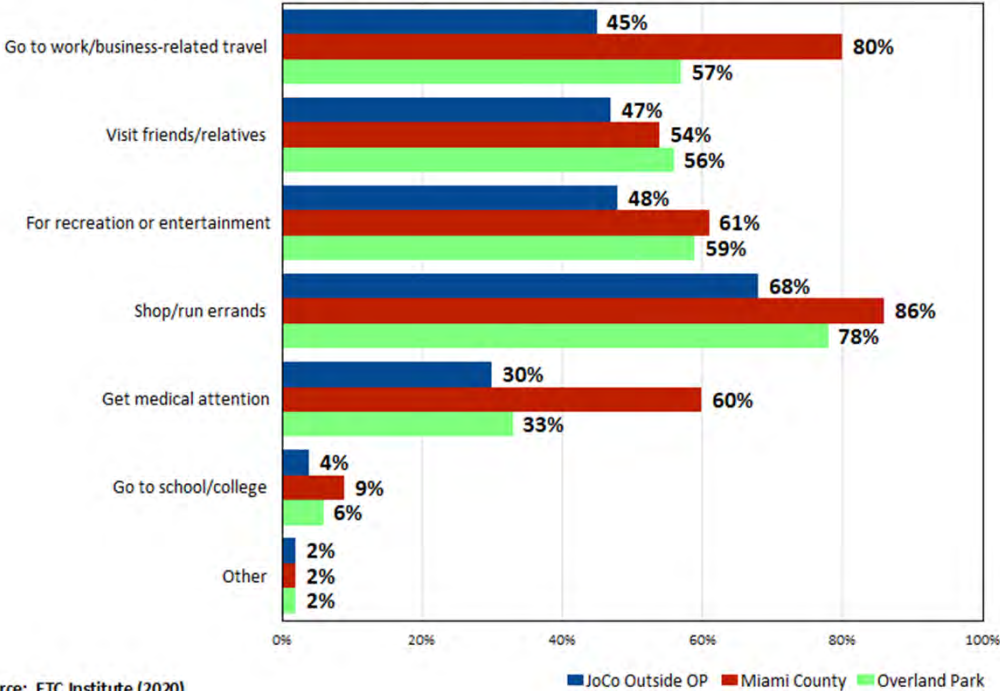
**All types of travel were well-represented in the survey**



# SURVEY FINDINGS

**Q6. For which of the following reasons did you typically travel on U.S. 69 between 103rd and 179th Streets prior to the COVID-19 Pandemic?**

by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

**U.S. 69 is used by residents for a wide range of reasons**

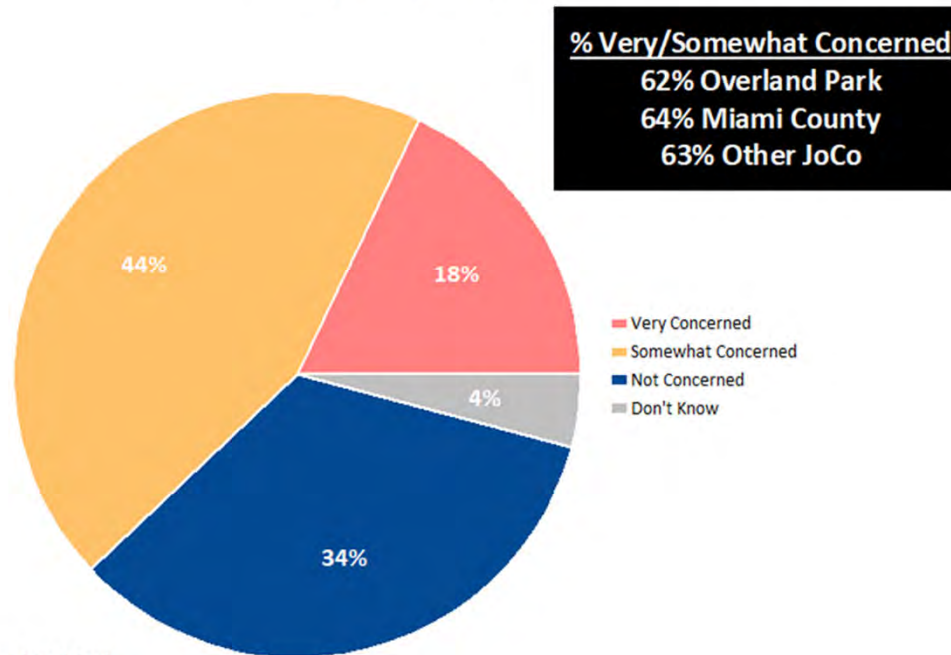




# SURVEY FINDINGS

**Q7. How concerned are you with driver safety when you travel on U.S. 69 between 103rd and 179th Streets? Would you say you are...**

by percentage of respondents



Source: ETC Institute (2020)

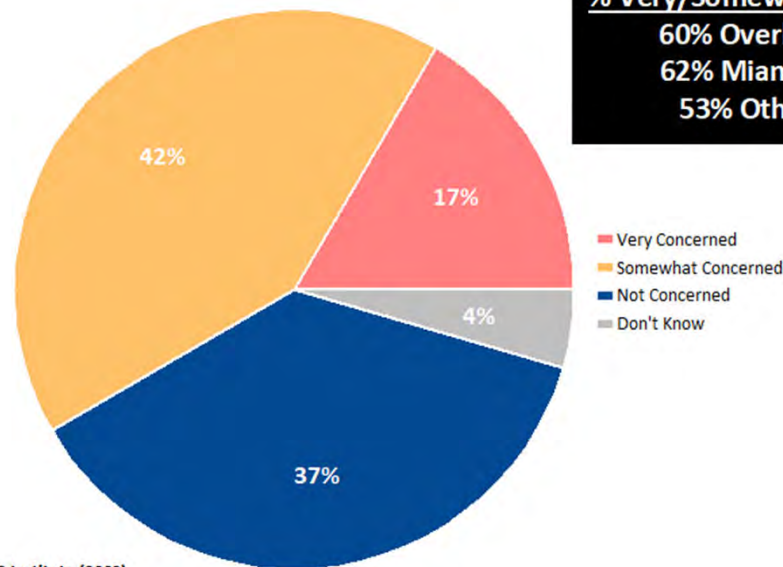
**6 of 10 residents are concerned about driver safety on U.S. 69**



# SURVEY FINDINGS

**Q8. How concerned are you with predictable travel times when you travel on U.S. 69 between 103rd and 179th Streets? Would you say you are...**

by percentage of respondents



Source: ETC Institute (2020)

**6 of 10 residents are concerned about the predictability of travel times on U.S. 69**

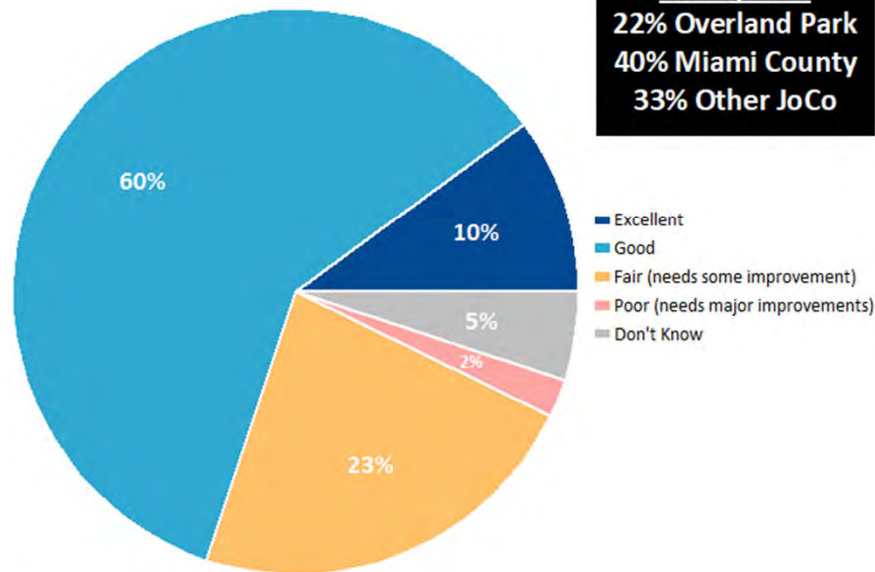




# SURVEY FINDINGS

**Q9. How would you rate the condition of the road surface on U.S. 69 between 103rd and 179th Streets? Would you rate it as...**

by percentage of respondents



**1/4<sup>th</sup> of residents think the road surface in the study area needs improvements**

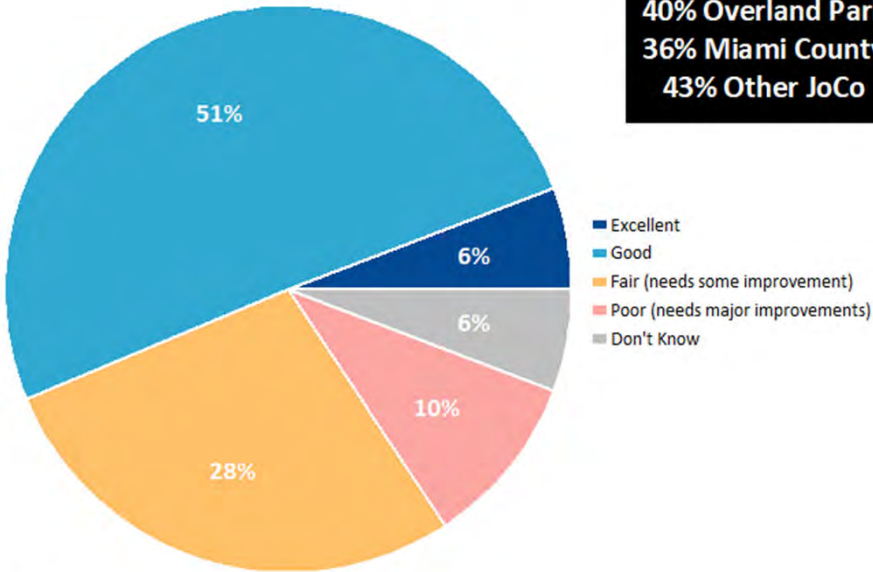
Source: ETC Institute (2020)



# SURVEY FINDINGS

**Q10. How would you rate the condition of the interchanges (on/off ramps) on U.S. 69 between 103rd and 179th Streets? Would you rate them as...**

by percentage of respondents



**41% think interchanges in the study area need improvements**

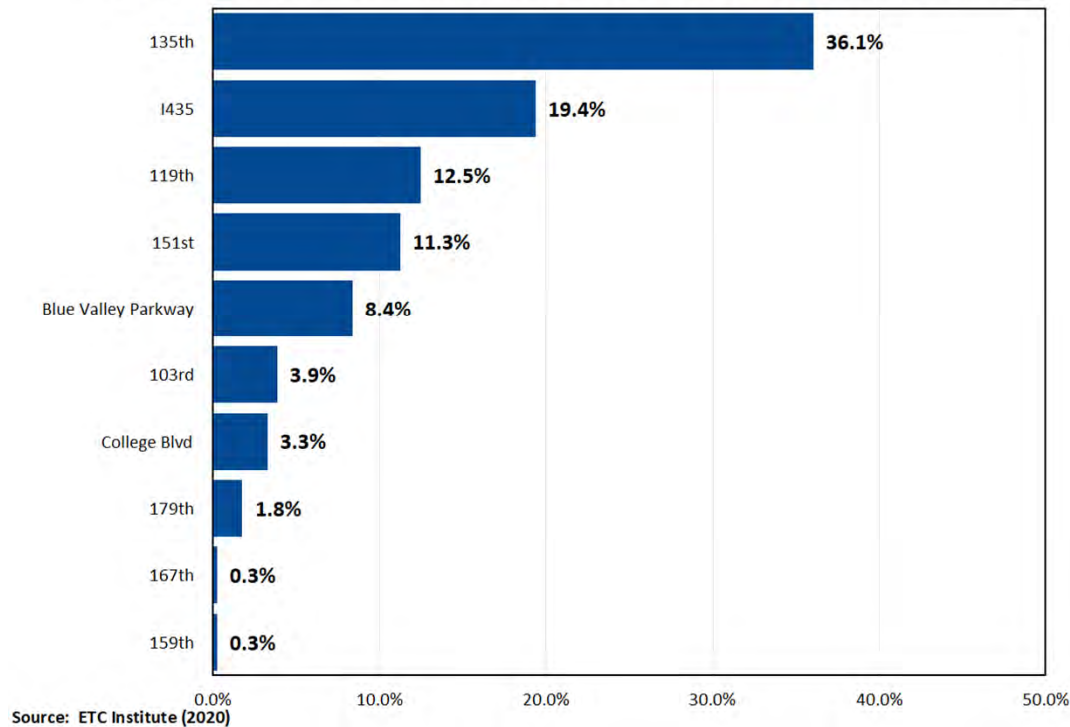
Source: ETC Institute (2020)



# SURVEY FINDINGS

## Q10a. Which interchange needs the most improvement?

by percentage of respondents that rated the interchange(s) as fair or poor (multiple choices could be made)



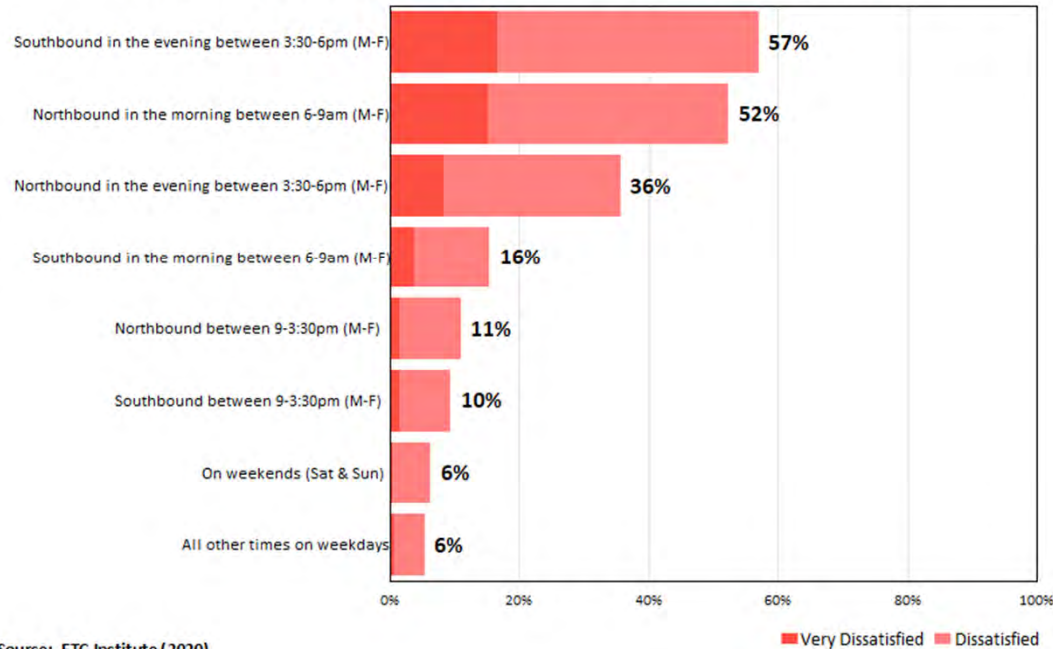
**135<sup>th</sup> Street**  
**was mentioned**  
**nearly twice as**  
**often as any**  
**other**  
**interchange**



# SURVEY FINDINGS

**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

by percentage of respondents who were "very dissatisfied" or "dissatisfied" (without "don't know")



Source: ETC Institute (2020)

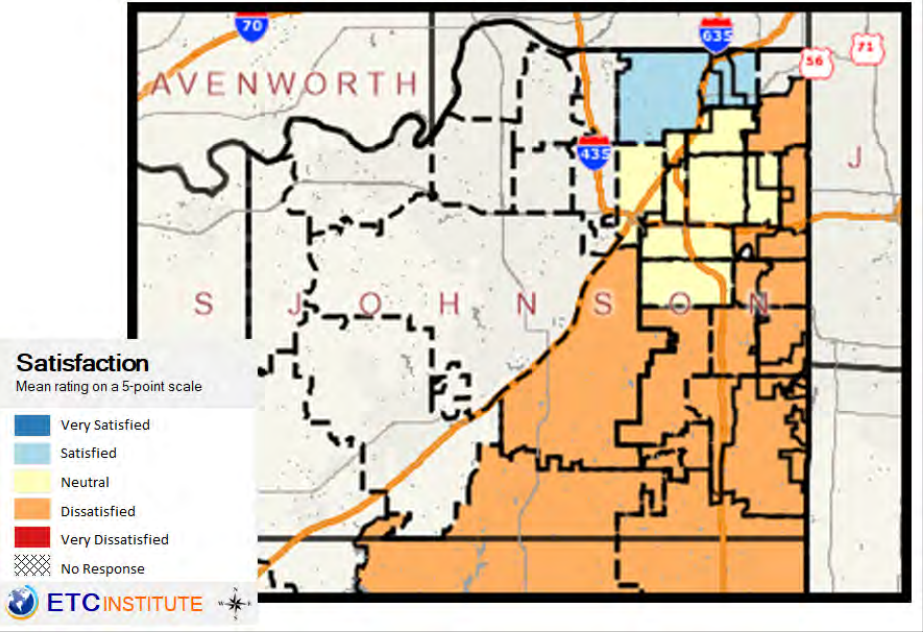
**A majority were dissatisfied with traffic flow from 6-9am northbound & 3-6pm southbound on weekdays**



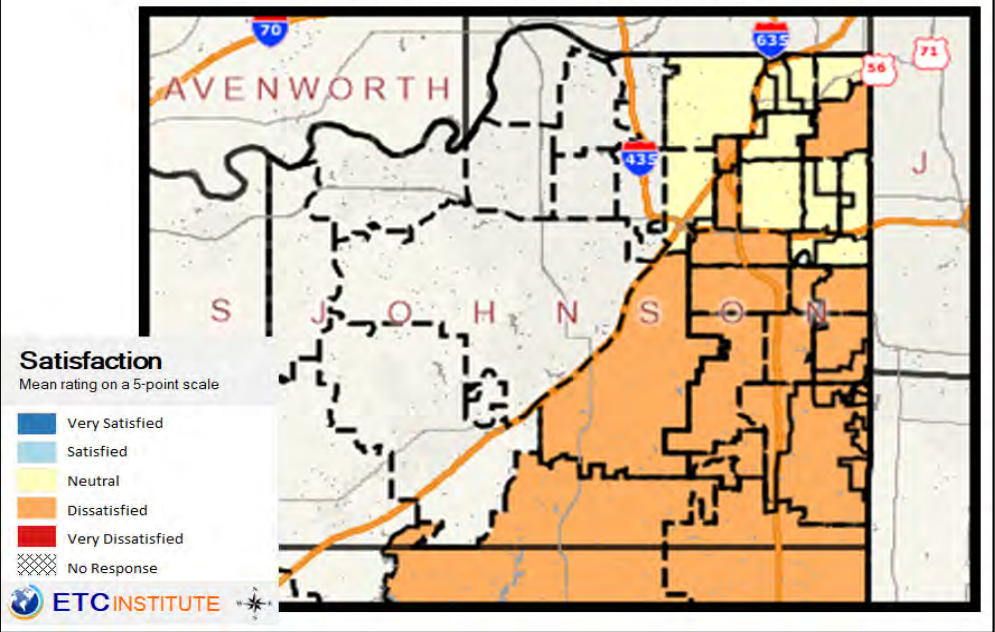
# SURVEY FINDINGS



Q11[01]. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets NORTHBOUND in the morning between 6-9am on weekdays (M-F)?



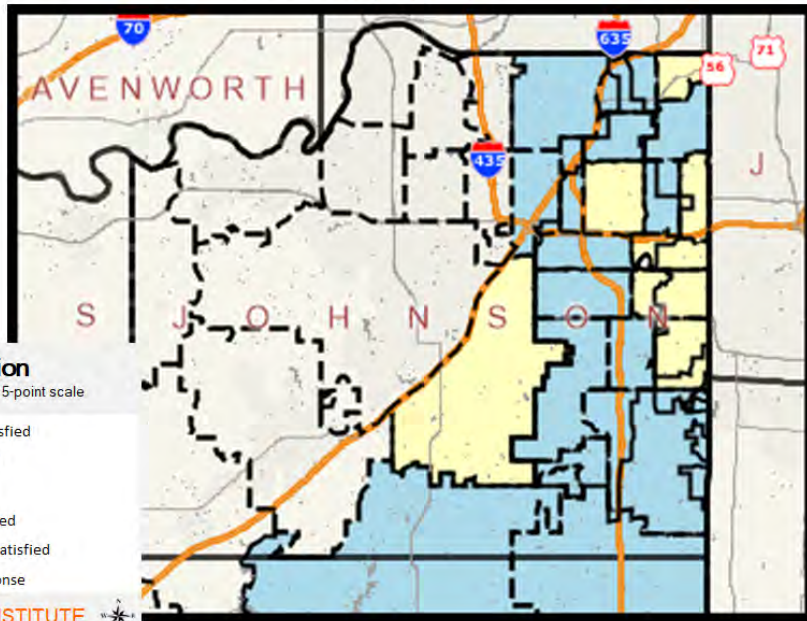
Q11[06]. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets SOUTHBOUND in the evening between 3:30-6pm on weekdays (M-F)?



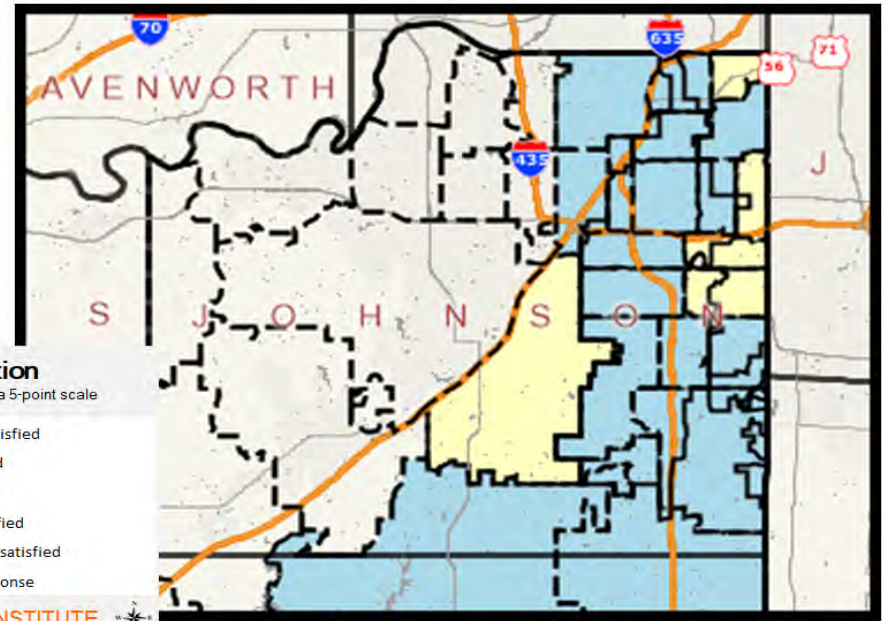


# SURVEY FINDINGS

Q11[03]. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets NORTHBOUND between 9-3:30pm on weekdays (M-F)?



Q11[04]. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets SOUTHBOUND between 9-3:30pm on weekdays (M-F)?



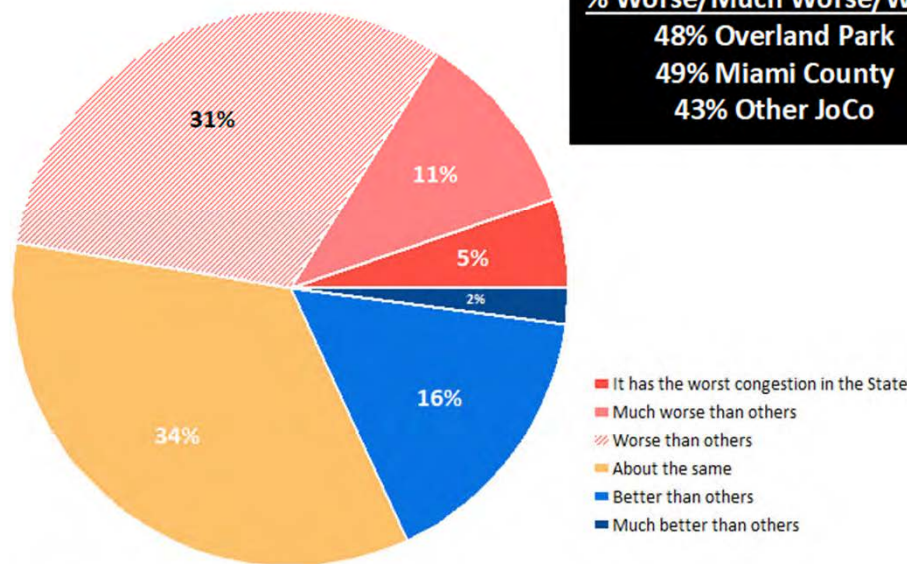




# SURVEY FINDINGS

## Q12. How does congestion on U.S. 69 compare to other highways in Kansas?

by percentage of respondents



**% Worse/Much Worse/Worst**  
 48% Overland Park  
 49% Miami County  
 43% Other JoCo

**Nearly half think traffic flow is worse on U.S. 69 than other Kansas highways**

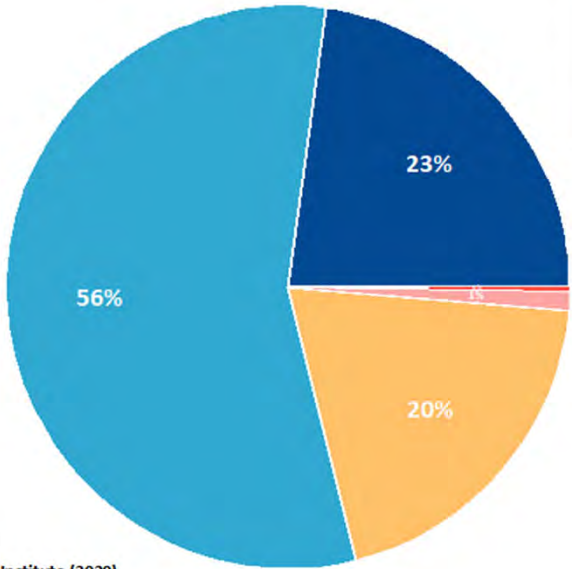
Source: ETC Institute (2020)



# SURVEY FINDINGS

**Q13. In general, how do you think traffic flow on U.S. 69 has changed since the beginning of the COVID-19 Pandemic? Would you say it has gotten...**

by percentage of respondents



**% Better/Somewhat Better**  
 81% Overland Park  
 73% Miami County  
 75% Other JoCo

- Much better
- Somewhat better
- Stayed about the same
- Somewhat worse
- Much worse

**Most residents think traffic flow on U.S. 69 has improved on since the pandemic began**

Source: ETC Institute (2020)

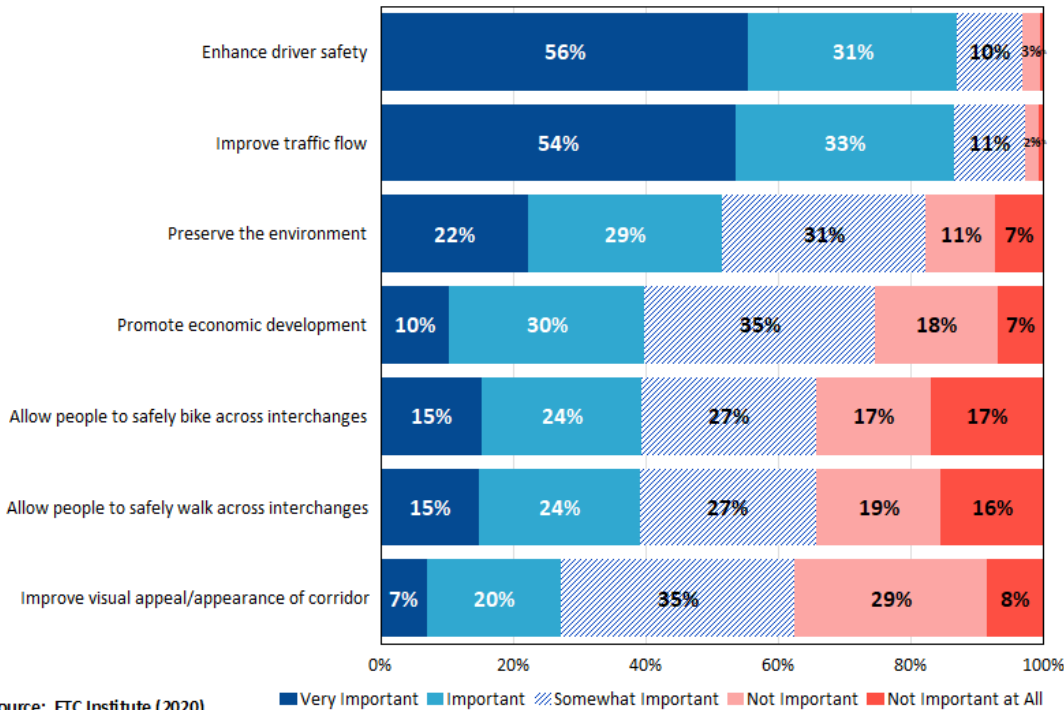




# SURVEY FINDINGS

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets.**

by percentage of respondents (without "don't know")



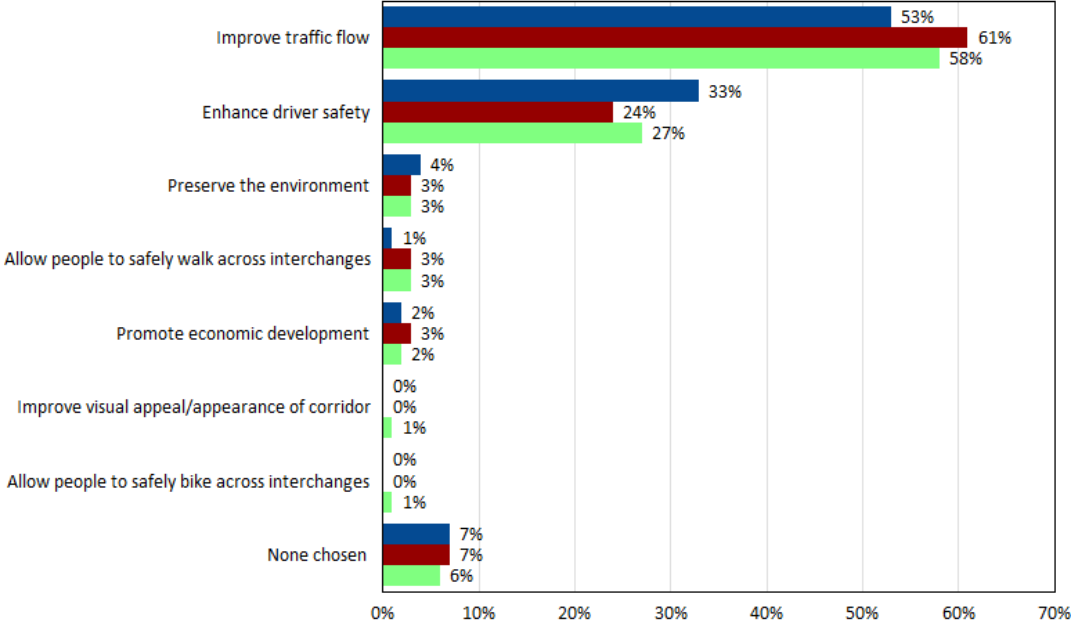
**Driver safety and traffic flow are both very important issues**



# SURVEY FINDINGS

**Q15. Of the issues listed in Question 14, which do you think should be most important in determining the types of improvements (if any) that are made to U.S. 69 between 103rd and 179th Streets?**

by percentage of respondents who selected the items as one of their top choice



Source: ETC Institute (2020)

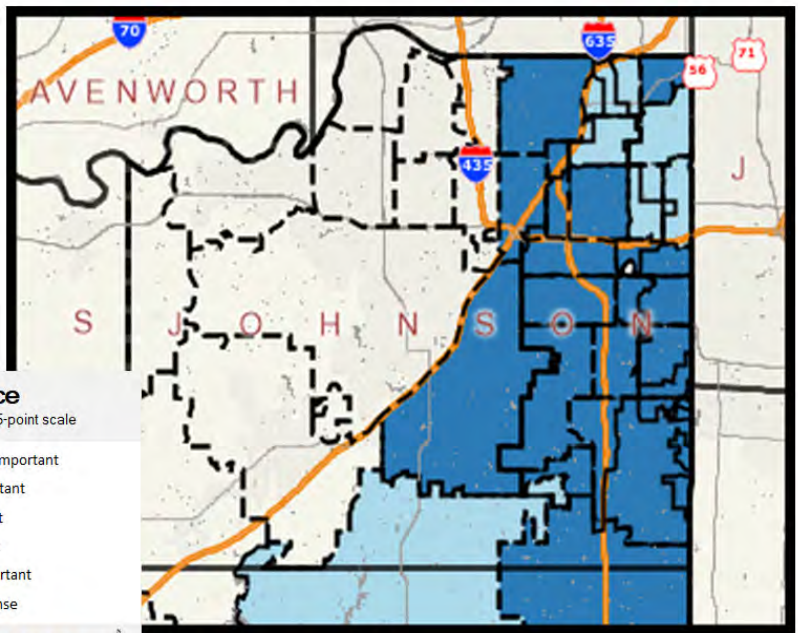
JoCo Outside OP Miami County Overland Park

**Improving traffic flow is the #1 issue for residents**

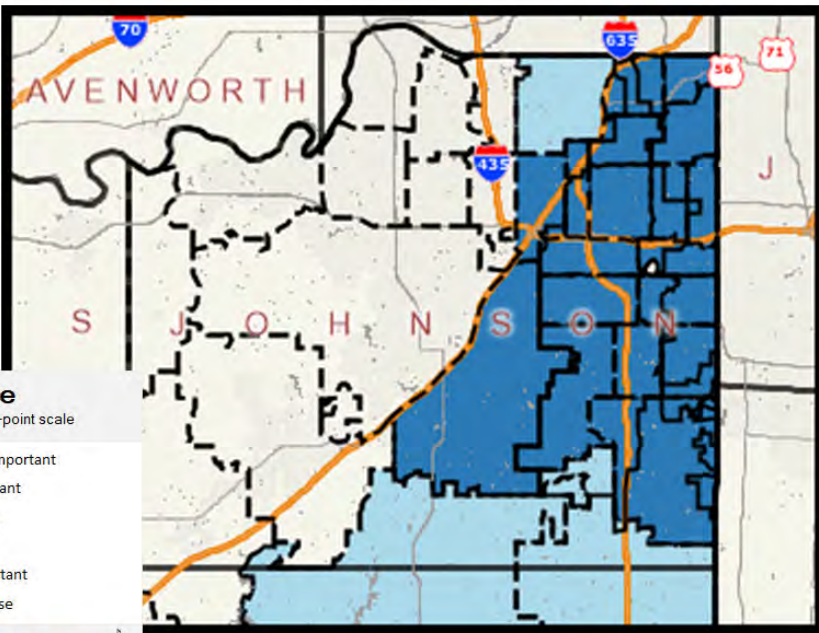
# SURVEY FINDINGS



Q14[01]. Please rate how important it is to improve traffic flow.



Q14[04]. Please rate how important it is to enhance driver safety.

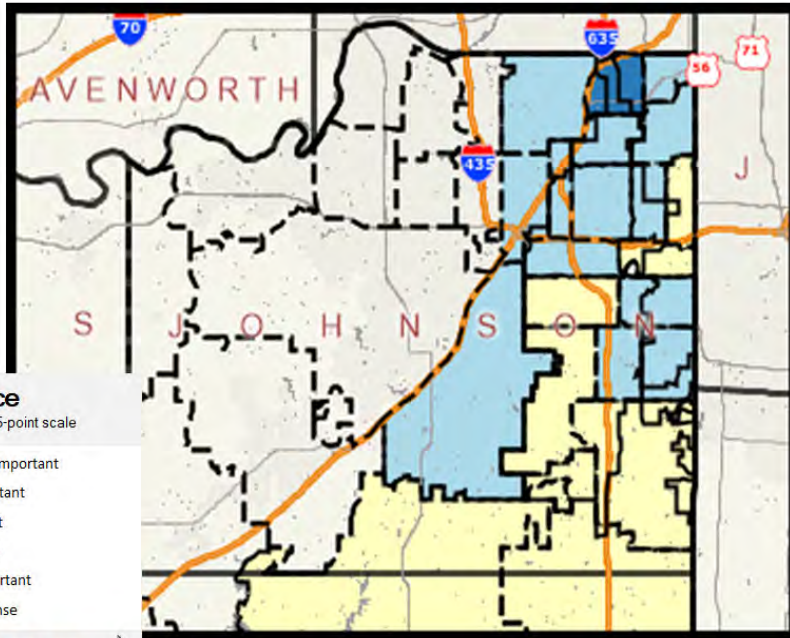






# SURVEY FINDINGS

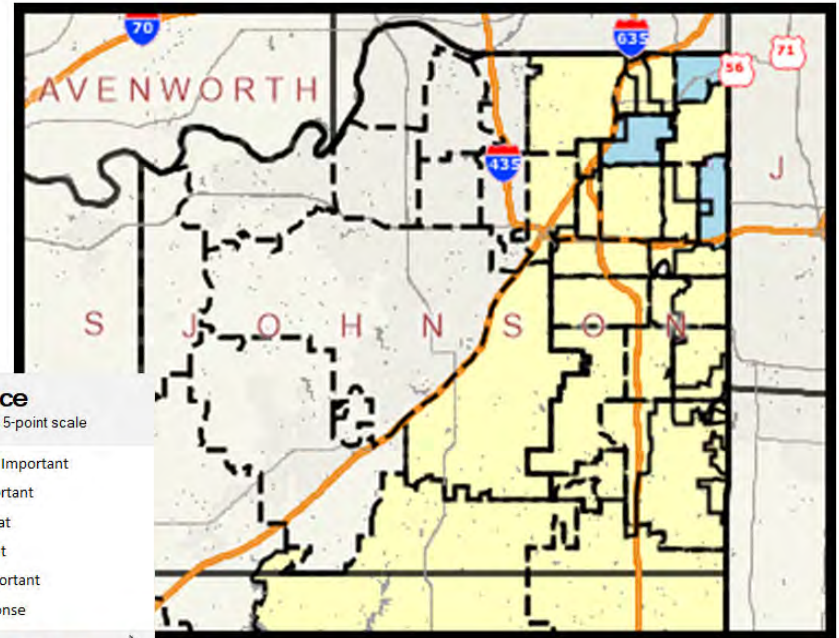
Q14[07]. Please rate how important it is to preserve the environment.



**Importance**  
Mean rating on a 5-point scale

- Not at all Important
- Not Important
- Somewhat
- Important
- Very Important
- No Response

Q14[05]. Please rate how important it is to allow people to safely walk across interchanges.



**Importance**  
Mean rating on a 5-point scale

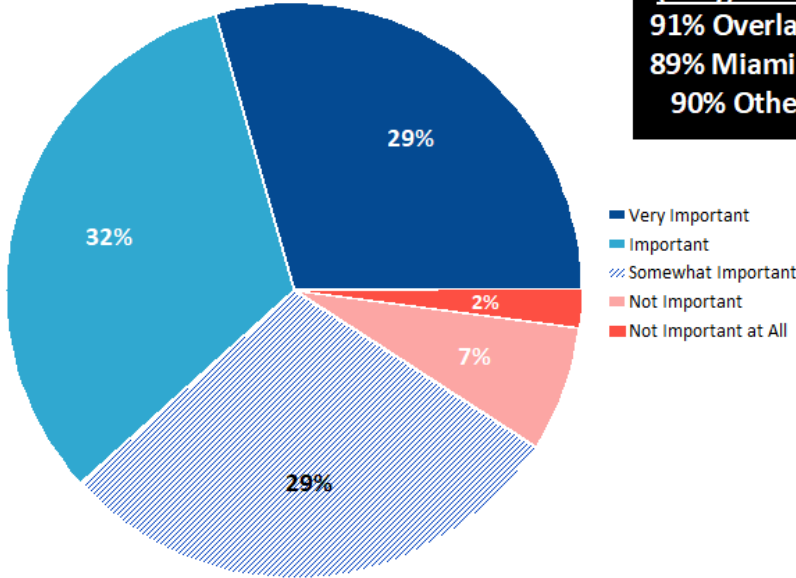
- Not at all Important
- Not Important
- Somewhat
- Important
- Very Important
- No Response



# SURVEY FINDINGS

**Q16. Overall, how important do you think it is to make improvements to U.S. 69 between 103rd and 179th Streets?**

by percentage of respondents



**% Important  
(Very/Somewhat)**  
 91% Overland Park  
 89% Miami County  
 90% Other JoCo

**9 of 10  
 residents think  
 it is important  
 to make  
 improvements  
 to U.S. 69**

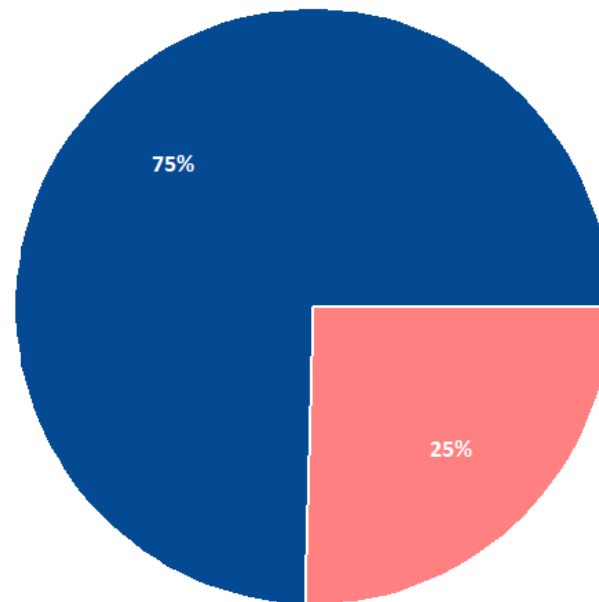
Source: ETC Institute (2020)



## SURVEY FINDINGS

**Q17. Have you seen "express toll lanes" in urban areas of other states like Texas, Colorado, or Minnesota where drivers can choose to pay a toll to drive in an express lane that bypasses congestion in untolled lanes?**

by percentage of respondents



**% YES by Location**  
75% Overland Park  
75% Miami County  
74% Other JoCo

**3 of 4  
residents have  
seen "express  
toll lanes" in  
other states**

Source: ETC Institute (2020)

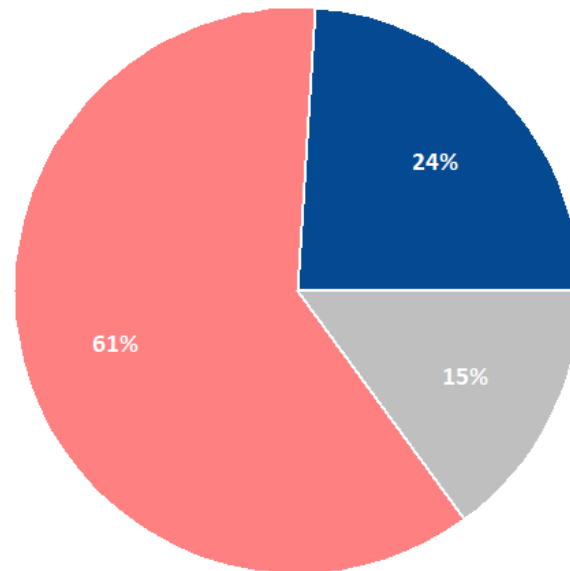
■ Yes ■ No



# SURVEY FINDINGS

**Q18. Do you generally like the idea of being able to pay a toll to bypass congestion?**

by percentage of respondents



■ Yes ■ No ■ Don't Know

Source: ETC Institute (2020)

**ALL RESPONDENTS**

**% YES by Location**  
 24% Overland Park  
 19% Miami County  
 29% Other JoCo

**RESPONDENTS WHO REPORTED SEEING "EXPRESS TOLL LANES" ONLY**

**% YES by Location**  
 31% Overland Park  
 27% Miami County  
 39% Other JoCo

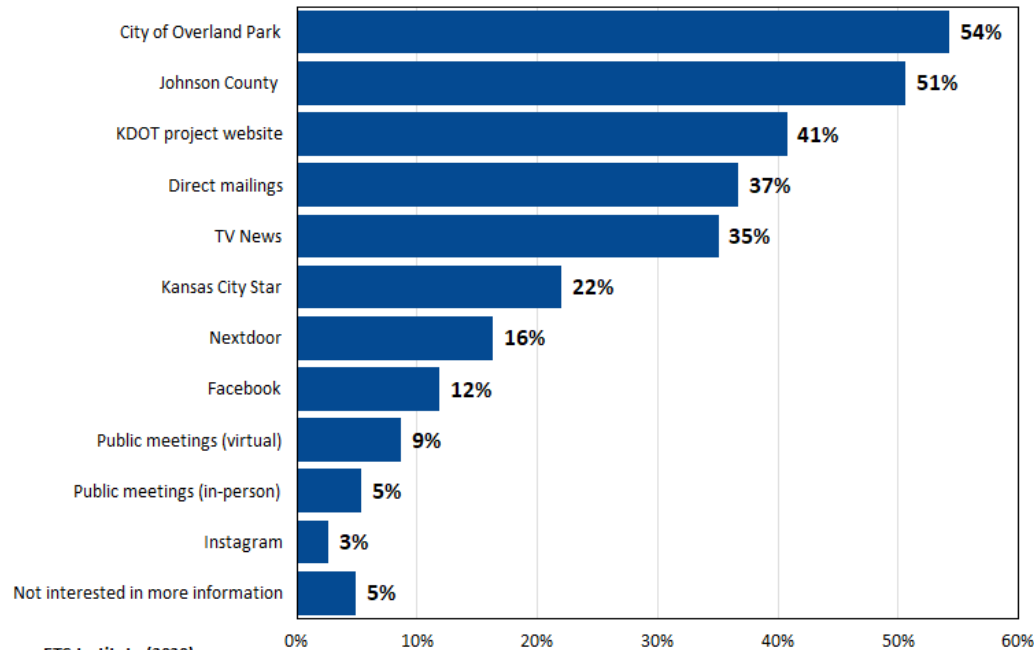
**A majority do NOT currently like the idea of paying tolls to bypass congestion**



# SURVEY FINDINGS

**Q19. From which of the following sources would you prefer to get information about improvements that are being considered to U.S. 69 between 103rd and 179th Streets?**

by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

**Overland Park and Johnson County Would Be the Preferred Sources of Information**

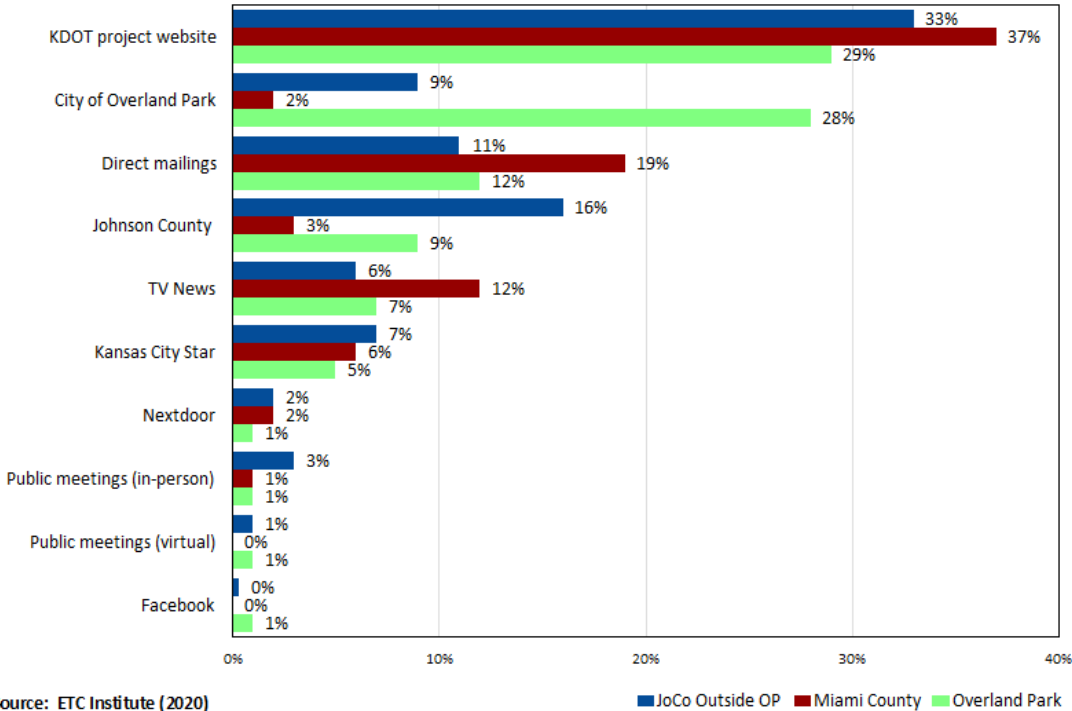




# SURVEY FINDINGS

## Q20. From the list in Question 19, which source do you trust most?

by percentage of respondents who selected the item as their top choice  
(sources with 0% are not shown)



**KDOT’s Project Website Would Be the Most Trusted Source of Information**

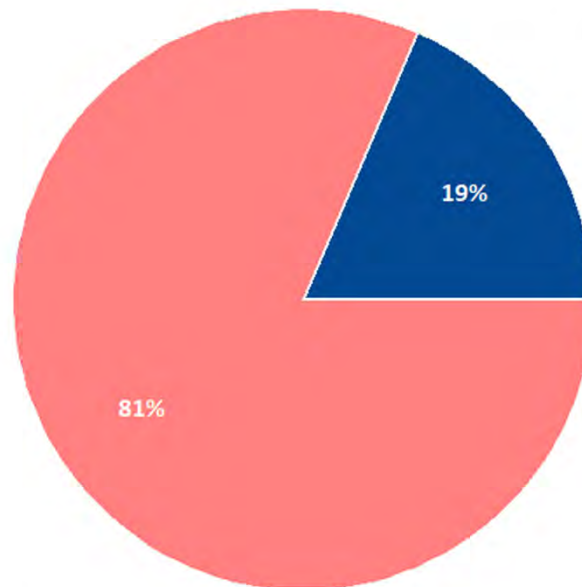
CT1



# SURVEY FINDINGS

**Q21. Would you be interested in participating in future meetings and/or focus groups about improvements to U.S. 69 between 103rd and 179th Streets? These meetings may be conducted virtually.**

by percentage of respondents



**% YES by Location**  
180 Overland Park  
14 Miami County  
43 Other JoCo

Virtual Focus Groups  
Planned for  
Mid-December

**Interest in  
Focus Groups  
Was High!**

Source: ETC Institute (2020)

■ Yes ■ No

## **Section 2**

# **Crosstabulations by Area**

---

**Q1. Before receiving this survey, did you know that KDOT was studying improvements to U.S. 69 between 103rd and 179th Streets?**

N=1270

Location			Total
JoCo Outside OP	Miami County	Overland Park	

**Q1. Did you know that KDOT was studying improvements to U.S. 69 between 103rd & 179th Streets before receiving this survey**

Yes	29.7%	44.9%	45.7%	41.8%
No	70.3%	55.1%	54.3%	58.2%

**Q2. Prior to the COVID-19 Pandemic, how frequently did you travel on U.S. 69 between 103rd and 179th Streets?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic**

Almost daily	21.0%	58.5%	41.9%	38.5%
A few times a week	22.3%	24.6%	26.8%	25.5%
At least once a week	19.3%	13.6%	12.7%	14.3%
At least once a month	23.3%	2.5%	12.1%	13.9%
Less than once per month	13.3%	0.8%	6.6%	7.6%
Never	0.0%	0.0%	0.0%	0.0%
Not provided	0.7%	0.0%	0.0%	0.2%

**Q3. For how many years have you been driving on U.S. 69 between 103rd and 179th Streets?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q3. For how many years have you been driving on U.S. 69 between 103rd & 179th Streets**

Less than 5 years	5.3%	6.8%	8.9%	7.9%
6-10 years	10.7%	10.2%	15.8%	14.1%
10+ years	82.3%	82.2%	74.1%	76.8%
Don't remember	1.7%	0.8%	1.2%	1.3%

**Q4. Which ONE of the following describes the location of your home?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q4. Location of your home**

North of 103rd Street	37.0%	0.0%	26.4%	26.5%
Between 103rd & 179th Streets	49.0%	0.0%	72.5%	60.2%
South of 179th Street	12.3%	100.0%	1.1%	12.9%
Not provided	1.7%	0.0%	0.0%	0.4%



**Q5. Which of the following ways did you typically use U.S. 69 between 103rd and 179th Streets before the COVID-19 Pandemic?**

N=1270

	Location		Total
	JoCo Outside OP	Miami County	Overland Park

**Q5. Which ways did you typically use U.S. 69 between 103rd & 179th Streets before COVID-19 Pandemic**

I used U.S. 69 to travel between my home & destinations south of 103rd Street	29.7%	15.3%	21.7%	23.0%
I used U.S. 69 to travel between my home & destinations north of 103rd Street	13.0%	22.0%	21.4%	19.4%
I used U.S. 69 to travel between my home & destinations between 103rd & 179th Streets	27.3%	25.4%	20.2%	22.4%
All options were about equal	28.7%	37.3%	36.4%	34.6%
Not provided	1.3%	0.0%	0.4%	0.6%

**Q6. For which of the following reasons did you typically travel on U.S. 69 between 103rd and 179th Streets prior to the COVID-19 Pandemic?**

N=1270

	Location		Total
	JoCo Outside OP	Miami County	Overland Park

**Q6. For which reasons did you typically travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic**

Go to work/business-related travel	44.7%	79.7%	56.7%	56.0%
Visit friends/relatives	46.7%	54.2%	55.9%	53.5%
For recreation or entertainment (includes sporting events)	48.3%	61.0%	58.9%	56.6%
Shop/run errands	68.3%	85.6%	77.6%	76.1%
Get medical attention	30.3%	60.2%	33.3%	35.1%
Go to school/college	4.3%	8.5%	6.3%	6.1%
Other	2.3%	1.7%	2.1%	2.1%

**Q7. How concerned are you with driver safety when you travel on U.S. 69 between 103rd and 179th Streets? Would you say you are...**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q7. How concerned are you with driver safety when you travel on U.S. 69 between 103rd & 179th Streets**

Very concerned	16.3%	21.2%	18.8%	18.4%
Somewhat concerned	46.3%	43.2%	43.0%	43.8%
Not concerned	32.7%	33.1%	35.0%	34.3%
Don't know	4.7%	2.5%	3.3%	3.5%

**WITHOUT "DON'T KNOW"****Q7. How concerned are you with driver safety when you travel on U.S. 69 between 103rd and 179th Streets? Would you say you are... (without "don't know")**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q7. How concerned are you with driver safety when you travel on U.S. 69 between 103rd & 179th Streets**

Very concerned	17.1%	21.7%	19.4%	19.1%
Somewhat concerned	48.6%	44.3%	44.4%	45.4%
Not concerned	34.3%	33.9%	36.2%	35.5%

**Q8. How concerned are you with predictable travel times when you travel on U.S. 69 between 103rd and 179th Streets? Would you say you are...**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q8. How concerned are you with predictable travel times when you travel on U.S. 69 between 103rd & 179th Streets**

Very concerned	11.0%	23.7%	17.6%	16.6%
Somewhat concerned	41.7%	38.1%	42.1%	41.7%
Not concerned	40.3%	37.3%	36.3%	37.3%
Don't know	7.0%	0.8%	4.0%	4.4%

**WITHOUT "DON'T KNOW"**

**Q8. How concerned are you with predictable travel times when you travel on U.S. 69 between 103rd and 179th Streets? Would you say you are... (without "don't know")**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

Q8. How concerned are you with predictable travel times when you travel on U.S. 69 between 103rd & 179th Streets

Very concerned	11.8%	23.9%	18.3%	17.4%
Somewhat concerned	44.8%	38.5%	43.9%	43.6%
Not concerned	43.4%	37.6%	37.8%	39.0%

**Q9. How would you rate the condition of the road surface on U.S. 69 between 103rd and 179th Streets? Would you rate it as...**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q9. How would you rate condition of road surface on U.S. 69 between 103rd & 179th Streets**

Excellent	7.7%	7.6%	11.2%	10.0%
Good	54.3%	51.7%	63.1%	60.0%
Fair (needs some improvement)	27.0%	33.9%	20.0%	22.9%
Poor (needs major improvements)	3.3%	5.1%	1.3%	2.1%
Don't know	7.7%	1.7%	4.5%	5.0%



**WITHOUT "DON'T KNOW"**

**Q9. How would you rate the condition of the road surface on U.S. 69 between 103rd and 179th Streets? Would you rate it as... (without "don't know")**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q9. How would you rate condition of road surface on U.S. 69 between 103rd & 179th Streets**

Excellent	8.3%	7.8%	11.7%	10.5%
Good	58.8%	52.6%	66.1%	63.1%
Fair (needs some improvement)	29.2%	34.5%	20.9%	24.1%
Poor (needs major improvements)	3.6%	5.2%	1.4%	2.2%

**Q10. How would you rate the condition of the interchanges (on/off ramps) on U.S. 69 between 103rd and 179th Streets? Would you rate them as...**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q10. How would you rate condition of interchanges on U.S. 69 between 103rd & 179th Streets**

Excellent	5.0%	7.6%	5.8%	5.7%
Good	47.7%	55.9%	50.7%	50.5%
Fair (needs some improvement)	30.0%	22.9%	28.2%	28.1%
Poor (needs major improvements)	10.0%	12.7%	9.6%	10.0%
Don't know	7.3%	0.8%	5.8%	5.7%

**WITHOUT "DON'T KNOW"**

**Q10. How would you rate the condition of the interchanges (on/off ramps) on U.S. 69 between 103rd and 179th Streets? Would you rate them as... (without "don't know")**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q10. How would you rate condition of interchanges on U.S. 69 between 103rd & 179th Streets**

Excellent	5.4%	7.7%	6.1%	6.1%
Good	51.4%	56.4%	53.8%	53.5%
Fair (needs some improvement)	32.4%	23.1%	29.9%	29.8%
Poor (needs major improvements)	10.8%	12.8%	10.2%	10.6%

**Q10a. Which interchange needs the most improvement?**

<u>Q10a. Which interchange needs most improvement</u>	<u>Number</u>	<u>Percent</u>
103rd	13	3.9 %
119th	42	12.5 %
135th	121	36.1 %
151st	38	11.3 %
159th	1	0.3 %
167th	1	0.3 %
179th	6	1.8 %
All	8	2.4 %
All except 159th	1	0.3 %
Blue Valley Parkway	28	8.4 %
College Blvd	11	3.3 %
I435	65	19.4 %
Total	335	100.0 %

**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q11-1. Northbound in the morning between 6-9am on weekdays (M-F)**

Very satisfied	1.3%	4.2%	2.7%	2.5%
Satisfied	10.7%	11.9%	10.9%	10.9%
Neutral	18.7%	25.4%	18.2%	19.0%
Dissatisfied	16.0%	32.2%	27.7%	25.4%
Very dissatisfied	7.0%	17.8%	10.6%	10.4%
Don't know	46.3%	8.5%	29.9%	31.8%

**Q11-2. Southbound in the morning between 6-9am on weekdays (M-F)**

Very satisfied	5.7%	9.3%	5.0%	5.6%
Satisfied	19.7%	15.3%	22.1%	20.9%
Neutral	17.0%	22.0%	20.2%	19.6%
Dissatisfied	5.0%	6.8%	6.7%	6.3%
Very dissatisfied	2.3%	5.1%	1.6%	2.1%
Don't know	50.3%	41.5%	44.4%	45.5%

**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q11-3. Northbound between 9-3:30pm on weekdays (M-F)**

Very satisfied	7.3%	17.8%	9.7%	9.9%
Satisfied	26.7%	33.1%	33.9%	32.1%
Neutral	24.3%	28.0%	21.4%	22.7%
Dissatisfied	8.0%	4.2%	7.0%	7.0%
Very dissatisfied	1.0%	0.8%	1.2%	1.1%
Don't know	32.7%	16.1%	26.8%	27.2%

**Q11-4. Southbound between 9-3:30pm on weekdays (M-F)**

Very satisfied	7.3%	17.8%	10.3%	10.3%
Satisfied	27.7%	31.4%	34.7%	32.8%
Neutral	25.3%	25.4%	21.1%	22.5%
Dissatisfied	7.3%	5.1%	5.4%	5.8%
Very dissatisfied	0.7%	1.7%	1.2%	1.1%
Don't know	31.7%	18.6%	27.2%	27.5%



**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q11-5. Northbound in the evening between 3:30-6pm on weekdays (M-F)**

Very satisfied	2.7%	5.1%	2.8%	3.0%
Satisfied	16.3%	23.7%	19.5%	19.1%
Neutral	22.7%	28.0%	24.2%	24.2%
Dissatisfied	16.7%	16.1%	21.2%	19.7%
Very dissatisfied	6.7%	7.6%	5.5%	6.0%
Don't know	35.0%	19.5%	26.8%	28.0%

**Q11-6. Southbound in the evening between 3:30-6pm on weekdays (M-F)**

Very satisfied	3.3%	3.4%	2.3%	2.7%
Satisfied	10.7%	14.4%	11.6%	11.7%
Neutral	19.0%	21.2%	19.5%	19.5%
Dissatisfied	25.0%	35.6%	33.7%	31.8%
Very dissatisfied	11.0%	16.9%	13.3%	13.1%
Don't know	31.0%	8.5%	19.6%	21.3%

**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q11-7. All other times on weekdays**

Very satisfied	6.7%	14.4%	10.8%	10.2%
Satisfied	33.7%	37.3%	36.2%	35.7%
Neutral	29.0%	33.1%	29.1%	29.4%
Dissatisfied	3.3%	4.2%	4.0%	3.9%
Very dissatisfied	0.7%	0.8%	0.5%	0.6%
Don't know	26.7%	10.2%	19.5%	20.3%

**Q11-8. On weekends (Sat & Sun)**

Very satisfied	11.3%	21.2%	17.0%	16.1%
Satisfied	38.7%	49.2%	42.3%	42.0%
Neutral	24.0%	22.0%	24.1%	23.9%
Dissatisfied	5.3%	2.5%	5.4%	5.1%
Very dissatisfied	1.0%	1.7%	0.2%	0.6%
Don't know	19.7%	3.4%	11.0%	12.4%

**WITHOUT "DON'T KNOW"****Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic? (without "don't know")**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q11-1. Northbound in the morning between 6-9am on weekdays (M-F)**

Very satisfied	2.5%	4.6%	3.9%	3.7%
Satisfied	19.9%	13.0%	15.6%	16.1%
Neutral	34.8%	27.8%	26.0%	27.8%
Dissatisfied	29.8%	35.2%	39.5%	37.2%
Very dissatisfied	13.0%	19.4%	15.1%	15.2%

**Q11-2. Southbound in the morning between 6-9am on weekdays (M-F)**

Very satisfied	11.4%	15.9%	9.1%	10.3%
Satisfied	39.6%	26.1%	39.7%	38.3%
Neutral	34.2%	37.7%	36.3%	36.0%
Dissatisfied	10.1%	11.6%	12.0%	11.6%
Very dissatisfied	4.7%	8.7%	3.0%	3.9%

**WITHOUT "DON'T KNOW"****Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic? (without "don't know")**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q11-3. Northbound between 9-3:30pm on weekdays (M-F)**

Very satisfied	10.9%	21.2%	13.3%	13.6%
Satisfied	39.6%	39.4%	46.3%	44.1%
Neutral	36.1%	33.3%	29.2%	31.1%
Dissatisfied	11.9%	5.1%	9.6%	9.6%
Very dissatisfied	1.5%	1.0%	1.6%	1.5%

**Q11-4. Southbound between 9-3:30pm on weekdays (M-F)**

Very satisfied	10.7%	21.9%	14.2%	14.2%
Satisfied	40.5%	38.5%	47.7%	45.2%
Neutral	37.1%	31.3%	29.0%	31.1%
Dissatisfied	10.7%	6.3%	7.4%	8.0%
Very dissatisfied	1.0%	2.1%	1.6%	1.5%

**WITHOUT "DON'T KNOW"****Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic? (without "don't know")**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q11-5. Northbound in the evening between 3:30-6pm on weekdays (M-F)**

Very satisfied	4.1%	6.3%	3.8%	4.2%
Satisfied	25.1%	29.5%	26.6%	26.6%
Neutral	34.9%	34.7%	33.0%	33.6%
Dissatisfied	25.6%	20.0%	29.0%	27.4%
Very dissatisfied	10.3%	9.5%	7.5%	8.3%

**Q11-6. Southbound in the evening between 3:30-6pm on weekdays (M-F)**

Very satisfied	4.8%	3.7%	2.9%	3.4%
Satisfied	15.5%	15.7%	14.5%	14.8%
Neutral	27.5%	23.1%	24.2%	24.8%
Dissatisfied	36.2%	38.9%	41.9%	40.4%
Very dissatisfied	15.9%	18.5%	16.5%	16.6%



**WITHOUT "DON'T KNOW"****Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic? (without "don't know")**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q11-7. All other times on weekdays**

Very satisfied	9.1%	16.0%	13.4%	12.7%
Satisfied	45.9%	41.5%	44.9%	44.8%
Neutral	39.5%	36.8%	36.2%	37.0%
Dissatisfied	4.5%	4.7%	5.0%	4.8%
Very dissatisfied	0.9%	0.9%	0.6%	0.7%

**Q11-8. On weekends (Sat & Sun)**

Very satisfied	14.1%	21.9%	19.1%	18.3%
Satisfied	48.1%	50.9%	47.5%	48.0%
Neutral	29.9%	22.8%	27.0%	27.2%
Dissatisfied	6.6%	2.6%	6.1%	5.8%
Very dissatisfied	1.2%	1.8%	0.3%	0.6%

**Q12. How does congestion on U.S. 69 compare to other highways in Kansas?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q12. How does congestion on U.S. 69 compare to other highways in Kansas**

It has the worst congestion in the State	0.7%	1.7%	4.7%	3.5%
Much worse than others	8.7%	11.9%	10.4%	10.2%
Worse than others	29.3%	29.7%	25.9%	27.1%
About the same	33.3%	25.4%	29.8%	30.2%
Better than others	15.3%	17.8%	12.7%	13.8%
Much better than others	2.7%	1.7%	2.5%	2.4%
Don't know	10.0%	11.9%	14.0%	12.8%

**WITHOUT "DON'T KNOW"****Q12. How does congestion on U.S. 69 compare to other highways in Kansas? (without "don't know")**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

Q12. How does congestion on U.S. 69 compare to other highways in Kansas

It has the worst congestion in the State	0.7%	1.9%	5.5%	4.0%
Much worse than others	9.6%	13.5%	12.1%	11.7%
Worse than others	32.6%	33.7%	30.2%	31.1%
About the same	37.0%	28.8%	34.7%	34.7%
Better than others	17.0%	20.2%	14.7%	15.8%
Much better than others	3.0%	1.9%	2.9%	2.8%

**Q13. In general, how do you think traffic flow on U.S. 69 has changed since the beginning of the COVID-19 Pandemic? Would you say it has gotten...**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q13. How has traffic flow on U.S. 69 changed since beginning of COVID-19 Pandemic in general**

Much better	18.0%	32.2%	18.9%	19.9%
Somewhat better	40.0%	34.7%	51.6%	47.3%
Stayed about the same	17.3%	23.7%	15.5%	16.7%
Somewhat worse	1.7%	0.8%	0.5%	0.8%
Much worse	0.0%	0.8%	0.4%	0.3%
Don't know	23.0%	7.6%	13.1%	15.0%

**WITHOUT "DON'T KNOW"**

**Q13. In general, how do you think traffic flow on U.S. 69 has changed since the beginning of the COVID-19 Pandemic? Would you say it has gotten... (without "don't know")**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

Q13. How has traffic flow on U.S. 69 changed since beginning of COVID-19 Pandemic in general

Much better	23.4%	34.9%	21.8%	23.4%
Somewhat better	51.9%	37.6%	59.5%	55.6%
Stayed about the same	22.5%	25.7%	17.8%	19.6%
Somewhat worse	2.2%	0.9%	0.5%	0.9%
Much worse	0.0%	0.9%	0.4%	0.4%

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets.**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q14-1. Improve traffic flow**

Very important	42.0%	58.5%	53.5%	51.3%
Important	37.0%	22.9%	30.9%	31.6%
Somewhat important	13.3%	12.7%	8.8%	10.2%
Not important	1.3%	2.5%	2.0%	1.9%
Not important at all	1.0%	0.0%	0.7%	0.7%
Don't know	5.3%	3.4%	4.1%	4.3%

**Q14-2. Promote economic development**

Very important	7.7%	12.7%	9.3%	9.2%
Important	21.7%	22.0%	28.8%	26.5%
Somewhat important	34.3%	26.3%	31.0%	31.3%
Not important	14.3%	21.2%	16.7%	16.5%
Not important at all	8.7%	7.6%	5.0%	6.1%
Don't know	13.3%	10.2%	9.3%	10.3%



**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets.**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q14-3. Improve visual appeal/appearance of corridor**

Very important	5.0%	5.9%	7.0%	6.5%
Important	14.3%	11.0%	21.2%	18.7%
Somewhat important	33.7%	23.7%	33.1%	32.4%
Not important	27.3%	41.5%	24.3%	26.6%
Not important at all	8.7%	11.9%	6.8%	7.7%
Don't know	11.0%	5.9%	7.5%	8.2%

**Q14-4. Enhance driver safety**

Very important	49.0%	45.8%	55.4%	53.0%
Important	33.3%	27.1%	29.2%	30.0%
Somewhat important	9.3%	13.6%	8.9%	9.4%
Not important	1.7%	8.5%	2.2%	2.7%
Not important at all	0.3%	1.7%	0.1%	0.3%
Don't know	6.3%	3.4%	4.1%	4.6%

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets.**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q14-5. Allow people to safely walk across interchanges**

Very important	12.0%	12.7%	13.1%	12.8%
Important	20.7%	16.9%	21.4%	20.8%
Somewhat important	24.3%	21.2%	22.5%	22.8%
Not important	14.3%	16.9%	16.7%	16.1%
Not important at all	10.0%	19.5%	13.6%	13.3%
Don't know	18.7%	12.7%	12.7%	14.1%

**Q14-6. Allow people to safely bike across interchanges**

Very important	12.0%	14.4%	13.8%	13.5%
Important	20.0%	15.3%	21.9%	20.9%
Somewhat important	27.7%	21.2%	21.8%	23.1%
Not important	12.3%	15.3%	16.0%	15.0%
Not important at all	11.7%	22.9%	14.7%	14.7%
Don't know	16.3%	11.0%	11.7%	12.8%

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets.**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q14-7. Preserve the environment**

Very important	20.3%	16.1%	21.5%	20.7%
Important	24.3%	22.0%	28.9%	27.2%
Somewhat important	28.3%	33.9%	27.7%	28.4%
Not important	12.0%	9.3%	9.0%	9.8%
Not important at all	5.0%	13.6%	6.2%	6.6%
Don't know	10.0%	5.1%	6.7%	7.3%

**WITHOUT "DON'T KNOW"**

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

Q14-1. Improve traffic flow

Very important	44.4%	60.5%	55.8%	53.6%
Important	39.1%	23.7%	32.2%	33.0%
Somewhat important	14.1%	13.2%	9.2%	10.7%
Not important	1.4%	2.6%	2.1%	2.0%
Not important at all	1.1%	0.0%	0.7%	0.7%

Q14-2. Promote economic development

Very important	8.8%	14.2%	10.2%	10.3%
Important	25.0%	24.5%	31.7%	29.5%
Somewhat important	39.6%	29.2%	34.2%	34.9%
Not important	16.5%	23.6%	18.4%	18.4%
Not important at all	10.0%	8.5%	5.6%	6.8%

**WITHOUT "DON'T KNOW"**

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

Q14-3. Improve visual appeal/appearance of corridor

Very important	5.6%	6.3%	7.6%	7.0%
Important	16.1%	11.7%	23.0%	20.3%
Somewhat important	37.8%	25.2%	35.8%	35.2%
Not important	30.7%	44.1%	26.3%	29.0%
Not important at all	9.7%	12.6%	7.4%	8.4%

Q14-4. Enhance driver safety

Very important	52.3%	47.4%	57.8%	55.5%
Important	35.6%	28.1%	30.5%	31.4%
Somewhat important	10.0%	14.0%	9.3%	9.9%
Not important	1.8%	8.8%	2.3%	2.8%
Not important at all	0.4%	1.8%	0.1%	0.3%

**WITHOUT "DON'T KNOW"**

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

Q14-5. Allow people to safely walk across interchanges

Very important	14.8%	14.6%	15.1%	14.9%
Important	25.4%	19.4%	24.5%	24.2%
Somewhat important	29.9%	24.3%	25.8%	26.6%
Not important	17.6%	19.4%	19.1%	18.8%
Not important at all	12.3%	22.3%	15.6%	15.5%

Q14-6. Allow people to safely bike across interchanges

Very important	14.3%	16.2%	15.7%	15.4%
Important	23.9%	17.1%	24.9%	23.9%
Somewhat important	33.1%	23.8%	24.7%	26.5%
Not important	14.7%	17.1%	18.1%	17.2%
Not important at all	13.9%	25.7%	16.6%	16.9%

**WITHOUT "DON'T KNOW"**

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=1270

Location			Total
JoCo Outside OP	Miami County	Overland Park	

Q14-7. Preserve the environment

Very important	22.6%	17.0%	23.0%	22.3%
Important	27.0%	23.2%	30.9%	29.3%
Somewhat important	31.5%	35.7%	29.7%	30.7%
Not important	13.3%	9.8%	9.7%	10.5%
Not important at all	5.6%	14.3%	6.7%	7.1%



**Q15. Of the issues listed in Question 14, which TWO do you think should be most important in determining the types of improvements (if any) that are made to U.S. 69 between 103rd and 179th Streets?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q15. Top choice**

Improve traffic flow	52.7%	61.0%	58.0%	57.0%
Promote economic development	2.0%	2.5%	2.0%	2.0%
Improve visual appeal/appearance of corridor	0.3%	0.0%	0.7%	0.6%
Enhance driver safety	33.0%	23.7%	26.6%	27.9%
Allow people to safely walk across interchanges	1.0%	2.5%	2.5%	2.1%
Allow people to safely bike across interchanges	0.3%	0.0%	0.5%	0.4%
Preserve the environment	4.0%	3.4%	3.4%	3.5%
None chosen	6.7%	6.8%	6.3%	6.5%

**Q15. Of the issues listed in Question 14, which TWO do you think should be most important in determining the types of improvements (if any) that are made to U.S. 69 between 103rd and 179th Streets?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q15. 2nd choice**

Improve traffic flow	28.0%	17.8%	20.2%	21.8%
Promote economic development	8.7%	11.9%	8.3%	8.7%
Improve visual appeal/ appearance of corridor	2.3%	2.5%	3.3%	3.0%
Enhance driver safety	41.3%	47.5%	45.4%	44.6%
Allow people to safely walk across interchanges	3.3%	4.2%	4.3%	4.1%
Allow people to safely bike across interchanges	4.0%	4.2%	3.1%	3.4%
Preserve the environment	4.3%	4.2%	7.6%	6.5%
None chosen	8.0%	7.6%	7.7%	7.8%

**SUM OF THE TOP TWO CHOICES**

**Q15. Of the issues listed in Question 14, which TWO do you think should be most important in determining the types of improvements (if any) that are made to U.S. 69 between 103rd and 179th Streets? (top 2)**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

Q15. Top choice

Improve traffic flow	80.7%	78.8%	78.2%	78.8%
Promote economic development	10.7%	14.4%	10.3%	10.8%
Improve visual appeal/ appearance of corridor	2.7%	2.5%	4.0%	3.5%
Enhance driver safety	74.3%	71.2%	72.1%	72.5%
Allow people to safely walk across interchanges	4.3%	6.8%	6.8%	6.2%
Allow people to safely bike across interchanges	4.3%	4.2%	3.5%	3.8%
Preserve the environment	8.3%	7.6%	11.0%	10.1%
None chosen	6.7%	6.8%	6.3%	6.5%

**Q16. Overall, how important do you think it is to make improvements to U.S. 69 between 103rd and 179th Streets?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q16. How important is it to make improvements to U.S. 69 between 103rd & 179th Streets**

Very important	20.3%	34.7%	29.6%	27.9%
Important	32.3%	27.1%	31.2%	31.1%
Somewhat important	32.0%	24.6%	26.9%	27.9%
Not important	6.3%	8.5%	6.9%	6.9%
Not important at all	3.0%	2.5%	1.9%	2.2%
Don't know	6.0%	2.5%	3.5%	4.0%

**WITHOUT "DON'T KNOW"**

**Q16. Overall, how important do you think it is to make improvements to U.S. 69 between 103rd and 179th Streets? (without "don't know")**

N=1270

	Location		Total
	JoCo Outside OP	Miami County	Overland Park

Q16. How important is it to make improvements to U.S. 69 between 103rd & 179th Streets

Very important	21.6%	35.7%	30.7%	29.0%
Important	34.4%	27.8%	32.4%	32.4%
Somewhat important	34.0%	25.2%	27.9%	29.0%
Not important	6.7%	8.7%	7.2%	7.2%
Not important at all	3.2%	2.6%	1.9%	2.3%

**Q17. Have you seen "express toll lanes" in urban areas of other states like Texas, Colorado, or Minnesota where drivers can choose to pay a toll to drive in an express lane that bypasses congestion in untolled lanes?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q17. Have you seen "express toll lanes" in urban areas of other states where drivers can choose to pay a toll to drive in an express lane that bypasses congestion in untolled lanes**

Yes	74.0%	74.6%	74.9%	74.6%
No	26.0%	25.4%	25.1%	25.4%

**Q18. Do you generally like the idea of being able to pay a toll to bypass congestion?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q18. Do you generally like the idea of being able to pay a toll to bypass congestion**

Yes	28.7%	18.6%	23.4%	24.2%
No	57.0%	68.6%	61.6%	61.2%
Don't know	14.3%	12.7%	15.0%	14.6%

**WITHOUT "DON'T KNOW"**

**Q18. Do you generally like the idea of being able to pay a toll to bypass congestion? (without "don't know")**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q18. Do you generally like the idea of being able to pay a toll to bypass congestion**

Yes	33.5%	21.4%	27.5%	28.3%
No	66.5%	78.6%	72.5%	71.7%

**Q19. From which of the following sources would you prefer to get information about improvements that are being considered to U.S. 69 between 103rd and 179th Streets?**

N=1270	Location			Total
	JoCo Outside OP	Miami County	Overland Park	
KDOT project website	44.0%	45.8%	39.0%	40.8%
City of Overland Park	29.0%	16.9%	68.3%	54.3%
Johnson County	55.3%	19.5%	53.4%	50.7%
Kansas City Star	24.0%	12.7%	22.8%	22.1%
TV News	36.7%	37.3%	34.3%	35.1%
Direct mailings	26.3%	50.0%	38.6%	36.8%
Facebook	11.3%	13.6%	11.9%	11.9%
Instagram	2.3%	3.4%	2.7%	2.7%
Nextdoor	16.0%	11.9%	17.0%	16.3%
Public meetings (in-person)	7.7%	6.8%	4.5%	5.4%
Public meetings (virtual)	10.0%	6.8%	8.6%	8.7%
Not interested in more information	7.7%	10.2%	3.3%	5.0%
Other	1.7%	0.8%	2.8%	2.4%



**Q19-13. Other**

<u>Q19-13. Other</u>	<u>Number</u>	<u>Percent</u>
Email	11	36.7 %
Twitter	3	10.0 %
Shawnee Mission Post	2	6.7 %
KC Scout	1	3.3 %
This email was nice	1	3.3 %
Twitter or texts	1	3.3 %
MeWe	1	3.3 %
Text email	1	3.3 %
Local news apps	1	3.3 %
KCUR	1	3.3 %
Radio news station	1	3.3 %
Text and email alerts about new developments	1	3.3 %
KCUR RADIO STATION	1	3.3 %
INDUSTRY SOURCES KCA AND ACPA	1	3.3 %
NEWSLETTER	1	3.3 %
KDOT EMAILS	1	3.3 %
<u>OAK PARK HOME ASSOC</u>	<u>1</u>	<u>3.3 %</u>
Total	30	100.0 %

**Q20. From the list in Question 19, which TWO sources do you trust most?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	
<u>Q20. Top choice</u>				
KDOT project website	33.0%	37.3%	29.2%	30.9%
City of Overland Park	9.0%	1.7%	28.1%	21.1%
Johnson County	16.3%	2.5%	8.5%	9.8%
Kansas City Star	7.3%	5.9%	4.6%	5.4%
TV News	6.3%	11.9%	6.7%	7.1%
Direct mailings	11.0%	18.6%	12.3%	12.6%
Facebook	0.3%	0.0%	0.5%	0.4%
Instagram	0.0%	0.0%	0.0%	0.0%
Nextdoor	2.3%	1.7%	0.8%	1.3%
Public meetings (in-person)	3.0%	0.8%	0.5%	1.1%
Public meetings (virtual)	0.7%	0.0%	0.8%	0.7%
Not interested in more information	0.7%	0.0%	0.0%	0.2%
Other	0.7%	0.0%	0.4%	0.4%
None chosen	9.3%	19.5%	7.7%	9.2%

**Q20. From the list in Question 19, which TWO sources do you trust most?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	
<u>Q20. 2nd choice</u>				
KDOT project website	12.0%	13.6%	7.5%	9.1%
City of Overland Park	14.0%	9.3%	26.5%	22.0%
Johnson County	23.7%	8.5%	20.8%	20.3%
Kansas City Star	7.0%	3.4%	5.8%	5.8%
TV News	12.7%	13.6%	9.9%	10.9%
Direct mailings	5.0%	13.6%	9.6%	8.9%
Facebook	1.7%	0.8%	1.4%	1.4%
Instagram	0.0%	1.7%	0.2%	0.3%
Nextdoor	4.0%	3.4%	2.9%	3.2%
Public meetings (in-person)	1.7%	3.4%	1.2%	1.5%
Public meetings (virtual)	2.7%	1.7%	1.6%	1.9%
Not interested in more information	0.0%	0.0%	0.4%	0.2%
Other	0.7%	0.0%	0.7%	0.6%
None chosen	15.0%	27.1%	11.5%	13.8%

**SUM OF THE TOP TWO CHOICES****Q20. From the list in Question 19, which TWO sources do you trust most? (top 2)**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	
<u>Q20. Top choice</u>				
KDOT project website	45.0%	50.8%	36.7%	40.0%
City of Overland Park	23.0%	11.0%	54.6%	43.1%
Johnson County	40.0%	11.0%	29.2%	30.1%
Kansas City Star	14.3%	9.3%	10.3%	11.2%
TV News	19.0%	25.4%	16.5%	18.0%
Direct mailings	16.0%	32.2%	21.9%	21.5%
Facebook	2.0%	0.8%	1.9%	1.8%
Instagram	0.0%	1.7%	0.2%	0.3%
Nextdoor	6.3%	5.1%	3.8%	4.5%
Public meetings (in-person)	4.7%	4.2%	1.6%	2.6%
Public meetings (virtual)	3.3%	1.7%	2.5%	2.6%
Not interested in more information	0.7%	0.0%	0.4%	0.4%
Other	1.3%	0.0%	1.1%	1.0%
None chosen	9.3%	19.5%	7.7%	9.2%

**Q21. Would you be interested in participating in future meetings and/or focus groups about improvements to U.S. 69 between 103rd and 179th Streets? These meetings may be conducted virtually.**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q21. Would you be interested in participating in future meetings and/or focus groups about improvements to U.S. 69 between 103rd & 179th Streets**

Yes	14.3%	11.9%	21.1%	18.7%
No	85.7%	88.1%	78.9%	81.3%

**Q22. Do you live inside the City of Overland Park?**

N=1270

Location			Total
JoCo Outside OP	Miami County	Overland Park	

**Q22. Do you live inside City of Overland Park**

Yes	0.0%	0.0%	100.0%	67.1%
No	100.0%	100.0%	0.0%	32.9%

**Q23. What is your age?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q23. Your age**

18-34	9.3%	11.9%	19.8%	16.6%
35-44	17.7%	21.2%	16.8%	17.4%
45-54	17.3%	23.7%	17.4%	18.0%
55-64	19.3%	16.9%	18.3%	18.4%
65+	25.0%	15.3%	17.1%	18.8%
Not provided	11.3%	11.0%	10.6%	10.8%

**Q24. What is your gender?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q24. Your gender**

Male	45.0%	50.8%	52.6%	50.6%
Female	54.7%	46.6%	47.3%	49.0%
Non-binary	0.3%	0.0%	0.0%	0.1%
Other	0.0%	0.0%	0.1%	0.1%
Not provided	0.0%	2.5%	0.0%	0.2%



**Q25. Are you registered to vote?**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q25. Are you registered to vote**

Yes	94.3%	93.2%	93.9%	93.9%
No	4.7%	4.2%	6.0%	5.5%
Not provided	1.0%	2.5%	0.1%	0.6%

**Q26. Would you say your total annual household income is...**

N=1270

	Location			Total
	JoCo Outside OP	Miami County	Overland Park	

**Q26. Your total annual household income**

Under \$30K	3.0%	9.3%	4.5%	4.6%
\$30K to \$69,999	10.7%	12.7%	12.8%	12.3%
\$70K to \$99,999	15.0%	17.8%	15.6%	15.7%
\$100K to \$124,999	11.7%	16.1%	12.8%	12.8%
\$125K to \$149,999	13.0%	11.9%	12.6%	12.6%
\$150k+	11.3%	11.0%	21.7%	18.3%
Not provided	35.3%	21.2%	20.1%	23.8%

# **Section 3**

## **Crosstabulations**

### **by Overland Park Wards**

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**Q1. Before receiving this survey, did you know that KDOT was studying improvements to U.S. 69 between 103rd and 179th Streets?**

N=852

Ward						Total
OP Ward 1	OP Ward 2	OP Ward 3	OP Ward 4	OP Ward 5	OP Ward 6	

**Q1. Did you know that KDOT was studying improvements to U.S. 69 between 103rd & 179th Streets before receiving this survey**

Yes	29.0%	42.3%	44.2%	37.3%	51.9%	58.1%	45.7%
No	71.0%	57.7%	55.8%	62.7%	48.1%	41.9%	54.3%

**Q2. Prior to the COVID-19 Pandemic, how frequently did you travel on U.S. 69 between 103rd and 179th Streets?**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic**

Almost daily	9.0%	19.8%	31.3%	40.7%	48.1%	73.0%	41.9%
A few times a week	15.0%	27.9%	38.1%	32.7%	26.4%	20.0%	26.8%
At least once a week	23.0%	18.9%	13.6%	11.3%	14.0%	4.2%	12.7%
At least once a month	31.0%	23.4%	12.9%	8.7%	7.8%	1.9%	12.1%
Less than once per month	22.0%	9.9%	4.1%	6.7%	3.9%	0.9%	6.6%
Never	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

**Q3. For how many years have you been driving on U.S. 69 between 103rd and 179th Streets?**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q3. For how many years have you been driving on U.S. 69 between 103rd & 179th Streets**

Less than 5 years	14.0%	11.7%	10.9%	4.0%	10.1%	6.5%	8.9%
6-10 years	10.0%	15.3%	10.9%	18.7%	17.8%	19.1%	15.8%
10+ years	73.0%	72.1%	76.9%	76.0%	71.3%	74.0%	74.1%
Don't remember	3.0%	0.9%	1.4%	1.3%	0.8%	0.5%	1.2%

**Q4. Which ONE of the following describes the location of your home?**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q4. Location of your home**

North of 103rd Street	100.0%	95.5%	12.9%	0.0%	0.0%	0.0%	26.4%
Between 103rd & 179th Streets	0.0%	4.5%	87.1%	100.0%	100.0%	95.8%	72.5%
South of 179th Street	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	1.1%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

**Q5. Which of the following ways did you typically use U.S. 69 between 103rd and 179th Streets before the COVID-19 Pandemic?**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q5. Which ways did you typically use U.S. 69 between 103rd & 179th Streets before COVID-19 Pandemic**

I used U.S. 69 to travel between my home & destinations south of 103rd Street	37.0%	36.0%	23.1%	11.3%	17.8%	15.8%	21.7%
I used U.S. 69 to travel between my home & destinations north of 103rd Street	5.0%	6.3%	15.0%	36.0%	28.7%	26.5%	21.4%
I used U.S. 69 to travel between my home & destinations between 103rd & 179th Streets	26.0%	26.1%	17.0%	14.0%	18.6%	21.9%	20.2%
All options were about equal	31.0%	31.5%	44.9%	38.7%	33.3%	35.8%	36.4%
Not provided	1.0%	0.0%	0.0%	0.0%	1.6%	0.0%	0.4%



**Q6. For which of the following reasons did you typically travel on U.S. 69 between 103rd and 179th Streets prior to the COVID-19 Pandemic?**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q6. For which reasons did you typically travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic**

Go to work/business-related travel	29.0%	39.6%	44.9%	62.0%	62.0%	79.5%	56.7%
Visit friends/relatives	43.0%	57.7%	61.9%	56.0%	51.2%	59.5%	55.9%
For recreation or entertainment (includes sporting events)	54.0%	49.5%	57.1%	57.3%	62.8%	66.0%	58.9%
Shop/run errands	62.0%	72.1%	82.3%	76.7%	78.3%	84.7%	77.6%
Get medical attention	26.0%	22.5%	23.1%	32.0%	27.1%	54.0%	33.3%
Go to school/college	5.0%	6.3%	6.1%	4.7%	6.2%	8.4%	6.3%
Other	4.0%	2.7%	2.7%	0.7%	1.6%	1.9%	2.1%

**Q7. How concerned are you with driver safety when you travel on U.S. 69 between 103rd and 179th Streets? Would you say you are...**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q7. How concerned are you with driver safety when you travel on U.S. 69 between 103rd & 179th Streets**

Very concerned	12.0%	14.4%	21.8%	20.7%	17.8%	21.4%	18.8%
Somewhat concerned	41.0%	46.8%	43.5%	46.7%	37.2%	42.3%	43.0%
Not concerned	39.0%	34.2%	30.6%	32.0%	43.4%	33.5%	35.0%
Don't know	8.0%	4.5%	4.1%	0.7%	1.6%	2.8%	3.3%

**WITHOUT "DON'T KNOW"**

**Q7. How concerned are you with driver safety when you travel on U.S. 69 between 103rd and 179th Streets? Would you say you are... (without "don't know")**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q7. How concerned are you with driver safety when you travel on U.S. 69 between 103rd & 179th Streets**

Very concerned	13.0%	15.1%	22.7%	20.8%	18.1%	22.0%	19.4%
Somewhat concerned	44.6%	49.1%	45.4%	47.0%	37.8%	43.5%	44.4%
Not concerned	42.4%	35.8%	31.9%	32.2%	44.1%	34.4%	36.2%

**Q8. How concerned are you with predictable travel times when you travel on U.S. 69 between 103rd and 179th Streets? Would you say you are...**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q8. How concerned are you with predictable travel times when you travel on U.S. 69 between 103rd & 179th Streets**

Very concerned	16.0%	14.4%	13.6%	15.3%	20.2%	22.8%	17.6%
Somewhat concerned	28.0%	37.8%	42.2%	49.3%	41.9%	46.0%	42.1%
Not concerned	48.0%	43.2%	39.5%	35.3%	35.7%	26.0%	36.3%
Don't know	8.0%	4.5%	4.8%	0.0%	2.3%	5.1%	4.0%

**WITHOUT "DON'T KNOW"**

**Q8. How concerned are you with predictable travel times when you travel on U.S. 69 between 103rd and 179th Streets? Would you say you are... (without "don't know")**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q8. How concerned are you with predictable travel times when you travel on U.S. 69 between 103rd & 179th Streets**

Very concerned	17.4%	15.1%	14.3%	15.3%	20.6%	24.0%	18.3%
Somewhat concerned	30.4%	39.6%	44.3%	49.3%	42.9%	48.5%	43.9%
Not concerned	52.2%	45.3%	41.4%	35.3%	36.5%	27.5%	37.8%

**Q9. How would you rate the condition of the road surface on U.S. 69 between 103rd and 179th Streets? Would you rate it as...**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q9. How would you rate condition of road surface on U.S. 69 between 103rd & 179th Streets**

Excellent	9.0%	8.1%	11.6%	10.7%	14.7%	11.6%	11.2%
Good	60.0%	60.4%	64.6%	64.0%	57.4%	67.9%	63.1%
Fair (needs some improvement)	19.0%	21.6%	21.1%	20.7%	20.9%	17.7%	20.0%
Poor (needs major improvements)	2.0%	2.7%	0.7%	1.3%	0.0%	1.4%	1.3%
Don't know	10.0%	7.2%	2.0%	3.3%	7.0%	1.4%	4.5%

**WITHOUT "DON'T KNOW"**

**Q9. How would you rate the condition of the road surface on U.S. 69 between 103rd and 179th Streets? Would you rate it as... (without "don't know")**

N=852

Ward						Total
OP Ward 1	OP Ward 2	OP Ward 3	OP Ward 4	OP Ward 5	OP Ward 6	

Q9. How would you rate condition of road surface on U.S. 69 between 103rd & 179th Streets

Excellent	10.0%	8.7%	11.8%	11.0%	15.8%	11.8%	11.7%
Good	66.7%	65.0%	66.0%	66.2%	61.7%	68.9%	66.1%
Fair (needs some improvement)	21.1%	23.3%	21.5%	21.4%	22.5%	17.9%	20.9%
Poor (needs major improvements)	2.2%	2.9%	0.7%	1.4%	0.0%	1.4%	1.4%

**Q10. How would you rate the condition of the interchanges (on/off ramps) on U.S. 69 between 103rd and 179th Streets? Would you rate them as...**

N=852

	Ward						Total
	OP Ward 1	OP Ward 2	OP Ward 3	OP Ward 4	OP Ward 5	OP Ward 6	

**Q10. How would you rate condition of interchanges on U.S. 69 between 103rd & 179th Streets**

Excellent	2.0%	9.0%	8.2%	2.7%	7.8%	5.1%	5.8%
Good	55.0%	34.2%	51.0%	50.0%	52.7%	56.3%	50.7%
Fair (needs some improvement)	28.0%	36.0%	25.9%	30.7%	22.5%	27.4%	28.2%
Poor (needs major improvements)	4.0%	12.6%	9.5%	14.0%	8.5%	8.4%	9.6%
Don't know	11.0%	8.1%	5.4%	2.7%	8.5%	2.8%	5.8%

**WITHOUT "DON'T KNOW"**

**Q10. How would you rate the condition of the interchanges (on/off ramps) on U.S. 69 between 103rd and 179th Streets? Would you rate them as... (without "don't know")**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

Q10. How would you rate condition of interchanges on U.S. 69 between 103rd & 179th Streets

Excellent	2.2%	9.8%	8.6%	2.7%	8.5%	5.3%	6.1%
Good	61.8%	37.3%	54.0%	51.4%	57.6%	57.9%	53.8%
Fair (needs some improvement)	31.5%	39.2%	27.3%	31.5%	24.6%	28.2%	29.9%
Poor (needs major improvements)	4.5%	13.7%	10.1%	14.4%	9.3%	8.6%	10.2%

**Q10a. Which interchange needs the most improvement?**

<u>Q10a. Which interchange needs most improvement</u>	<u>Number</u>	<u>Percent</u>
103rd	9	3.9 %
119th	33	14.2 %
135th	82	35.2 %
151st	20	8.6 %
159th	1	0.4 %
167th	1	0.4 %
179th	2	0.9 %
All	6	2.6 %
All except 159th	1	0.4 %
Blue Valley Parkway	20	8.6 %
College Blvd	9	3.9 %
I435	49	21.0 %
Total	233	100.0 %



**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q11-1. Northbound in the morning between 6-9am on weekdays (M-F)**

Very satisfied	2.0%	0.9%	4.8%	2.0%	3.9%	2.3%	2.7%
Satisfied	7.0%	8.1%	12.2%	14.7%	9.3%	11.6%	10.9%
Neutral	19.0%	15.3%	19.0%	22.0%	16.3%	17.2%	18.2%
Dissatisfied	8.0%	15.3%	21.1%	32.7%	36.4%	39.1%	27.7%
Very dissatisfied	1.0%	0.9%	7.5%	10.0%	13.2%	20.9%	10.6%
Don't know	63.0%	59.5%	35.4%	18.7%	20.9%	8.8%	29.9%

**Q11-2. Southbound in the morning between 6-9am on weekdays (M-F)**

Very satisfied	3.0%	3.6%	3.4%	6.7%	4.7%	7.0%	5.0%
Satisfied	13.0%	18.9%	20.4%	24.0%	24.8%	26.0%	22.1%
Neutral	19.0%	22.5%	27.9%	16.7%	17.1%	18.6%	20.2%
Dissatisfied	10.0%	6.3%	8.8%	6.0%	3.9%	6.0%	6.7%
Very dissatisfied	0.0%	0.9%	2.7%	3.3%	2.3%	0.5%	1.6%
Don't know	55.0%	47.7%	36.7%	43.3%	47.3%	41.9%	44.4%

**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q11-3. Northbound between 9-3:30pm on weekdays (M-F)**

Very satisfied	6.0%	6.3%	9.5%	12.0%	9.3%	12.1%	9.7%
Satisfied	28.0%	31.5%	32.0%	36.7%	28.7%	40.5%	33.9%
Neutral	17.0%	24.3%	21.8%	20.7%	24.8%	20.0%	21.4%
Dissatisfied	5.0%	4.5%	8.8%	7.3%	7.8%	7.4%	7.0%
Very dissatisfied	0.0%	0.0%	1.4%	1.3%	1.6%	1.9%	1.2%
Don't know	44.0%	33.3%	26.5%	22.0%	27.9%	18.1%	26.8%

**Q11-4. Southbound between 9-3:30pm on weekdays (M-F)**

Very satisfied	6.0%	8.1%	9.5%	11.3%	11.6%	12.6%	10.3%
Satisfied	29.0%	34.2%	35.4%	37.3%	27.9%	39.5%	34.7%
Neutral	19.0%	22.5%	23.1%	19.3%	24.0%	19.5%	21.1%
Dissatisfied	5.0%	5.4%	10.9%	4.0%	3.1%	4.2%	5.4%
Very dissatisfied	0.0%	0.0%	0.7%	1.3%	2.3%	1.9%	1.2%
Don't know	41.0%	29.7%	20.4%	26.7%	31.0%	22.3%	27.2%

**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q11-5. Northbound in the evening between 3:30-6pm on weekdays (M-F)**

Very satisfied	2.0%	3.6%	2.0%	2.0%	5.4%	2.3%	2.8%
Satisfied	11.0%	17.1%	17.7%	22.7%	22.5%	21.9%	19.5%
Neutral	22.0%	21.6%	23.8%	26.7%	20.2%	27.4%	24.2%
Dissatisfied	25.0%	21.6%	23.8%	22.7%	16.3%	19.5%	21.2%
Very dissatisfied	0.0%	3.6%	8.2%	7.3%	4.7%	6.5%	5.5%
Don't know	40.0%	32.4%	24.5%	18.7%	31.0%	22.3%	26.8%

**Q11-6. Southbound in the evening between 3:30-6pm on weekdays (M-F)**

Very satisfied	2.0%	4.5%	0.7%	0.7%	4.7%	2.3%	2.3%
Satisfied	14.0%	12.6%	15.0%	10.0%	10.1%	9.8%	11.6%
Neutral	19.0%	18.9%	23.1%	18.0%	19.4%	18.6%	19.5%
Dissatisfied	24.0%	23.4%	26.5%	42.0%	38.8%	39.5%	33.7%
Very dissatisfied	1.0%	9.9%	13.6%	13.3%	13.2%	20.5%	13.3%
Don't know	40.0%	30.6%	21.1%	16.0%	14.0%	9.3%	19.6%

**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q11-7. All other times on weekdays**

Very satisfied	8.0%	6.3%	10.9%	13.3%	11.6%	12.1%	10.8%
Satisfied	26.0%	30.6%	37.4%	38.0%	32.6%	43.7%	36.2%
Neutral	33.0%	26.1%	27.9%	30.0%	35.7%	25.1%	29.1%
Dissatisfied	1.0%	5.4%	4.1%	1.3%	3.1%	7.0%	4.0%
Very dissatisfied	0.0%	0.0%	0.7%	0.7%	0.8%	0.5%	0.5%
Don't know	32.0%	31.5%	19.0%	16.7%	16.3%	11.6%	19.5%

**Q11-8. On weekends (Sat & Sun)**

Very satisfied	11.0%	12.6%	15.0%	20.7%	19.4%	19.5%	17.0%
Satisfied	45.0%	35.1%	44.9%	43.3%	41.9%	42.3%	42.3%
Neutral	22.0%	24.3%	25.2%	24.7%	24.8%	23.3%	24.1%
Dissatisfied	4.0%	7.2%	4.1%	2.7%	6.2%	7.4%	5.4%
Very dissatisfied	0.0%	0.0%	0.0%	0.7%	0.0%	0.5%	0.2%
Don't know	18.0%	20.7%	10.9%	8.0%	7.8%	7.0%	11.0%

**WITHOUT "DON'T KNOW"****Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic? (without "don't know")**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q11-1. Northbound in the morning between 6-9am on weekdays (M-F)**

Very satisfied	5.4%	2.2%	7.4%	2.5%	4.9%	2.6%	3.9%
Satisfied	18.9%	20.0%	18.9%	18.0%	11.8%	12.8%	15.6%
Neutral	51.4%	37.8%	29.5%	27.0%	20.6%	18.9%	26.0%
Dissatisfied	21.6%	37.8%	32.6%	40.2%	46.1%	42.9%	39.5%
Very dissatisfied	2.7%	2.2%	11.6%	12.3%	16.7%	23.0%	15.1%

**Q11-2. Southbound in the morning between 6-9am on weekdays (M-F)**

Very satisfied	6.7%	6.9%	5.4%	11.8%	8.8%	12.0%	9.1%
Satisfied	28.9%	36.2%	32.3%	42.4%	47.1%	44.8%	39.7%
Neutral	42.2%	43.1%	44.1%	29.4%	32.4%	32.0%	36.3%
Dissatisfied	22.2%	12.1%	14.0%	10.6%	7.4%	10.4%	12.0%
Very dissatisfied	0.0%	1.7%	4.3%	5.9%	4.4%	0.8%	3.0%

**WITHOUT "DON'T KNOW"****Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic? (without "don't know")**

N=852	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q11-3. Northbound between 9-3:30pm on weekdays (M-F)**

Very satisfied	10.7%	9.5%	13.0%	15.4%	12.9%	14.8%	13.3%
Satisfied	50.0%	47.3%	43.5%	47.0%	39.8%	49.4%	46.3%
Neutral	30.4%	36.5%	29.6%	26.5%	34.4%	24.4%	29.2%
Dissatisfied	8.9%	6.8%	12.0%	9.4%	10.8%	9.1%	9.6%
Very dissatisfied	0.0%	0.0%	1.9%	1.7%	2.2%	2.3%	1.6%

**Q11-4. Southbound between 9-3:30pm on weekdays (M-F)**

Very satisfied	10.2%	11.5%	12.0%	15.5%	16.9%	16.2%	14.2%
Satisfied	49.2%	48.7%	44.4%	50.9%	40.4%	50.9%	47.7%
Neutral	32.2%	32.1%	29.1%	26.4%	34.8%	25.1%	29.0%
Dissatisfied	8.5%	7.7%	13.7%	5.5%	4.5%	5.4%	7.4%
Very dissatisfied	0.0%	0.0%	0.9%	1.8%	3.4%	2.4%	1.6%

**WITHOUT "DON'T KNOW"****Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic? (without "don't know")**

N=852	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q11-5. Northbound in the evening between 3:30-6pm on weekdays (M-F)**

Very satisfied	3.3%	5.3%	2.7%	2.5%	7.9%	3.0%	3.8%
Satisfied	18.3%	25.3%	23.4%	27.9%	32.6%	28.1%	26.6%
Neutral	36.7%	32.0%	31.5%	32.8%	29.2%	35.3%	33.0%
Dissatisfied	41.7%	32.0%	31.5%	27.9%	23.6%	25.1%	29.0%
Very dissatisfied	0.0%	5.3%	10.8%	9.0%	6.7%	8.4%	7.5%

**Q11-6. Southbound in the evening between 3:30-6pm on weekdays (M-F)**

Very satisfied	3.3%	6.5%	0.9%	0.8%	5.4%	2.6%	2.9%
Satisfied	23.3%	18.2%	19.0%	11.9%	11.7%	10.8%	14.5%
Neutral	31.7%	27.3%	29.3%	21.4%	22.5%	20.5%	24.2%
Dissatisfied	40.0%	33.8%	33.6%	50.0%	45.0%	43.6%	41.9%
Very dissatisfied	1.7%	14.3%	17.2%	15.9%	15.3%	22.6%	16.5%

**WITHOUT "DON'T KNOW"****Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic? (without "don't know")**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

Q11-7. All other times on weekdays

Very satisfied	11.8%	9.2%	13.4%	16.0%	13.9%	13.7%	13.4%
Satisfied	38.2%	44.7%	46.2%	45.6%	38.9%	49.5%	44.9%
Neutral	48.5%	38.2%	34.5%	36.0%	42.6%	28.4%	36.2%
Dissatisfied	1.5%	7.9%	5.0%	1.6%	3.7%	7.9%	5.0%
Very dissatisfied	0.0%	0.0%	0.8%	0.8%	0.9%	0.5%	0.6%

Q11-8. On weekends (Sat & Sun)

Very satisfied	13.4%	15.9%	16.8%	22.5%	21.0%	21.0%	19.1%
Satisfied	54.9%	44.3%	50.4%	47.1%	45.4%	45.5%	47.5%
Neutral	26.8%	30.7%	28.2%	26.8%	26.9%	25.0%	27.0%
Dissatisfied	4.9%	9.1%	4.6%	2.9%	6.7%	8.0%	6.1%
Very dissatisfied	0.0%	0.0%	0.0%	0.7%	0.0%	0.5%	0.3%



**Q12. How does congestion on U.S. 69 compare to other highways in Kansas?**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q12. How does congestion on U.S. 69 compare to other highways in Kansas**

It has the worst congestion in the State	2.0%	2.7%	1.4%	5.3%	7.8%	7.0%	4.7%
Much worse than others	4.0%	6.3%	6.8%	14.7%	10.1%	15.3%	10.4%
Worse than others	23.0%	20.7%	29.9%	28.0%	19.4%	29.8%	25.9%
About the same	31.0%	30.6%	34.7%	26.7%	34.9%	24.7%	29.8%
Better than others	12.0%	17.1%	13.6%	12.0%	14.0%	9.8%	12.7%
Much better than others	6.0%	1.8%	2.0%	0.7%	1.6%	3.3%	2.5%
Don't know	22.0%	20.7%	11.6%	12.7%	12.4%	10.2%	14.0%

**WITHOUT "DON'T KNOW"**

**Q12. How does congestion on U.S. 69 compare to other highways in Kansas? (without "don't know")**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

Q12. How does congestion on U.S. 69 compare to other highways in Kansas

It has the worst congestion in the State	2.6%	3.4%	1.5%	6.1%	8.8%	7.8%	5.5%
Much worse than others	5.1%	8.0%	7.7%	16.8%	11.5%	17.1%	12.1%
Worse than others	29.5%	26.1%	33.8%	32.1%	22.1%	33.2%	30.2%
About the same	39.7%	38.6%	39.2%	30.5%	39.8%	27.5%	34.7%
Better than others	15.4%	21.6%	15.4%	13.7%	15.9%	10.9%	14.7%
Much better than others	7.7%	2.3%	2.3%	0.8%	1.8%	3.6%	2.9%

**Q13. In general, how do you think traffic flow on U.S. 69 has changed since the beginning of the COVID-19 Pandemic? Would you say it has gotten...**

N=852

	Ward						Total
	OP Ward 1	OP Ward 2	OP Ward 3	OP Ward 4	OP Ward 5	OP Ward 6	

**Q13. How has traffic flow on U.S. 69 changed since beginning of COVID-19 Pandemic in general**

Much better	6.0%	9.0%	14.3%	26.0%	23.3%	25.6%	18.9%
Somewhat better	44.0%	51.4%	58.5%	57.3%	47.3%	49.3%	51.6%
Stayed about the same	18.0%	14.4%	16.3%	9.3%	16.3%	18.1%	15.5%
Somewhat worse	0.0%	0.9%	0.7%	0.0%	0.0%	0.9%	0.5%
Much worse	1.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.4%
Don't know	31.0%	24.3%	10.2%	7.3%	13.2%	5.1%	13.1%

**WITHOUT "DON'T KNOW"**

**Q13. In general, how do you think traffic flow on U.S. 69 has changed since the beginning of the COVID-19 Pandemic? Would you say it has gotten... (without "don't know")**

N=852

Ward						Total
OP Ward 1	OP Ward 2	OP Ward 3	OP Ward 4	OP Ward 5	OP Ward 6	

Q13. How has traffic flow on U.S. 69 changed since beginning of COVID-19 Pandemic in general

Much better	8.7%	11.9%	15.9%	28.1%	26.8%	27.0%	21.8%
Somewhat better	63.8%	67.9%	65.2%	61.9%	54.5%	52.0%	59.5%
Stayed about the same	26.1%	19.0%	18.2%	10.1%	18.8%	19.1%	17.8%
Somewhat worse	0.0%	1.2%	0.8%	0.0%	0.0%	1.0%	0.5%
Much worse	1.4%	0.0%	0.0%	0.0%	0.0%	1.0%	0.4%

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets.**

N=852	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	
<u>Q14-1. Improve traffic flow</u>							
Very important	42.0%	38.7%	50.3%	60.7%	52.7%	64.2%	53.5%
Important	34.0%	39.6%	36.7%	30.0%	27.1%	23.7%	30.9%
Somewhat important	14.0%	13.5%	8.2%	5.3%	8.5%	7.0%	8.8%
Not important	3.0%	1.8%	1.4%	0.7%	3.9%	1.9%	2.0%
Not important at all	0.0%	0.0%	2.0%	0.7%	1.6%	0.0%	0.7%
Don't know	7.0%	6.3%	1.4%	2.7%	6.2%	3.3%	4.1%
<u>Q14-2. Promote economic development</u>							
Very important	11.0%	10.8%	5.4%	4.7%	12.4%	11.6%	9.3%
Important	30.0%	27.9%	31.3%	24.7%	25.6%	31.6%	28.8%
Somewhat important	26.0%	31.5%	32.7%	35.3%	26.4%	31.6%	31.0%
Not important	15.0%	11.7%	18.4%	20.0%	18.6%	15.3%	16.7%
Not important at all	3.0%	4.5%	4.1%	7.3%	6.2%	4.7%	5.0%
Don't know	15.0%	13.5%	8.2%	8.0%	10.9%	5.1%	9.3%

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets.**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q14-3. Improve visual appeal/appearance of corridor**

Very important	6.0%	3.6%	7.5%	6.0%	7.8%	9.3%	7.0%
Important	27.0%	14.4%	21.1%	21.3%	17.8%	24.2%	21.2%
Somewhat important	27.0%	36.9%	29.3%	30.7%	40.3%	34.0%	33.1%
Not important	23.0%	24.3%	29.9%	28.0%	17.1%	22.8%	24.3%
Not important at all	5.0%	9.0%	5.4%	8.7%	8.5%	5.1%	6.8%
Don't know	12.0%	11.7%	6.8%	5.3%	8.5%	4.7%	7.5%

**Q14-4. Enhance driver safety**

Very important	58.0%	54.1%	57.1%	59.3%	50.4%	54.0%	55.4%
Important	23.0%	27.9%	33.3%	31.3%	27.1%	29.8%	29.2%
Somewhat important	9.0%	11.7%	6.1%	4.7%	12.4%	10.2%	8.9%
Not important	3.0%	0.0%	2.0%	2.0%	3.1%	2.8%	2.2%
Not important at all	0.0%	0.0%	0.0%	0.0%	0.8%	0.0%	0.1%
Don't know	7.0%	6.3%	1.4%	2.7%	6.2%	3.3%	4.1%

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets.**

N=852	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q14-5. Allow people to safely walk across interchanges**

Very important	17.0%	15.3%	12.9%	12.0%	14.0%	10.7%	13.1%
Important	26.0%	18.0%	21.8%	18.0%	17.8%	25.1%	21.4%
Somewhat important	27.0%	23.4%	22.4%	22.7%	20.2%	21.4%	22.5%
Not important	10.0%	12.6%	17.0%	18.7%	18.6%	19.1%	16.7%
Not important at all	6.0%	13.5%	12.2%	17.3%	17.1%	13.5%	13.6%
Don't know	14.0%	17.1%	13.6%	11.3%	12.4%	10.2%	12.7%

**Q14-6. Allow people to safely bike across interchanges**

Very important	18.0%	16.2%	13.6%	12.0%	15.5%	11.2%	13.8%
Important	24.0%	17.1%	23.8%	19.3%	17.8%	26.5%	21.9%
Somewhat important	27.0%	23.4%	19.0%	23.3%	20.2%	20.5%	21.8%
Not important	10.0%	14.4%	17.7%	17.3%	17.8%	16.3%	16.0%
Not important at all	7.0%	12.6%	12.9%	18.0%	16.3%	17.2%	14.7%
Don't know	14.0%	16.2%	12.9%	10.0%	12.4%	8.4%	11.7%

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets.**

N=852

	Ward						Total
	OP Ward 1	OP Ward 2	OP Ward 3	OP Ward 4	OP Ward 5	OP Ward 6	

**Q14-7. Preserve the environment**

Very important	44.0%	24.3%	22.4%	15.3%	17.1%	15.8%	21.5%
Important	27.0%	29.7%	25.9%	27.3%	31.8%	30.7%	28.9%
Somewhat important	15.0%	28.8%	30.6%	32.7%	26.4%	28.4%	27.7%
Not important	5.0%	4.5%	10.9%	8.7%	13.2%	9.8%	9.0%
Not important at all	1.0%	2.7%	5.4%	9.3%	5.4%	9.3%	6.2%
Don't know	8.0%	9.9%	4.8%	6.7%	6.2%	6.0%	6.7%



**WITHOUT "DON'T KNOW"**

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

Q14-1. Improve traffic flow

Very important	45.2%	41.3%	51.0%	62.3%	56.2%	66.3%	55.8%
Important	36.6%	42.3%	37.2%	30.8%	28.9%	24.5%	32.2%
Somewhat important	15.1%	14.4%	8.3%	5.5%	9.1%	7.2%	9.2%
Not important	3.2%	1.9%	1.4%	0.7%	4.1%	1.9%	2.1%
Not important at all	0.0%	0.0%	2.1%	0.7%	1.7%	0.0%	0.7%

Q14-2. Promote economic development

Very important	12.9%	12.5%	5.9%	5.1%	13.9%	12.3%	10.2%
Important	35.3%	32.3%	34.1%	26.8%	28.7%	33.3%	31.7%
Somewhat important	30.6%	36.5%	35.6%	38.4%	29.6%	33.3%	34.2%
Not important	17.6%	13.5%	20.0%	21.7%	20.9%	16.2%	18.4%
Not important at all	3.5%	5.2%	4.4%	8.0%	7.0%	4.9%	5.6%

**WITHOUT "DON'T KNOW"**

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

Q14-3. Improve visual appeal/appearance of corridor

Very important	6.8%	4.1%	8.0%	6.3%	8.5%	9.8%	7.6%
Important	30.7%	16.3%	22.6%	22.5%	19.5%	25.4%	23.0%
Somewhat important	30.7%	41.8%	31.4%	32.4%	44.1%	35.6%	35.8%
Not important	26.1%	27.6%	32.1%	29.6%	18.6%	23.9%	26.3%
Not important at all	5.7%	10.2%	5.8%	9.2%	9.3%	5.4%	7.4%

Q14-4. Enhance driver safety

Very important	62.4%	57.7%	57.9%	61.0%	53.7%	55.8%	57.8%
Important	24.7%	29.8%	33.8%	32.2%	28.9%	30.8%	30.5%
Somewhat important	9.7%	12.5%	6.2%	4.8%	13.2%	10.6%	9.3%
Not important	3.2%	0.0%	2.1%	2.1%	3.3%	2.9%	2.3%
Not important at all	0.0%	0.0%	0.0%	0.0%	0.8%	0.0%	0.1%

**WITHOUT "DON'T KNOW"**

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

Q14-5. Allow people to safely walk across interchanges

Very important	19.8%	18.5%	15.0%	13.5%	15.9%	11.9%	15.1%
Important	30.2%	21.7%	25.2%	20.3%	20.4%	28.0%	24.5%
Somewhat important	31.4%	28.3%	26.0%	25.6%	23.0%	23.8%	25.8%
Not important	11.6%	15.2%	19.7%	21.1%	21.2%	21.2%	19.1%
Not important at all	7.0%	16.3%	14.2%	19.5%	19.5%	15.0%	15.6%

Q14-6. Allow people to safely bike across interchanges

Very important	20.9%	19.4%	15.6%	13.3%	17.7%	12.2%	15.7%
Important	27.9%	20.4%	27.3%	21.5%	20.4%	28.9%	24.9%
Somewhat important	31.4%	28.0%	21.9%	25.9%	23.0%	22.3%	24.7%
Not important	11.6%	17.2%	20.3%	19.3%	20.4%	17.8%	18.1%
Not important at all	8.1%	15.1%	14.8%	20.0%	18.6%	18.8%	16.6%

**WITHOUT "DON'T KNOW"**

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=852

	Ward						Total
	OP Ward 1	OP Ward 2	OP Ward 3	OP Ward 4	OP Ward 5	OP Ward 6	

Q14-7. Preserve the environment

Very important	47.8%	27.0%	23.6%	16.4%	18.2%	16.8%	23.0%
Important	29.3%	33.0%	27.1%	29.3%	33.9%	32.7%	30.9%
Somewhat important	16.3%	32.0%	32.1%	35.0%	28.1%	30.2%	29.7%
Not important	5.4%	5.0%	11.4%	9.3%	14.0%	10.4%	9.7%
Not important at all	1.1%	3.0%	5.7%	10.0%	5.8%	9.9%	6.7%

**Q15. Of the issues listed in Question 14, which TWO do you think should be most important in determining the types of improvements (if any) that are made to U.S. 69 between 103rd and 179th Streets?**

N=852

	Ward						Total
	OP Ward 1	OP Ward 2	OP Ward 3	OP Ward 4	OP Ward 5	OP Ward 6	

**Q15. Top choice**

Improve traffic flow	39.0%	43.2%	57.8%	62.0%	67.4%	66.0%	58.0%
Promote economic development	1.0%	5.4%	2.0%	0.7%	3.1%	0.9%	2.0%
Improve visual appeal/appearance of corridor	0.0%	0.9%	2.0%	0.0%	0.8%	0.5%	0.7%
Enhance driver safety	35.0%	34.2%	30.6%	28.0%	14.7%	22.3%	26.6%
Allow people to safely walk across interchanges	6.0%	2.7%	2.7%	1.3%	2.3%	1.4%	2.5%
Allow people to safely bike across interchanges	1.0%	0.9%	0.0%	0.7%	0.0%	0.5%	0.5%
Preserve the environment	8.0%	6.3%	2.0%	2.0%	2.3%	2.3%	3.4%
None chosen	10.0%	6.3%	2.7%	5.3%	9.3%	6.0%	6.3%

**Q15. Of the issues listed in Question 14, which TWO do you think should be most important in determining the types of improvements (if any) that are made to U.S. 69 between 103rd and 179th Streets?**

N=852

	Ward						Total
	OP Ward 1	OP Ward 2	OP Ward 3	OP Ward 4	OP Ward 5	OP Ward 6	

**Q15. 2nd choice**

Improve traffic flow	25.0%	28.8%	23.1%	24.0%	10.1%	14.9%	20.2%
Promote economic development	5.0%	8.1%	6.8%	6.0%	7.8%	13.0%	8.3%
Improve visual appeal/appearance of corridor	2.0%	3.6%	1.4%	2.7%	2.3%	6.0%	3.3%
Enhance driver safety	31.0%	36.9%	48.3%	50.0%	52.7%	47.0%	45.4%
Allow people to safely walk across interchanges	7.0%	6.3%	4.8%	4.7%	4.7%	1.4%	4.3%
Allow people to safely bike across interchanges	6.0%	7.2%	2.7%	2.0%	0.8%	1.9%	3.1%
Preserve the environment	13.0%	2.7%	10.2%	4.0%	9.3%	7.4%	7.6%
None chosen	11.0%	6.3%	2.7%	6.7%	12.4%	8.4%	7.7%

**SUM OF THE TOP TWO CHOICES**

**Q15. Of the issues listed in Question 14, which TWO do you think should be most important in determining the types of improvements (if any) that are made to U.S. 69 between 103rd and 179th Streets? (top 2)**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

Q15. Top choice

Improve traffic flow	64.0%	72.1%	81.0%	86.0%	77.5%	80.9%	78.2%
Promote economic development	6.0%	13.5%	8.8%	6.7%	10.9%	14.0%	10.3%
Improve visual appeal/appearance of corridor	2.0%	4.5%	3.4%	2.7%	3.1%	6.5%	4.0%
Enhance driver safety	66.0%	71.2%	78.9%	78.0%	67.4%	69.3%	72.1%
Allow people to safely walk across interchanges	13.0%	9.0%	7.5%	6.0%	7.0%	2.8%	6.8%
Allow people to safely bike across interchanges	7.0%	8.1%	2.7%	2.7%	0.8%	2.3%	3.5%
Preserve the environment	21.0%	9.0%	12.2%	6.0%	11.6%	9.8%	11.0%
None chosen	10.0%	6.3%	2.7%	5.3%	9.3%	6.0%	6.3%

**Q16. Overall, how important do you think it is to make improvements to U.S. 69 between 103rd and 179th Streets?**

N=852

	Ward						Total
	OP Ward 1	OP Ward 2	OP Ward 3	OP Ward 4	OP Ward 5	OP Ward 6	

**Q16. How important is it to make improvements to U.S. 69 between 103rd & 179th Streets**

Very important	16.0%	17.1%	27.2%	28.7%	37.2%	40.0%	29.6%
Important	24.0%	36.0%	29.9%	37.3%	23.3%	33.5%	31.2%
Somewhat important	42.0%	34.2%	29.9%	26.0%	18.6%	19.5%	26.9%
Not important	9.0%	3.6%	6.8%	6.7%	11.6%	5.1%	6.9%
Not important at all	1.0%	3.6%	3.4%	0.0%	3.9%	0.5%	1.9%
Don't know	8.0%	5.4%	2.7%	1.3%	5.4%	1.4%	3.5%



**WITHOUT "DON'T KNOW"**

**Q16. Overall, how important do you think it is to make improvements to U.S. 69 between 103rd and 179th Streets? (without "don't know")**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

Q16. How important is it to make improvements to U.S. 69 between 103rd & 179th Streets

Very important	17.4%	18.1%	28.0%	29.1%	39.3%	40.6%	30.7%
Important	26.1%	38.1%	30.8%	37.8%	24.6%	34.0%	32.4%
Somewhat important	45.7%	36.2%	30.8%	26.4%	19.7%	19.8%	27.9%
Not important	9.8%	3.8%	7.0%	6.8%	12.3%	5.2%	7.2%
Not important at all	1.1%	3.8%	3.5%	0.0%	4.1%	0.5%	1.9%

**Q17. Have you seen "express toll lanes" in urban areas of other states like Texas, Colorado, or Minnesota where drivers can choose to pay a toll to drive in an express lane that bypasses congestion in untolled lanes?**

N=852

		Ward						Total
		OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
		1	2	3	4	5	6	

**Q17. Have you seen "express toll lanes" in urban areas of other states where drivers can choose to pay a toll to drive in an express lane that bypasses congestion in untolled lanes**

Yes	70.0%	67.6%	78.9%	72.7%	77.5%	78.1%	74.9%
No	30.0%	32.4%	21.1%	27.3%	22.5%	21.9%	25.1%

**Q18. Do you generally like the idea of being able to pay a toll to bypass congestion?**

N=852	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q18. Do you generally like the idea of being able to pay a toll to bypass congestion**

Yes	25.0%	26.1%	27.9%	22.0%	17.8%	22.3%	23.4%
No	56.0%	54.1%	59.9%	66.0%	66.7%	63.3%	61.6%
Don't know	19.0%	19.8%	12.2%	12.0%	15.5%	14.4%	15.0%

**WITHOUT "DON'T KNOW"**

**Q18. Do you generally like the idea of being able to pay a toll to bypass congestion? (without "don't know")**

N=852	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q18. Do you generally like the idea of being able to pay a toll to bypass congestion**

Yes	30.9%	32.6%	31.8%	25.0%	21.1%	26.1%	27.5%
No	69.1%	67.4%	68.2%	75.0%	78.9%	73.9%	72.5%

**Q19. From which of the following sources would you prefer to get information about improvements that are being considered to U.S. 69 between 103rd and 179th Streets?**

N=852	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q19. From what sources would you prefer to get information about improvements that are being considered to U.S. 69 between 103rd & 179th Streets**

KDOT project website	39.0%	37.8%	38.1%	40.0%	38.0%	40.0%	39.0%
City of Overland Park	70.0%	67.6%	68.0%	70.0%	60.5%	71.6%	68.3%
Johnson County	62.0%	37.8%	53.1%	63.3%	47.3%	54.4%	53.4%
Kansas City Star	23.0%	25.2%	23.1%	20.7%	24.0%	21.9%	22.8%
TV News	32.0%	31.5%	34.0%	38.7%	34.9%	33.5%	34.3%
Direct mailings	28.0%	45.0%	41.5%	30.0%	32.6%	47.9%	38.6%
Facebook	15.0%	13.5%	8.8%	12.0%	11.6%	11.6%	11.9%
Instagram	4.0%	4.5%	2.7%	3.3%	2.3%	0.9%	2.7%
Nextdoor	16.0%	17.1%	13.6%	16.0%	20.9%	18.1%	17.0%
Public meetings (in-person)	3.0%	2.7%	6.8%	2.7%	6.2%	4.7%	4.5%
Public meetings (virtual)	8.0%	9.0%	10.9%	5.3%	9.3%	8.8%	8.6%
Not interested in more information	4.0%	3.6%	2.0%	2.7%	8.5%	0.9%	3.3%
Other	1.0%	2.7%	3.4%	1.3%	2.3%	4.7%	2.8%

**Q19-13. Other**

<u>Q19-13. Other</u>	<u>Number</u>	<u>Percent</u>
Email	8	33.3 %
Twitter	3	12.5 %
This email was nice	1	4.2 %
Twitter or texts	1	4.2 %
MeWe	1	4.2 %
Text email	1	4.2 %
Shawnee Mission Post	1	4.2 %
KCUR	1	4.2 %
Radio news station	1	4.2 %
Text and email alerts about new developments	1	4.2 %
KCUR RADIO STATION	1	4.2 %
INDUSTRY SOURCES KCA AND ACPA	1	4.2 %
NEWSLETTER	1	4.2 %
KDOT EMAILS	1	4.2 %
<u>OAK PARK HOME ASSOC</u>	<u>1</u>	<u>4.2 %</u>
Total	24	100.0 %

**Q20. From the list in Question 19, which TWO sources do you trust most?**

N=852	Ward						Total
	OP Ward 1	OP Ward 2	OP Ward 3	OP Ward 4	OP Ward 5	OP Ward 6	
<u>Q20. Top choice</u>							
KDOT project website	28.0%	25.2%	27.9%	32.7%	28.7%	30.7%	29.2%
City of Overland Park	33.0%	31.5%	28.6%	25.3%	24.8%	27.4%	28.1%
Johnson County	13.0%	9.9%	7.5%	8.7%	7.0%	7.0%	8.5%
Kansas City Star	3.0%	5.4%	6.8%	2.7%	4.7%	4.7%	4.6%
TV News	7.0%	3.6%	5.4%	12.0%	7.8%	4.7%	6.7%
Direct mailings	8.0%	14.4%	12.2%	6.0%	12.4%	17.7%	12.3%
Facebook	0.0%	0.0%	0.7%	1.3%	0.8%	0.0%	0.5%
Instagram	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Nextdoor	0.0%	0.0%	0.0%	1.3%	2.3%	0.9%	0.8%
Public meetings (in-person)	0.0%	1.8%	0.7%	0.0%	0.8%	0.0%	0.5%
Public meetings (virtual)	0.0%	0.9%	2.0%	1.3%	0.8%	0.0%	0.8%
Not interested in more information	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.7%	0.0%	0.8%	0.5%	0.4%
None chosen	8.0%	7.2%	7.5%	8.7%	9.3%	6.5%	7.7%

**Q20. From the list in Question 19, which TWO sources do you trust most?**

N=852	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	
<u>Q20. 2nd choice</u>							
KDOT project website	9.0%	9.9%	7.5%	4.7%	7.0%	7.9%	7.5%
City of Overland Park	23.0%	25.2%	33.3%	26.7%	24.8%	25.1%	26.5%
Johnson County	27.0%	18.0%	17.7%	20.0%	20.2%	22.3%	20.8%
Kansas City Star	6.0%	6.3%	3.4%	10.7%	7.8%	2.3%	5.8%
TV News	7.0%	10.8%	10.9%	10.0%	9.3%	10.2%	9.9%
Direct mailings	12.0%	9.0%	9.5%	8.0%	4.7%	13.0%	9.6%
Facebook	2.0%	2.7%	0.7%	2.7%	0.8%	0.5%	1.4%
Instagram	0.0%	0.9%	0.0%	0.0%	0.8%	0.0%	0.2%
Nextdoor	3.0%	2.7%	2.0%	2.7%	3.9%	3.3%	2.9%
Public meetings (in-person)	2.0%	0.9%	0.7%	1.3%	2.3%	0.5%	1.2%
Public meetings (virtual)	0.0%	3.6%	0.7%	0.7%	2.3%	2.3%	1.6%
Not interested in more information	0.0%	0.0%	0.0%	0.0%	1.6%	0.5%	0.4%
Other	0.0%	0.9%	0.0%	1.3%	0.8%	0.9%	0.7%
None chosen	9.0%	9.0%	13.6%	11.3%	14.0%	11.2%	11.5%

**SUM OF THE TOP TWO CHOICES****Q20. From the list in Question 19, which TWO sources do you trust most? (top 2)**

N=852	Ward						Total
	OP Ward 1	OP Ward 2	OP Ward 3	OP Ward 4	OP Ward 5	OP Ward 6	
<u>Q20. Top choice</u>							
KDOT project website	37.0%	35.1%	35.4%	37.3%	35.7%	38.6%	36.7%
City of Overland Park	56.0%	56.8%	61.9%	52.0%	49.6%	52.6%	54.6%
Johnson County	40.0%	27.9%	25.2%	28.7%	27.1%	29.3%	29.2%
Kansas City Star	9.0%	11.7%	10.2%	13.3%	12.4%	7.0%	10.3%
TV News	14.0%	14.4%	16.3%	22.0%	17.1%	14.9%	16.5%
Direct mailings	20.0%	23.4%	21.8%	14.0%	17.1%	30.7%	21.9%
Facebook	2.0%	2.7%	1.4%	4.0%	1.6%	0.5%	1.9%
Instagram	0.0%	0.9%	0.0%	0.0%	0.8%	0.0%	0.2%
Nextdoor	3.0%	2.7%	2.0%	4.0%	6.2%	4.2%	3.8%
Public meetings (in-person)	2.0%	2.7%	1.4%	1.3%	3.1%	0.5%	1.6%
Public meetings (virtual)	0.0%	4.5%	2.7%	2.0%	3.1%	2.3%	2.5%
Not interested in more information	0.0%	0.0%	0.0%	0.0%	1.6%	0.5%	0.4%
Other	0.0%	0.9%	0.7%	1.3%	1.6%	1.4%	1.1%
None chosen	8.0%	7.2%	7.5%	8.7%	9.3%	6.5%	7.7%



**Q21. Would you be interested in participating in future meetings and/or focus groups about improvements to U.S. 69 between 103rd and 179th Streets? These meetings may be conducted virtually.**

N=852

Ward						Total
OP Ward 1	OP Ward 2	OP Ward 3	OP Ward 4	OP Ward 5	OP Ward 6	

**Q21. Would you be interested in participating in future meetings and/or focus groups about improvements to U.S. 69 between 103rd & 179th Streets**

Yes	13.0%	20.7%	25.2%	15.3%	20.9%	26.5%	21.1%
No	87.0%	79.3%	74.8%	84.7%	79.1%	73.5%	78.9%

**Q22. Do you live inside the City of Overland Park?**

N=852

Ward							Total
OP Ward 1	OP Ward 2	OP Ward 3	OP Ward 4	OP Ward 5	OP Ward 6		

Q22. Do you live inside City of Overland Park

Yes	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
No	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

**Q23. What is your age?**

N=852

	Ward						Total
	OP Ward 1	OP Ward 2	OP Ward 3	OP Ward 4	OP Ward 5	OP Ward 6	

**Q23. Your age**

18-34	27.0%	22.5%	20.4%	15.3%	20.2%	17.7%	19.8%
35-44	10.0%	22.5%	11.6%	19.3%	14.0%	20.5%	16.8%
45-54	13.0%	12.6%	17.0%	25.3%	21.7%	14.0%	17.4%
55-64	18.0%	12.6%	17.0%	20.0%	18.6%	20.9%	18.3%
65+	21.0%	21.6%	18.4%	12.7%	15.5%	16.3%	17.1%
Not provided	11.0%	8.1%	15.6%	7.3%	10.1%	10.7%	10.6%

**Q24. What is your gender?**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

Q24. Your gender

Male	41.0%	44.1%	51.7%	60.0%	53.5%	57.2%	52.6%
Female	59.0%	55.9%	48.3%	40.0%	45.7%	42.8%	47.3%
Non-binary	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.8%	0.0%	0.1%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

**Q25. Are you registered to vote?**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

Q25. Are you registered to vote

Yes	92.0%	91.9%	91.8%	95.3%	94.6%	95.8%	93.9%
No	8.0%	8.1%	8.2%	4.7%	4.7%	4.2%	6.0%
Not provided	0.0%	0.0%	0.0%	0.0%	0.8%	0.0%	0.1%

**Q26. Would you say your total annual household income is...**

N=852

	Ward						Total
	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	OP Ward	
	1	2	3	4	5	6	

**Q26. Your total annual household income**

Under \$30K	14.0%	8.1%	4.1%	2.0%	2.3%	1.4%	4.5%
\$30K to \$69,999	20.0%	24.3%	10.9%	5.3%	12.4%	10.2%	12.8%
\$70K to \$99,999	21.0%	25.2%	19.0%	11.3%	10.1%	12.1%	15.6%
\$100K to \$124,999	9.0%	14.4%	14.3%	16.0%	15.5%	8.8%	12.8%
\$125K to \$149,999	6.0%	5.4%	17.0%	16.7%	11.6%	14.0%	12.6%
\$150k+	11.0%	10.8%	14.3%	28.7%	28.7%	28.4%	21.7%
Not provided	19.0%	11.7%	20.4%	20.0%	19.4%	25.1%	20.1%

## **Section 4**

# **Crosstabulations by Frequency of U.S. 69 Use by Respondents**

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**Q1. Before receiving this survey, did you know that KDOT was studying improvements to U.S. 69 between 103rd and 179th Streets?**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q1. Did you know that KDOT was studying improvements to U.S. 69 between 103rd & 179th Streets before receiving this survey**

Yes	50.1%	42.9%	36.3%	29.0%	30.9%	41.8%
No	49.9%	57.1%	63.7%	71.0%	69.1%	58.2%



**Q2. Prior to the COVID-19 Pandemic, how frequently did you travel on U.S. 69 between 103rd and 179th Streets?**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic**

Almost daily	100.0%	0.0%	0.0%	0.0%	0.0%	38.6%
A few times a week	0.0%	100.0%	0.0%	0.0%	0.0%	25.6%
At least once a week	0.0%	0.0%	100.0%	0.0%	0.0%	14.4%
At least once a month	0.0%	0.0%	0.0%	100.0%	0.0%	13.9%
Less than once per month	0.0%	0.0%	0.0%	0.0%	100.0%	7.6%

**Q3. For how many years have you been driving on U.S. 69 between 103rd and 179th Streets?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q3. For how many years have you been driving on U.S. 69 between 103rd & 179th Streets**

Less than 5 years	10.0%	7.4%	3.8%	5.7%	10.3%	7.9%
6-10 years	15.5%	14.8%	13.7%	13.6%	6.2%	14.1%
10+ years	74.2%	76.9%	81.9%	78.4%	77.3%	76.8%
Don't remember	0.2%	0.9%	0.5%	2.3%	6.2%	1.3%

**Q4. Which ONE of the following describes the location of your home?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q4. Location of your home**

North of 103rd Street	8.0%	22.8%	39.0%	51.7%	62.9%	26.5%
Between 103rd & 179th Streets	72.2%	64.5%	49.5%	44.9%	35.1%	60.2%
South of 179th Street	19.8%	12.7%	10.4%	2.8%	1.0%	12.9%
Not provided	0.0%	0.0%	1.1%	0.6%	1.0%	0.4%

**Q5. Which of the following ways did you typically use U.S. 69 between 103rd and 179th Streets before the COVID-19 Pandemic?**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q5. Which ways did you typically use U.S. 69 between 103rd & 179th Streets before COVID-19 Pandemic**

I used U.S. 69 to travel between my home & destinations south of 103rd Street	17.2%	18.2%	29.7%	30.1%	43.3%	23.0%
I used U.S. 69 to travel between my home & destinations north of 103rd Street	29.4%	14.5%	14.3%	8.0%	16.5%	19.4%
I used U.S. 69 to travel between my home & destinations between 103rd & 179th Streets	18.6%	24.7%	22.5%	29.0%	21.6%	22.4%
All options were about equal	34.6%	42.0%	33.0%	33.0%	16.5%	34.6%
Not provided	0.2%	0.6%	0.5%	0.0%	2.1%	0.6%

**Q6. For which of the following reasons did you typically travel on U.S. 69 between 103rd and 179th Streets prior to the COVID-19 Pandemic?**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q6. For which reasons did you typically travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic**

Go to work/business-related travel	89.8%	49.7%	34.1%	18.2%	16.5%	56.0%
Visit friends/relatives	59.3%	56.8%	52.2%	41.5%	37.1%	53.5%
For recreation or entertainment (includes sporting events)	65.6%	55.9%	48.9%	48.9%	42.3%	56.6%
Shop/run errands	80.0%	81.5%	72.5%	68.2%	59.8%	76.1%
Get medical attention	43.6%	37.7%	31.3%	19.3%	19.6%	35.1%
Go to school/college	10.6%	4.0%	2.2%	2.3%	3.1%	6.1%
Other	1.0%	2.2%	3.3%	1.7%	6.2%	2.1%

**Q7. How concerned are you with driver safety when you travel on U.S. 69 between 103rd and 179th Streets? Would you say you are...**

N=1270

	Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q7. How concerned are you with driver safety when you travel on U.S. 69 between 103rd & 179th Streets**

Very concerned	24.1%	17.0%	14.3%	14.2%	10.3%	18.4%
Somewhat concerned	42.7%	45.7%	52.2%	37.5%	38.1%	43.8%
Not concerned	30.1%	35.5%	30.2%	42.6%	43.3%	34.3%
Don't know	3.1%	1.9%	3.3%	5.7%	8.2%	3.5%

**WITHOUT "DON'T KNOW"****Q7. How concerned are you with driver safety when you travel on U.S. 69 between 103rd and 179th Streets? Would you say you are... (without "don't know")**

N=1270

	Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q7. How concerned are you with driver safety when you travel on U.S. 69 between 103rd & 179th Streets**

Very concerned	24.9%	17.3%	14.8%	15.1%	11.2%	19.1%
Somewhat concerned	44.1%	46.5%	54.0%	39.8%	41.6%	45.4%
Not concerned	31.0%	36.2%	31.3%	45.2%	47.2%	35.5%

**Q8. How concerned are you with predictable travel times when you travel on U.S. 69 between 103rd and 179th Streets? Would you say you are...**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q8. How concerned are you with predictable travel times when you travel on U.S. 69 between 103rd & 179th Streets**

Very concerned	23.7%	15.4%	12.1%	11.4%	3.1%	16.6%
Somewhat concerned	46.8%	47.8%	36.3%	30.1%	24.7%	41.7%
Not concerned	27.0%	34.0%	46.2%	50.0%	61.9%	37.3%
Don't know	2.5%	2.8%	5.5%	8.5%	10.3%	4.4%

**WITHOUT "DON'T KNOW"**

**Q8. How concerned are you with predictable travel times when you travel on U.S. 69 between 103rd and 179th Streets? Would you say you are... (without "don't know")**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q8. How concerned are you with predictable travel times when you travel on U.S. 69 between 103rd & 179th Streets**

Very concerned	24.3%	15.9%	12.8%	12.4%	3.4%	17.4%
Somewhat concerned	48.0%	49.2%	38.4%	32.9%	27.6%	43.6%
Not concerned	27.7%	34.9%	48.8%	54.7%	69.0%	39.0%



**Q9. How would you rate the condition of the road surface on U.S. 69 between 103rd and 179th Streets? Would you rate it as...**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q9. How would you rate condition of road surface on U.S. 69 between 103rd & 179th Streets**

Excellent	10.4%	12.0%	9.3%	8.5%	5.2%	10.0%
Good	65.2%	58.3%	58.2%	55.1%	51.5%	60.0%
Fair (needs some improvement)	21.5%	24.7%	25.8%	21.0%	22.7%	22.9%
Poor (needs major improvements)	1.8%	2.2%	1.6%	3.4%	1.0%	2.1%
Don't know	1.0%	2.8%	4.9%	11.9%	19.6%	5.0%

**WITHOUT "DON'T KNOW"****Q9. How would you rate the condition of the road surface on U.S. 69 between 103rd and 179th Streets? Would you rate it as... (without "don't know")**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q9. How would you rate condition of road surface on U.S. 69 between 103rd & 179th Streets**

Excellent	10.5%	12.4%	9.8%	9.7%	6.4%	10.5%
Good	65.9%	60.0%	61.3%	62.6%	64.1%	63.1%
Fair (needs some improvement)	21.7%	25.4%	27.2%	23.9%	28.2%	24.1%
Poor (needs major improvements)	1.9%	2.2%	1.7%	3.9%	1.3%	2.2%

**Q10. How would you rate the condition of the interchanges (on/off ramps) on U.S. 69 between 103rd and 179th Streets? Would you rate them as...**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q10. How would you rate condition of interchanges on U.S. 69 between 103rd & 179th Streets**

Excellent	6.3%	7.7%	2.7%	5.1%	3.1%	5.7%
Good	50.7%	50.9%	58.2%	43.2%	46.4%	50.5%
Fair (needs some improvement)	28.0%	28.4%	28.0%	30.7%	22.7%	28.1%
Poor (needs major improvements)	12.3%	10.8%	6.6%	9.1%	4.1%	10.0%
Don't know	2.7%	2.2%	4.4%	11.9%	23.7%	5.7%

**WITHOUT "DON'T KNOW"**

**Q10. How would you rate the condition of the interchanges (on/off ramps) on U.S. 69 between 103rd and 179th Streets? Would you rate them as... (without "don't know")**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q10. How would you rate condition of interchanges on U.S. 69 between 103rd & 179th Streets**

Excellent	6.5%	7.9%	2.9%	5.8%	4.1%	6.1%
Good	52.1%	52.1%	60.9%	49.0%	60.8%	53.5%
Fair (needs some improvement)	28.8%	29.0%	29.3%	34.8%	29.7%	29.8%
Poor (needs major improvements)	12.6%	11.0%	6.9%	10.3%	5.4%	10.6%

**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q11-1. Northbound in the morning between 6-9am on weekdays (M-F)**

Very satisfied	3.7%	2.8%	1.6%	0.0%	2.1%	2.5%
Satisfied	14.5%	11.7%	7.7%	5.7%	6.2%	10.9%
Neutral	17.8%	21.9%	22.0%	14.8%	16.5%	19.0%
Dissatisfied	36.4%	26.5%	19.2%	10.2%	4.1%	25.4%
Very dissatisfied	17.0%	10.2%	6.6%	1.7%	1.0%	10.4%
Don't know	10.6%	26.9%	42.9%	67.6%	70.1%	31.8%

**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q11-2. Southbound in the morning between 6-9am on weekdays (M-F)**

Very satisfied	8.0%	7.1%	2.7%	1.1%	2.1%	5.6%
Satisfied	26.4%	24.7%	17.0%	7.4%	11.3%	20.9%
Neutral	17.0%	23.1%	26.9%	18.2%	10.3%	19.6%
Dissatisfied	6.1%	8.0%	6.0%	5.1%	4.1%	6.3%
Very dissatisfied	1.8%	2.5%	4.4%	0.6%	1.0%	2.1%
Don't know	40.7%	34.6%	42.9%	67.6%	71.1%	45.5%

**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q11-3. Northbound between 9-3:30pm on weekdays (M-F)**

Very satisfied	12.5%	13.3%	7.1%	2.3%	5.2%	9.9%
Satisfied	38.4%	37.7%	27.5%	17.0%	18.6%	32.1%
Neutral	21.3%	23.8%	26.9%	25.0%	14.4%	22.7%
Dissatisfied	7.8%	8.0%	6.0%	5.1%	5.2%	7.0%
Very dissatisfied	1.8%	0.9%	0.5%	0.6%	0.0%	1.1%
Don't know	18.2%	16.4%	31.9%	50.0%	56.7%	27.2%

**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q11-4. Southbound between 9-3:30pm on weekdays (M-F)**

Very satisfied	13.1%	13.9%	6.0%	3.4%	5.2%	10.3%
Satisfied	37.2%	38.6%	28.0%	20.5%	22.7%	32.8%
Neutral	20.2%	24.4%	29.1%	23.9%	13.4%	22.5%
Dissatisfied	5.5%	5.9%	6.0%	6.3%	6.2%	5.8%
Very dissatisfied	2.0%	0.6%	0.5%	0.6%	0.0%	1.1%
Don't know	21.9%	16.7%	30.2%	45.5%	52.6%	27.5%



**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q11-5. Northbound in the evening between 3:30-6pm on weekdays (M-F)**

Very satisfied	3.3%	5.2%	1.1%	0.6%	2.1%	3.0%
Satisfied	22.3%	23.8%	15.9%	10.2%	9.3%	19.1%
Neutral	26.2%	25.0%	26.4%	19.3%	16.5%	24.2%
Dissatisfied	20.4%	22.5%	22.0%	15.9%	8.2%	19.7%
Very dissatisfied	7.8%	5.2%	6.6%	4.0%	2.1%	6.0%
Don't know	20.0%	18.2%	28.0%	50.0%	61.9%	28.0%

**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q11-6. Southbound in the evening between 3:30-6pm on weekdays (M-F)**

Very satisfied	2.9%	3.7%	1.6%	1.1%	3.1%	2.7%
Satisfied	13.1%	13.0%	8.8%	8.0%	11.3%	11.7%
Neutral	16.4%	22.5%	26.4%	18.2%	15.5%	19.5%
Dissatisfied	39.9%	33.6%	28.0%	21.0%	12.4%	31.8%
Very dissatisfied	19.2%	12.7%	11.0%	4.5%	3.1%	13.1%
Don't know	8.6%	14.5%	24.2%	47.2%	54.6%	21.3%

**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

Total

Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q11-7. All other times on weekdays**

Very satisfied	11.7%	13.9%	8.2%	2.8%	7.2%	10.2%
Satisfied	41.7%	37.0%	34.6%	26.1%	19.6%	35.7%
Neutral	28.0%	32.1%	33.5%	29.0%	21.6%	29.4%
Dissatisfied	5.1%	2.8%	3.3%	4.5%	1.0%	3.9%
Very dissatisfied	0.6%	0.9%	0.5%	0.0%	0.0%	0.6%
Don't know	12.9%	13.3%	19.8%	37.5%	50.5%	20.3%

**Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

Total

Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q11-8. On weekends (Sat & Sun)**

Very satisfied	20.4%	16.4%	13.7%	8.0%	12.4%	16.1%
Satisfied	43.8%	45.7%	42.9%	37.5%	27.8%	42.0%
Neutral	24.1%	25.3%	22.5%	24.4%	19.6%	23.9%
Dissatisfied	5.1%	4.0%	7.1%	5.7%	4.1%	5.1%
Very dissatisfied	0.6%	0.6%	1.1%	0.0%	0.0%	0.6%
Don't know	5.9%	8.0%	12.6%	24.4%	36.1%	12.4%

**WITHOUT "DON'T KNOW"****Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic? (without "don't know")**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

Total

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	
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**Q11-1. Northbound in the morning between 6-9am on weekdays (M-F)**

Very satisfied	4.1%	3.8%	2.9%	0.0%	6.9%	3.7%
Satisfied	16.2%	16.0%	13.5%	17.5%	20.7%	16.1%
Neutral	19.9%	30.0%	38.5%	45.6%	55.2%	27.8%
Dissatisfied	40.7%	36.3%	33.7%	31.6%	13.8%	37.2%
Very dissatisfied	19.0%	13.9%	11.5%	5.3%	3.4%	15.2%

**Q11-2. Southbound in the morning between 6-9am on weekdays (M-F)**

Very satisfied	13.4%	10.8%	4.8%	3.5%	7.1%	10.3%
Satisfied	44.5%	37.7%	29.8%	22.8%	39.3%	38.3%
Neutral	28.6%	35.4%	47.1%	56.1%	35.7%	36.0%
Dissatisfied	10.3%	12.3%	10.6%	15.8%	14.3%	11.6%
Very dissatisfied	3.1%	3.8%	7.7%	1.8%	3.6%	3.9%

**WITHOUT "DON'T KNOW"****Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic? (without "don't know")**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

Total

Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q11-3. Northbound between 9-3:30pm on weekdays (M-F)**

Very satisfied	15.3%	15.9%	10.5%	4.5%	11.9%	13.6%
Satisfied	47.0%	45.0%	40.3%	34.1%	42.9%	44.1%
Neutral	26.0%	28.4%	39.5%	50.0%	33.3%	31.1%
Dissatisfied	9.5%	9.6%	8.9%	10.2%	11.9%	9.6%
Very dissatisfied	2.3%	1.1%	0.8%	1.1%	0.0%	1.5%

**Q11-4. Southbound between 9-3:30pm on weekdays (M-F)**

Very satisfied	16.8%	16.7%	8.7%	6.3%	10.9%	14.2%
Satisfied	47.6%	46.3%	40.2%	37.5%	47.8%	45.2%
Neutral	25.9%	29.3%	41.7%	43.8%	28.3%	31.1%
Dissatisfied	7.1%	7.0%	8.7%	11.5%	13.0%	8.0%
Very dissatisfied	2.6%	0.7%	0.8%	1.0%	0.0%	1.5%

**WITHOUT "DON'T KNOW"****Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic? (without "don't know")**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

Total

Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q11-5. Northbound in the evening between 3:30-6pm on weekdays (M-F)**

Very satisfied	4.1%	6.4%	1.5%	1.1%	5.4%	4.2%
Satisfied	27.9%	29.1%	22.1%	20.5%	24.3%	26.6%
Neutral	32.7%	30.6%	36.6%	38.6%	43.2%	33.6%
Dissatisfied	25.6%	27.5%	30.5%	31.8%	21.6%	27.4%
Very dissatisfied	9.7%	6.4%	9.2%	8.0%	5.4%	8.3%

**Q11-6. Southbound in the evening between 3:30-6pm on weekdays (M-F)**

Very satisfied	3.1%	4.3%	2.2%	2.2%	6.8%	3.4%
Satisfied	14.3%	15.2%	11.6%	15.1%	25.0%	14.8%
Neutral	17.9%	26.4%	34.8%	34.4%	34.1%	24.8%
Dissatisfied	43.6%	39.4%	37.0%	39.8%	27.3%	40.4%
Very dissatisfied	21.0%	14.8%	14.5%	8.6%	6.8%	16.6%

**WITHOUT "DON'T KNOW"****Q11. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets during the following time periods prior to the COVID-19 Pandemic? (without "don't know")**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

Total

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	
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**Q11-7. All other times on weekdays**

Very satisfied	13.4%	16.0%	10.3%	4.5%	14.6%	12.7%
Satisfied	47.9%	42.7%	43.2%	41.8%	39.6%	44.8%
Neutral	32.2%	37.0%	41.8%	46.4%	43.8%	37.0%
Dissatisfied	5.9%	3.2%	4.1%	7.3%	2.1%	4.8%
Very dissatisfied	0.7%	1.1%	0.7%	0.0%	0.0%	0.7%

**Q11-8. On weekends (Sat & Sun)**

Very satisfied	21.7%	17.8%	15.7%	10.5%	19.4%	18.3%
Satisfied	46.5%	49.7%	49.1%	49.6%	43.5%	48.0%
Neutral	25.7%	27.5%	25.8%	32.3%	30.6%	27.2%
Dissatisfied	5.4%	4.4%	8.2%	7.5%	6.5%	5.8%
Very dissatisfied	0.7%	0.7%	1.3%	0.0%	0.0%	0.6%



**Q12. How does congestion on U.S. 69 compare to other highways in Kansas?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q12. How does congestion on U.S. 69 compare to other highways in Kansas**

It has the worst congestion in the State	5.9%	3.1%	1.6%	0.6%	1.0%	3.5%
Much worse than others	14.5%	9.0%	6.6%	7.4%	4.1%	10.2%
Worse than others	28.0%	26.2%	31.9%	25.0%	19.6%	27.1%
About the same	24.7%	35.8%	28.6%	37.5%	29.9%	30.2%
Better than others	14.9%	12.7%	14.3%	8.0%	21.6%	13.8%
Much better than others	2.2%	2.8%	2.7%	2.8%	0.0%	2.4%
Don't know	9.6%	10.5%	14.3%	18.8%	23.7%	12.8%

**WITHOUT "DON'T KNOW"****Q12. How does congestion on U.S. 69 compare to other highways in Kansas? (without "don't know")**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q12. How does congestion on U.S. 69 compare to other highways in Kansas**

It has the worst congestion in the State	6.6%	3.4%	1.9%	0.7%	1.4%	4.0%
Much worse than others	16.1%	10.0%	7.7%	9.1%	5.4%	11.7%
Worse than others	31.0%	29.3%	37.2%	30.8%	25.7%	31.1%
About the same	27.4%	40.0%	33.3%	46.2%	39.2%	34.7%
Better than others	16.5%	14.1%	16.7%	9.8%	28.4%	15.8%
Much better than others	2.5%	3.1%	3.2%	3.5%	0.0%	2.8%

**Q13. In general, how do you think traffic flow on U.S. 69 has changed since the beginning of the COVID-19 Pandemic? Would you say it has gotten...**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q13. How has traffic flow on U.S. 69 changed since beginning of COVID-19 Pandemic in general**

Much better	31.3%	15.7%	12.6%	9.7%	8.2%	19.9%
Somewhat better	47.9%	56.5%	47.3%	42.6%	22.7%	47.3%
Stayed about the same	14.3%	16.7%	22.5%	19.3%	13.4%	16.7%
Somewhat worse	0.4%	1.2%	1.1%	0.6%	1.0%	0.8%
Much worse	0.4%	0.3%	0.0%	0.0%	1.0%	0.3%
Don't know	5.7%	9.6%	16.5%	27.8%	53.6%	15.0%

**WITHOUT "DON'T KNOW"**

**Q13. In general, how do you think traffic flow on U.S. 69 has changed since the beginning of the COVID-19 Pandemic? Would you say it has gotten... (without "don't know")**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q13. How has traffic flow on U.S. 69 changed since beginning of COVID-19 Pandemic in general**

Much better	33.2%	17.4%	15.1%	13.4%	17.8%	23.4%
Somewhat better	50.8%	62.5%	56.6%	59.1%	48.9%	55.6%
Stayed about the same	15.2%	18.4%	27.0%	26.8%	28.9%	19.6%
Somewhat worse	0.4%	1.4%	1.3%	0.8%	2.2%	0.9%
Much worse	0.4%	0.3%	0.0%	0.0%	2.2%	0.4%

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets.**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q14-1. Improve traffic flow**

Very important	63.4%	49.7%	41.8%	42.0%	29.9%	51.3%
Important	25.4%	33.0%	37.9%	35.2%	40.2%	31.6%
Somewhat important	8.6%	10.5%	11.0%	11.4%	13.4%	10.2%
Not important	1.4%	2.8%	2.7%	1.1%	1.0%	1.9%
Not important at all	0.6%	0.9%	0.0%	1.1%	1.0%	0.7%
Don't know	0.6%	3.1%	6.6%	9.1%	14.4%	4.3%

**Q14-2. Promote economic development**

Very important	12.7%	7.4%	7.1%	6.3%	7.2%	9.2%
Important	26.0%	28.7%	24.7%	26.7%	24.7%	26.5%
Somewhat important	32.3%	30.6%	33.0%	30.7%	26.8%	31.3%
Not important	16.2%	19.8%	16.5%	14.2%	12.4%	16.5%
Not important at all	7.0%	5.2%	5.5%	5.1%	7.2%	6.1%
Don't know	5.9%	8.3%	13.2%	17.0%	21.6%	10.3%

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets.**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q14-3. Improve visual appeal/appearance of corridor**

Very important	9.0%	4.6%	7.1%	3.4%	4.1%	6.5%
Important	19.0%	19.8%	16.5%	19.9%	15.5%	18.7%
Somewhat important	31.5%	31.8%	32.4%	34.7%	34.0%	32.4%
Not important	27.8%	29.0%	28.6%	19.3%	22.7%	26.6%
Not important at all	8.4%	8.3%	4.9%	7.4%	7.2%	7.7%
Don't know	4.3%	6.5%	10.4%	15.3%	16.5%	8.2%

**Q14-4. Enhance driver safety**

Very important	56.9%	52.5%	49.5%	51.7%	44.3%	53.0%
Important	28.8%	29.0%	31.3%	29.0%	38.1%	30.0%
Somewhat important	9.4%	11.7%	9.3%	8.0%	5.2%	9.4%
Not important	3.1%	2.8%	3.3%	1.7%	1.0%	2.7%
Not important at all	0.6%	0.3%	0.0%	0.0%	0.0%	0.3%
Don't know	1.2%	3.7%	6.6%	9.7%	11.3%	4.6%

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets.**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q14-5. Allow people to safely walk across interchanges**

Very important	10.8%	12.0%	14.8%	13.6%	20.6%	12.8%
Important	22.7%	17.3%	14.3%	26.1%	25.8%	20.8%
Somewhat important	21.3%	22.5%	24.7%	23.9%	24.7%	22.8%
Not important	18.6%	18.2%	20.3%	8.0%	4.1%	16.1%
Not important at all	16.8%	16.4%	8.2%	8.5%	4.1%	13.3%
Don't know	9.8%	13.6%	17.6%	19.9%	20.6%	14.1%

**Q14-6. Allow people to safely bike across interchanges**

Very important	11.5%	14.5%	13.7%	14.2%	18.6%	13.5%
Important	24.1%	15.7%	14.3%	24.4%	26.8%	20.9%
Somewhat important	20.0%	22.2%	28.0%	24.4%	29.9%	23.1%
Not important	15.7%	19.1%	19.2%	9.1%	1.0%	15.0%
Not important at all	20.4%	16.4%	7.7%	9.7%	3.1%	14.7%
Don't know	8.2%	12.0%	17.0%	18.2%	20.6%	12.8%

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets.**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

Total

Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q14-7. Preserve the environment**

Very important	16.4%	20.4%	20.9%	28.4%	28.9%	20.7%
Important	27.2%	23.1%	31.9%	26.1%	34.0%	27.2%
Somewhat important	32.5%	32.7%	22.5%	22.7%	14.4%	28.4%
Not important	10.4%	11.4%	10.4%	8.5%	2.1%	9.8%
Not important at all	9.4%	6.2%	4.9%	2.3%	5.2%	6.6%
Don't know	4.1%	6.2%	9.3%	11.9%	15.5%	7.3%



**WITHOUT "DON'T KNOW"****Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

Total

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	
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Q14-1. Improve traffic flow

Very important	63.8%	51.3%	44.7%	46.3%	34.9%	53.6%
Important	25.5%	34.1%	40.6%	38.8%	47.0%	33.0%
Somewhat important	8.6%	10.8%	11.8%	12.5%	15.7%	10.7%
Not important	1.4%	2.9%	2.9%	1.3%	1.2%	2.0%
Not important at all	0.6%	1.0%	0.0%	1.3%	1.2%	0.7%

Q14-2. Promote economic development

Very important	13.5%	8.1%	8.2%	7.5%	9.2%	10.3%
Important	27.6%	31.3%	28.5%	32.2%	31.6%	29.5%
Somewhat important	34.3%	33.3%	38.0%	37.0%	34.2%	34.9%
Not important	17.2%	21.5%	19.0%	17.1%	15.8%	18.4%
Not important at all	7.4%	5.7%	6.3%	6.2%	9.2%	6.8%

**WITHOUT "DON'T KNOW"**

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

Q14-3. Improve visual appeal/appearance of corridor

Very important	9.4%	5.0%	8.0%	4.0%	4.9%	7.0%
Important	19.9%	21.1%	18.4%	23.5%	18.5%	20.3%
Somewhat important	32.9%	34.0%	36.2%	40.9%	40.7%	35.2%
Not important	29.1%	31.0%	31.9%	22.8%	27.2%	29.0%
Not important at all	8.8%	8.9%	5.5%	8.7%	8.6%	8.4%

Q14-4. Enhance driver safety

Very important	57.6%	54.5%	52.9%	57.2%	50.0%	55.5%
Important	29.2%	30.1%	33.5%	32.1%	43.0%	31.4%
Somewhat important	9.5%	12.2%	10.0%	8.8%	5.8%	9.9%
Not important	3.1%	2.9%	3.5%	1.9%	1.2%	2.8%
Not important at all	0.6%	0.3%	0.0%	0.0%	0.0%	0.3%

**WITHOUT "DON'T KNOW"**

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

Q14-5. Allow people to safely walk across interchanges

Very important	12.0%	13.9%	18.0%	17.0%	26.0%	14.9%
Important	25.2%	20.0%	17.3%	32.6%	32.5%	24.2%
Somewhat important	23.6%	26.1%	30.0%	29.8%	31.2%	26.6%
Not important	20.6%	21.1%	24.7%	9.9%	5.2%	18.8%
Not important at all	18.6%	18.9%	10.0%	10.6%	5.2%	15.5%

Q14-6. Allow people to safely bike across interchanges

Very important	12.5%	16.5%	16.6%	17.4%	23.4%	15.4%
Important	26.3%	17.9%	17.2%	29.9%	33.8%	23.9%
Somewhat important	21.8%	25.3%	33.8%	29.9%	37.7%	26.5%
Not important	17.1%	21.8%	23.2%	11.1%	1.3%	17.2%
Not important at all	22.3%	18.6%	9.3%	11.8%	3.9%	16.9%

**WITHOUT "DON'T KNOW"**

**Q14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

Total

Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q14-7. Preserve the environment**

Very important	17.1%	21.7%	23.0%	32.3%	34.1%	22.3%
Important	28.4%	24.7%	35.2%	29.7%	40.2%	29.3%
Somewhat important	33.9%	34.9%	24.8%	25.8%	17.1%	30.7%
Not important	10.9%	12.2%	11.5%	9.7%	2.4%	10.5%
Not important at all	9.8%	6.6%	5.5%	2.6%	6.1%	7.1%

**Q15. Of the issues listed in Question 14, which TWO do you think should be most important in determining the types of improvements (if any) that are made to U.S. 69 between 103rd and 179th Streets?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

Total

Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	
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**Q15. Top choice**

Improve traffic flow	69.7%	55.9%	48.9%	43.8%	37.1%	57.0%
Promote economic development	1.2%	3.4%	1.6%	2.3%	2.1%	2.0%
Improve visual appeal/appearance of corridor	0.0%	1.2%	0.0%	1.1%	1.0%	0.6%
Enhance driver safety	22.7%	27.2%	30.8%	34.1%	38.1%	27.9%
Allow people to safely walk across interchanges	1.4%	0.9%	3.8%	3.4%	4.1%	2.1%
Allow people to safely bike across interchanges	0.4%	0.0%	0.5%	1.1%	0.0%	0.4%
Preserve the environment	2.5%	4.6%	1.6%	4.0%	8.2%	3.5%
None chosen	2.0%	6.8%	12.6%	10.2%	9.3%	6.5%

**Q15. Of the issues listed in Question 14, which TWO do you think should be most important in determining the types of improvements (if any) that are made to U.S. 69 between 103rd and 179th Streets?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

Total

Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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Q15. 2nd choice

Improve traffic flow	19.2%	21.0%	24.7%	27.3%	21.6%	21.8%
Promote economic development	10.8%	8.6%	7.1%	7.4%	4.1%	8.7%
Improve visual appeal/appearance of corridor	4.1%	2.5%	1.6%	2.3%	3.1%	3.0%
Enhance driver safety	52.6%	45.1%	40.1%	34.1%	32.0%	44.6%
Allow people to safely walk across interchanges	2.2%	4.3%	2.2%	8.5%	8.2%	4.1%
Allow people to safely bike across interchanges	2.5%	3.1%	3.3%	5.7%	5.2%	3.4%
Preserve the environment	4.5%	7.7%	6.6%	4.0%	16.5%	6.5%
None chosen	4.1%	7.7%	14.3%	10.8%	9.3%	7.8%

**SUM OF THE TOP TWO CHOICES**

**Q15. Of the issues listed in Question 14, which TWO do you think should be most important in determining the types of improvements (if any) that are made to U.S. 69 between 103rd and 179th Streets? (top 2)**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

Total

Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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Q15. Top choice

Improve traffic flow	89.0%	76.9%	73.6%	71.0%	58.8%	78.8%
Promote economic development	12.1%	12.0%	8.8%	9.7%	6.2%	10.8%
Improve visual appeal/appearance of corridor	4.1%	3.7%	1.6%	3.4%	4.1%	3.5%
Enhance driver safety	75.3%	72.2%	70.9%	68.2%	70.1%	72.5%
Allow people to safely walk across interchanges	3.7%	5.2%	6.0%	11.9%	12.4%	6.2%
Allow people to safely bike across interchanges	2.9%	3.1%	3.8%	6.8%	5.2%	3.8%
Preserve the environment	7.0%	12.3%	8.2%	8.0%	24.7%	10.1%
None chosen	2.0%	6.8%	12.6%	10.2%	9.3%	6.5%

**Q16. Overall, how important do you think it is to make improvements to U.S. 69 between 103rd and 179th Streets?**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q16. How important is it to make improvements to U.S. 69 between 103rd & 179th Streets**

Very important	40.7%	25.9%	19.2%	14.8%	10.3%	27.9%
Important	30.1%	34.3%	34.6%	30.7%	20.6%	31.1%
Somewhat important	21.3%	28.4%	29.1%	35.8%	41.2%	27.9%
Not important	5.1%	7.4%	8.2%	8.5%	9.3%	6.9%
Not important at all	1.8%	2.5%	2.7%	2.8%	1.0%	2.2%
Don't know	1.0%	1.5%	6.0%	7.4%	17.5%	4.0%



**WITHOUT "DON'T KNOW"****Q16. Overall, how important do you think it is to make improvements to U.S. 69 between 103rd and 179th Streets? (without "don't know")**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q16. How important is it to make improvements to U.S. 69 between 103rd & 179th Streets**

Very important	41.1%	26.3%	20.5%	16.0%	12.5%	29.0%
Important	30.4%	34.8%	36.8%	33.1%	25.0%	32.4%
Somewhat important	21.5%	28.8%	31.0%	38.7%	50.0%	29.0%
Not important	5.2%	7.5%	8.8%	9.2%	11.3%	7.2%
Not important at all	1.9%	2.5%	2.9%	3.1%	1.3%	2.3%

**Q17. Have you seen "express toll lanes" in urban areas of other states like Texas, Colorado, or Minnesota where drivers can choose to pay a toll to drive in an express lane that bypasses congestion in untolled lanes?**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q17. Have you seen "express toll lanes" in urban areas of other states where drivers can choose to pay a toll to drive in an express lane that bypasses congestion in untolled lanes**

Yes	78.5%	74.7%	74.7%	65.9%	70.1%	74.6%
No	21.5%	25.3%	25.3%	34.1%	29.9%	25.4%

**Q18. Do you generally like the idea of being able to pay a toll to bypass congestion?**

N=1270

	Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q18. Do you generally like the idea of being able to pay a toll to bypass congestion**

Yes	23.9%	21.9%	20.3%	29.5%	29.9%	24.2%
No	63.8%	64.2%	64.8%	52.8%	46.4%	61.2%
Don't know	12.3%	13.9%	14.8%	17.6%	23.7%	14.6%

**WITHOUT "DON'T KNOW"****Q18. Do you generally like the idea of being able to pay a toll to bypass congestion? (without "don't know")**

N=1270

	Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q18. Do you generally like the idea of being able to pay a toll to bypass congestion**

Yes	27.3%	25.4%	23.9%	35.9%	39.2%	28.3%
No	72.7%	74.6%	76.1%	64.1%	60.8%	71.7%

**Q19. From which of the following sources would you prefer to get information about improvements that are being considered to U.S. 69 between 103rd and 179th Streets?**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q19. From what sources would you prefer to get information about improvements that are being considered to U.S. 69 between 103rd & 179th Streets**

KDOT project website	44.0%	38.3%	40.7%	40.9%	34.0%	40.8%
City of Overland Park	60.5%	56.5%	47.3%	44.9%	45.4%	54.3%
Johnson County	49.5%	52.5%	50.5%	51.1%	50.5%	50.7%
Kansas City Star	20.9%	23.1%	17.6%	25.6%	27.8%	22.1%
TV News	33.9%	40.4%	31.3%	33.0%	35.1%	35.1%
Direct mailings	41.1%	37.3%	34.1%	29.0%	30.9%	36.8%
Facebook	13.1%	11.4%	9.3%	13.6%	9.3%	11.9%
Instagram	2.9%	2.5%	2.7%	2.8%	2.1%	2.7%
Nextdoor	17.8%	18.2%	14.3%	13.1%	12.4%	16.3%
Public meetings (in-person)	5.7%	7.1%	2.7%	4.0%	6.2%	5.4%
Public meetings (virtual)	8.4%	11.1%	4.4%	9.7%	9.3%	8.7%
Not interested in more information	3.5%	5.9%	5.5%	4.0%	10.3%	5.0%
Other	2.9%	2.8%	1.6%	1.7%	1.0%	2.4%

**Q20. From the list in Question 19, which TWO sources do you trust most?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q20. Top choice**

KDOT project website	32.3%	29.6%	28.0%	31.8%	32.0%	30.9%
City of Overland Park	21.7%	23.5%	18.7%	18.2%	19.6%	21.1%
Johnson County	7.8%	9.3%	9.9%	13.1%	15.5%	9.8%
Kansas City Star	4.1%	4.9%	3.8%	10.2%	7.2%	5.4%
TV News	7.6%	6.8%	8.8%	5.1%	6.2%	7.1%
Direct mailings	13.9%	12.3%	14.3%	10.2%	7.2%	12.6%
Facebook	0.6%	0.3%	0.0%	0.6%	0.0%	0.4%
Nextdoor	1.4%	2.2%	0.5%	0.6%	0.0%	1.3%
Public meetings (in-person)	1.0%	1.2%	0.5%	1.1%	2.1%	1.1%
Public meetings (virtual)	0.6%	0.9%	0.5%	0.6%	1.0%	0.7%
Not interested in more information	0.4%	0.0%	0.0%	0.0%	0.0%	0.2%
Other	0.4%	0.3%	1.1%	0.0%	0.0%	0.4%
None chosen	8.2%	8.6%	13.7%	8.5%	9.3%	9.2%

**Q20. From the list in Question 19, which TWO sources do you trust most?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	
<u>Q20. 2nd choice</u>						
KDOT project website	9.4%	9.0%	8.2%	8.5%	11.3%	9.1%
City of Overland Park	24.1%	21.9%	18.7%	21.0%	19.6%	22.0%
Johnson County	18.0%	21.3%	20.3%	25.0%	19.6%	20.3%
Kansas City Star	4.9%	6.5%	5.5%	5.1%	10.3%	5.8%
TV News	9.6%	12.0%	11.5%	11.9%	10.3%	10.9%
Direct mailings	10.0%	8.3%	6.6%	8.5%	10.3%	8.9%
Facebook	1.0%	1.9%	2.2%	1.7%	0.0%	1.4%
Instagram	0.8%	0.0%	0.0%	0.0%	0.0%	0.3%
Nextdoor	3.9%	2.8%	4.9%	1.7%	1.0%	3.2%
Public meetings (in-person)	2.2%	1.2%	1.1%	0.6%	1.0%	1.5%
Public meetings (virtual)	2.7%	2.2%	1.1%	0.6%	1.0%	1.9%
Not interested in more information	0.0%	0.6%	0.5%	0.0%	0.0%	0.2%
Other	0.6%	0.6%	0.5%	1.1%	0.0%	0.6%
None chosen	12.7%	11.7%	18.7%	14.2%	15.5%	13.8%

**SUM OF THE TOP TWO CHOICES****Q20. From the list in Question 19, which TWO sources do you trust most? (top 2)**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
<u>Q20. Top choice</u>						
KDOT project website	41.7%	38.6%	36.3%	40.3%	43.3%	40.0%
City of Overland Park	45.8%	45.4%	37.4%	39.2%	39.2%	43.1%
Johnson County	25.8%	30.6%	30.2%	38.1%	35.1%	30.1%
Kansas City Star	9.0%	11.4%	9.3%	15.3%	17.5%	11.2%
TV News	17.2%	18.8%	20.3%	17.0%	16.5%	18.0%
Direct mailings	23.9%	20.7%	20.9%	18.8%	17.5%	21.5%
Facebook	1.6%	2.2%	2.2%	2.3%	0.0%	1.8%
Instagram	0.8%	0.0%	0.0%	0.0%	0.0%	0.3%
Nextdoor	5.3%	4.9%	5.5%	2.3%	1.0%	4.5%
Public meetings (in-person)	3.3%	2.5%	1.6%	1.7%	3.1%	2.6%
Public meetings (virtual)	3.3%	3.1%	1.6%	1.1%	2.1%	2.6%
Not interested in more information	0.4%	0.6%	0.5%	0.0%	0.0%	0.4%
Other	1.0%	0.9%	1.6%	1.1%	0.0%	1.0%
None chosen	8.2%	8.6%	13.7%	8.5%	9.3%	9.2%

**Q21. Would you be interested in participating in future meetings and/or focus groups about improvements to U.S. 69 between 103rd and 179th Streets? These meetings may be conducted virtually.**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q21. Would you be interested in participating in future meetings and/or focus groups about improvements to U.S. 69 between 103rd & 179th Streets**

Yes	23.1%	20.1%	14.3%	10.8%	14.4%	18.7%
No	76.9%	79.9%	85.7%	89.2%	85.6%	81.3%



**Q22. Do you live inside the City of Overland Park?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic					Total
	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	

**Q22. Do you live inside City of Overland Park**

Yes	73.0%	70.4%	59.3%	58.5%	57.7%	67.1%
No	27.0%	29.6%	40.7%	41.5%	42.3%	32.9%

**Q23. What is your age?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

Total

Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
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**Q23. Your age**

18-34	21.7%	14.2%	9.3%	15.3%	15.5%	16.6%
35-44	21.5%	15.1%	11.5%	18.8%	13.4%	17.4%
45-54	20.7%	15.1%	20.9%	14.2%	14.4%	18.0%
55-64	19.2%	19.1%	17.0%	16.5%	17.5%	18.4%
65+	9.8%	23.8%	25.8%	23.9%	25.8%	18.8%
Not provided	7.2%	12.7%	15.4%	11.4%	13.4%	10.8%

**Q24. What is your gender?**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
Male	55.2%	54.3%	46.2%	42.6%	38.1%	50.6%
Female	44.4%	45.7%	52.2%	57.4%	61.9%	49.0%
Non-binary	0.0%	0.0%	0.5%	0.0%	0.0%	0.1%
Other	0.0%	0.0%	0.5%	0.0%	0.0%	0.1%
Not provided	0.4%	0.0%	0.5%	0.0%	0.0%	0.2%

**Q24. Your gender**

Male	55.2%	54.3%	46.2%	42.6%	38.1%	50.6%
Female	44.4%	45.7%	52.2%	57.4%	61.9%	49.0%
Non-binary	0.0%	0.0%	0.5%	0.0%	0.0%	0.1%
Other	0.0%	0.0%	0.5%	0.0%	0.0%	0.1%
Not provided	0.4%	0.0%	0.5%	0.0%	0.0%	0.2%

**Q25. Are you registered to vote?**

N=1270

Q2. How frequently did you travel on U.S. 69 between 103rd & 179th Streets prior to COVID-19 Pandemic

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
--	--------------	--------------------	----------------------	-----------------------	--------------------------	-------

Q25. Are you registered to vote

Yes	93.5%	95.1%	92.9%	96.0%	91.8%	93.9%
No	6.1%	4.9%	6.0%	3.4%	6.2%	5.5%
Not provided	0.4%	0.0%	1.1%	0.6%	2.1%	0.6%

**Q26. Would you say your total annual household income is...**

N=1270

Q2. How frequently did you travel on U.S. 69 between  
103rd & 179th Streets prior to COVID-19 Pandemic

	Almost daily	A few times a week	At least once a week	At least once a month	Less than once per month	Total
--	-----------------	--------------------------	----------------------------	-----------------------------	--------------------------------	-------

**Q26. Your total annual household income**

Under \$30K	3.1%	5.9%	4.9%	5.7%	5.2%	4.6%
\$30K to \$69,999	8.8%	12.0%	13.2%	17.6%	19.6%	12.3%
\$70K to \$99,999	13.1%	14.8%	17.0%	23.3%	15.5%	15.7%
\$100K to \$124,999	13.3%	14.8%	12.6%	9.7%	10.3%	12.8%
\$125K to \$149,999	14.5%	14.5%	9.3%	7.4%	12.4%	12.6%
\$150k+	25.6%	15.1%	15.9%	12.5%	7.2%	18.3%
Not provided	21.7%	22.8%	26.9%	23.9%	29.9%	23.8%

# **Section 5**

## **GIS Maps**

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## Interpreting GIS Maps

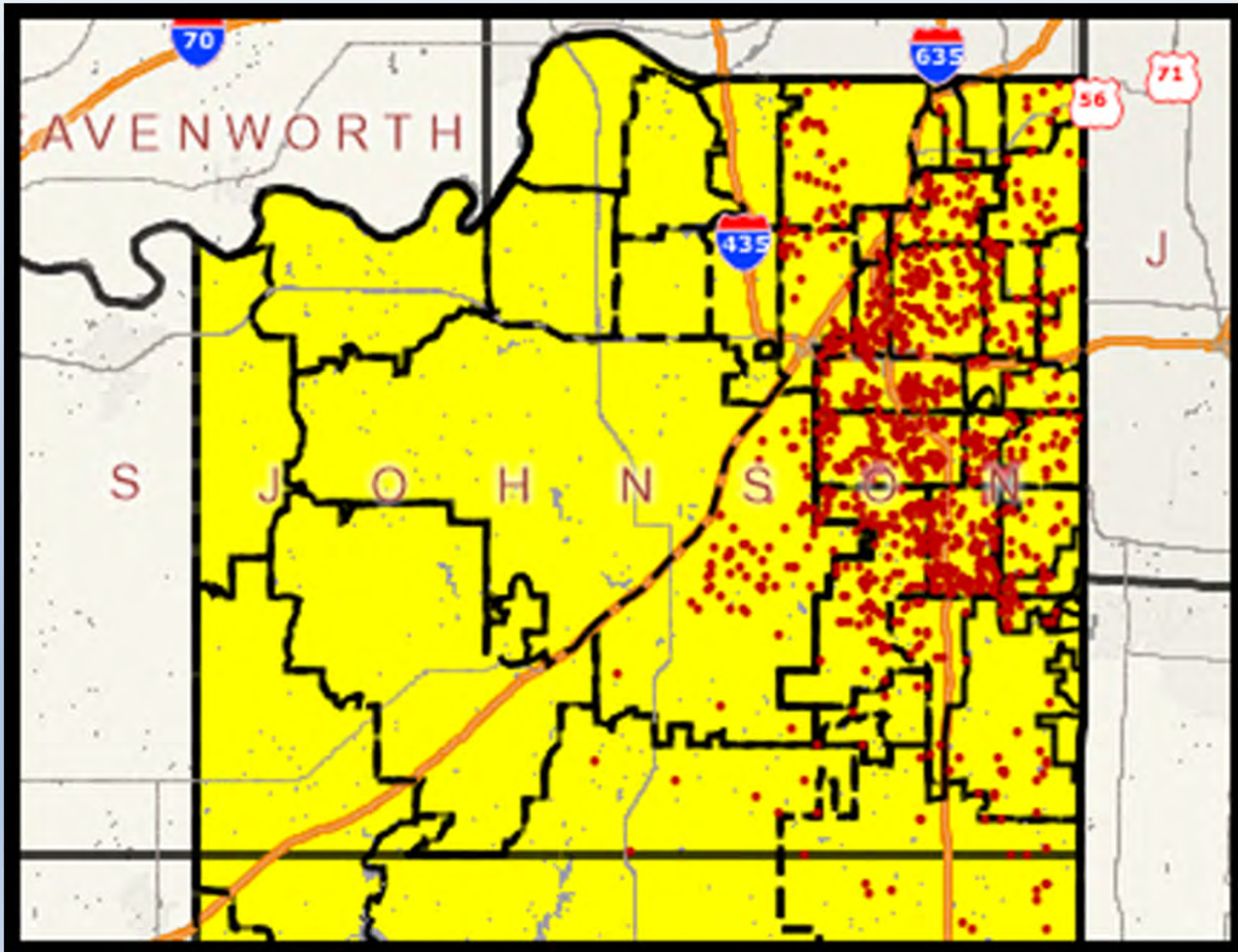
### U.S. 69 Highway Corridor Survey

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The maps on the following pages show the mean ratings for several questions on the survey. When reading the maps, please use the following color scheme as a guide:

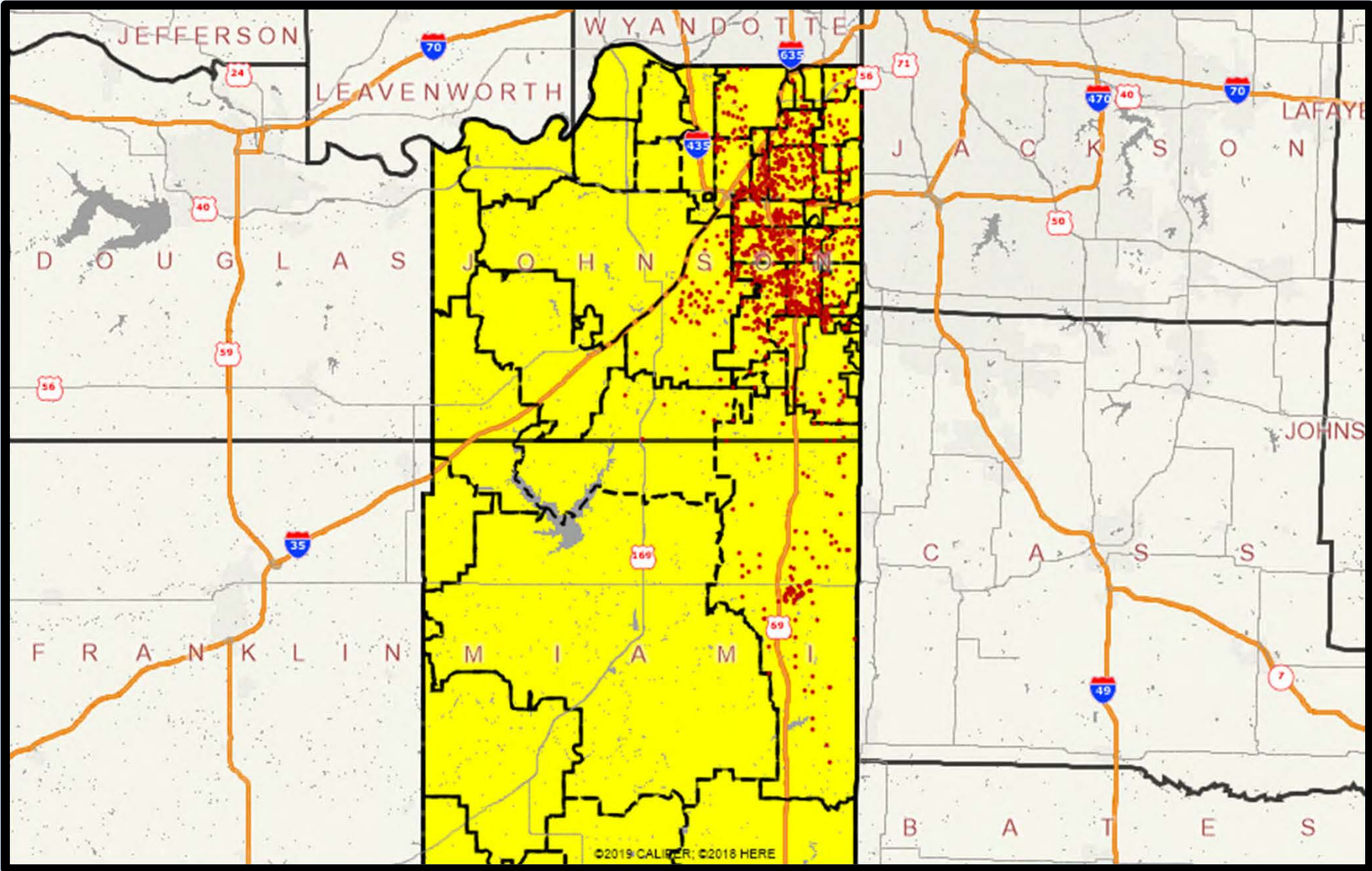
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction, ratings of “very satisfied” or “satisfied” and ratings of “very important” or “important.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents have a feeling of neutrality or rating of “somewhat”.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction, ratings of “very dissatisfied” or “dissatisfied” and ratings of “not important” or “not at all important.”

# Location of Respondents Zoomed View of Study Area

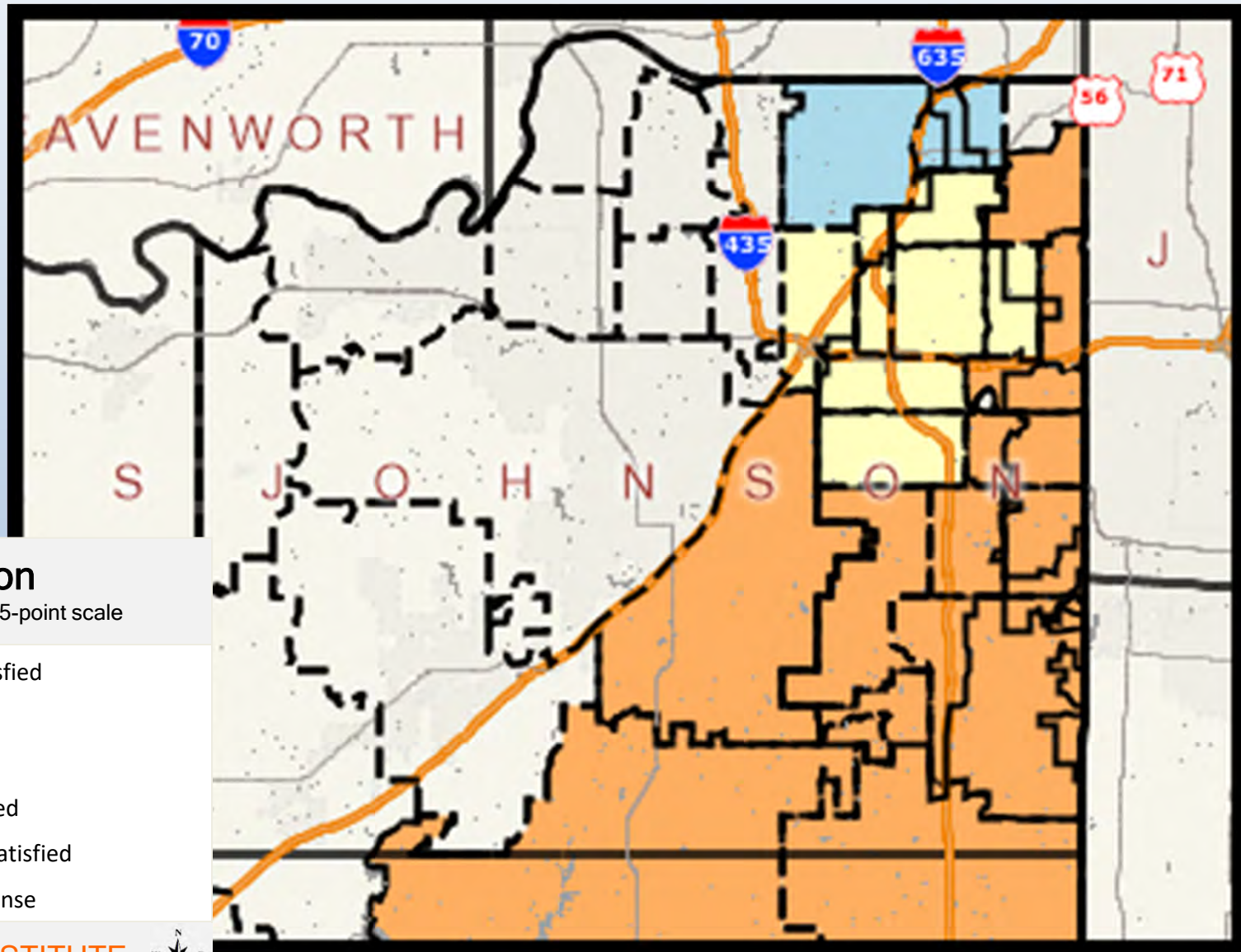




# Location of Respondents Full View of Study Area



Q11[01]. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets NORTHBOUND in the morning between 6-9am on weekdays (M-F)?



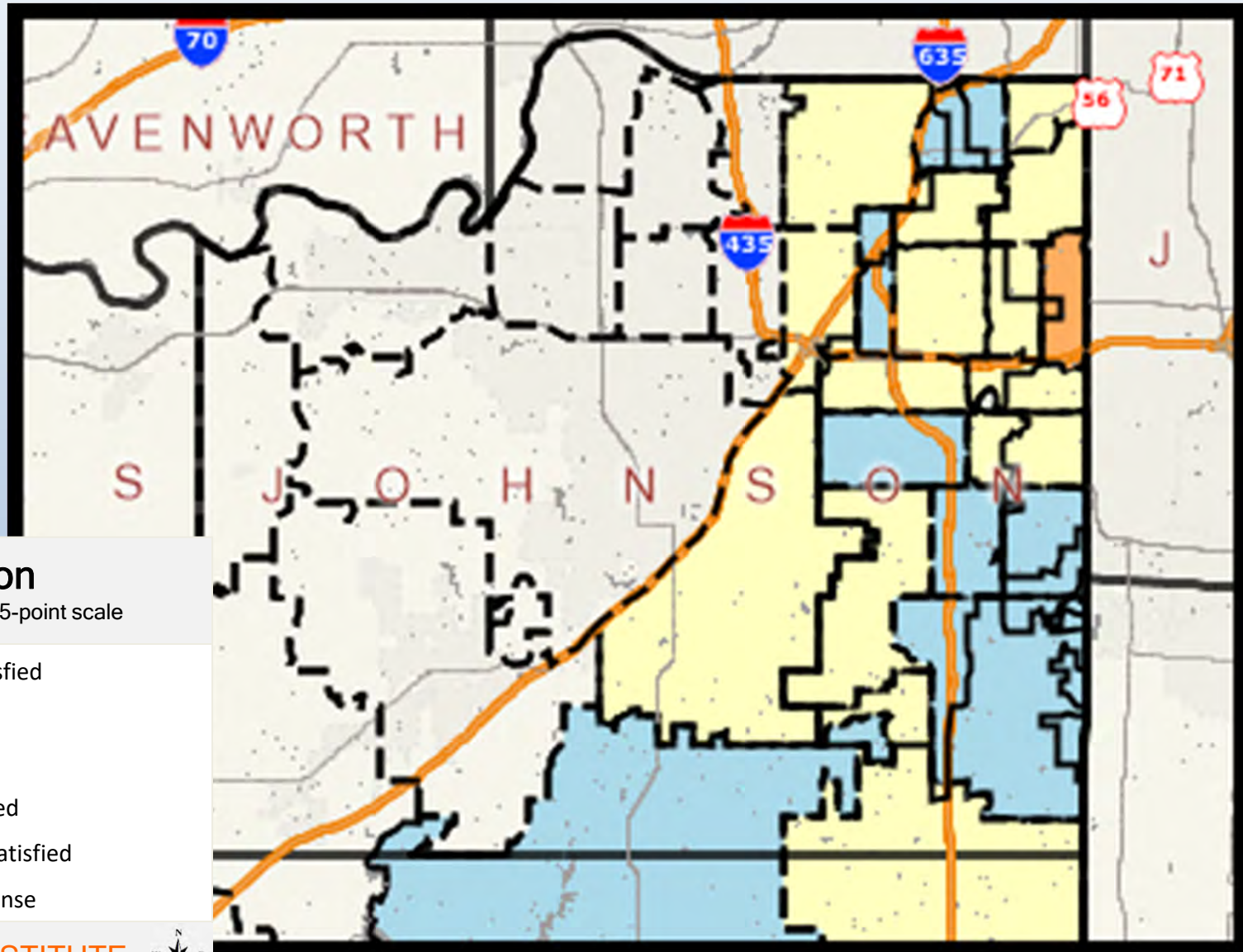
### Satisfaction

Mean rating on a 5-point scale

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q11[02]. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets SOUTHBOUND in the morning between 6-9am on weekdays (M-F)?

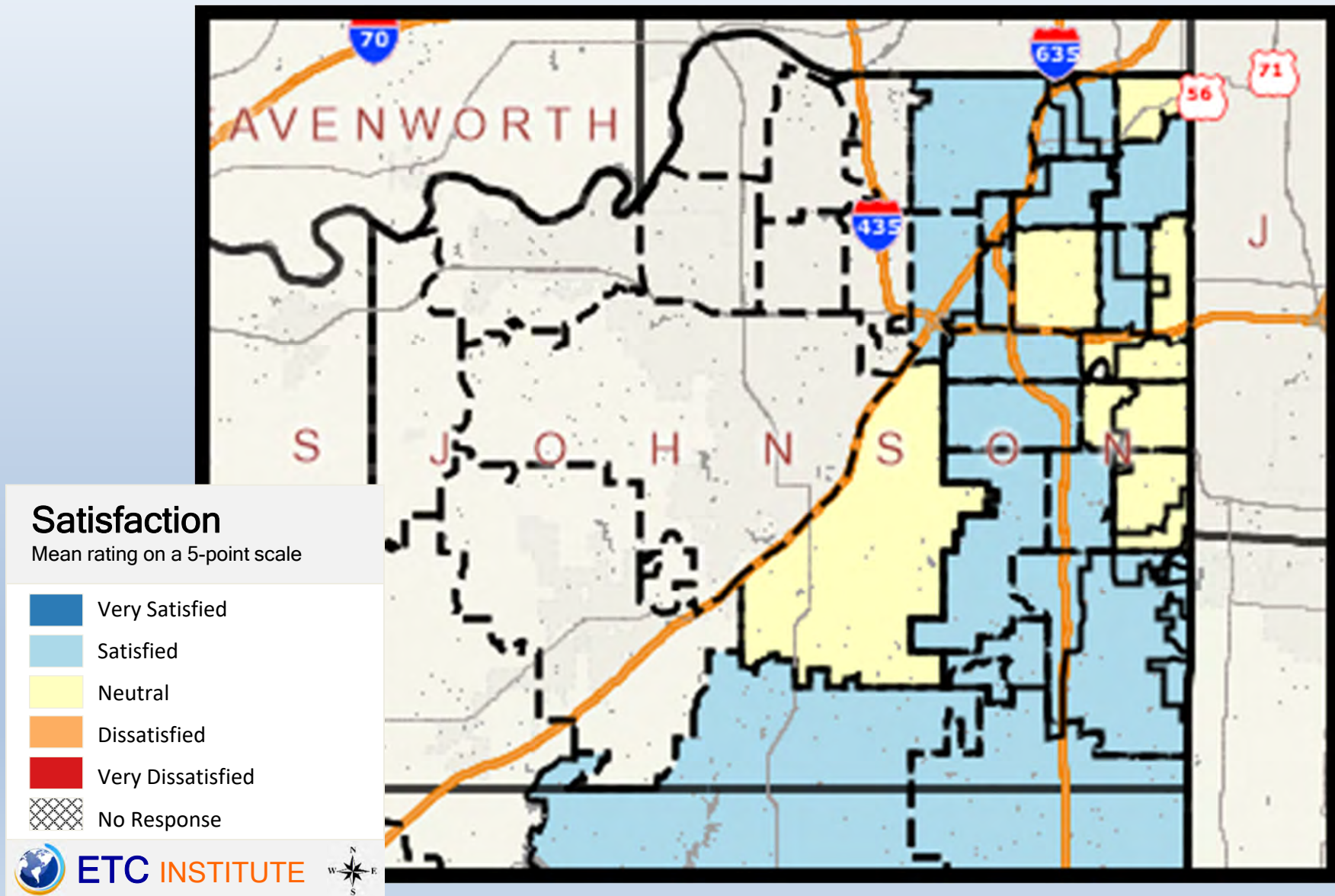


### Satisfaction

Mean rating on a 5-point scale

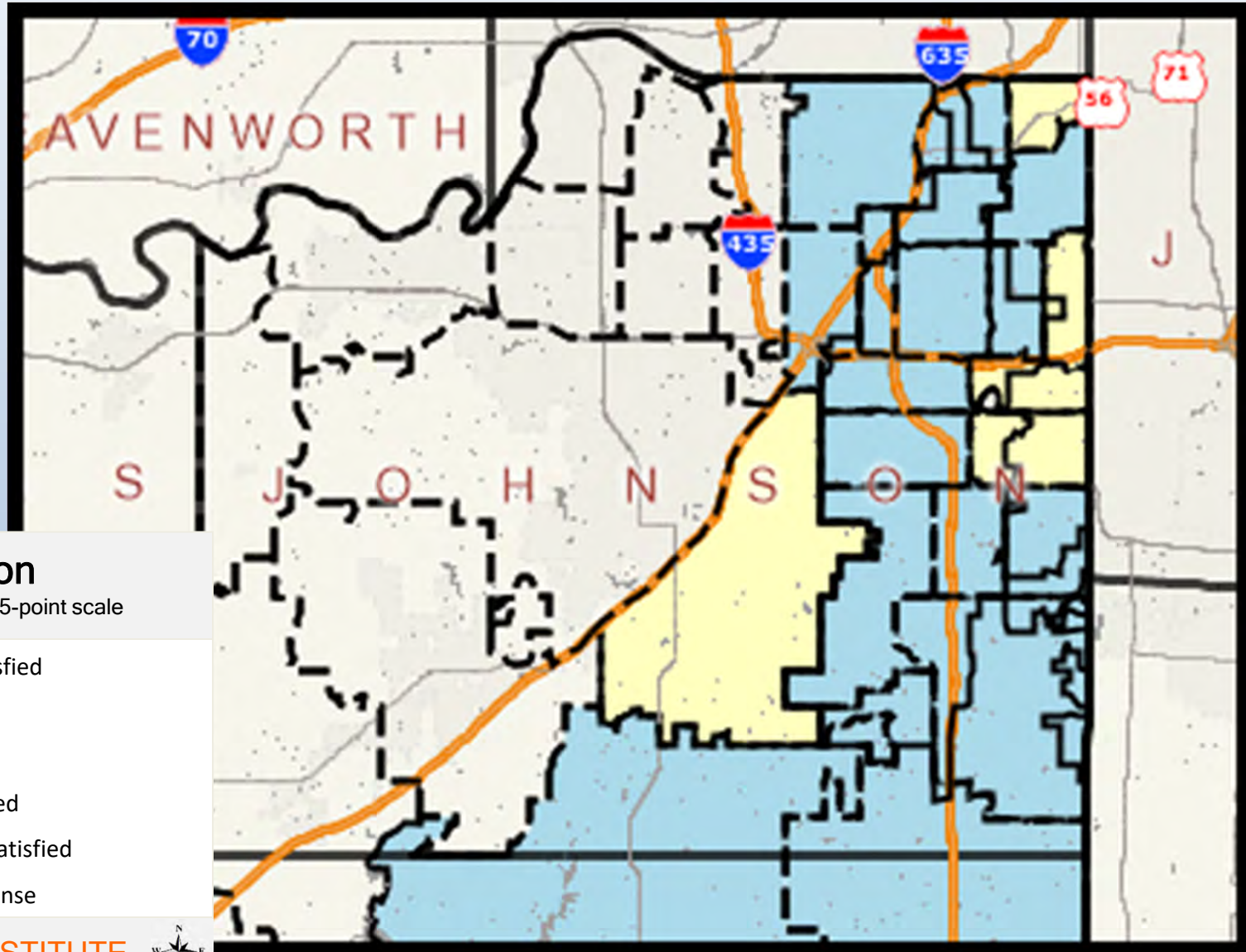
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q11[03]. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets NORTHBOUND between 9-3:30pm on weekdays (M-F)?





Q11[04]. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets SOUTHBOUND between 9-3:30pm on weekdays (M-F)?

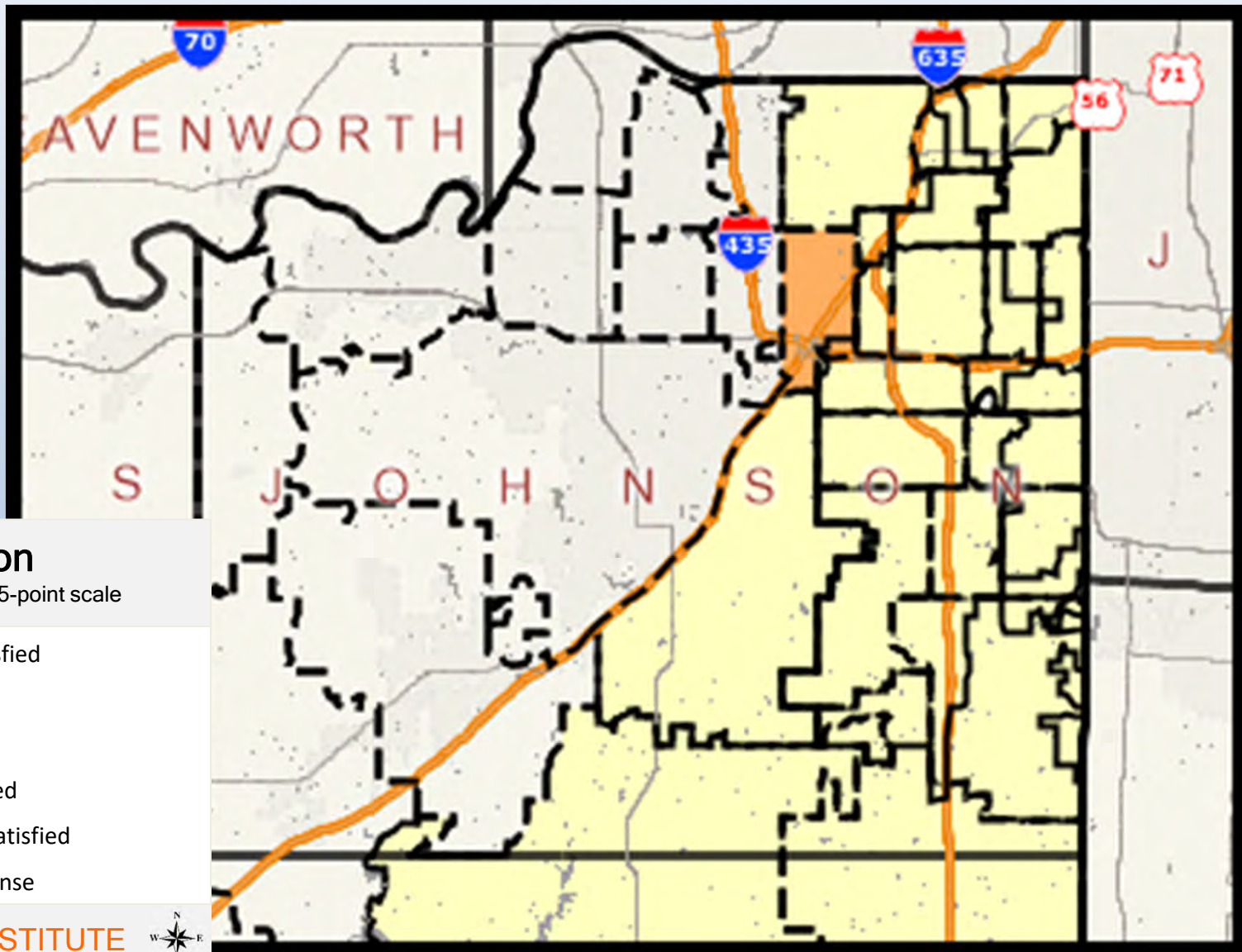


**Satisfaction**  
Mean rating on a 5-point scale

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

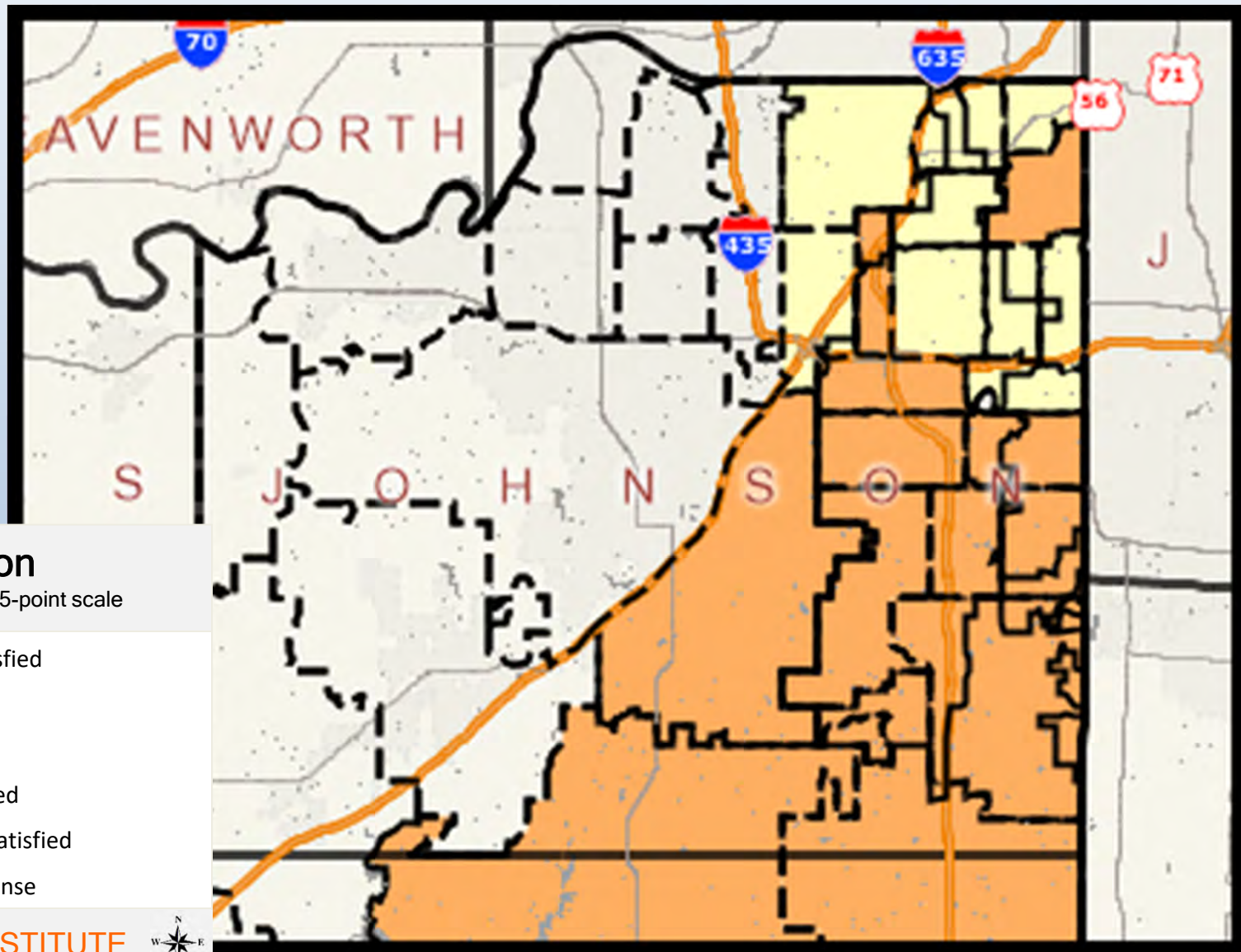
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Q11[05]. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets NORTHBOUND in the evening between 3:30-6pm on weekdays (M-F)?





Q11[06]. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets SOUTHBOUND in the evening between 3:30-6pm on weekdays (M-F)?

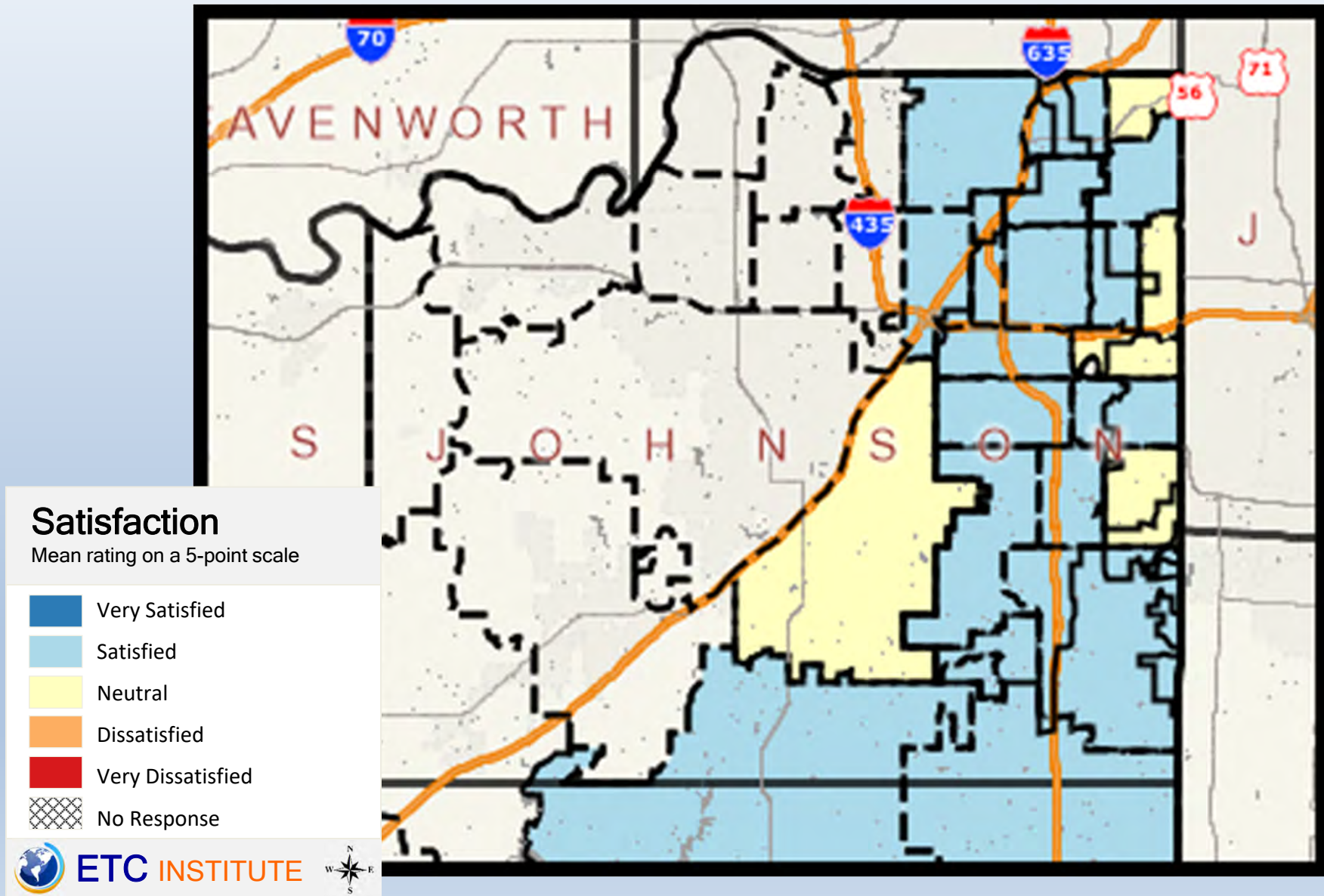


**Satisfaction**  
Mean rating on a 5-point scale

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

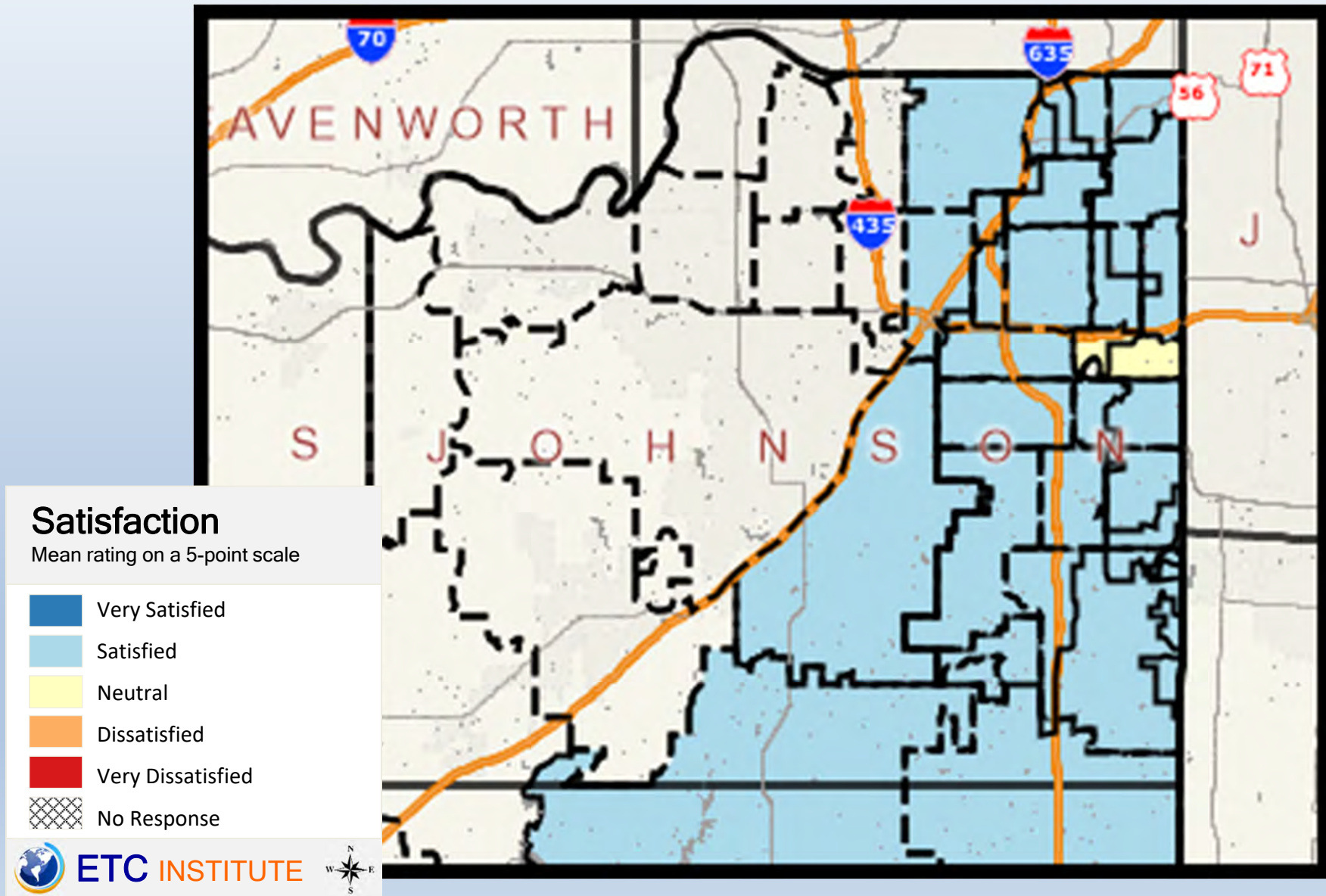
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Q11[07]. How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets at all other times on weekdays?

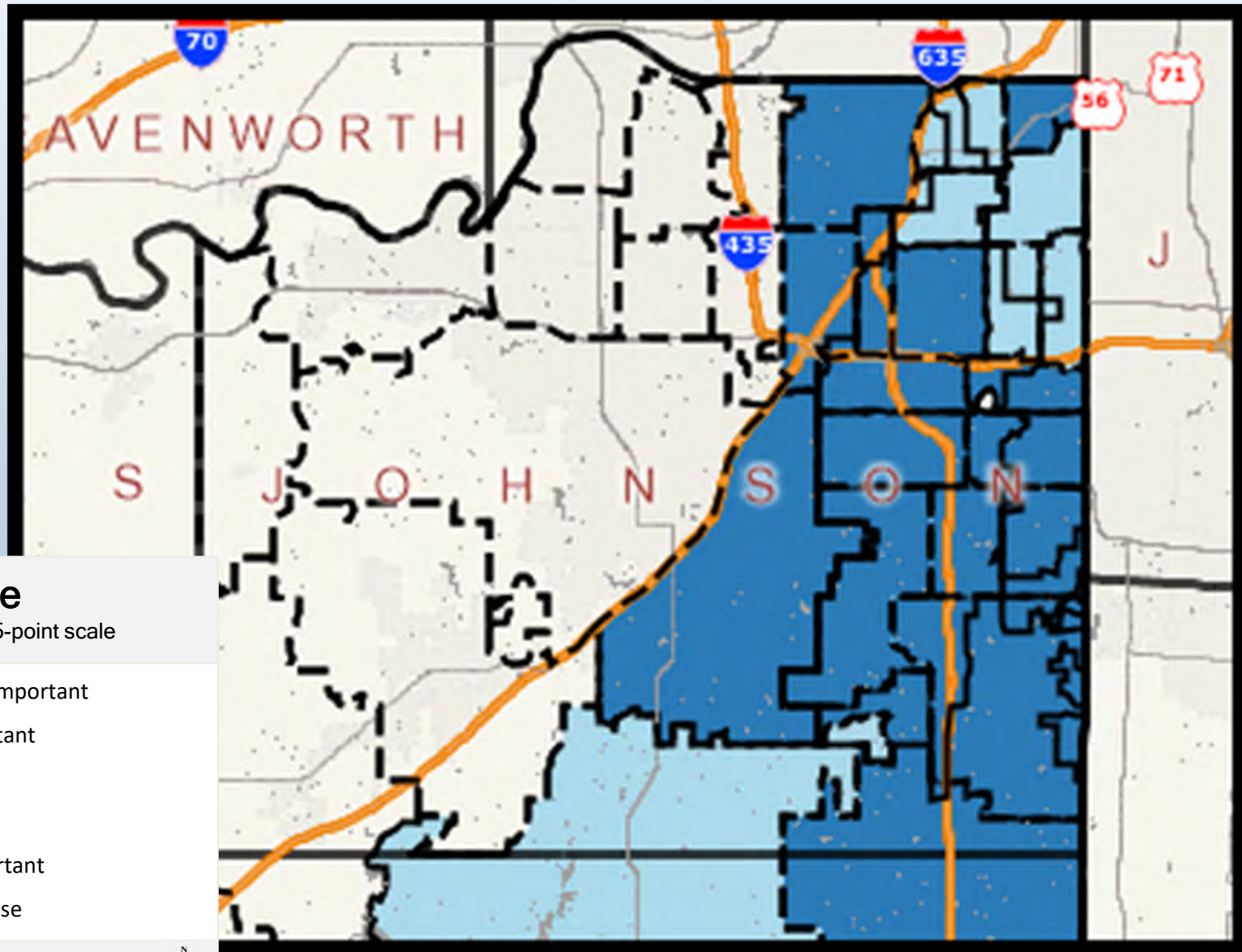




Q11[08]. How satisfied were you with the flow of traffic on U.S 69 between 103rd and 179th Streets on weekends (Sat & Sun)?

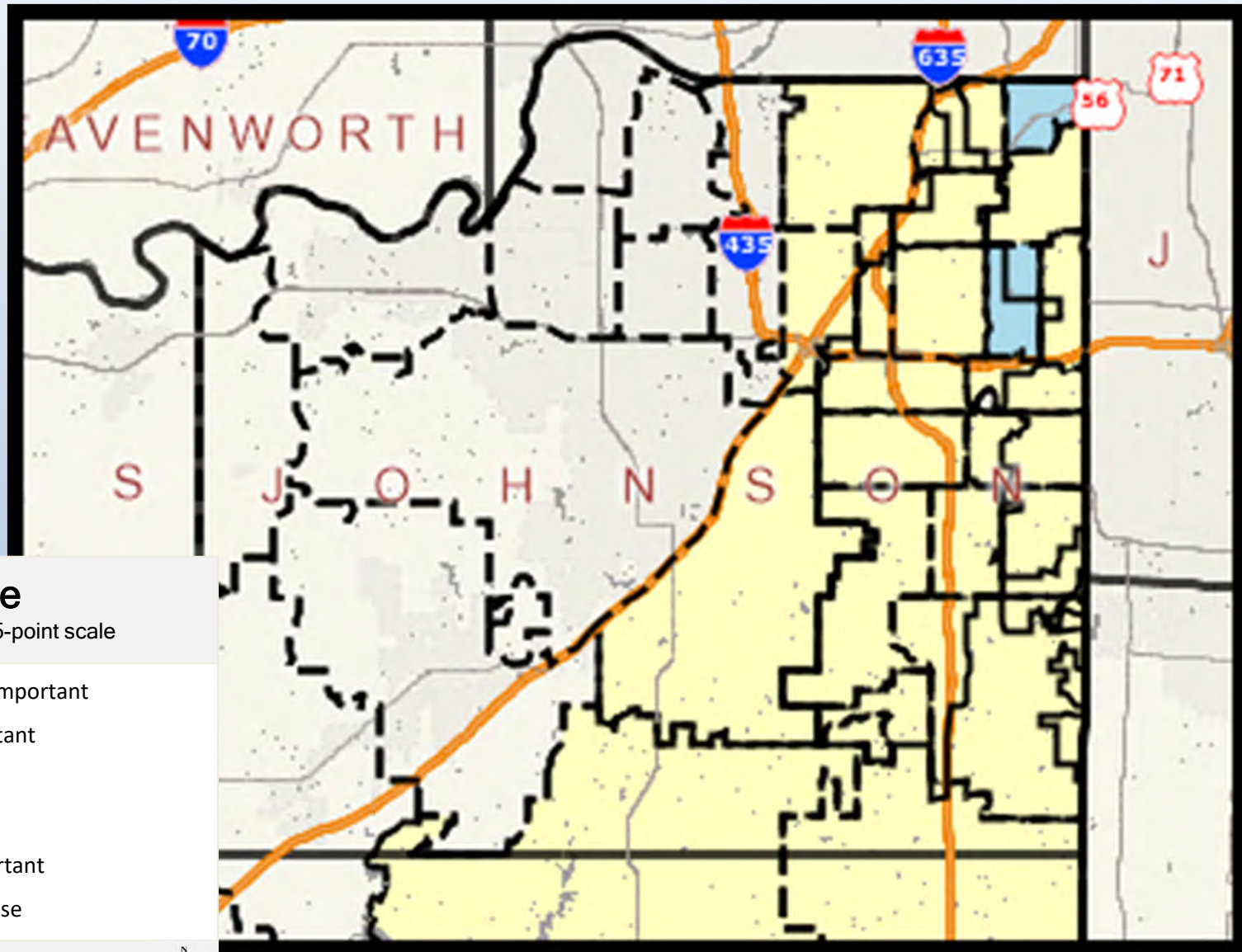


Q14[01]. Please rate how important it is to improve traffic flow.

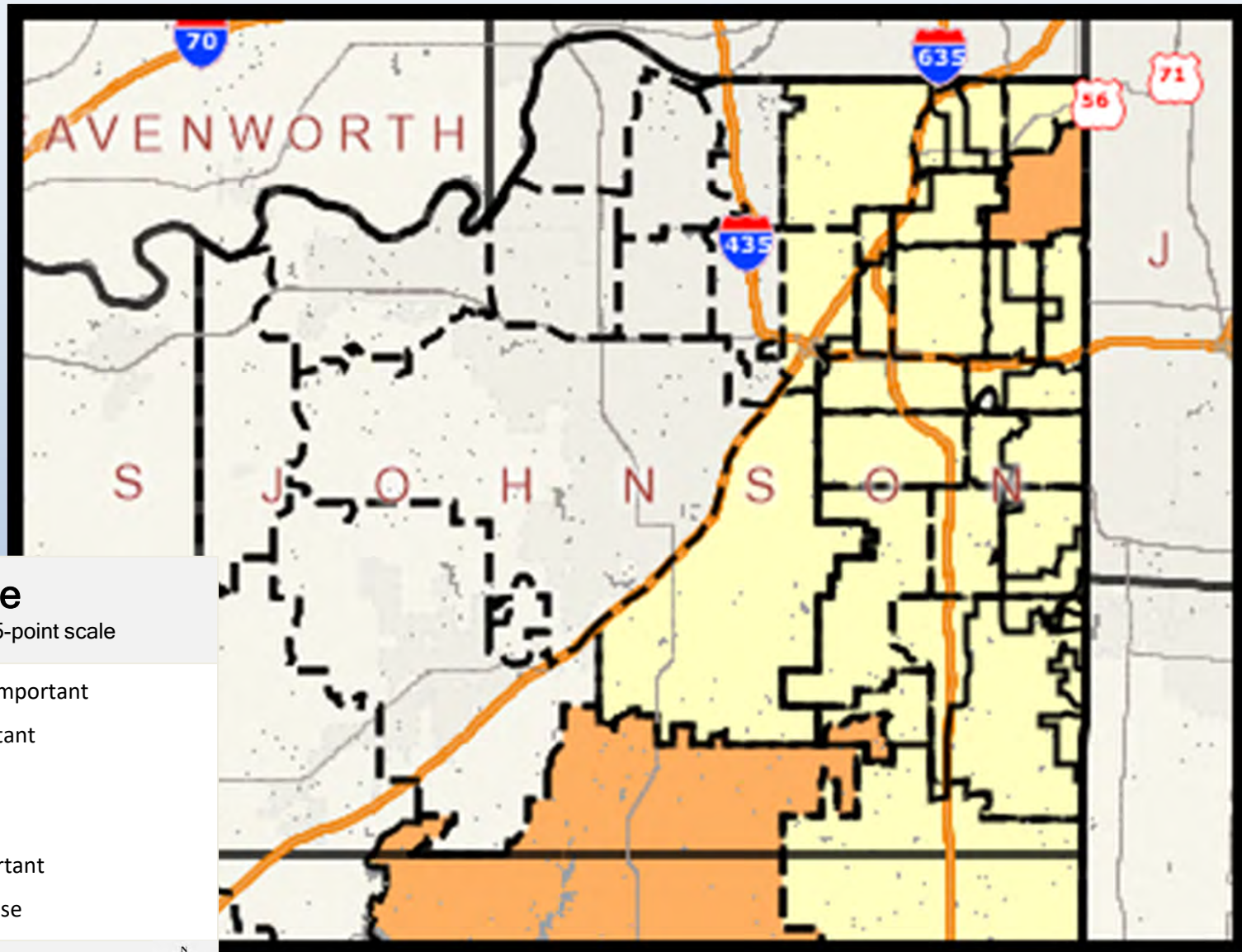




Q14[02]. Please rate how important it is to promote economic development.

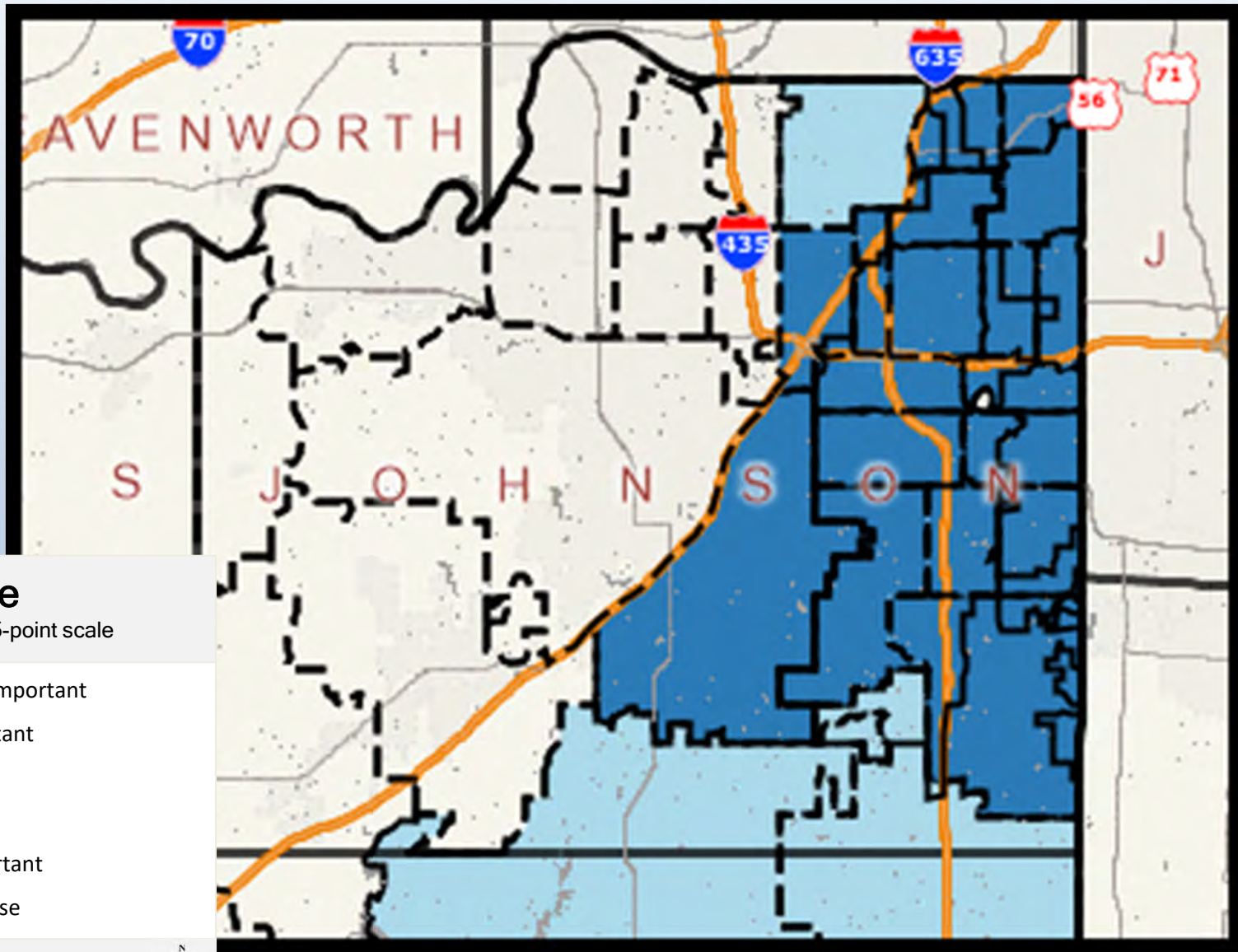


Q14[03]. Please rate how important it is to improve the visual appeal/appearance of the corridor.

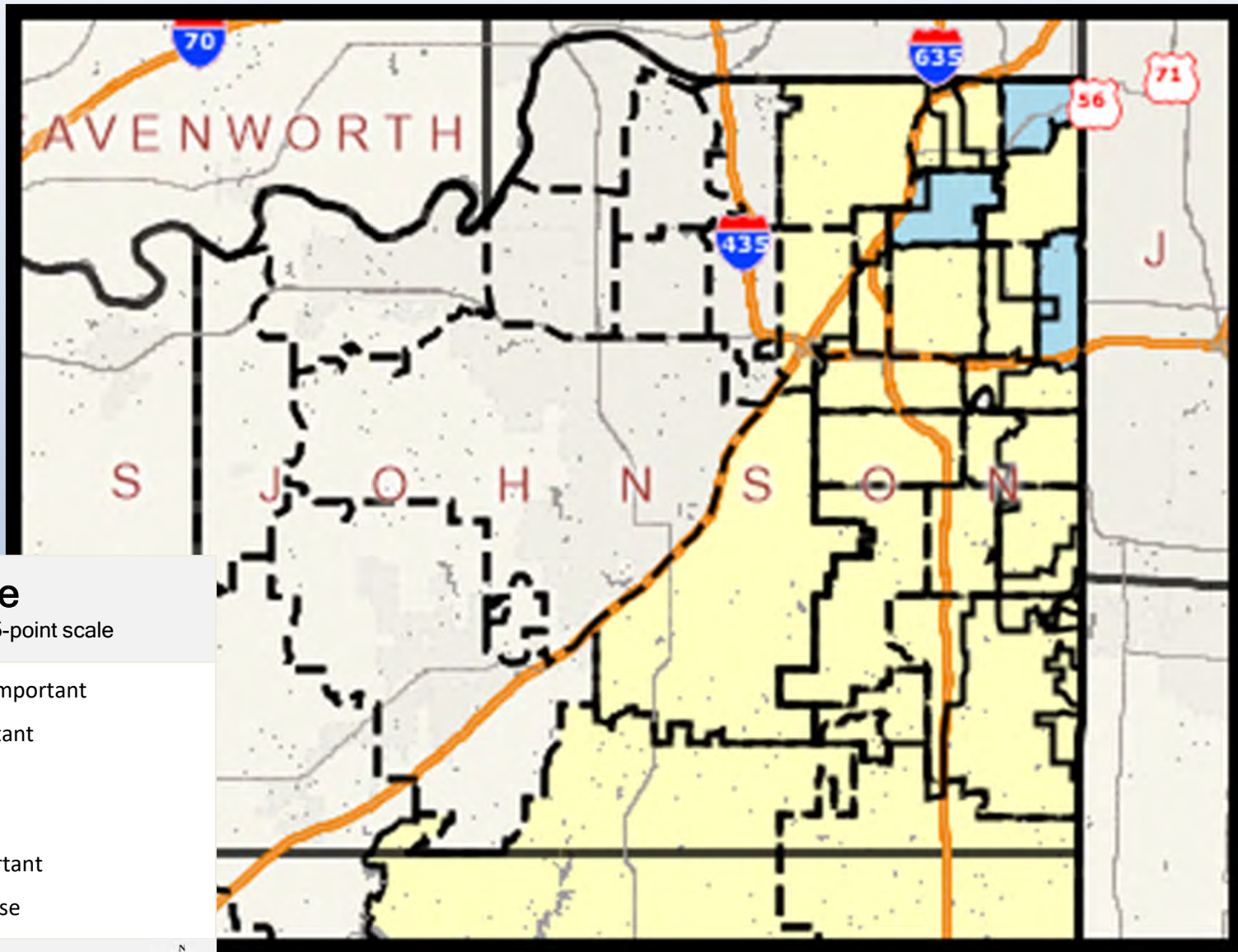




Q14[04]. Please rate how important it is to enhance driver safety.

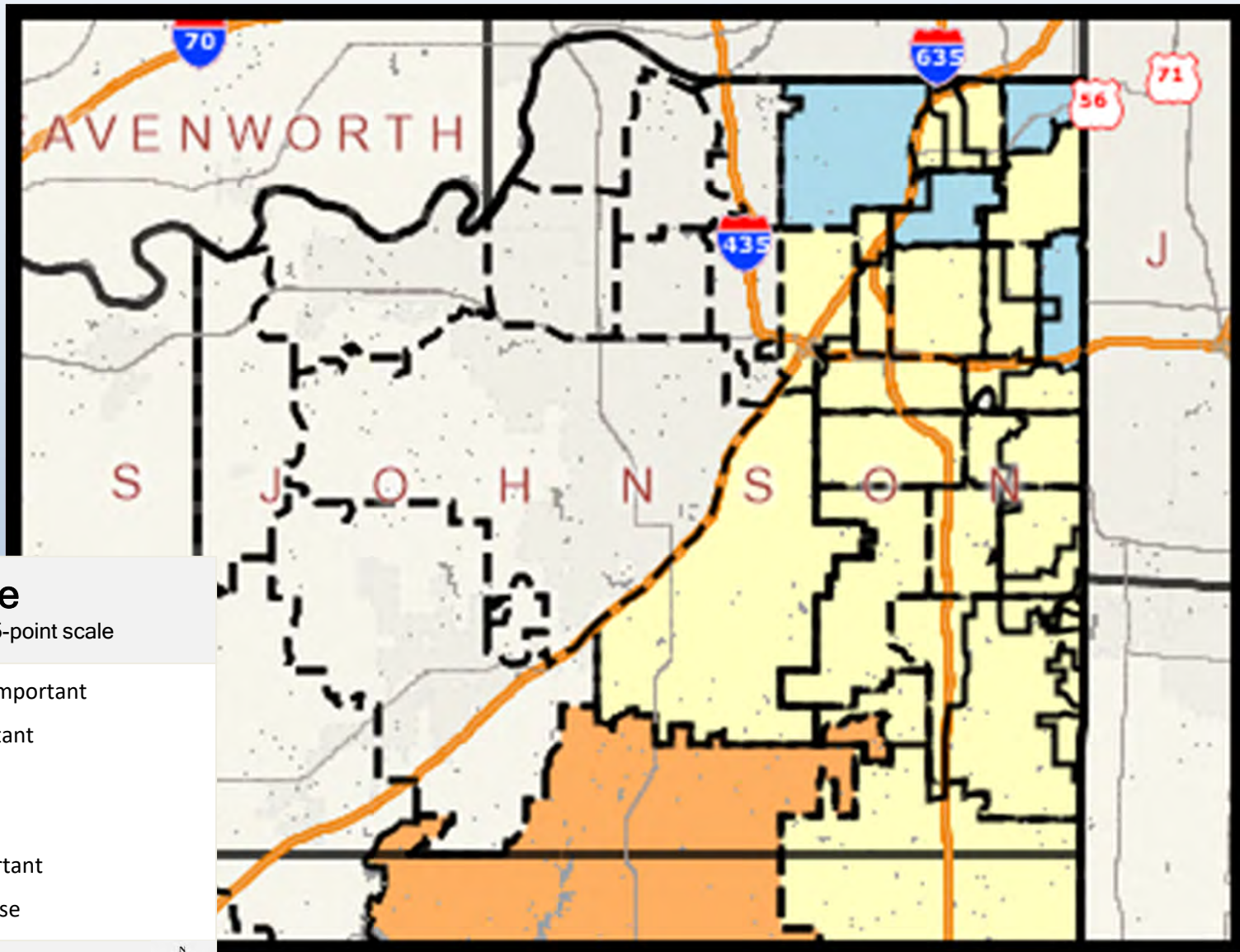


Q14[05]. Please rate how important it is to allow people to safely walk across interchanges.

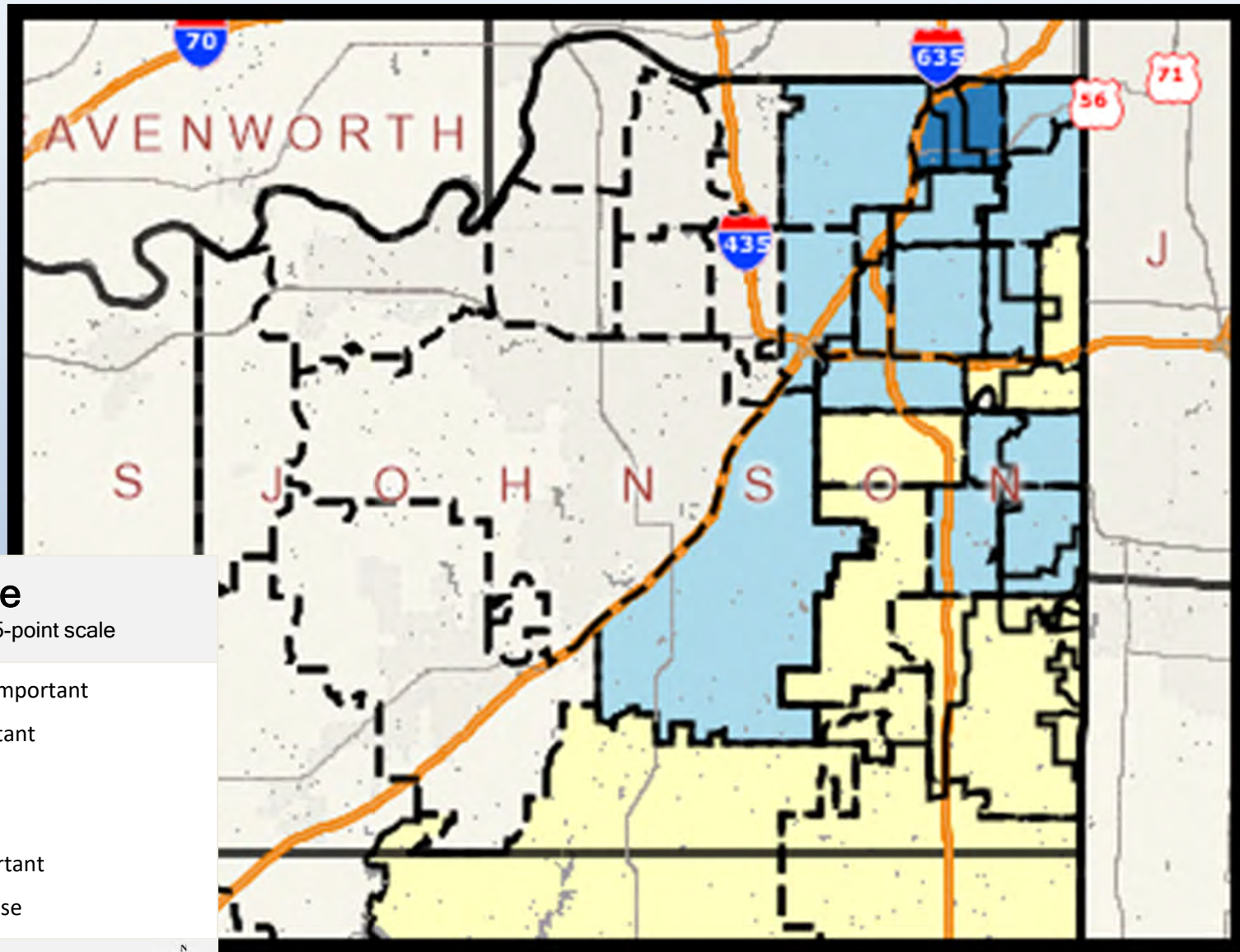




Q14[06]. Please rate how important it is to allow people to safely bike across interchanges.



Q14[07]. Please rate how important it is to preserve the environment.



### Importance

Mean rating on a 5-point scale

- Not at all Important
- Not Important
- Somewhat
- Important
- Very Important
- No Response



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## Interpreting GIS Maps

### U.S. 69 Highway Corridor Survey

### Maps for Overland Park Respondents

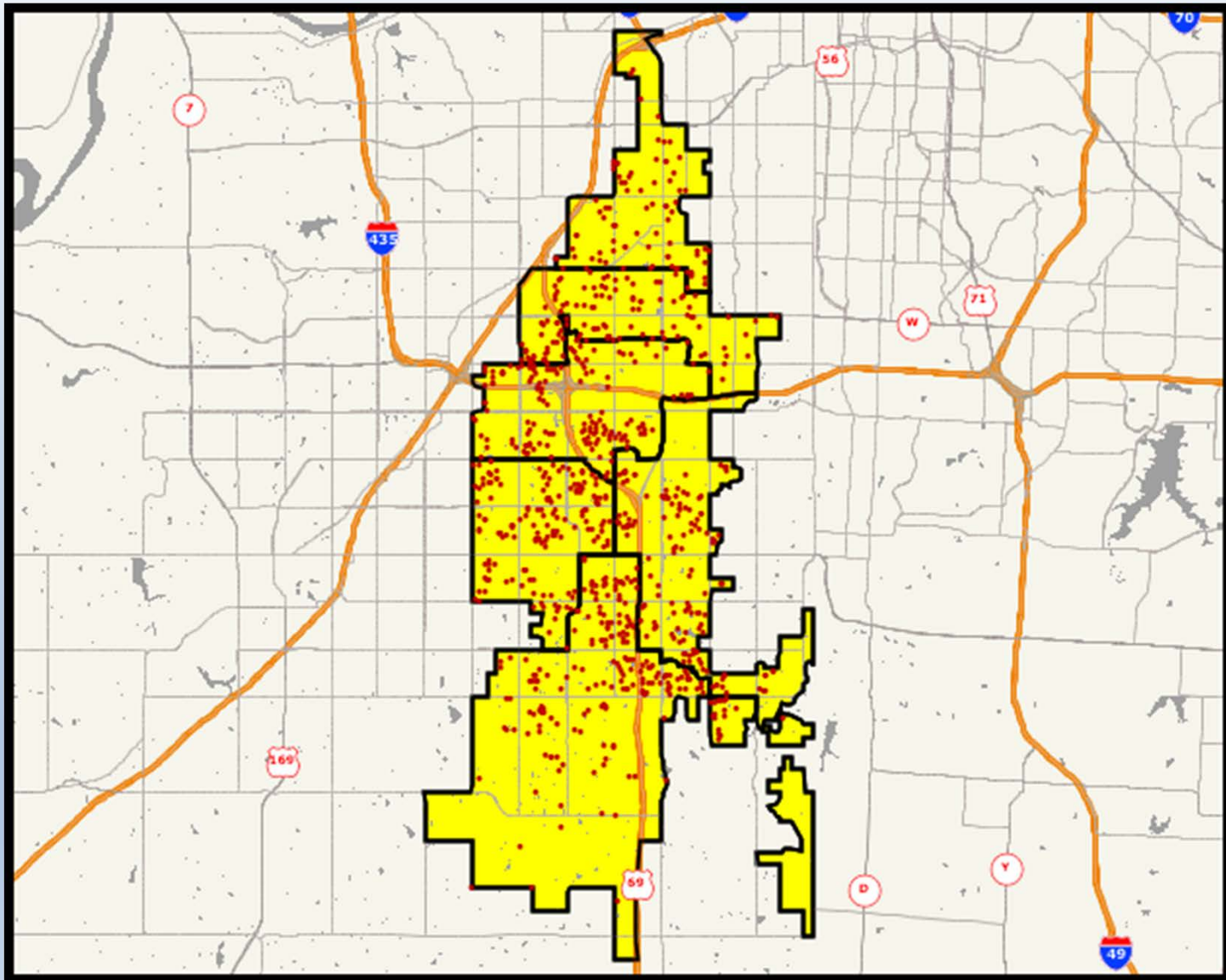
### Only by Ward

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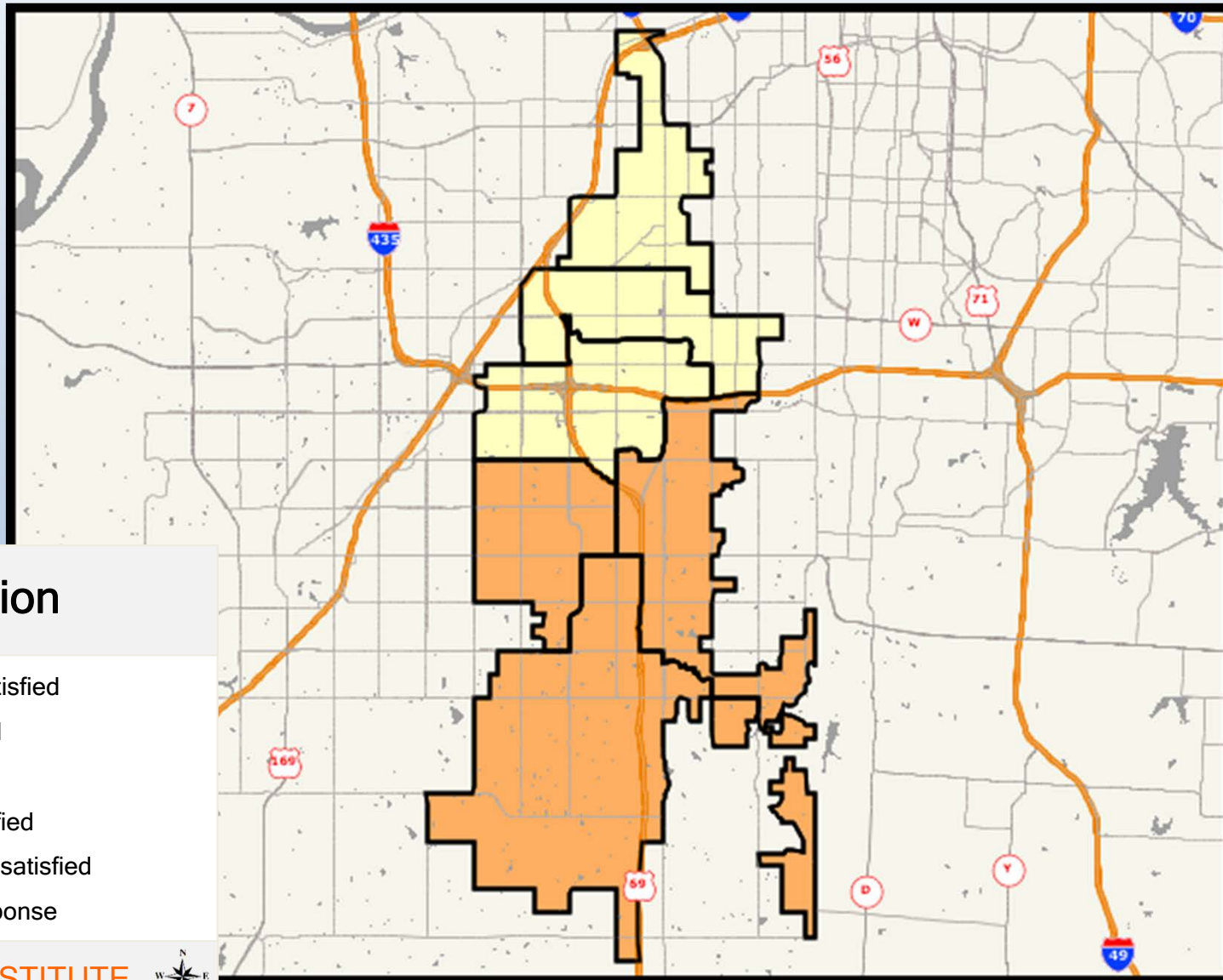
The maps on the following pages show the mean ratings for several questions on the survey. When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction, ratings of “very satisfied” or “satisfied” and ratings of “very important” or “important.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents have a feeling of neutrality or rating of “somewhat”.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction, ratings of “very dissatisfied” or “dissatisfied” and ratings of “not important” or “not at all important.”

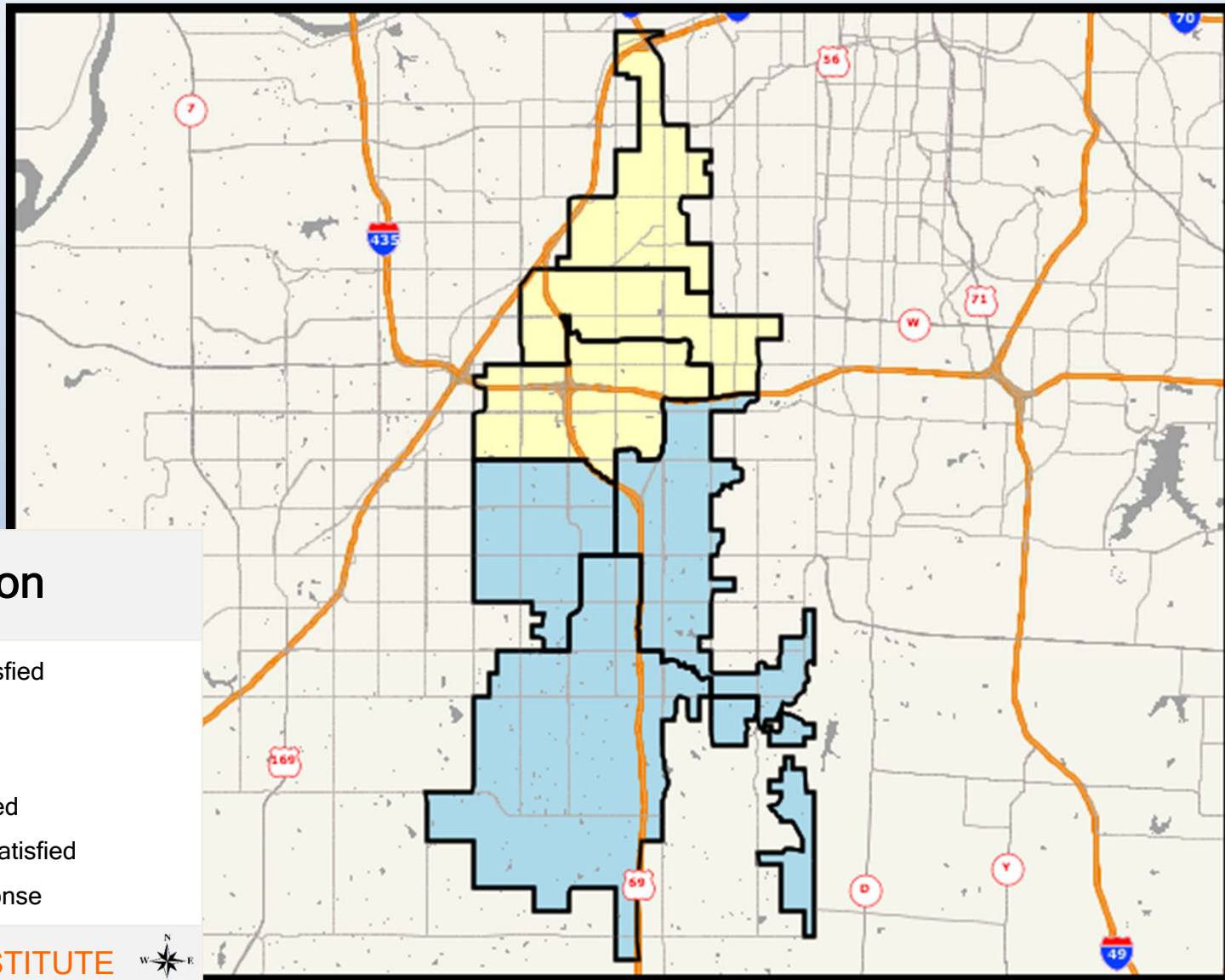
## Location of Respondents (Overland Park Only)



Q11[01].How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets NORTHBOUND in the morning between 6-9am on weekdays (M-F)?

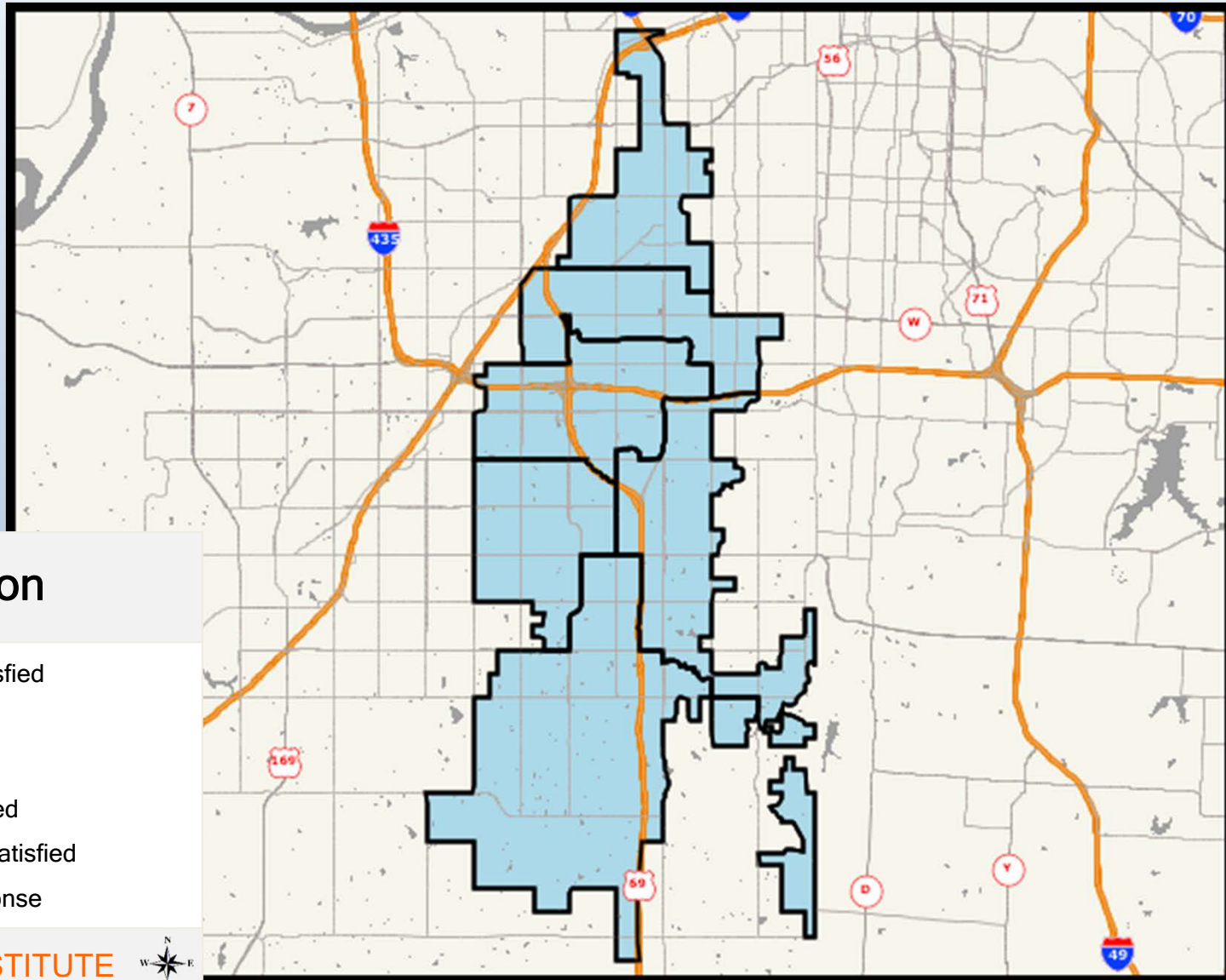


Q11[02].How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets SOUTHBOUND in the morning between 6-9am on weekdays (M-F)?





# Q11[03].How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets NORTHBOUND between 9-3:30pm on weekdays (M-F)?

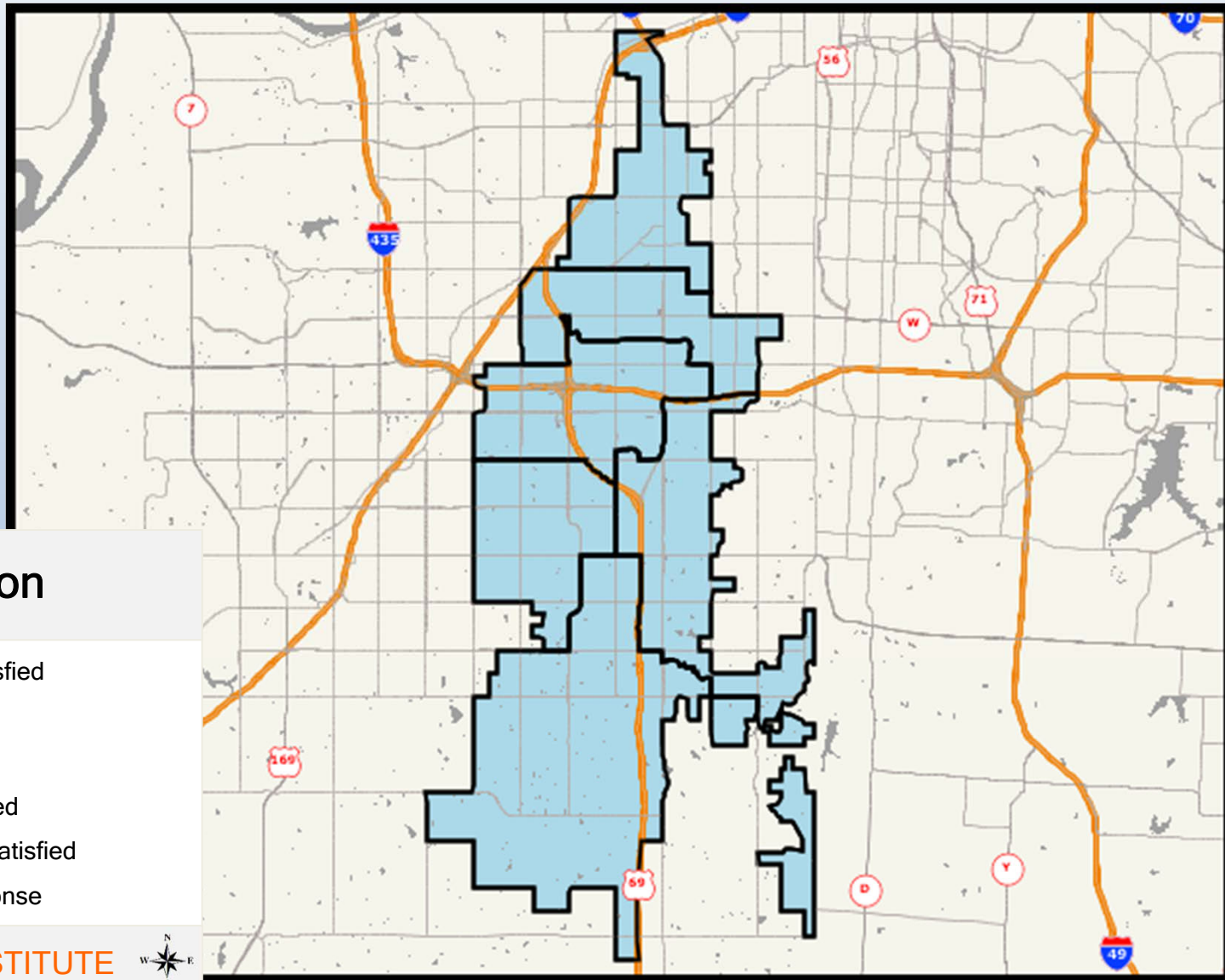


## Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



# Q11[04].How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets SOUTHBOUND between 9-3:30pm on weekdays (M-F)?

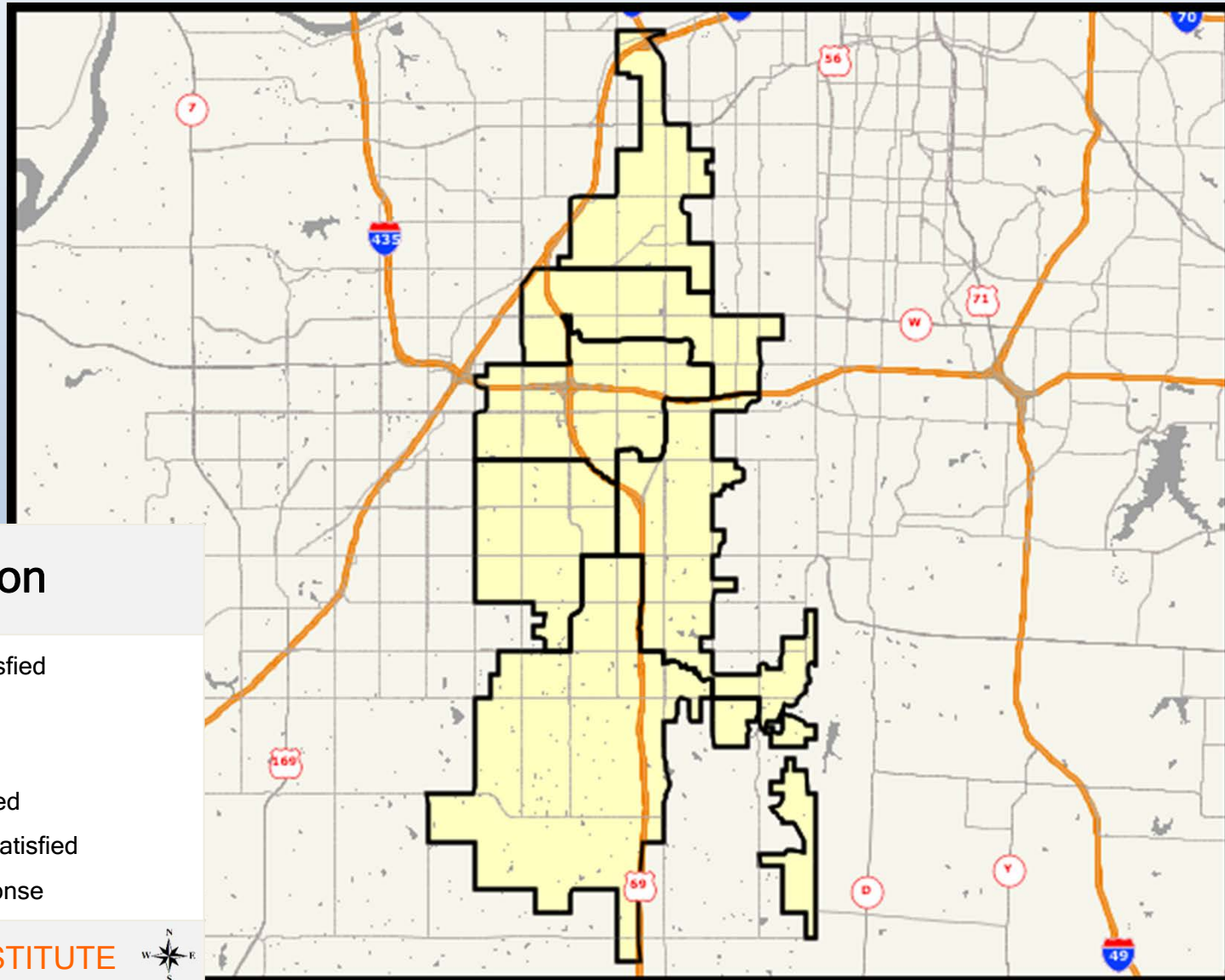


## Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q11[05].How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets NORTHBOUND in the evening between 3:30-6pm on weekdays (M-F)?

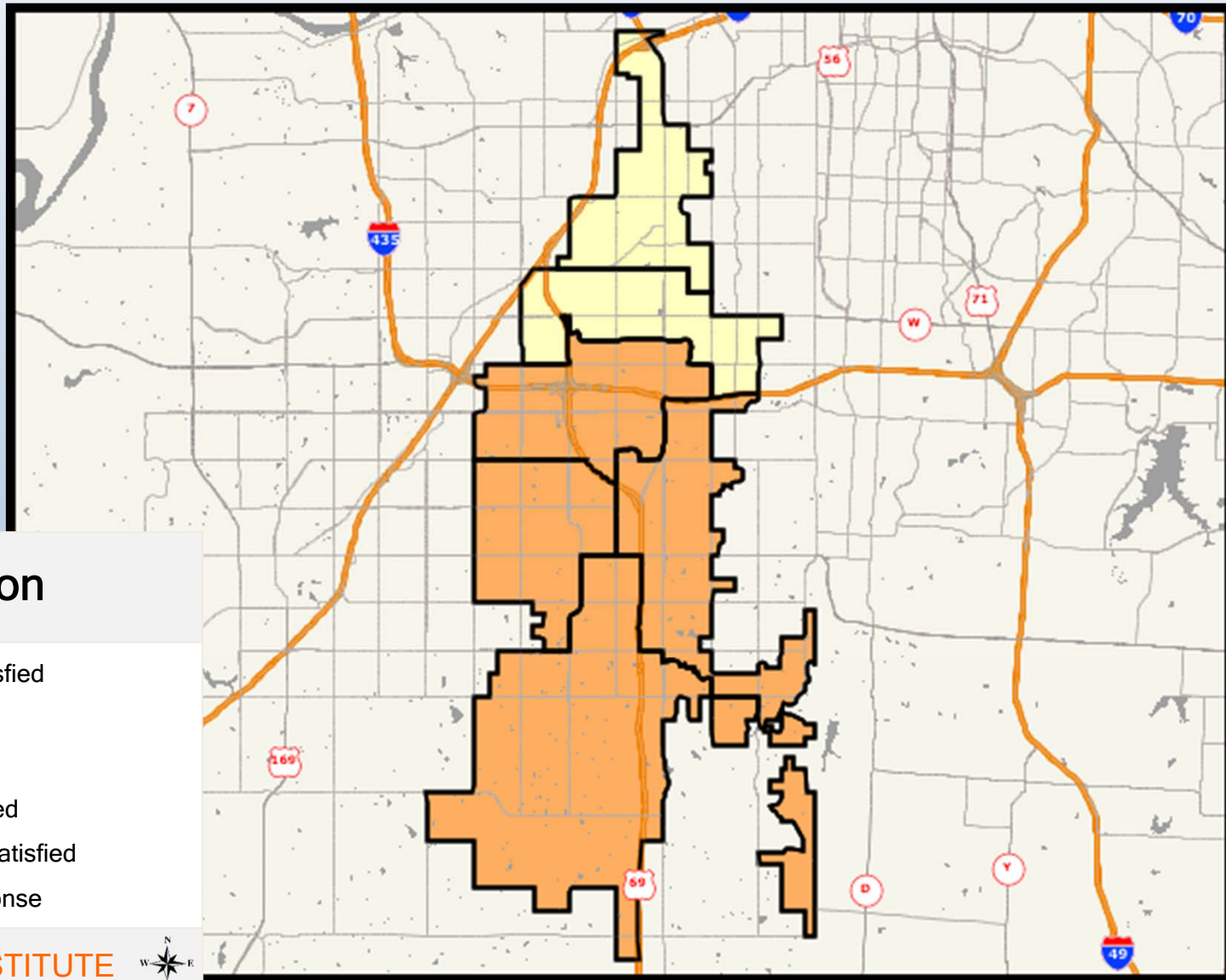


### Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

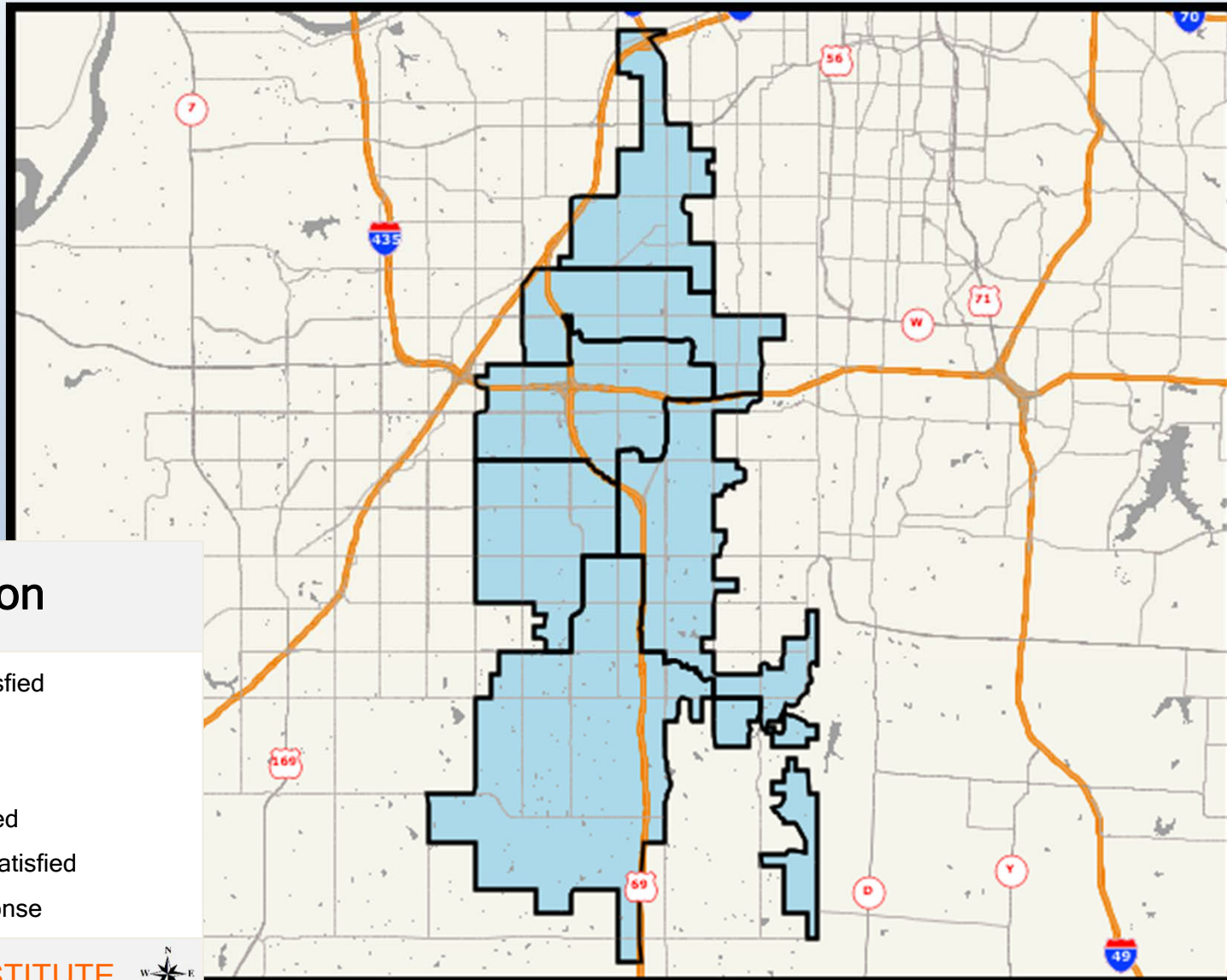


Q11[06].How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets SOUTHBOUND in the evening between 3:30-6pm on weekdays (M-F)?





# Q11[07].How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets at all other times on weekdays?

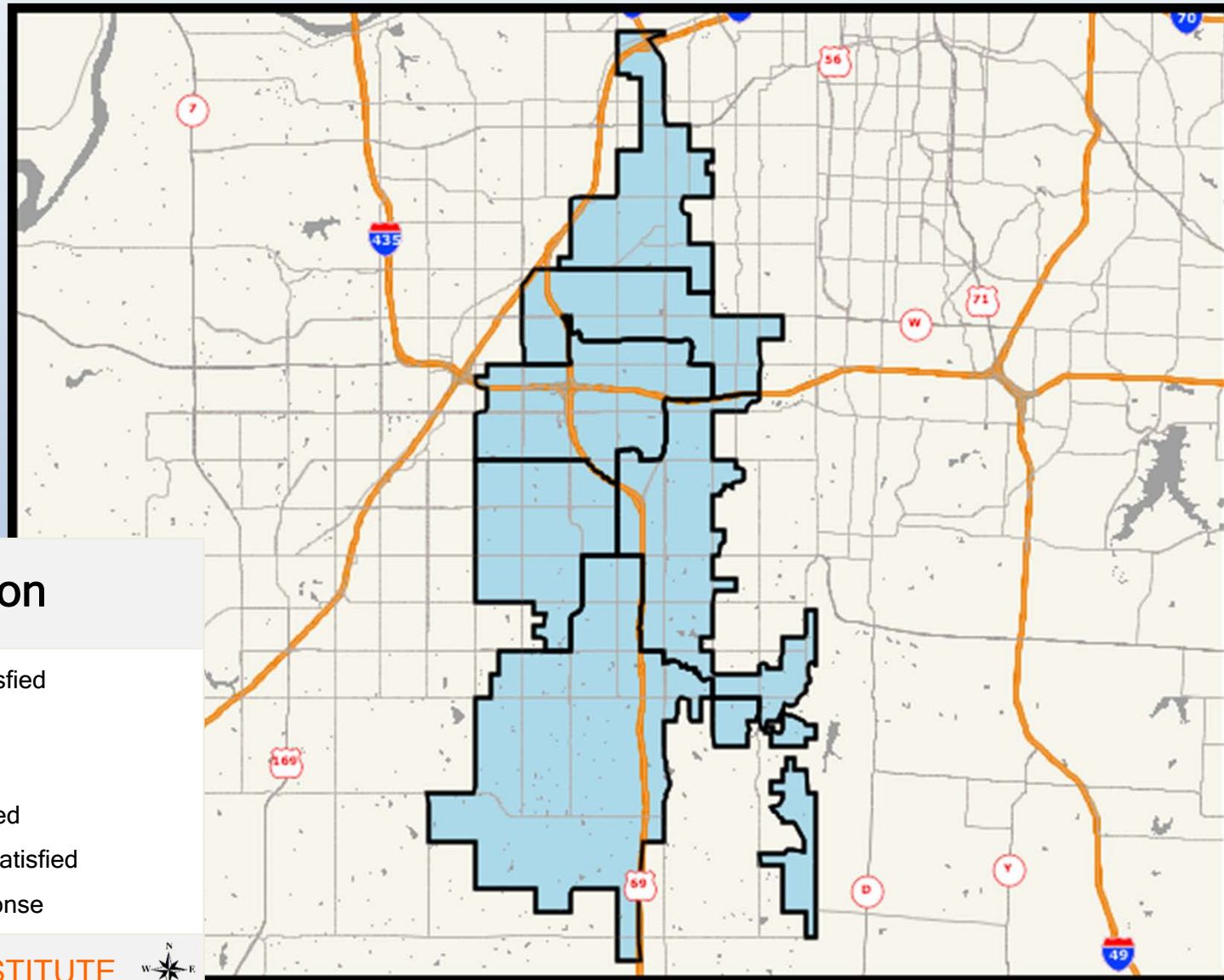


## Satisfaction

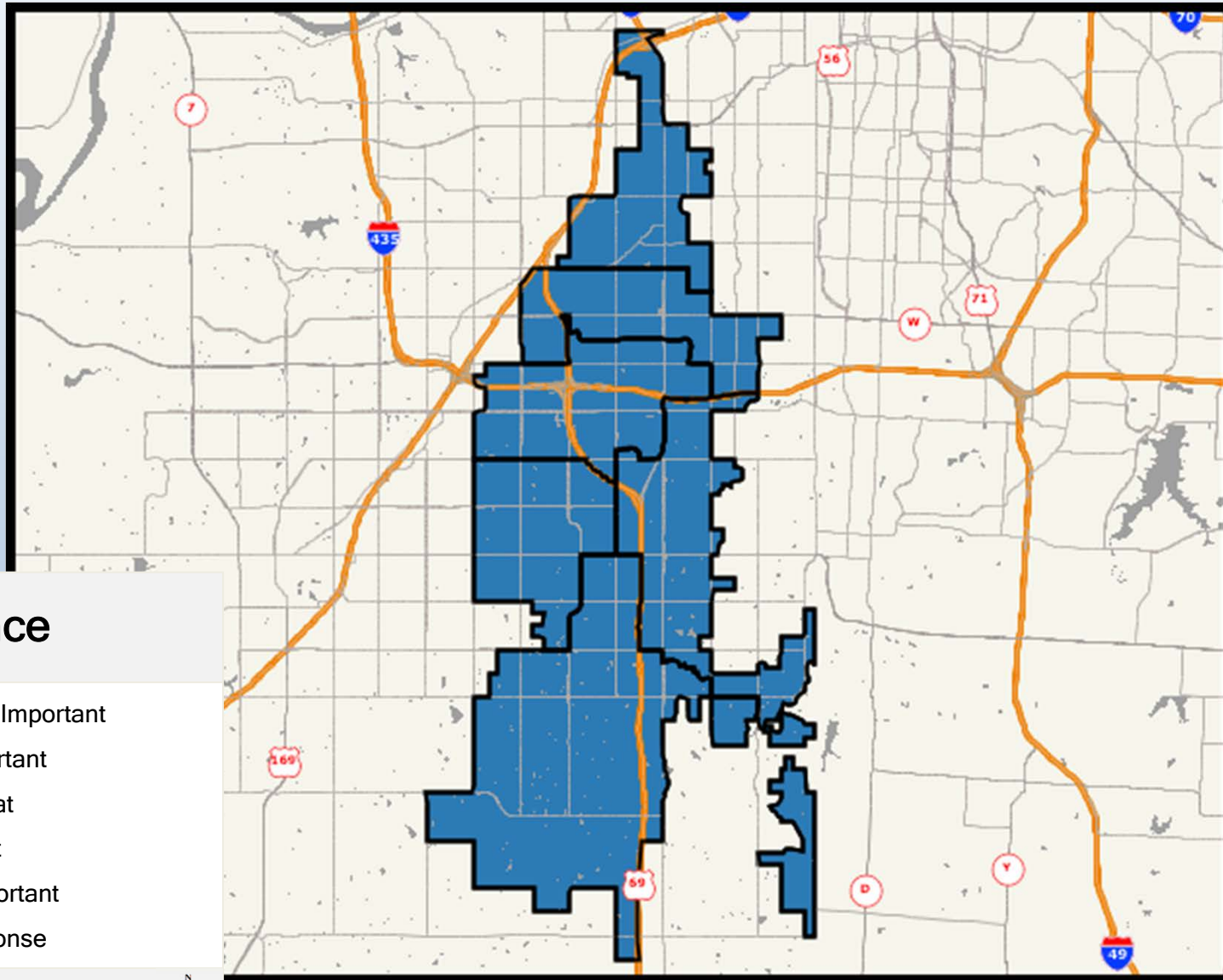
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



# Q11[08].How satisfied were you with the flow of traffic on U.S. 69 between 103rd and 179th Streets on weekends (Sat & Sun)?



# Q14[01].Please rate how important it is to improve traffic flow

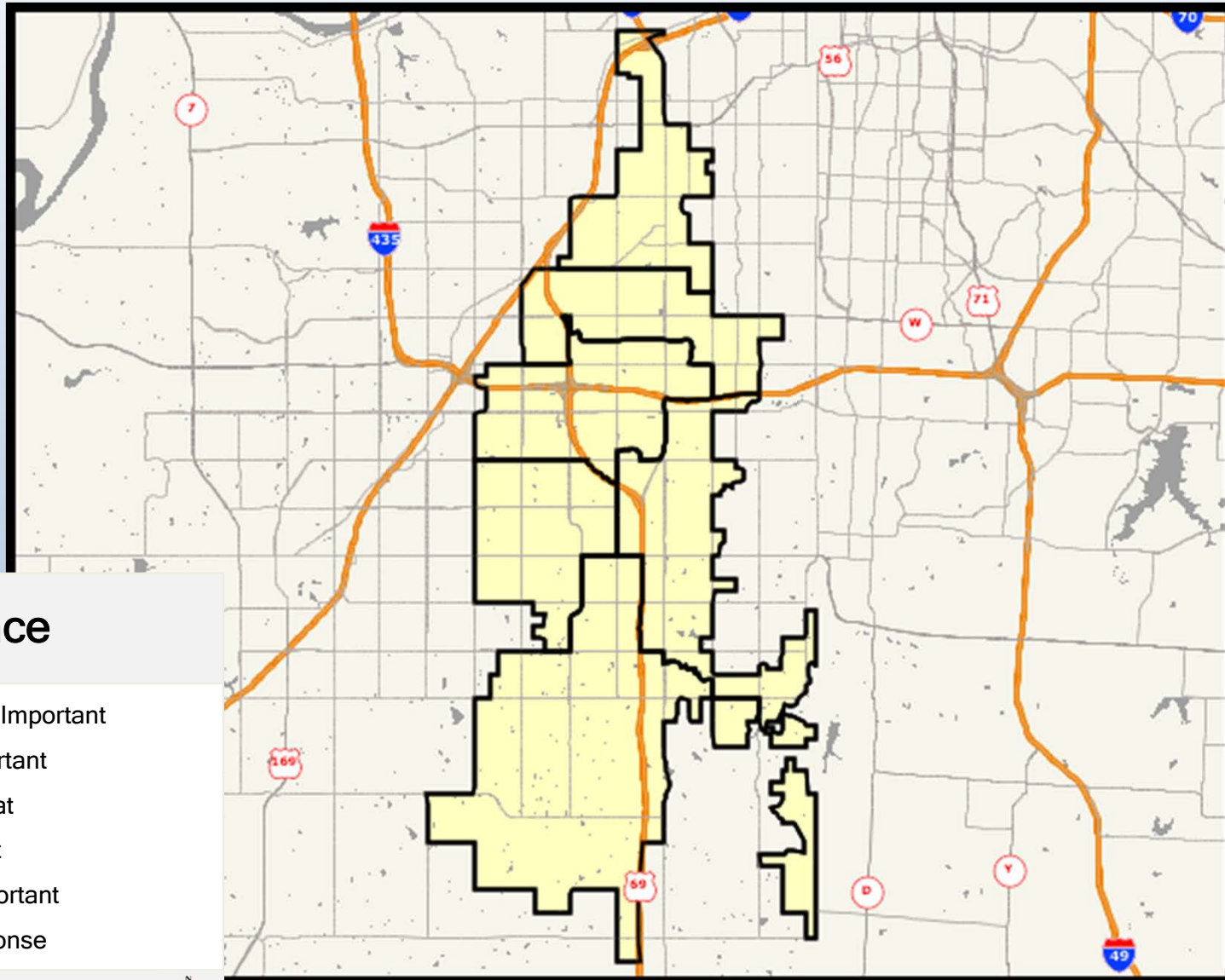


**Importance**

- Not at all Important
- Not Important
- Somewhat
- Important
- Very Important
- No Response

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# Q14[02].Please rate how important it is to promote economic development

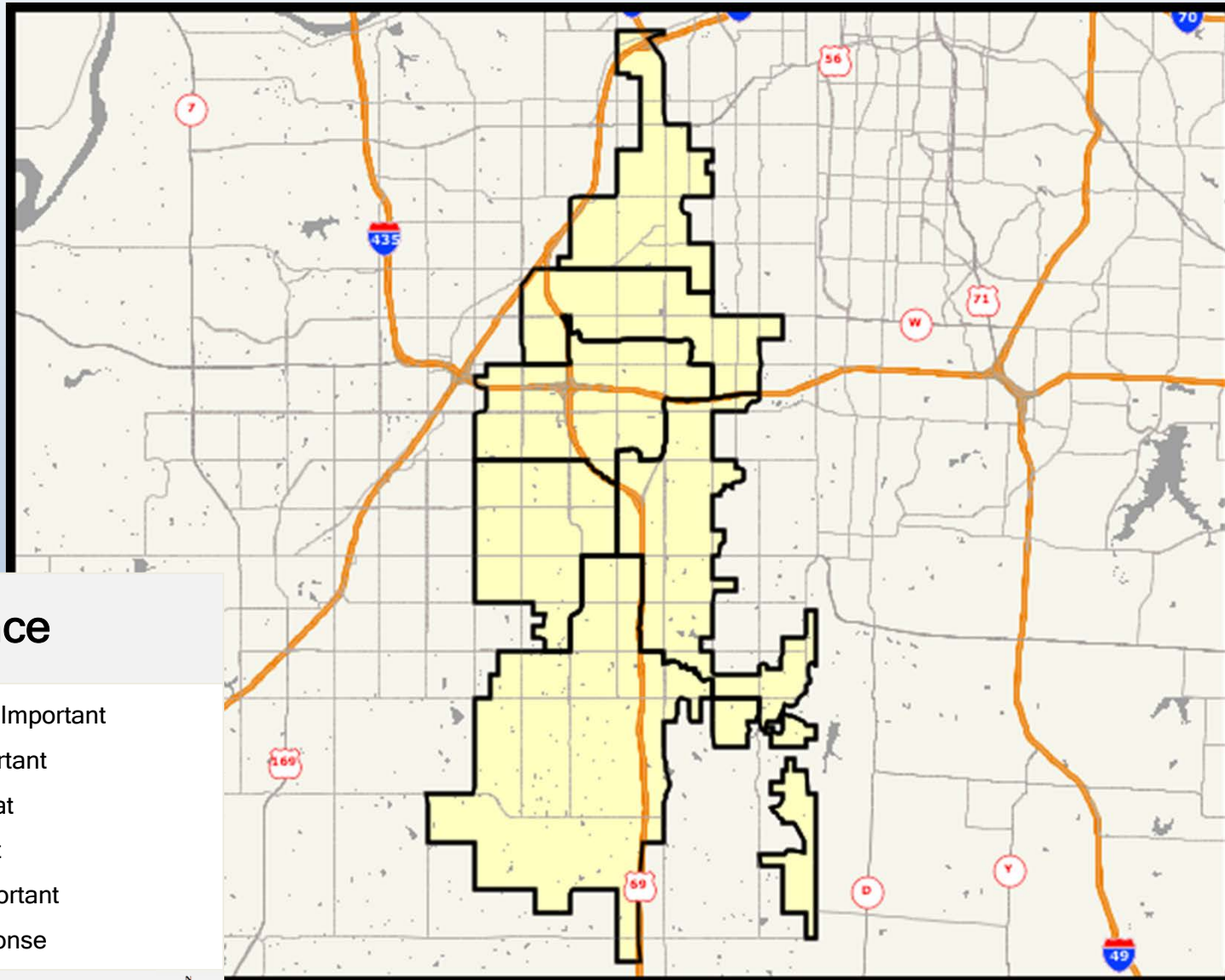


## Importance

- Not at all Important
- Not Important
- Somewhat
- Important
- Very Important
- No Response



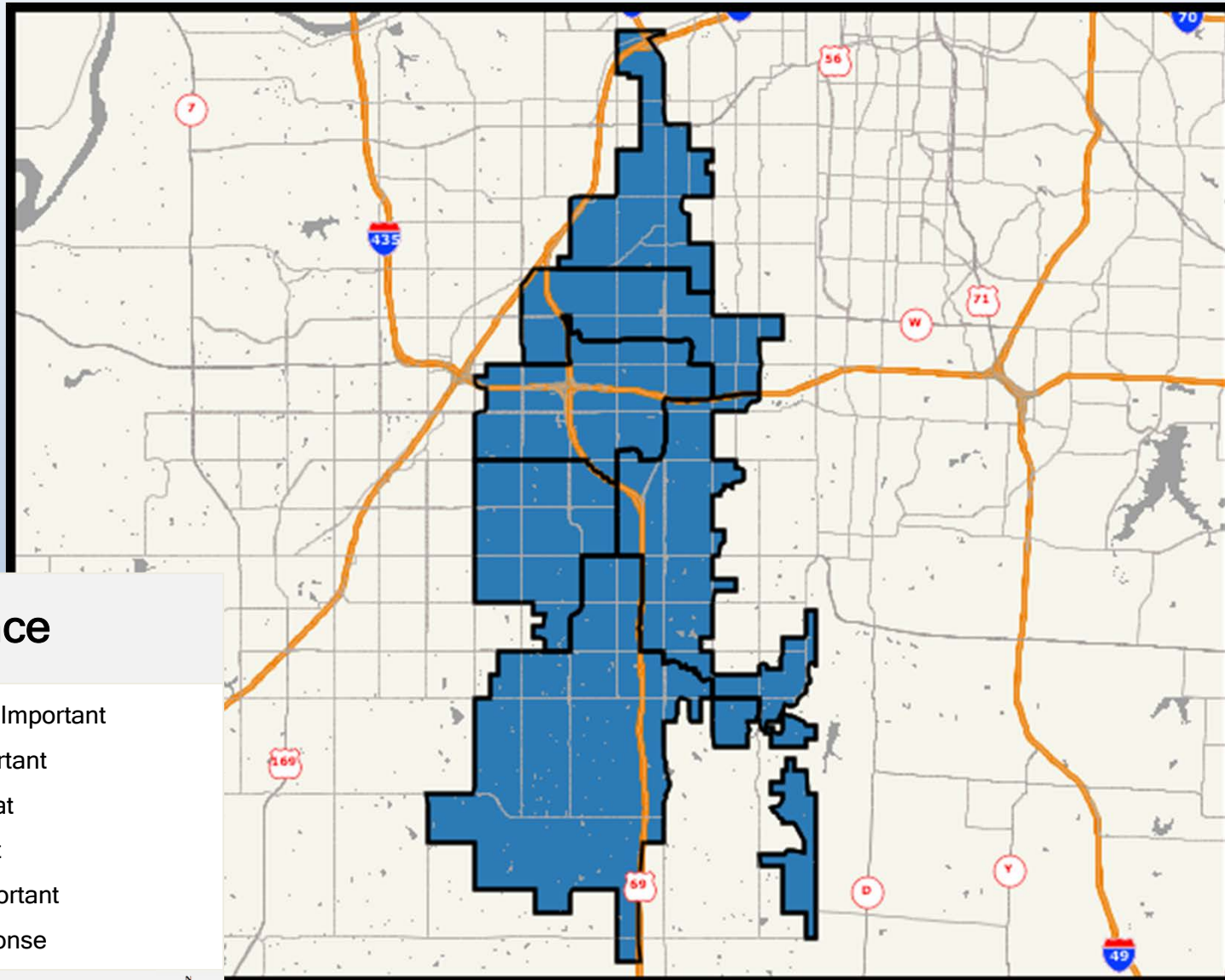
# Q14[03]. Please rate how important it is to improve the visual appeal/appearance of the corridor



## Importance

- Not at all Important
- Not Important
- Somewhat
- Important
- Very Important
- No Response

# Q14[04].Please rate how important it is to enhance driver safety

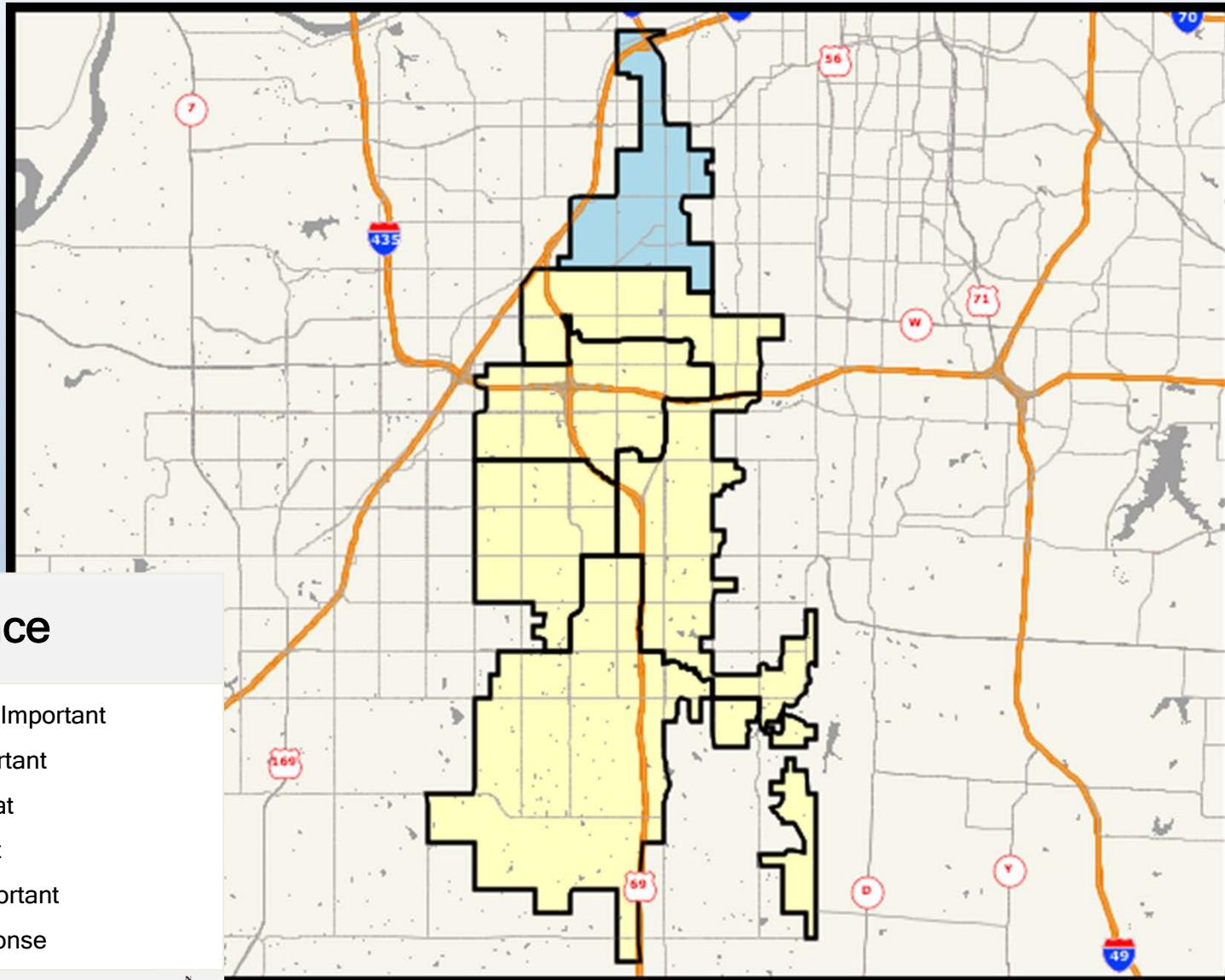


**Importance**

- Not at all Important
- Not Important
- Somewhat
- Important
- Very Important
- No Response

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# Q14[05].Please rate how important it is to allow people to safely walk across interchanges

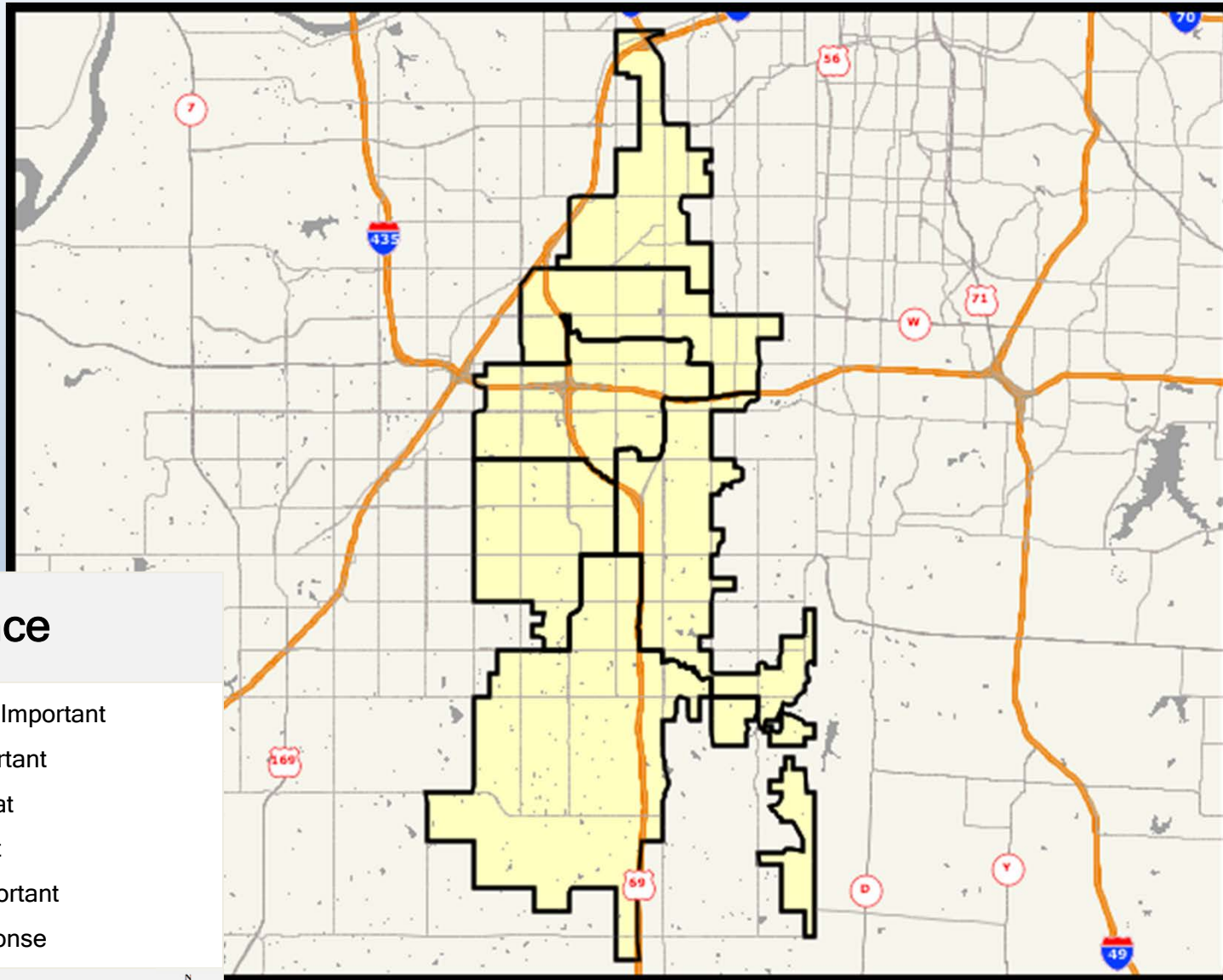


**Importance**

- Not at all Important
- Not Important
- Somewhat
- Important
- Very Important
- No Response

# Q14[06]. Please rate how important it is to allow people to safely bike across interchanges

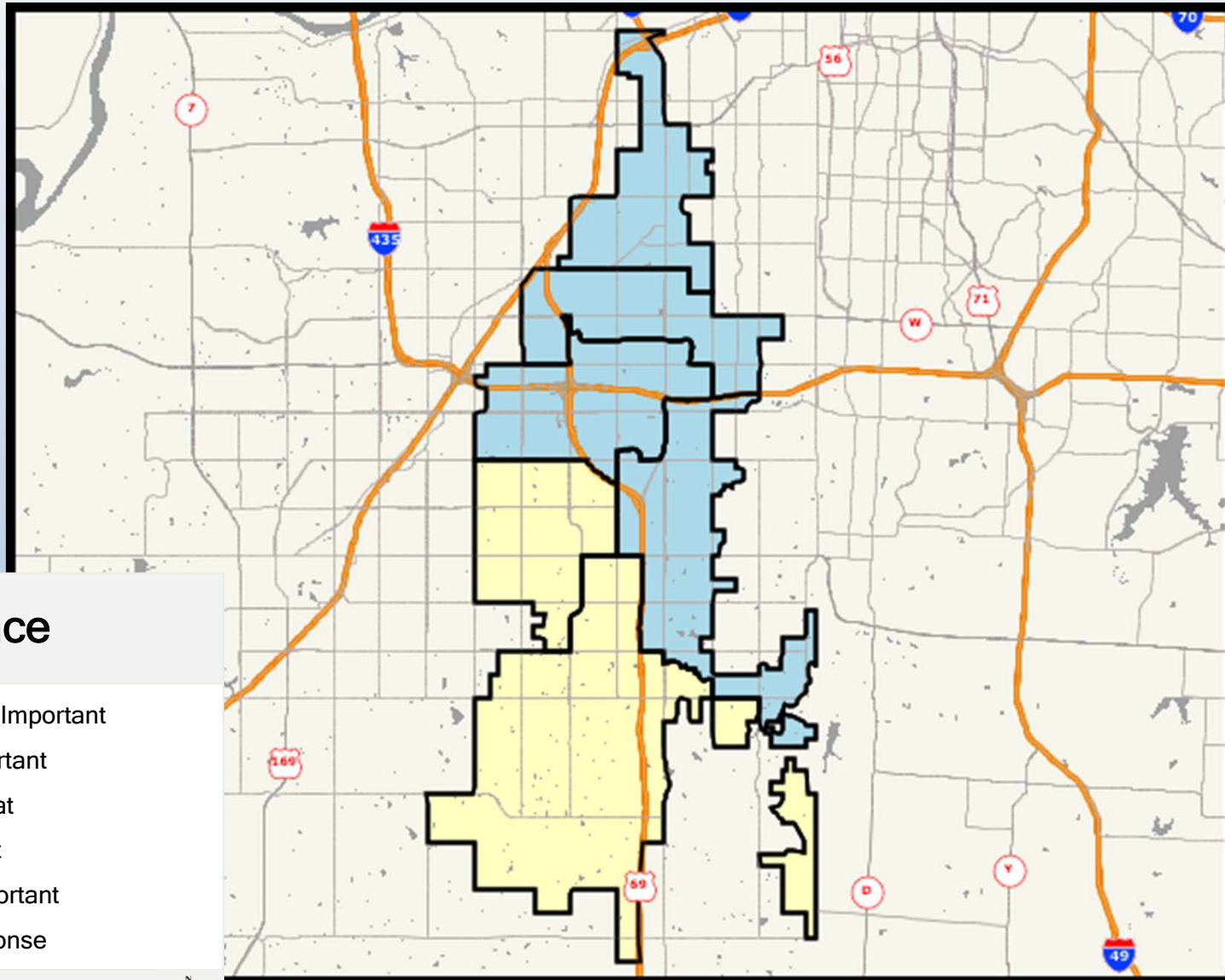


## Importance

- Not at all Important
- Not Important
- Somewhat
- Important
- Very Important
- No Response



# Q14[07].Please rate how important it is to preserve the environment



**Importance**

- Not at all Important
- Not Important
- Somewhat
- Important
- Very Important
- No Response

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# **Section 6**

## **Survey Instrument**

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Dwight D. Eisenhower State Office Building  
700 S.W. Harrison Street  
Topeka, KS 66603-3745  
Julie L. Lorenz, Secretary

Phone: 785-296-3901  
Fax: 785-296-4302  
kdot#publicinfo@ks.gov  
<http://www.ksdot.org>  
Laura Kelly, Governor

## November 2020

Dear Johnson County and Surrounding Area Residents:

The Kansas Department of Transportation (KDOT) is conducting a survey to find out what Kansans think about potential future improvements to the U.S. 69 Corridor between 103<sup>rd</sup> and 179<sup>th</sup> Streets in Johnson County. Your input is needed to help the decisions we make reflect the needs and priorities of your community.

We have selected ETC Institute to help us with the survey. ETC Institute has an outstanding record of working with transportation departments nationwide. They will prepare a report based on everyone's collective responses which will be delivered in late 2020 and posted on the KDOT website. We look forward to having these results so that we can better understand and meet your transportation needs.

Please take a few minutes to complete the enclosed survey within the next few days using one of two options. You may return your completed survey by mail using the postage-paid envelope provided, or you can complete the survey online at [www.KDOTSurvey.org](http://www.KDOTSurvey.org). Please choose only one option.

If you have questions, please contact Ann Melton, Kansas Department of Transportation, at 785-409-2190.

Thank you for participating in this important process.

Sincerely,

Julie Lorenz  
Secretary, Department of Transportation  
Enclosure



## U.S. 69 Highway Corridor Survey

Please take a few minutes to complete this important survey. Your input will be used by the Kansas Department of Transportation (KDOT) as part of a comprehensive study to plan improvements to U.S. 69 Highway between 103rd and 179th Streets. We encourage you to complete the survey on-line at [www.KDOTUS69Survey.org](http://www.KDOTUS69Survey.org). You may also complete this survey and return it in the postage-paid envelope provided.

**1. Before receiving this survey, did you know that KDOT was studying improvements to U.S. 69 between 103rd and 179th Streets?**

(1) Yes       (2) No

**2. Prior to the COVID-19 Pandemic, how frequently did you travel on U.S. 69 between 103rd and 179th Streets?**

(1) Almost daily       (5) Less than once per month  
 (2) A few times a week       (6) Never *[Please end the survey. It is intended for people who are familiar with U.S. 69. If another person in your household uses U.S. 69, please have them complete it.]*  
 (3) At least once a week  
 (4) At least once a month

**3. For how many years have you been driving on U.S. 69 between 103rd and 179th Streets?**

(1) Less than 5 years       (2) 6-10 years       (3) More than 10 years       (9) Don't remember

**4. Which ONE of the following describes the location of your home?**

(1) North of 103rd Street       (2) Between 103rd and 179th Streets       (3) South of 179th Street

**5. Which of the following ways did you typically use U.S. 69 between 103rd and 179th Streets before the COVID-19 Pandemic?**

(1) I used U.S. 69 to travel between my home and destinations south of 103rd Street  
 (2) I used U.S. 69 to travel between my home and destinations north of 103rd Street  
 (3) I used U.S. 69 to travel between my home and destinations between 103rd and 179th Streets  
 (4) All options were about equal

**6. For which of the following reasons did you typically travel on U.S. 69 between 103rd and 179th Streets prior to the COVID-19 Pandemic? [Check all that apply.]**

(1) Go to work/business-related travel       (5) Get medical attention  
 (2) Visit friends/relatives       (6) Go to school/college  
 (3) For recreation or entertainment (includes sporting events)       (7) Other: \_\_\_\_\_  
 (4) Shop/run errands

**7. How concerned are you with driver safety when you travel on U.S. 69 between 103rd and 179th Streets? Would you say you are...**

(1) Very concerned *[Answer Q7a.]*       (3) Not concerned  
 (2) Somewhat concerned *[Answer Q7a.]*       (9) Don't know

**7a. Why do you feel that way?**



**14. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets.**

How important is it to design improvements that...	Very Important	Important	Somewhat Important	Not Important	Not Important at All	Don't Know
1. Improve traffic flow	5	4	3	2	1	9
2. Promote economic development	5	4	3	2	1	9
3. Improve the visual appeal/appearance of the corridor	5	4	3	2	1	9
4. Enhance driver safety	5	4	3	2	1	9
5. Allow people to safely walk across interchanges	5	4	3	2	1	9
6. Allow people to safely bike across interchanges	5	4	3	2	1	9
7. Preserve the environment	5	4	3	2	1	9

**15. Of the issues above, which TWO do you think should be most important in determining the types of improvements (if any) that are made to U.S. 69 between 103rd and 179th Streets? [Write in your answers below using the numbers from Question 14.]**

1st: \_\_\_\_ 2nd: \_\_\_\_

**16. Overall, how important do you think it is to make improvements to U.S. 69 between 103rd and 179th Streets?**

\_\_\_\_(1) Very important      \_\_\_\_ (3) Somewhat important      \_\_\_\_ (5) Not important at all  
 \_\_\_\_ (2) Important      \_\_\_\_ (4) Not important      \_\_\_\_ (9) Don't know

**16a. What are your other important transportation priorities?**

---

**17. Have you seen "express toll lanes" in urban areas of other states like Texas, Colorado, or Minnesota where drivers can choose to pay a toll to drive in an express lane that bypasses congestion in untolled lanes?**

\_\_\_\_ (1) Yes      \_\_\_\_ (2) No

**18. Do you generally like the idea of being able to pay a toll to bypass congestion?**

\_\_\_\_ (1) Yes      \_\_\_\_ (2) No [Answer Q18a.]      \_\_\_\_ (9) Don't know

**18a. Why not?** \_\_\_\_\_

**19. From which of the following sources would you prefer to get information about improvements that are being considered to U.S. 69 between 103rd and 179th Streets? [Check all that apply.]**

- |                                     |  |
|-------------------------------------|--|
| ____ (01) KDOT project website      | ____ (08) Instagram                          |
| ____ (02) The City of Overland Park | ____ (09) Nextdoor                           |
| ____ (03) Johnson County            | ____ (10) Public meetings (in-person)        |
| ____ (04) Kansas City Star          | ____ (11) Public meetings (virtual)          |
| ____ (05) TV News                   | ____ (12) Not interested in more information |
| ____ (06) Direct mailings           | ____ (13) Other: _____                       |
| ____ (07) Facebook                  |  |

**20. From the list above, which TWO sources do you trust most? [Write in your answers below using the numbers from the list in Question 19.]**

1st: \_\_\_\_ 2nd: \_\_\_\_ NONE

21. **Would you be interested in participating in future meetings and/or focus groups about improvements to U.S. 69 between 103rd and 179th Streets? These meetings may be conducted virtually.**

\_\_\_(1) Yes [Answer Q21a.]      \_\_\_(2) No

**21a. Please provide your contact info.**

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

**OPTIONAL:** *The following demographic questions are optional. The results of these questions will help us ensure that our sample is representative of the community.*

22. **Do you live inside the City of Overland Park?**    \_\_\_(1) Yes    \_\_\_(2) No

23. **What is your age?**    \_\_\_\_\_ years

24. **What is your gender?**    \_\_\_(1) Male    \_\_\_(2) Female    \_\_\_(3) Non-binary    \_\_\_(4) Other: \_\_\_\_\_

25. **Are you registered to vote?** \_\_\_(1) Yes    \_\_\_(2) No

26. **Would you say your total annual household income is...**

\_\_\_(1) Under \$30,000                      \_\_\_(3) \$70,000 to \$99,999                      \_\_\_(5) \$125,000 to \$149,999  
\_\_\_(2) \$30,000 to \$69,999                      \_\_\_(4) \$100,000 to \$124,999                      \_\_\_(6) \$150,000 or more

27. **What is your home zip code?**    \_\_\_\_\_

28. **If you have any specific issues or concerns related to U.S. 69 between 103rd and 179th Street that you would like to share with KDOT, please write them in the space provided below.**

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**This concludes the survey. Thank you for your time!**

Please return your completed survey in the enclosed postage-paid envelope addressed to:  
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to better understand how people who live in different areas responded to the survey questions. If your address is not correct, please provide the correct information. Thank you.

## K-2 - Focus Group #1 Summary - January 2021





# U.S. 69 Virtual Focus Groups Summary Report



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## Overview

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ETC Institute conducted focus groups with residents of eastern Johnson and Miami Counties to gather input on issues related to improvements that are being considered to U.S. 69 between 103<sup>rd</sup> and 175<sup>th</sup> Streets. A total of seven focus groups were conducted between Tuesday, January 19 and Thursday, January 21, 2021. The topics that were discussed at each of the meetings included:

- Usage and general perceptions of U.S. 69
- Perceptions of driver safety in the study area corridor
- Perceptions of traffic flow throughout the corridor
- Awareness of and/or willingness to believe information about U.S. 69
- Importance of improvements to U.S. 69
- Top priorities for improvement to the corridor
- Tradeoffs respondents were willing to accept in relation to cost/construction timelines
- Familiarity with Express Toll Lanes
- Support for using Express Toll Lanes to help fund improvements to U.S. 69

A total of 76 residents participated in seven focus groups conducted as described below:

- **Group 1** was conducted via Zoom from 5:00-6:30 p.m. on January 19, 2021 with a randomly selected group of 11 study area residents.
- **Group 2** was conducted via Zoom from 7:00-8:30 p.m. on January 19, 2021 with a randomly selected group of 11 study area residents.
- **Group 3** was conducted via Zoom from 11:30 a.m.-1:30 p.m. on January 20, 2021 with a randomly selected group of 11 study area residents.
- **Group 4** was conducted via Zoom from 5:00-6:30 p.m. on January 20, 2021 with a randomly selected group of 11 study area residents.
- **Group 5** was conducted via Zoom from 7:00-8:30 p.m. on January 20, 2021 with a randomly selected group of eight study area residents.
- **Group 6** was conducted via Zoom from 5:00-6:30 p.m. on January 21, 2021 with a randomly selected group of 12 study area residents.
- **Group 7** was conducted via Zoom from 7:00-8:30 p.m. on January 21, 2021 with a randomly selected group of 12 study area residents.

Of the 76 participants, 54 were from Overland Park, 10 were from Miami County, and 12 were from other parts of Johnson County. The demographic composition of the focus groups is shown in the tables below.

***Gender of Participants***

<b>Answer Choices</b>	<b>Responses</b>	
Male	57.89%	44
Female	42.11%	32
Another gender	0.00%	0
Prefer not to disclose	0.00%	0

***Age of Participants***

<b>Answer Choices</b>	<b>Responses</b>	
18 to 34	11.84%	9
35 to 44	14.47%	11
45 to 54	19.74%	15
55 to 64	23.68%	18
65 to 74	18.42%	14
75 or older	6.58%	5
Prefer not to disclose	5.26%	4

***Race/Ethnicity of Participants***

<b>Answer Choices</b>	<b>Responses</b>	
Asian	5.26%	4
Black or African American	1.32%	1
Hispanic or Latino	6.58%	5
Multiracial or Multiethnic	2.63%	2
Native American or Alaska Native	0.00%	0
Native Hawaiian or other Pacific Islander	0.00%	0
White (not Hispanic)	81.58%	62
Another race or ethnicity	0.00%	0
Prefer not to disclose	2.63%	2

## Pre-Focus Group Questionnaire

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Prior to the scheduled focus groups, all participants were asked to complete a short online questionnaire introducing the topics to be discussed and soliciting input regarding the most significant issues they had experienced with U.S. 69 between 103<sup>rd</sup> Street and 179<sup>th</sup> Street, as well as open-ended questions about improvements to the U.S. 69 corridor the participants believed to be necessary. Some of the open-ended comments from the pre-focus groups survey are listed below:

- “Traffic congestion along the entire study area corridor is a significant problem, especially during morning and evening peak periods.”
- “Stopped traffic and frequent back-ups that occur from excess traffic congestion present safety hazards for drivers.”
- “Additional lanes are needed on U.S. 69. A minimum of three lanes in each direction are needed to alleviate the current traffic flow problem.”
- “Additional lanes and extended/improved ramps are needed in both directions at the interchanges with 135<sup>th</sup> Street and Blue Valley Parkway.”
- “Interchange entrance and exit ramps are too close together for the amount of traffic they are expected to handle.”
- “Traffic merging onto U.S. 69 causes significant safety issues for drivers attempting to exit.”
- “The proximity of entrance and exit ramps to one another at busier interchanges like Blue Valley Parkway and 135<sup>th</sup> Street results in slow and stopped traffic which creates safety issues, including frequent accidents.”
- “This whole highway needs to be beautified with improved landscaping.”
- “Lighting should be improved. Insufficient lighting in some areas creates driver safety concerns at night.”
- “The condition of U.S. 69’s road surface should be improved. Stretches of highway along are so damaged that at times I see drivers avoiding using portions of lanes. This causes major safety and traffic flow problems.”

The following pages of this report summarize the feedback from participants during the focus groups.

## Topic #1: Usage and General Perceptions of U.S. 69

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All focus group participants indicated that they had been using U.S. 69 between 103<sup>rd</sup> and 175<sup>th</sup> streets regularly for at least five years. More than half had been driving on U.S. 69 for more than 25 years, and several indicated they had been traveling in study 69 corridor for their, “entire life.” Participants were asked to describe the frequency and reasons they used the U.S. 69 before the COVID-19 Pandemic. Their responses are below.

### **Frequency of Use:**

- **7 or More Times Per Week:** Sixty-six percent (65.8%) of all participants indicated that pre-COVID they used the study area U.S. 69 corridor daily. Several indicated making multiple daily trips, often exceeding 20 trips per week.
- **3-5 Days Per Week:** Almost twenty percent (19.7%) of participants said they used the corridor three to five times per week on average.
- **1-2 Days Per Week:** The remainder of the focus group participants (14.4%) indicated using the corridor approximately once or twice each week.

**Common Reasons For Use:** Of those participants who offered specific reasons for their use of the study area U.S. 69 corridor, more than two-thirds (69.4%) indicated they used the highway regularly to commute to and from work and/or for business appointments. More than forty-one percent of participants (41.4%) mentioned shopping and errands as being among their primary reasons for using the corridor, while 38.9% cited family/recreation activities as reasons for their usage. Other reasons frequently mentioned were school, medical appointments and trips to the airport. It should be noted that more than one-quarter of participants (27.7%) preferred not to offer a specific reason for use, instead they more broadly indicated that they used the U.S. 69 corridor for “everything.” One person said, “I use the highway every day for everything. Where I live, it’s really the only choice to get anywhere.”

**General Perceptions of the U.S. 69 Corridor:** Participants were asked, “*How well does U.S. 69 currently meet your needs and expectations?*” Results are shown below.

<b>Answer Choices</b>	<b>Responses</b>	
Completely meets my needs and expectations	17.11%	13
Mostly meets my needs and expectations	57.89%	44
Partly meets my needs and expectations	22.37%	17
Does not meet my needs and expectations at all	1.32%	1
Don't know	1.32%	1

Although 13 participants indicated that the U.S. 69 “completely” met their needs, all but 2 of these people indicated that they had some concerns about traffic congestion during rush hour. The 2 people who did not have any concerns said that they did not use U.S. 69 during rush hour.

Of the 63 participants who indicated that the highways did “completely” meet their needs, the majority (57.1%) indicated that traffic congestion problems had become unmanageable during peak periods (morning and afternoon rush hours). A significant number (22.2%) also cited dangerous driving conditions around busy interchanges like 135<sup>th</sup> street, Blue Valley Parkway, and I-435. Another 12.7% mentioned concerns about potholes and poor road surfaces, which were contributing to both safety and traffic flow issues.

Many participants, including several of those who said their needs were met completely, indicated that they simply avoided traveling on U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> Streets during rush hour periods. One participant said, “I never use U.S. 69 when I see heavy traffic, and during rush hour, I use streets like Metcalf and Antioch instead.”

## **Topic #2: Perceptions of Driver Safety in the U.S. 69 Corridor**

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Participants were asked, “*How concerned are you about safety when traveling on U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> Streets?*” The results were as follows:

<b>Answer Choices</b>	<b>Responses</b>	
Very concerned	31.58%	24
Somewhat concerned	48.68%	37
Not concerned	19.74%	15

Driver safety concerns expressed during the focus groups were primarily related to conditions on and around entrance and exit ramps for several of the busiest interchanges along the study area corridor. Among those who were “very concerned” or “somewhat concerned” about safety, the 135<sup>th</sup> Street interchange and its proximity to the Blue Valley Parkway entrance and exit ramps was most frequently mentioned (39.3%) as a safety concerns. Some of the comments on this issue included:

- “I find the intersection of U.S. 69 and 135<sup>th</sup> and the people entering from Blue Valley Parkway to be unsafe. No matter which lane you’re in, it’s dangerous. People are darting in and out, going every which way.”
- “People getting off at 135<sup>th</sup> don’t care what they have to do to get over from the parkway!”

The design of the 135<sup>th</sup> Street interchange also was mentioned frequently by those expressing safety concerns. The consensus being there was insufficient distance between the Blue Valley Parkway ramps and the exit at 135<sup>th</sup> in both directions. As one participant put it, “If I designed a project for a client as poorly as the 135<sup>th</sup> interchange, I would have been fired!”

More than one-quarter of participants (26.2%) also mentioned the intersection of I-435 and U.S. 69 as a significant safety concern, citing traffic backups in both directions as being dangerous to those who come upon them unexpectedly. Comments on this topic included:

- “The backups at 435 are all too congested. Northbound on U.S. 69 if you want to head west on 435 it’s a terrible, dangerous exit. The on ramp to 435 is too short,” said one participant.
- “The access from 103<sup>rd</sup> to I-435 and U.S. 69 is really confusing and dangerous.”

Participants repeatedly mentioned excessive speed, dangerous lane changes and overall driver aggressiveness resulting from overly congested interchanges as driver safety concerns. As one participant offered, “I have two young drivers in the house, and I will not let them drive on U.S. 69.”

Other safety issues mentioned included road surface conditions, excessive driver speed of those traveling north from Miami County into Johnson County, lack of consistent law enforcement presence during peak periods, and insufficient lighting along the corridor.

### **Topic #3: Perceptions of the Traffic Flow in the U.S. 69 Corridor**

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Participants were asked, ***“Have you ever used local streets like Metcalf Avenue or Antioch Road to avoid traffic congestion or accidents on U.S. 69?”*** Results were as follows:

<b>Answer Choices</b>	<b>Responses</b>	
Yes	92.11%	70
No	7.89%	6

The most commonly mentioned streets used to avoid traffic congestion on U.S. 69 were Antioch, (59.5%), Metcalf (37.8%) and Quivira (27.0%). It should be noted that several participants indicated they previously had used Metcalf to avoid U.S. 69, but no longer did so, as Metcalf itself has become increasingly congested in recent years. As one participant put it, “I quit using Metcalf as an alternate to 69 because it gets all balled up, too. There is just no good way to travel north-south anymore.” Other roads that were mentioned included: Switzer, Nall, and Roe.



Participants were asked, *“How concerned are you about traffic flow when traveling on U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> Streets?”* Results were as follows:

Answer Choices	Responses	
Very concerned	31.58%	24
Somewhat concerned	48.68%	37
Not concerned	19.74%	15

Participants who were somewhat concerned or very concerned about traffic flow were asked what concerned them most. In one form or another, most mentioned their perception that traffic congestion was increasing rapidly in the corridor, and that it would get much worse in the coming years. As one participant said, “The traffic flow in five years will be much worse than it is now.” Another participant said. “When it gets bad, everyone jumps off U.S. 69 and the surface streets get clogged. There’s so much housing development going on to the south that it’s going to get a lot worse if something is not done soon.”

Several participants mentioned increased drive times and the negative impacts that congestion have on business efficiency in the area. One participant said, “There’s a financial cost for any business who uses that corridor routinely. There’s a value to people’s time as they’re sitting there on that parking lot of a highway.” Another added, “I’ve called people for business meetings who say, ‘no, I don’t want to come that far south’ because of traffic on U.S. 69.”

While many participants felt that existing housing development along the highway already had caused traffic congestion to reach an unmanageable level in the corridor, others feared traffic flow issues on U.S. 69 could limit future opportunities for economic growth in the area. As one participant said, “The congestion on U.S. 69 will block development of Johnson County. We can’t grow anymore based on the amount of traffic filtering into a system not built to handle that many vehicles. All the congestion is making U.S 69 relatively useless.”

Almost all of those who said they were not concerned about traffic flow issues indicated they did not use U.S. 69 during peak periods. It was also apparent during the focus groups that participants who used U.S. 69 for work were significantly more concerned about traffic flow than those who did not.

#### **Topic #4: Awareness of and/or Willingness to Believe Information about the U.S. 69 Corridor**

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In order to gauge reactions to potential messages and information that could be shared with residents in the corridor about the need for improvements to U.S. 69, the focus group moderator made several statements about U.S. 69 and then asked participants if they thought the statements were true. Each of the statements that were read and the reactions of the participants are listed below.

*“Would you believe me if I told you that the base pavement for this stretch of U.S. 69 is more than 50 years old?”*

<b>Answer Choices</b>	<b>Responses</b>	
Yes	48.68%	37
No	46.05%	35
Not Sure	5.26%	4

*“Would you believe me if I told you that the section of U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> Streets is the busiest section of highway in Kansas?”*

<b>Answer Choices</b>	<b>Responses</b>	
Yes	64.47%	49
No	34.21%	26
Not Sure	1.32%	1

*“Would you believe me if I told you the travel times on U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> Streets are projected to double over the next 20 years?”*

<b>Answer Choices</b>	<b>Responses</b>	
Yes	90.79%	69
No	7.89%	6
Not Sure	1.32%	1

After the participants had answered the questions, the moderator told the participants that all three statements were true. Most of the focus group participants who did not initially think the statements were true accepted the statements as true once the moderator had said so. The quick

and widespread acceptance of these statements suggests that it should be fairly easy for KDOT to raise awareness among residents that improvements to U.S. 69 are needed.

### **Topic #5: Importance of Improvements to U.S. the 69 Corridor**

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Participants had been asked to rate the importance of making improvements to U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> Streets on the pre-survey that was completed before the focus groups. Participants were asked to rate importance of making improvements to U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> Streets a second time *after* they had heard the information presented in Topic 4. The table below shows how the information presented in Topic 4 influenced the importance focus group placed on improvements to U.S. 69.

***“How important is it to make improvements to U.S. 69 between 103<sup>rd</sup> and 175<sup>th</sup> Streets?”***

<b>Answer Choices</b>	<b>% Pre-Survey</b>	<b>% After Information in Topic 4 Was Shared</b>
Very Important	40.79%	76.32%
Important	38.16%	19.74%
Somewhat Important	21.05%	3.95%
Not Important	0.00%	0.00%

In light of the statements the moderator shared during Topic 4 and the discussion that preceded Topic 4, the percentage of focus group participants who thought improvements to U.S. 69 were “very important” increased significantly from 40.79% to 76.32%.

Not all of the participants remembered how they had rated the importance of the improvements on the pre-survey, but 15 participants were clearly aware that they were placing more importance on the improvements after receiving new information in Topic 4. Of the 15 people who said they knew they were placing more importance on the improvements after hearing the information in Topic 4, nine (9) indicated that the statement about travel times doubling over the next 20 years was the primary reason they now placed more importance on improvements to U.S. 69. Four (4) said it they changed their rating in response to learning that the pavement more than 50 years old, and 2 people said that it was because they learned that this section of U.S. 69 is the busiest section of highway in Kansas.

## Topic #6: Priorities for Improvements to the U.S. 69 Corridor

Based on the open-ended suggestions that were provided on the pre-survey, the moderator was able to categorize the open-ended comments into 15 unique suggestions for improvement to the U.S. 69 between 103<sup>rd</sup> and 175<sup>th</sup> Streets. These 15 unique suggestions were presented to each focus group, and the participants were given an opportunity to add suggestions if they felt the 15 items listed did not capture all of their ideas. As a result of this discussion, one more item was added, “Addressing Excessive Speed,” which is the reason there were a total of 16 items on the list of suggested improvements that were rated by focus group participants.

From the list of 16 improvements, focus group participants we asked to pick their top 4 choices. The table below shows the number of focus group participants who selected each item as their top choice and the number who selected each item as one of their top 4 choices.

Improvement	Top Priority	%	Top 4	%
<b>Adding lanes to the highway</b>	<b>38</b>	<b>50.0%</b>	<b>55</b>	<b>72.4%</b>
<b>Improve the Interchange with I-435</b>	<b>11</b>	<b>14.5%</b>	<b>53</b>	<b>69.7%</b>
<b>Improve the interchange with 135th Street</b>	<b>5</b>	<b>6.6%</b>	<b>45</b>	<b>59.2%</b>
<b>Improve the Interchange with Blue Valley Parkway</b>	<b>10</b>	<b>13.2%</b>	<b>39</b>	<b>51.3%</b>
<b>Improve the interchange with 119th Street</b>	<b>0</b>	<b>0.0%</b>	<b>14</b>	<b>18.4%</b>
<b>Improve the interchange with College Blvd/111th Street</b>	<b>0</b>	<b>0.0%</b>	<b>10</b>	<b>13.2%</b>
<b>Add more exits between existing interchanges</b>	<b>0</b>	<b>0.0%</b>	<b>8</b>	<b>10.5%</b>
<b>Add more public transit options</b>	<b>1</b>	<b>1.3%</b>	<b>8</b>	<b>10.5%</b>
<b>Improve the Interchange with 167th Street</b>	<b>1</b>	<b>1.3%</b>	<b>8</b>	<b>10.5%</b>
<b>Improve the Interchange with 151st Street</b>	<b>0</b>	<b>0.0%</b>	<b>6</b>	<b>7.9%</b>
<b>Improving the appearance/attractiveness of the highway</b>	<b>0</b>	<b>0.0%</b>	<b>5</b>	<b>6.6%</b>
<b>Enhancing lighting at interchanges</b>	<b>0</b>	<b>0.0%</b>	<b>4</b>	<b>5.3%</b>
<b>Make it more friendly for bikes to cross</b>	<b>0</b>	<b>0.0%</b>	<b>2</b>	<b>2.6%</b>
<b>Reduce noise from the highway</b>	<b>1</b>	<b>1.3%</b>	<b>2</b>	<b>2.6%</b>
<b>Address Excess Speed (Added in one Focus Group)</b>	<b>0</b>	<b>0.0%</b>	<b>1</b>	<b>1.3%</b>
<b>Make it more friendly for pedestrians to cross</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>

“Adding lanes to the highway” was the improvement most often selected. More than 72% of participants selected “adding lanes” as one of their top four choices, and 50% selected “adding lanes” as their top priority for improvement. Making improvements to interchanges, particularly the interchanges with I-435, 135th Street and Blue Valley Parkway we all selected by at least 50% of the respondents as one of their top 4 priorities.

## Topic #7: Trade-offs Respondents Would Accept Regarding Improvements to U.S. 69

Participants were then asked a series of six “trade-off” questions touching on what they considered to be an acceptable timeframe for completing improvements to the U.S. 69 corridor and what degree of inconvenience they would be willing to tolerate during the construction process. The results for each of the “trade-off” questions are shown below.

**TRADE-OFF #1:** *“Would you rather have improvements to U.S. 69 completed in 2-3 years OR have them spread out over 8-10 years?”*

Answer Choices	Responses	
In 2-3 years	81.58%	62
Spread out work over 8-10 years	18.42%	14

**TRADE-OFF #2:** *“Do you mind having traffic reduced to one lane during construction if it’s cheaper OR do you think at least two lanes in each direction should remain open at all times?”*

Answer Choices	Responses	
One lane is okay	27.63%	21
At least two lanes need to be open in each direction	72.37%	55

**TRADE-OFF #3:** *“Should KDOT keep all interchanges open in all directions throughout construction OR would it be okay to close some on/off ramps during certain phases of construction if work can be completed faster?”*

Answer Choices	Responses	
All interchanges need to remain open	17.11%	13
It's okay to close some on/off ramps	82.89%	63

**TRADE-OFF #4:** *“Should KDOT start improvements soon (in the next 2-3 years) OR can the improvements wait for 10-15 years to see what happens to the pavement (or whatever)?”*

Answer Choices	Responses	
Improvements need to start soon	85.53%	65
Improvements can wait	14.47%	11

**TRADE-OFF #5: “Should KDOT wait until traffic flow gets worse before adding capacity OR should KDOT add capacity now to handle the projected increases in traffic?”**

<b>Answer Choices</b>	<b>Responses</b>	
Capacity should be added before traffic gets worse	97.37%	74
Wait until traffic is bad to add capacity	2.63%	2

**TRADE-OFF #6: “Should KDOT make all improvements we discussed earlier (traffic flow, safety, etc.) OR limit the improvements to a few items of greatest importance?”**

<b>Answer Choices</b>	<b>Responses</b>	
Make all of the improvements	84.21%	64
Only make the most important ones	15.79%	12

Most participants (81.6%) preferred to have the improvements to U.S. 69 completed within 2-3 years. Many expressed a desire to, “just get the pain over quickly.” Representative comments included: “We don’t want a project that drags on for years. Bite the bullet. Take the pain and move on” and, “Pull the Band-Aid off quick!” Others indicated they believed the improvements already were overdue. “With all the growth to the south, we’re already behind. The sooner we get on it, the better,” one participant said. Another added, “Businesses will go to Missouri or other counties if we wait. We will lose business if we don’t have infrastructure to support them!”

Almost all participants (97.4%) said KDOT should add capacity to U.S. 69 before the traffic gets any worse and most (84.2%) felt it was best to make all needed improvements at the same time, rather than limit the improvements to a few items of the greatest importance.

While most participants preferred getting all U.S. 69 improvement projects started and completed as quickly as possible, they were not as willing to accept a reduced number of traffic lanes during construction. Only 27.6% of participants said they’d be willing to have traffic reduced to one lane in each direction if it meant the improvement project would be cheaper and presumably completed sooner. Most felt traffic was already bad, and they could not imagine how bad traffic would be if it were limited to just one lane during rush hour.

Those who accepted the need for lane closures indicated they believed new lanes could not be added without temporary lane closures given the current configuration of the highway. Those who believed at least two lanes in each direction needed to stay open during construction cited the already-significant traffic congestion issues and potential overflow of traffic onto the surface

streets. “All the neighborhoods would get the overflow if it (U.S. 69) went down to one lane. Antioch and Metcalf would be as congested as the highway.” Others who supported keeping two lanes open thought two lanes were necessary to ensure emergency vehicles could get to people in need.

Participants were more willing to accept temporary closures of some interchanges. More than seventy-two percent (72.4%) indicated they would support some interchanges being closed during construction, as long as it was not too many at a time. “The interchanges are close enough together that you could use another one, as long as they don’t close two in a row,” is how one participant phrased it.

### **Topic #8: Reaction to Adding Express Toll Lanes to U.S. 69 Corridor**

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Having discussed what improvements the focus group participants thought were needed to address traffic flow and safety concerns and their preferences for construction, the moderator transitioned the conversation to the topic of how to fund the improvements that were desired by the participants. To gauge raw perceptions about toll, the moderator began the conversation by asking the following question:

***“Do you generally like or dislike the idea of using tolls to help fund the cost of adding new lanes to highways?”***

<b>Answer Choices</b>	<b>Responses</b>	
Like	21.05%	16
Dislike	78.95%	60

Approximately seventy-nine percent of participants initially expressed that they disliked of use of tolls. Representative comments included:

- “Most cities that have toll lanes say they’re temporary. But every toll that ever gets voted in never goes away”
- “The money gets put somewhere else and the toll stays forever”
- “Are enough people going to use the toll lanes to relieve the traffic flow issues in the other lanes?”
- “Tolls are a terrible idea.”

Participants were then asked how familiar they were with the express toll lane concept based on their experience in other states.

***“Have you seen ‘express toll lanes’ in other states?”***

<b>Answer Choices</b>	<b>Responses</b>	
Yes	93.42%	71
No	6.58%	5

All but 5 of the 76 participants indicated that they were familiar with express toll lanes. To be sure everyone was *really* familiar with express toll lanes, the moderator showed each focus group a short video demonstrating the express toll lane system used in the state of Colorado. After viewing the video, participants were asked, ***“For those of you who said you had seen ‘express toll lanes’ before, are the toll lanes in the video we just watched what you had in mind?”*** The results are below:

<b>Answer Choices</b>	<b>Responses</b>	
Yes	86.84%	66
No	13.16%	10

After the video was shown, it was clear that all but 10 of the focus group participants understood what express toll lanes are. This portion of the focus group discussion confirmed that most residents of the study area are truly familiar with express toll lanes. Educating residents about *why* express toll lanes are being considered as a funding source will be much more important than educating residents about *what* they are.

**Topic #9: Support for Express Toll Lanes as the Local Contribution Funding Source for Improvements to U.S. 69 Corridor**

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After viewing the video about express toll lanes to be sure all participants fully understood what they are and how they would be used, the moderator asked the participants: ***“Based on what you saw in the video and the discussion we just had, do you generally LIKE or DISLIKE the idea of including ‘express toll lanes’ in the design of improvements to U.S. 69 to help fund the cost of adding lanes to the highway?”*** The question was asked to see how the information in the video affected support for using express toll lanes. The results are shown below.



<b>Answer Choices</b>	<b>Responses</b>	
Like	35.53%	27
Dislike	64.47%	49

Although the majority of participants (64.5%) still “disliked” the idea of using express toll lanes to fund a portion of the improvements to U.S. 69, the percentage who “liked” the idea of using tolls increased from 21.0% (before the video was shown) to 35.5% (after the video was shown). The 14% increase in the number of focus group participants who liked express toll lanes after the video was shown indicates that education about the reason for using express toll lanes can have a positive impact on support.

At this point, the moderator explained in some detail the concept of a local contribution to help fund a KDOT highway improvements project, and how such a local contribution can increase the priority for a project, which could allow it to do be completed sooner. Participants also were informed that if revenue from express toll lanes was not used to fund the local contribution, other local sources would be needed, such as revenue from local sales taxes, property taxes, etc. Following this discussion, focus group participants were asked, ***“Do you generally LIKE or DISLIKE the idea of using the funds generated from the ‘express toll lanes’ as the local contribution to the project?”*** Results were as follows:

<b>Answer Choices</b>	<b>Responses</b>	
Like	40.79%	31
Dislike	59.21%	45

Once focus group participants understood how a local contribution could expedite the timing of the project, the percentage of participants who showed support for express toll lanes increased. Although a majority of the participants still did not like express toll lanes, the percentage who said they liked them after considering the importance of the local contribution had doubled from 21.0% (when they were first asked) to 40.8%.

Several of the people who did not like toll lanes indicated they did not like them because they did not think people would pay the tolls. Their concern was based on the premise that if nobody pays to use the toll lanes, the additional lanes will not have any impact on traffic congestion and the cost of construction would be a waste of resources.

In response to this concern the moderator asked the participants if they ***“Would consider paying a toll to use express toll lanes on U.S. 69?”*** Results were as follows:

<b>Answer Choices</b>	<b>Responses</b>	
Yes	44.74%	34
No	55.26%	42

Participants also were also asked, ***“How does knowing that you will have the option to stay in the general purpose lane and not pay a toll affect your support for using express toll lanes on U.S. 69?”*** Results were as follows:

<b>Answer Choices</b>	<b>Responses</b>	
More supportive of express toll lanes	15.79%	12
Less supportive of express toll lanes	0.00%	0
No change in support of express toll lanes	84.21%	64

Though most participants (84.2%) indicated the optional nature of express toll lanes had no effect on their support of such lanes, several of those who had started liking the idea of an express toll lane seemed to appreciate the fact that they would have a choice as to whether to use the toll lane. One participant said, “I like that its an option for those who want it and need it – you can pay to go fast, but it’s your choice.”

As the focus group discussion drew to a close, the moderator asked participants to weigh all considerations discussed so far and to answer the following two questions in light of what they now thought of an express toll lane option as a potential funding source for improvements to the U.S. 69 study area corridor.

***“Now that you have a better understanding of express toll lanes, would you support the inclusion of express toll lanes on U.S. 69 if the tolls were used to cover the local share of the project?”*** Results were as follows:

<b>Answer Choices</b>	<b>Responses</b>	
Yes	51.32%	39
No	48.68%	37

***“Would you be more supportive of using express toll lanes if the tolls allowed the project to be completed sooner?”*** Results were as follows:

<b>Answer Choices</b>	<b>Responses</b>	
Yes	52.63%	40
No	47.37%	36

Though almost half of the participants (48.7%) remained steadfast in their reluctance to support the inclusion of express toll lanes to cover the local contribution element of U.S. 69 improvements, a majority of the participants said yes if the use of tolls from express toll lanes would lead to the completion of the project sooner.

Although focus group participants initially did not like the use of tolls to fund improvements to U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> Streets, opinions changed when they were given more information. Some of the reasons participants who initially opposed express toll lanes changed their minds included:

- “I don’t like tolls, but we cannot wait 5-10 more years to get this done; I’d support them if they can get things funded now.”
- “I didn’t realize that a local contribution could increase the priority for a project, and I’d rather have people who use it pay for it rather than just the people who live in Overland Park.”
- “The free lanes still give people who don’t want to pay an option, so I can live with it if people aren’t all forced to pay.”

Those who continued to oppose the use of express toll lanes to fund U.S. 69 corridor improvements generally did so for one of three reasons: Either (1) they were simply opposed to the use of tolls in all situations; (2) they believed tolls were always proposed to the public as temporary funding solutions, but inevitably became permanent; or (3) they were reluctant to believe enough drivers would choose to pay a toll, resulting in increased congestion in the free lanes.

## Conclusions

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The following three statements summarize the major findings from all 7 focus groups:

1. The vast majority of focus group participants indicated that U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> Streets had concerns about traffic flow and driver safety.
2. Most participants believe improvements to U.S. 69 need to begin within the next 2-3 years and must include adding lanes to the highway in both directions and addressing dangerous congestion issues around the busiest interchanges.
3. While most participants did not initially like the idea of using express toll lanes as a way of funding improvements to U.S. 69, a majority were open to the idea once they fully understood the reasons that express toll lanes were being considered. This finding suggests that widespread support for using express toll lanes as a funding source does not currently exist, but majority support could be built if KDOT and community leaders actively work to educate residents about the reasons express toll lanes are being considered.

After the focus groups were completed, participants were sent a follow-up survey with two final questions that summarized two of the key issues that were discussed during the focus groups to see how participants felt about the issues a couple of days after the meetings. The questions and results are below.

***QUESTION #1: "In the end, if express toll lanes were the only viable way to fund the local contribution of the project so the improvements to U.S. 69 could be completed in the next 2-3 years, how would you feel about the decision?"***

- 31.6% I would be happy with the decision.
- 19.7% I would not like the decision to add toll lanes, but I'd be glad that the interchange and other improvements would be finished sooner.
- 30.3% I would not like the decision to add toll lanes at first, but I'd probably learn to live with it.
- 9.2% I'd be upset for years about the decision to use express toll lanes and might stop using U.S. 69.

- 9.2% Various other responses

***QUESTION #2: If KDOT were to include Express Toll Lanes in the design of improvements to U.S. 69 between 103rd and 179th street, which of the following BEST describes how you think you would use U.S. 69 after the toll lanes were added?***

- 18.4% I'd pay to use the Express Toll Lanes most of the time to bypass congestion if the rates were reasonable.
- 23.7% I'd pay to use the Express Toll Lanes some of the time if the rates were reasonable.
- 32.9% I'd only to pay to use the Express Toll Lanes in an emergency.
- 18.4% I'd never pay to use the Express Toll Lanes, but I'd still use U.S. 69.
- 6.6% I'd stop using U.S. 69 and use local streets instead.

## K-3 – Community Survey #2 Findings – May 2021



**2021**

**U.S. 69  
Highway  
Corridor Survey  
Findings Report**

Presented to the  
Kansas Department of  
Transportation (KDOT)

June 2021





# Contents

## Findings Report

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# Executive Summary

# U.S. 69 Highway Corridor Survey

## Executive Summary

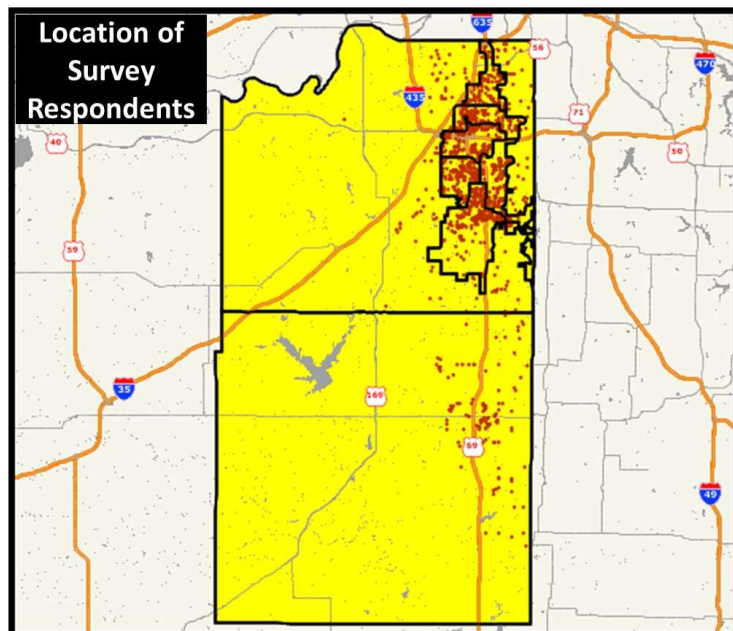
### Overview

During May 2021, ETC Institute administered a survey for the Kansas Department of Transportation (KDOT). The purpose of the survey was to gather statistically valid input from residents in eastern Johnson and Miami counties about improvements that are being considered to U.S. 69 Highway between 103<sup>rd</sup> and 179<sup>th</sup> Streets in Johnson County. Data collected from this survey will be used to ensure that the needs and priorities of the community are incorporated into the decision-making process.

### Methodology

ETC Institute mailed a survey packet to a random sample of 5,000 households in eastern Johnson and Miami counties. Each packet contained a cover letter, a copy of the survey, and a postage-paid return envelope. Residents who received the survey were given the option of returning the survey by mail or completing it online at [www.KDOTUS69Survey.org](http://www.KDOTUS69Survey.org).

A few days after the surveys were mailed, ETC Institute sent emails to the households that received the survey to encourage participation. The emails contained a link to the online version of the survey to make it easy for residents to complete the survey. To prevent people who were not residents of the study area from participating, everyone who completed the survey online was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered online with the addresses that were originally selected for the random sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not counted. The red dots on the map to the right show the location of respondents to the survey.



The goal was to obtain completed surveys from at least 800 residents. The goal was exceeded with a total of 1,257 residents completing the survey. Of these 1,002 were residents of Overland Park, 131 were residents of Johnson County who lived outside Overland Park, and 124 were from Miami County. The sample of 1,002 respondents from Overland Park included at least 100 respondents from each of the City's six wards. The overall results for the sample of 1,257 respondents have a precision of at least  $\pm 2.8\%$  at the 95% level of confidence.

This report contains the following:

- Section 1: Charts showing the overall results of the survey
- Section 2: GIS maps of selected results
- Section 3: Crosstabulations that show the results by location
- Section 4: Tabular data showing the overall results of all questions on the survey
- Section 5: A copy of the survey instrument

The major findings of the survey are summarized below and on the following pages.

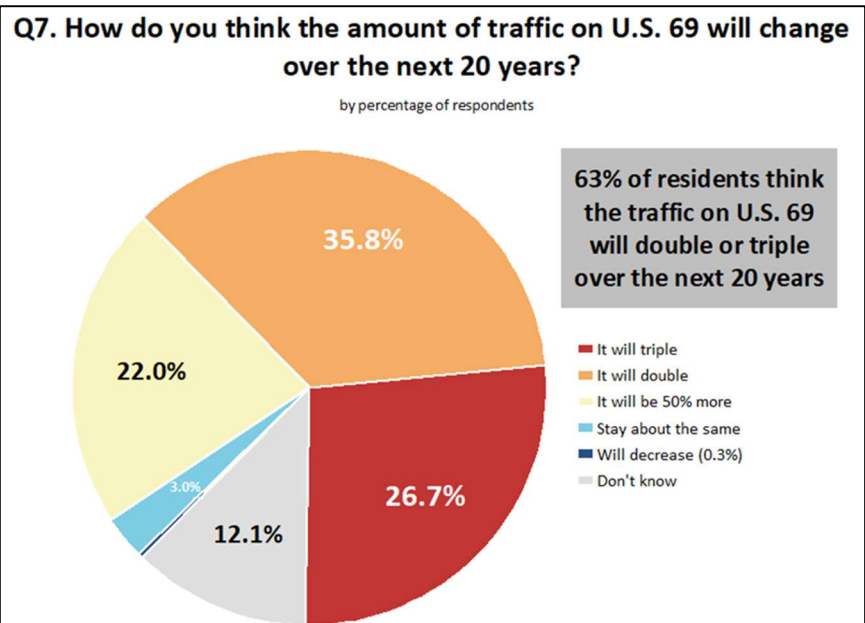
## MAJOR FINDINGS

### ***Awareness of Plans to Improve U.S. 69 Has Increased Significantly***

- 61% of those surveyed indicated they knew KDOT was studying improvements to U.S. 69., which was an increase of 19% since November 2020 when 42% indicated they knew.
- The top two ways residents reported learning about KDOT’s plans to improve U.S. 69 were from the local news media (38%) and the City of Overland Park (36%).

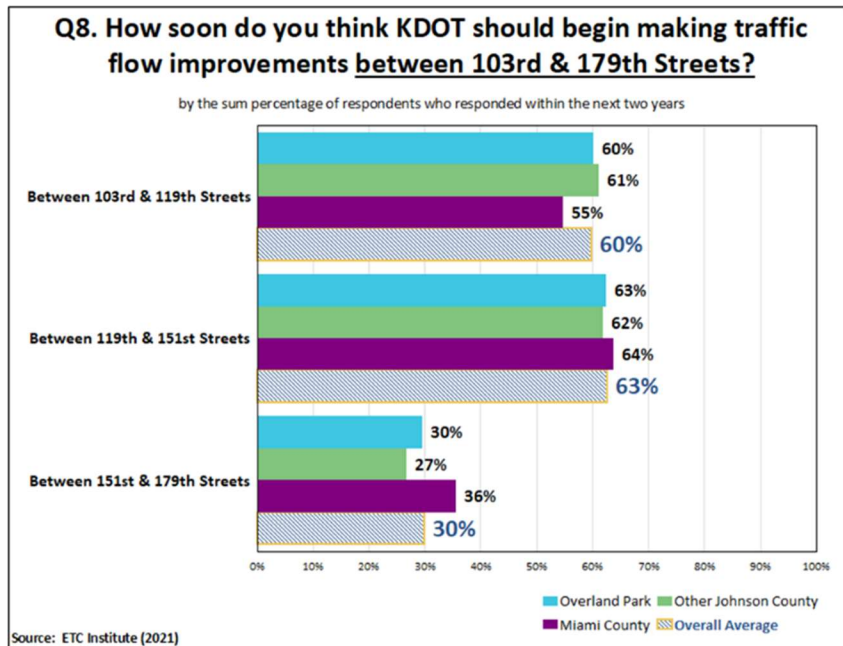
### ***The Majority of Residents Think the Amount of Traffic on U.S. 69 Will Increase Significantly Over the Next 20 Years***

- 27% of those surveyed thought the amount of traffic on U.S. 69 will triple over the next 20 years.
- Nearly two-thirds (63%) of those surveyed thought the amount of traffic on U.S. 69 will at least double over the next 20 years.
- 85% thought traffic levels will be at least 50% greater than they are today.



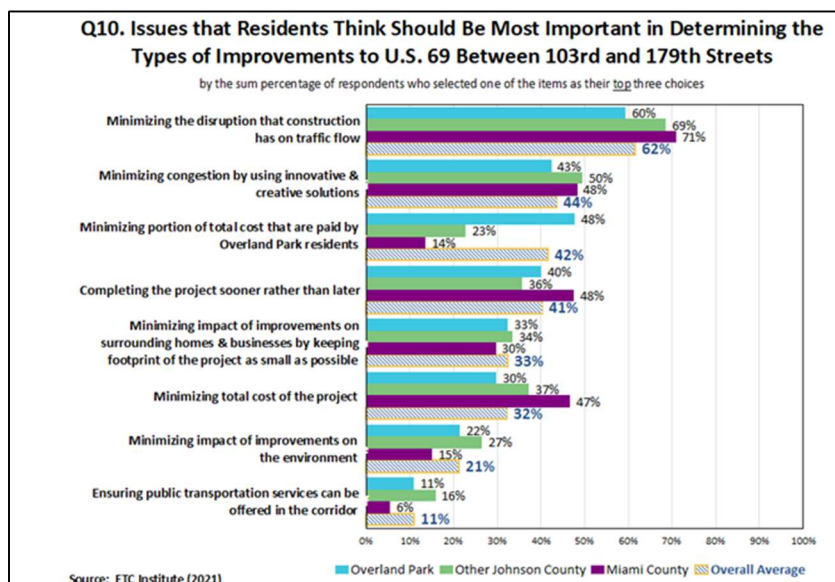
## Residents Think Traffic Flow Improvements Should Begin Soon

- More than half of the residents surveyed in Overland Park, other areas of Johnson County and Miami County thought improvements to traffic flow between 103<sup>rd</sup> and 151<sup>st</sup> Streets should begin within the next two years.
- About one-third (30%) of those surveyed thought traffic flow improvements between 151<sup>st</sup> and 179<sup>th</sup> Streets should begin within the next two years; nearly two thirds (63%) thought improvements between 151<sup>st</sup> and 179<sup>th</sup> streets should begin within 5 years.



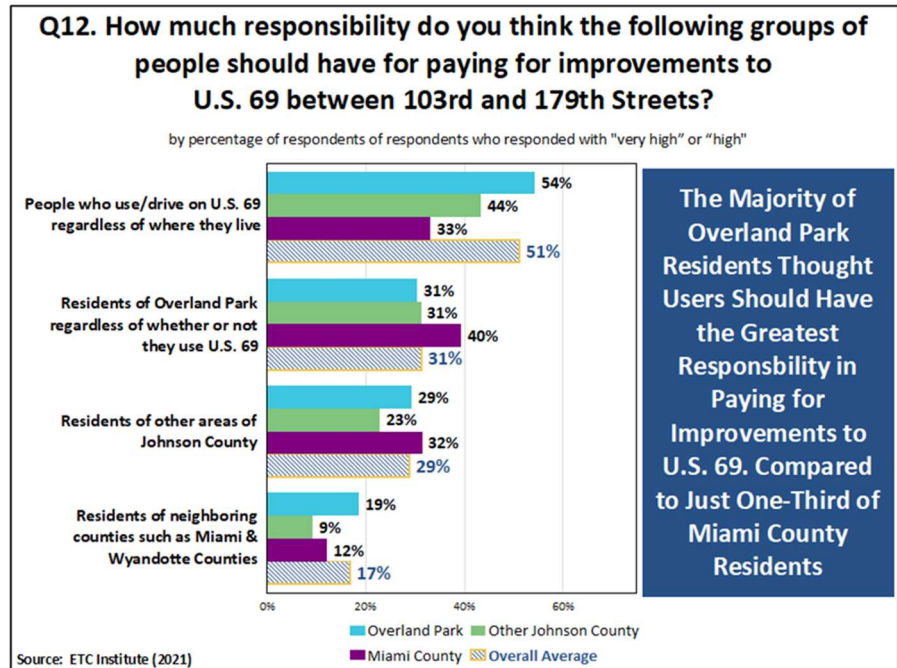
## Minimizing Disruptions that Construction Will Have on Traffic Flow Is a Top Priority for Residents

- 62% of residents indicated that minimizing the disruption that construction has on traffic flow should be the most important issue in determining the types of improvements to make to U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> Streets. It was the most important issue in all areas surveyed.
- Among all respondents, minimizing congestion by using innovative and creative solutions was the second most important issue. For Overland Park residents, minimizing the portion of the total cost to be paid by Overland Park residents was the second most important issue.



## Overland Park Residents Think Users of U.S. 69 Should Have the Greatest Responsibility for Paying for Improvements to U.S. 69

- A majority (54%) of Overland Park residents thought people who use U.S. 69 should have the most responsibility for paying for improvements to U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> streets.
- Residents who live in Miami County were more likely to think that Overland Park residents should pay for the improvements even if the residents do not use the highway.



## OTHER FINDINGS

- **Importance of U.S. 69 to Businesses and Jobs in Overland Park.** Most (87%) residents surveyed thought U.S. 69 is either very important (65%) or important (22%) to businesses and jobs in Overland Park.
- **Awareness of the Local Contribution for Highway Projects.** Less than half (49%) of the residents surveyed were aware that cities like Overland Park, Topeka, and Wichita contribute local funds to help ensure major highway projects in their communities are constructed.
- **Experience with Express Toll Lanes.** More than three-fourths (78%) of the residents surveyed indicated that they have seen “express toll lanes” in urban areas of other states.
- **How Often Residents Would Pay to Use Express Toll Lanes.** Residents were asked the frequency they would pay to use an express lane to avoid congestion on U.S. 69 if the cost were between \$0.65 and \$1.75 or less to travel the complete distance between 103<sup>rd</sup> and 151<sup>st</sup> Streets. Nearly two-thirds (62%) indicated they would use it under certain conditions. One-third (32%) indicated they would never use it, and 6% did not have an opinion.

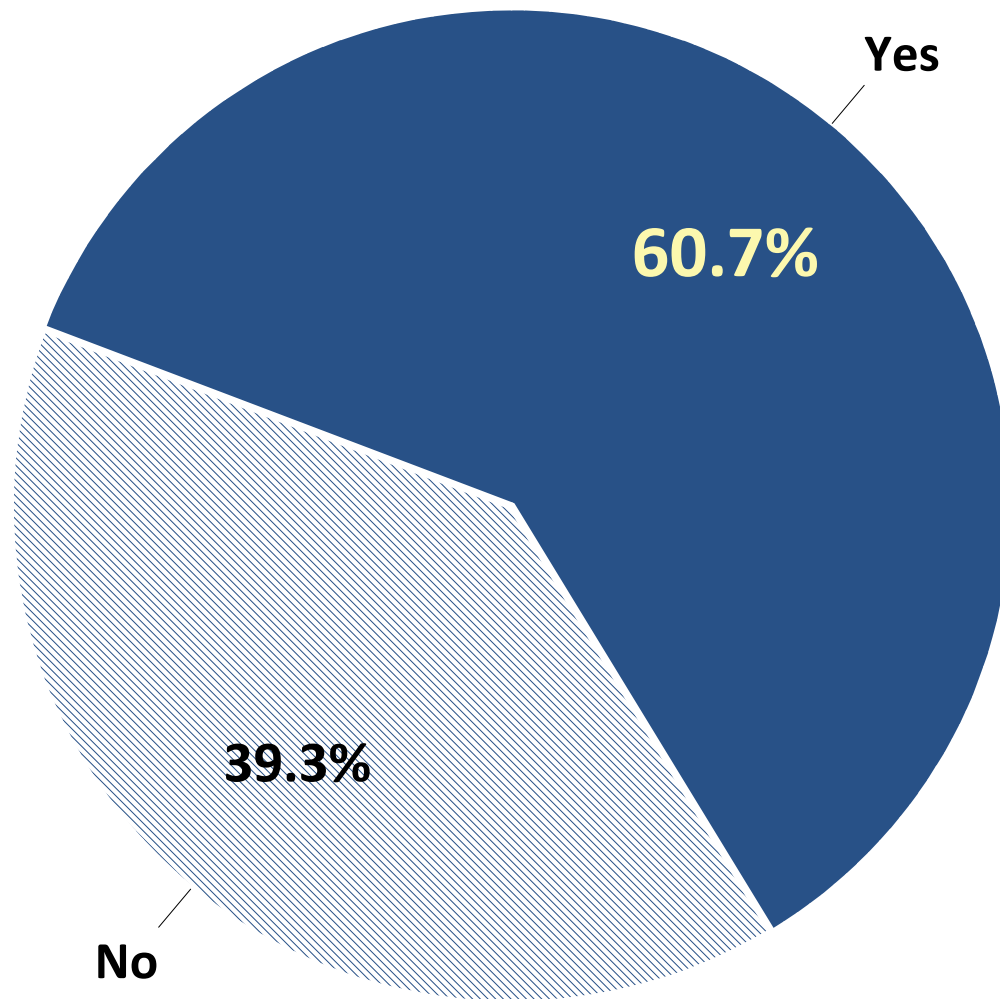


# Charts and Graphs: Overall Results

**U.S. 69 Highway  
Follow-up Survey  
May 2021  
Part I: Awareness**

# Q1. Before receiving this survey, did you know that KDOT was studying improvements to U.S. 69 between 103rd and 179th Streets?

by percentage of respondents

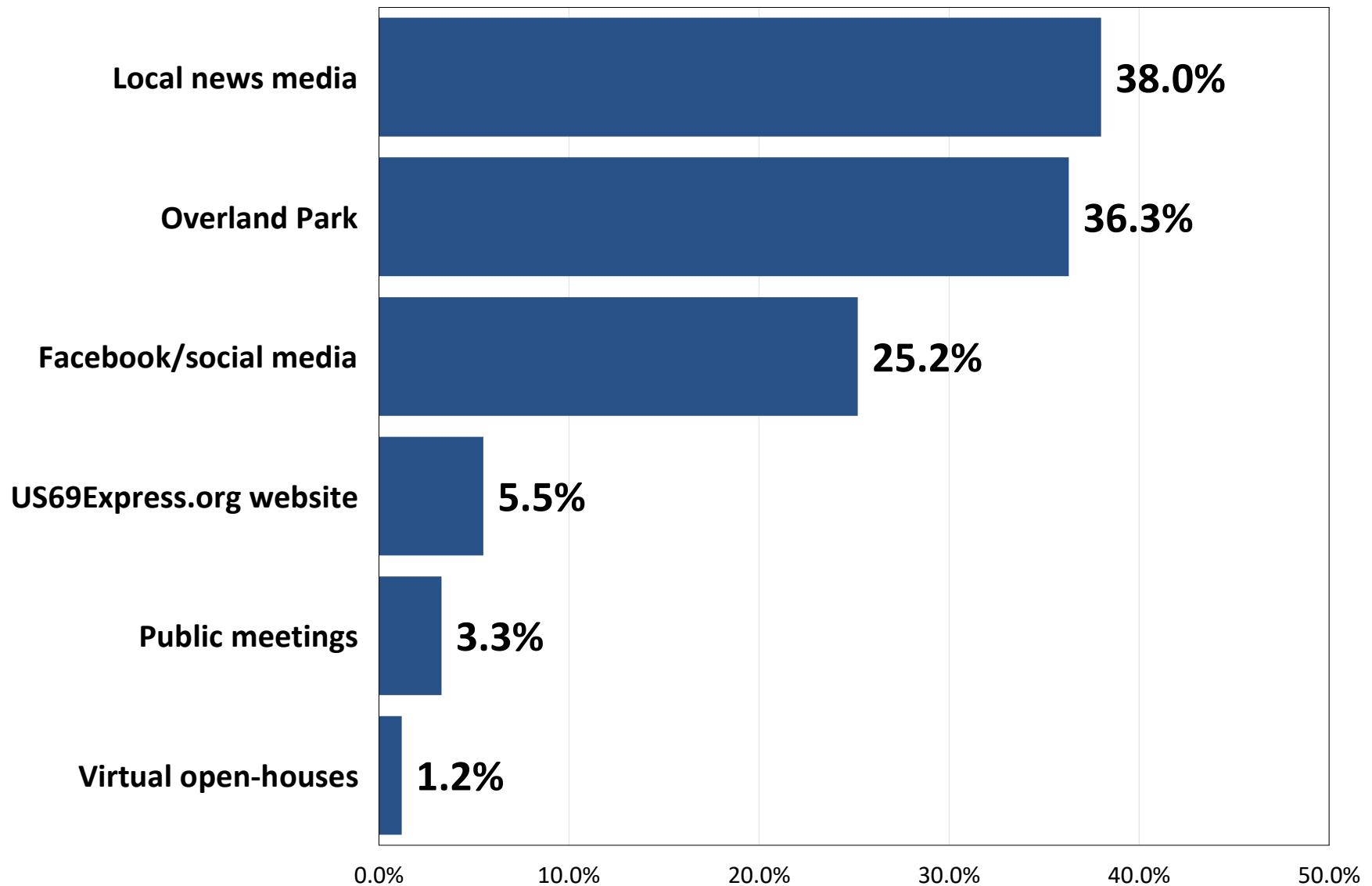


**% YES increased by 19%  
(42% in November 2020 to  
61% in May 2021)**



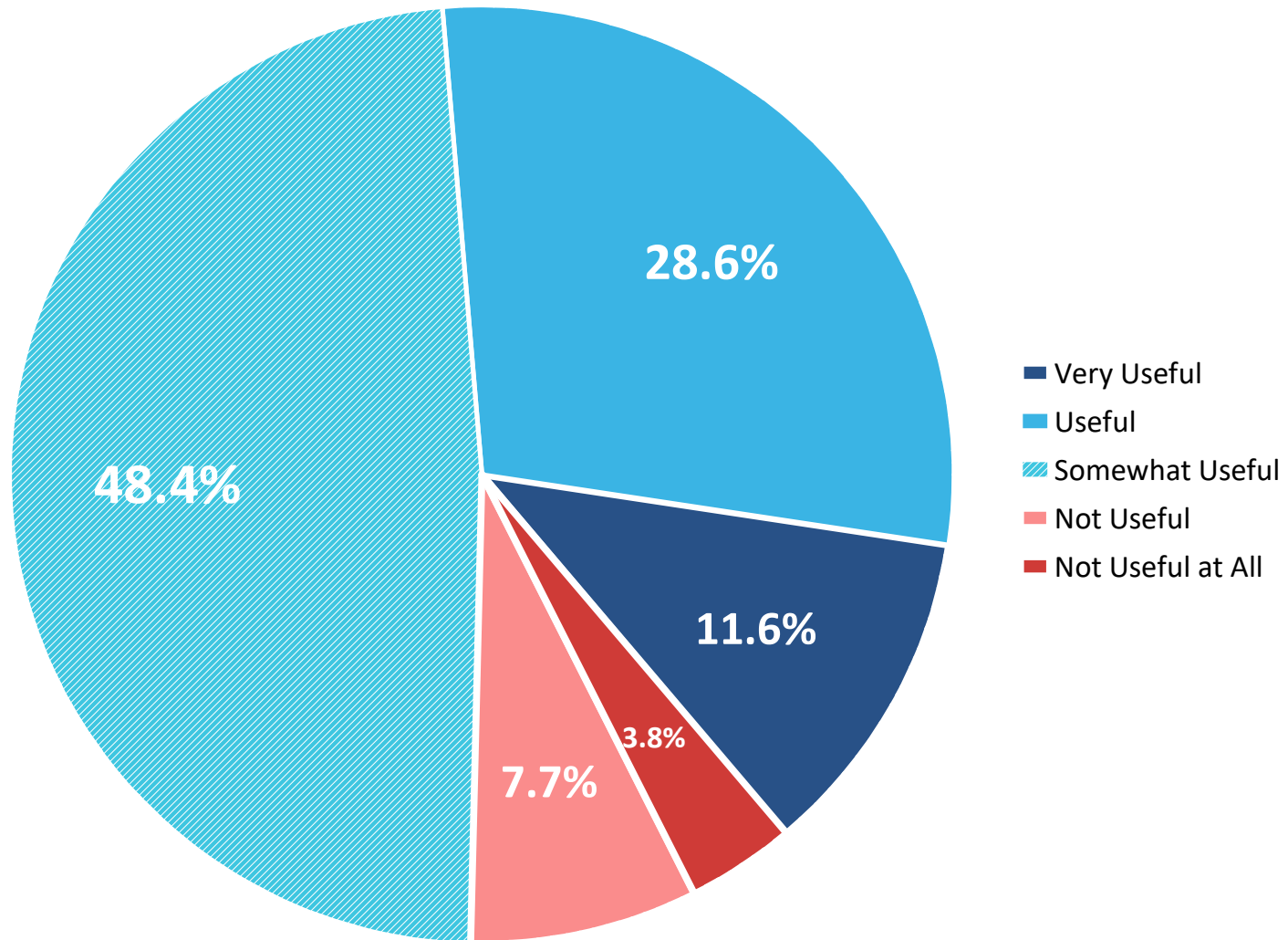
# Q1a. How did you learn about KDOT's efforts to plan improvements to U.S. 69 between 103rd and 179th Streets?

by percentage of respondents who responded "yes" to Q1 (multiple choices were allowed)



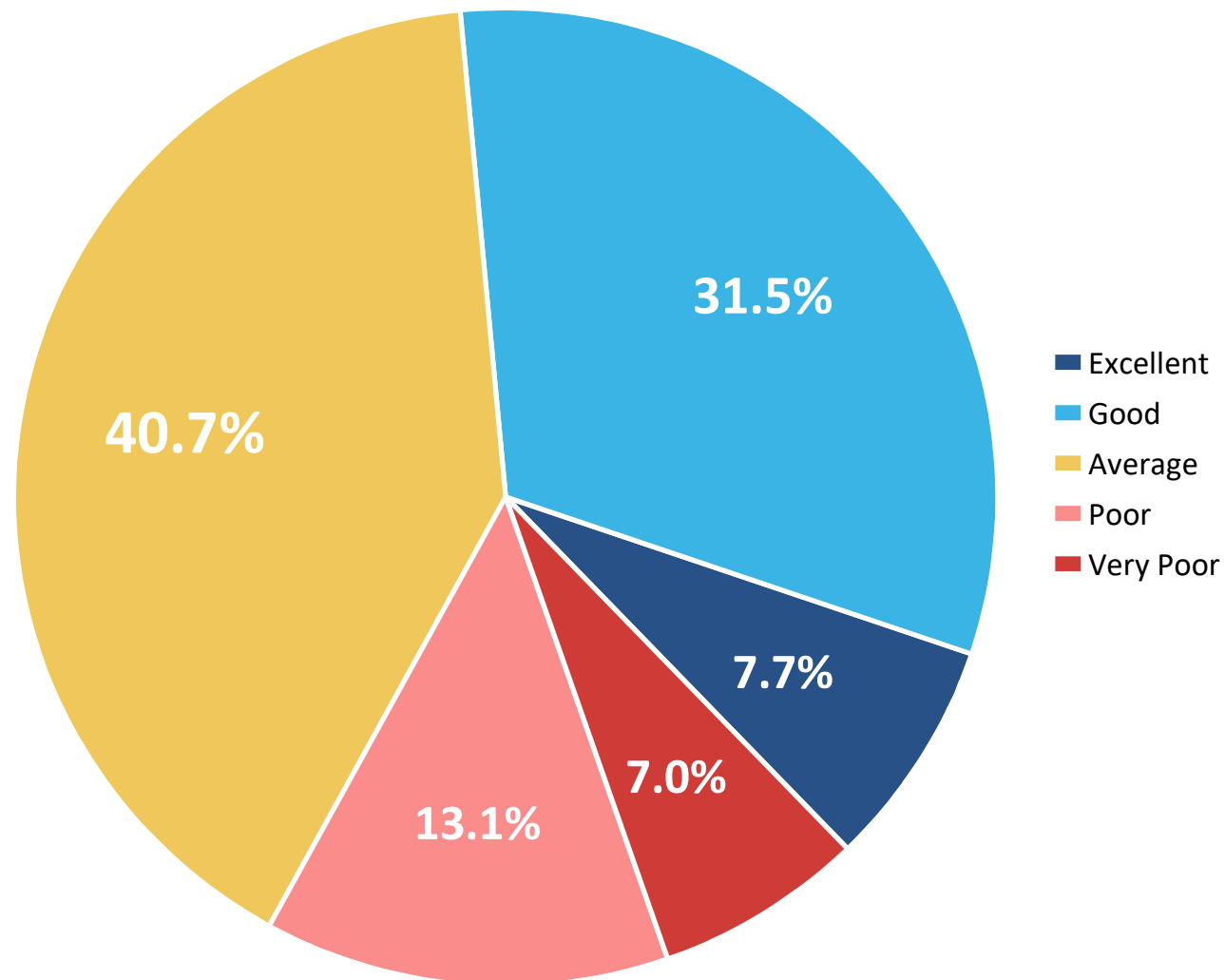
# Q1b. How useful were these sources in helping you understand efforts to improve U.S. 69?

by percentage of respondents who responded "yes" to Q1 (excluding "don't knows")



# Q1c. Overall, how well would you rate KDOT's efforts to keep residents informed of planned improvements to U.S. 69 between 103rd and 179th Streets?

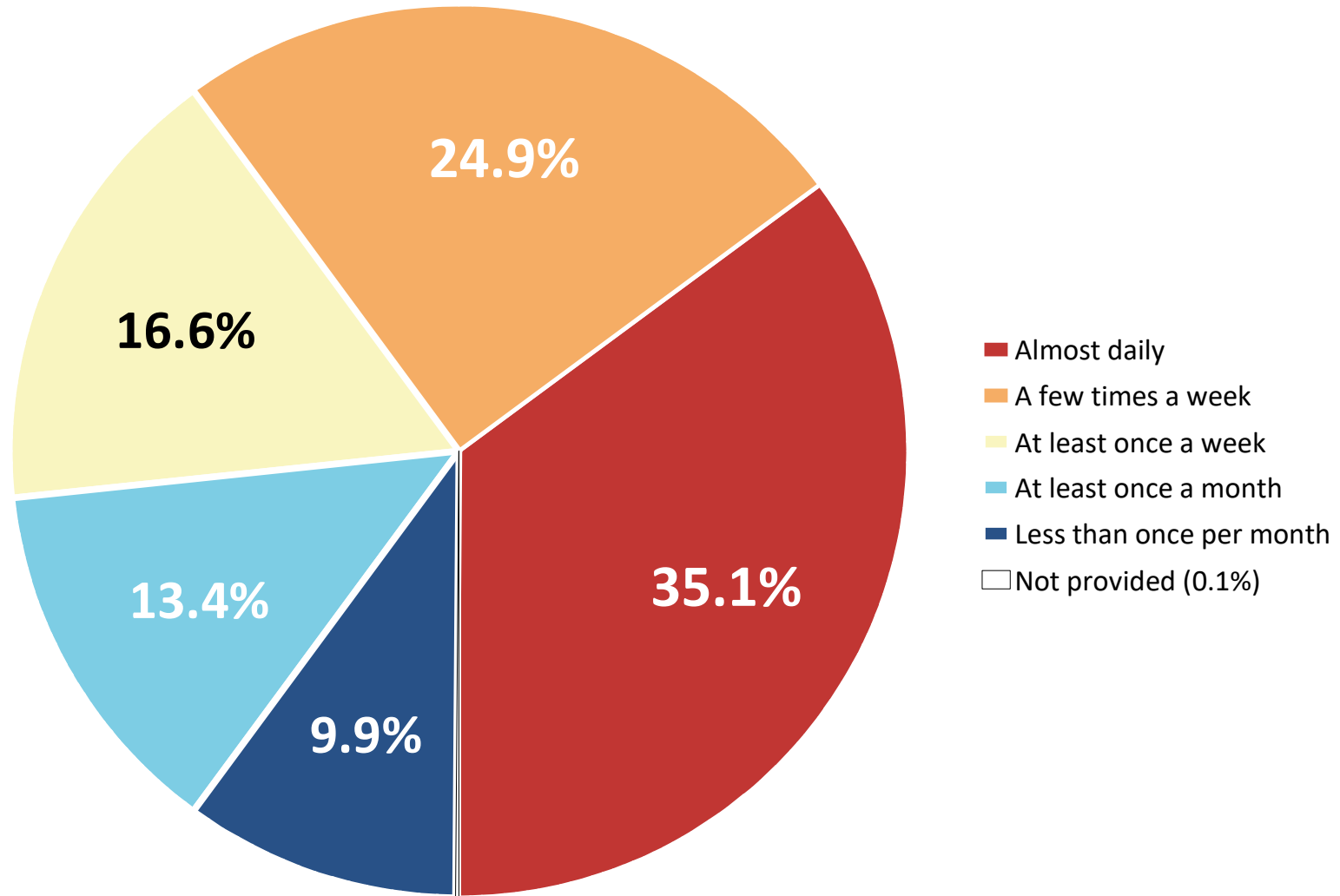
by percentage of respondents who responded "yes" to Q1 (excluding "don't knows")



**U.S. 69 Highway  
Follow-up Survey  
May 2021  
Part II: Usage of U.S. 69**

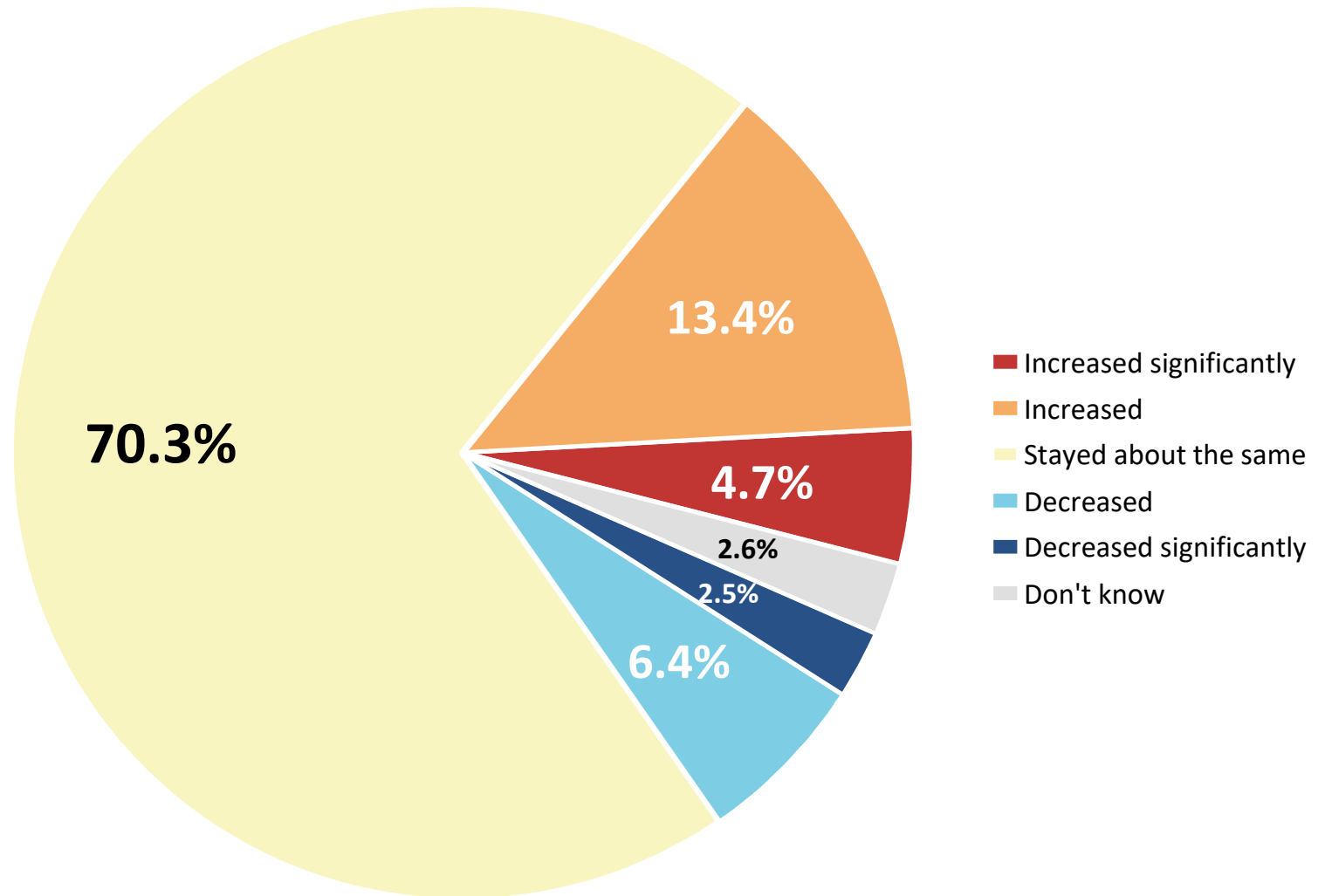
## Q2. How frequently have you used any portion of U.S. 69 between 103rd and 151st Streets during the past month?

by percentage of respondents



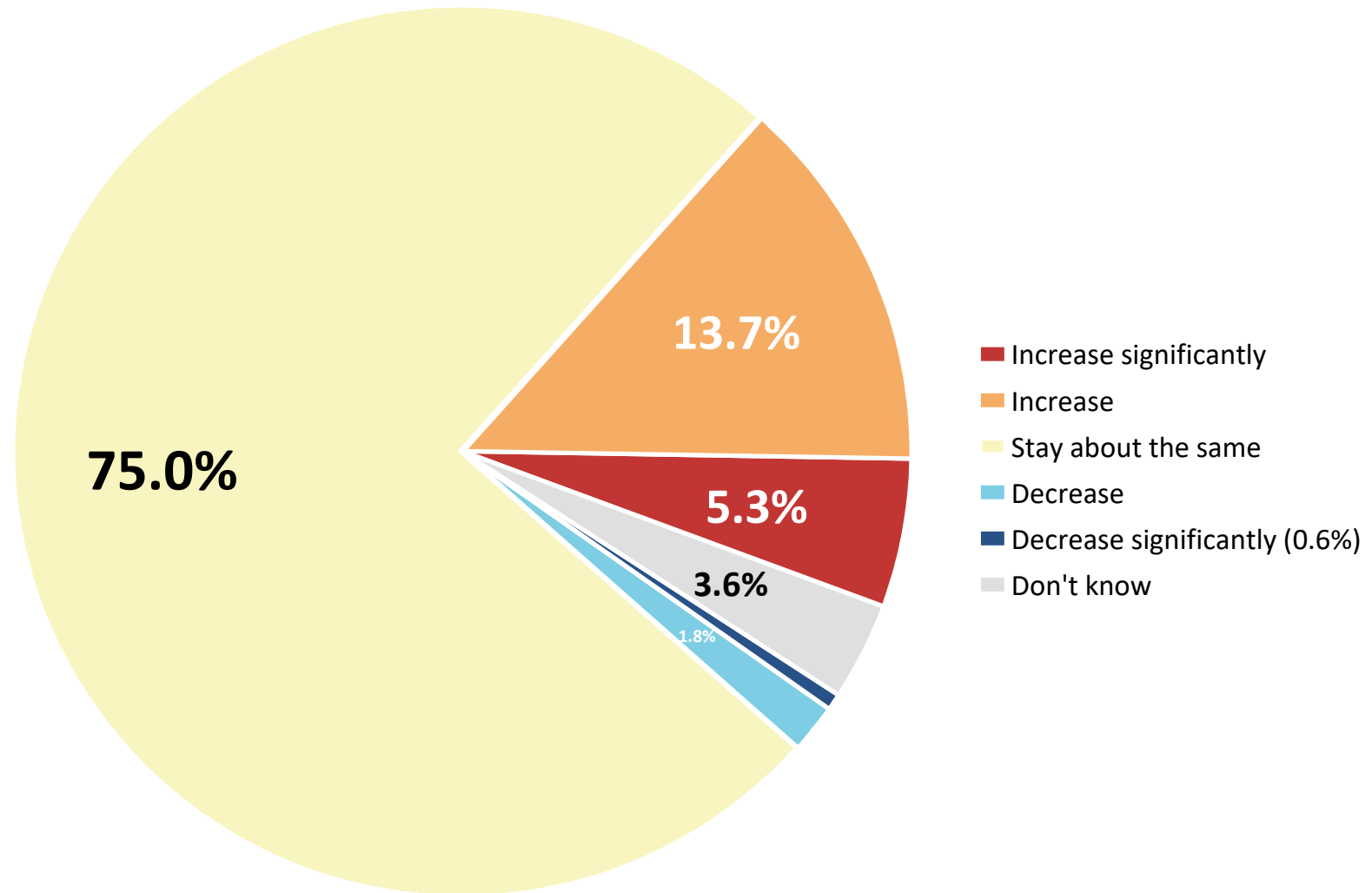
### Q3. Compared to 6 months ago, how has the frequency that you use any portion of U.S. 69 between 103rd and 151st Streets changed?

by percentage of respondents



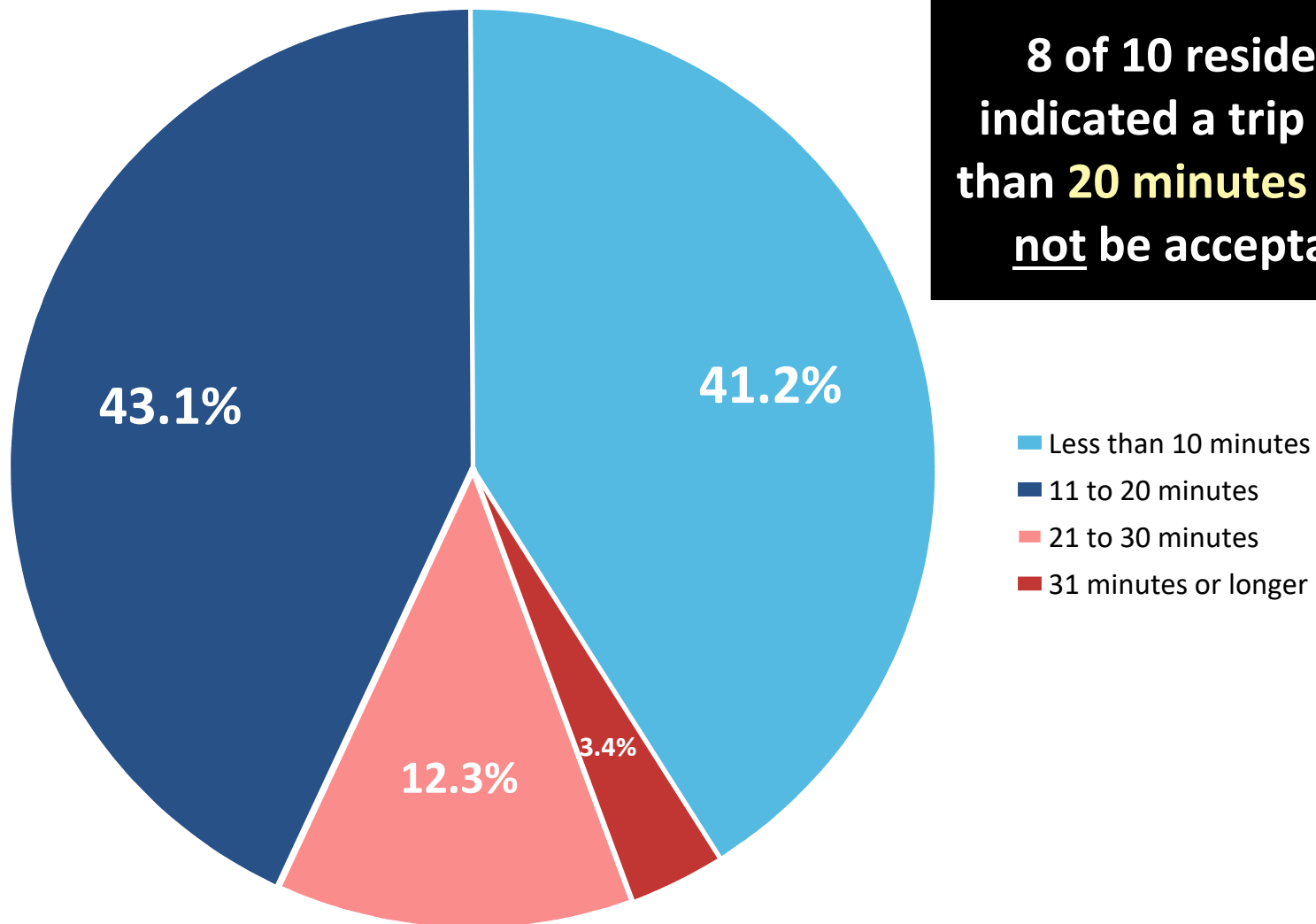
# Q4. Over the next 6 months, how do you think the frequency that you use any portion of U.S. 69 between 103rd and 151st Streets will change?

by percentage of respondents



# Q5. What is the maximum time a trip on U.S. 69, anywhere between 103rd and 151st Streets, could take before the length would not be acceptable?

by percentage of respondents (without “not provided” responses)



**8 of 10 residents indicated a trip more than 20 minutes would not be acceptable**

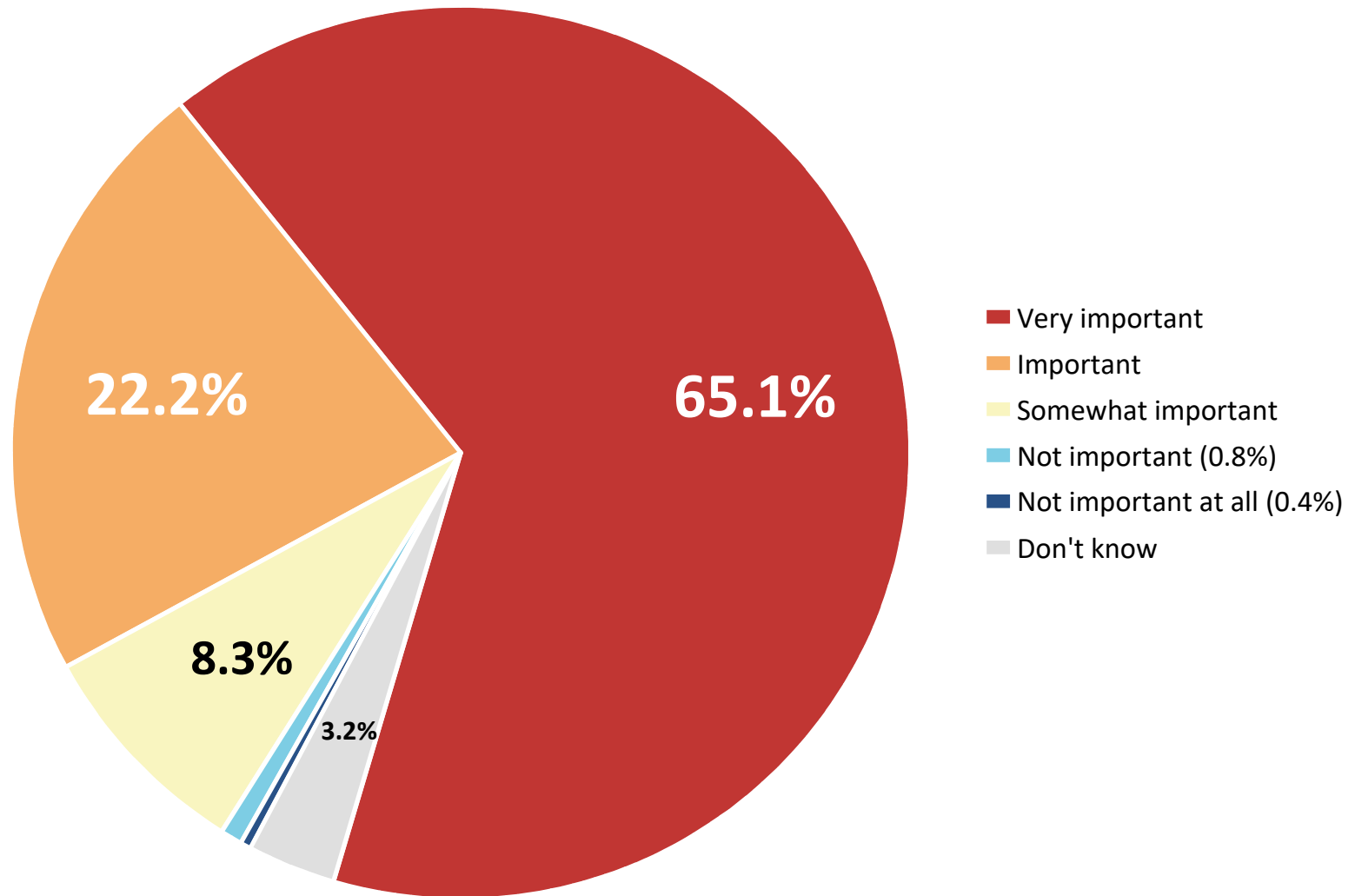


# U.S. 69 Highway Follow-up Survey May 2021

## Part III: Perceptions of U.S. 69

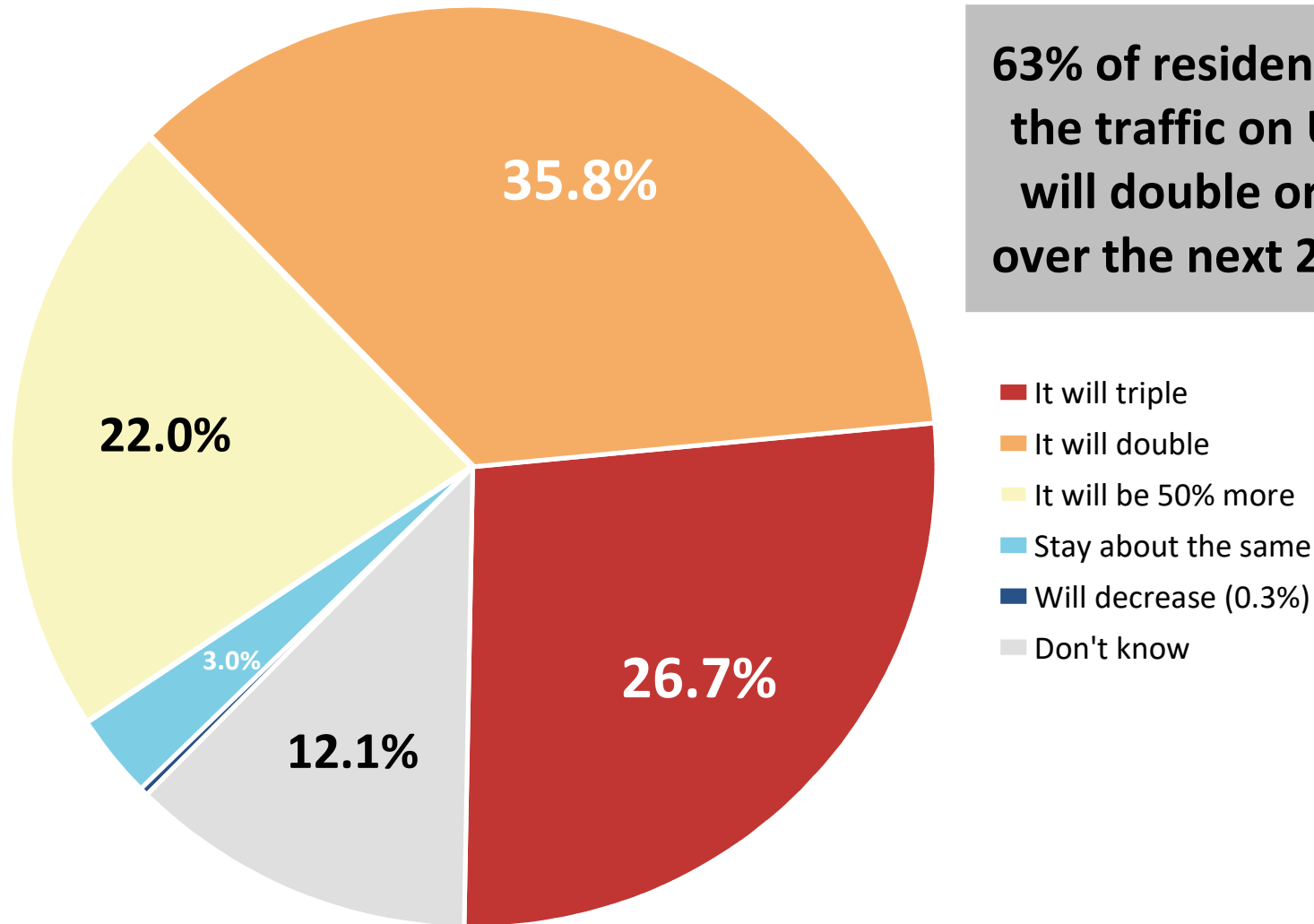
# Q6. How important do you think U.S. 69 is to businesses and jobs in Overland Park?

by percentage of respondents



# Q7. How do you think the amount of traffic on U.S. 69 will change over the next 20 years?

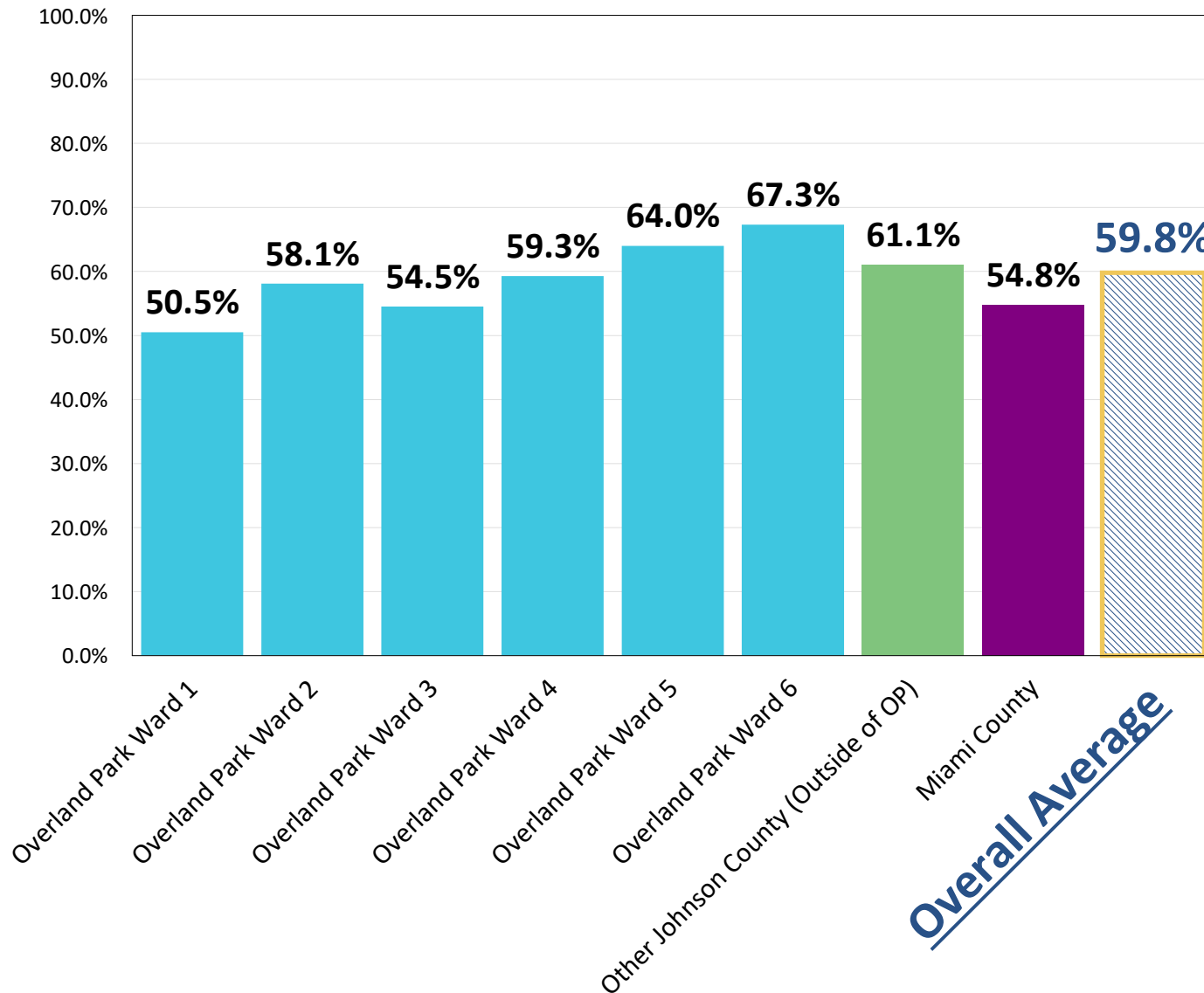
by percentage of respondents



**63% of residents think the traffic on U.S. 69 will double or triple over the next 20 years**

# Q8-1. How soon do you think KDOT should begin making traffic flow improvements between 103rd & 119th Streets?

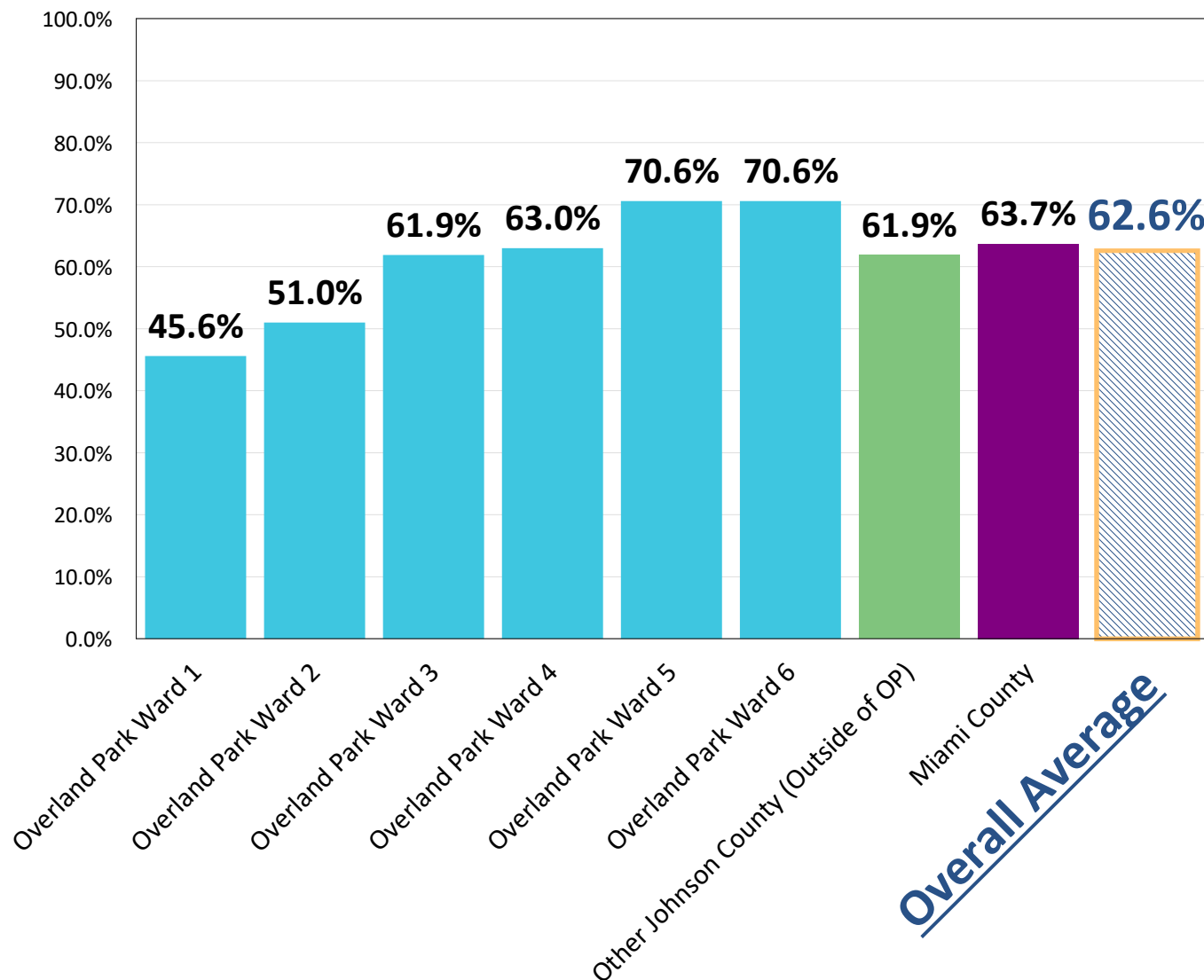
by percentage of respondents



**60% of residents think KDOT should begin making improvements between 103rd & 119th Streets within 2 years**

# Q8-2. How soon do you think KDOT should begin making traffic flow improvements between 119th & 151st Streets?

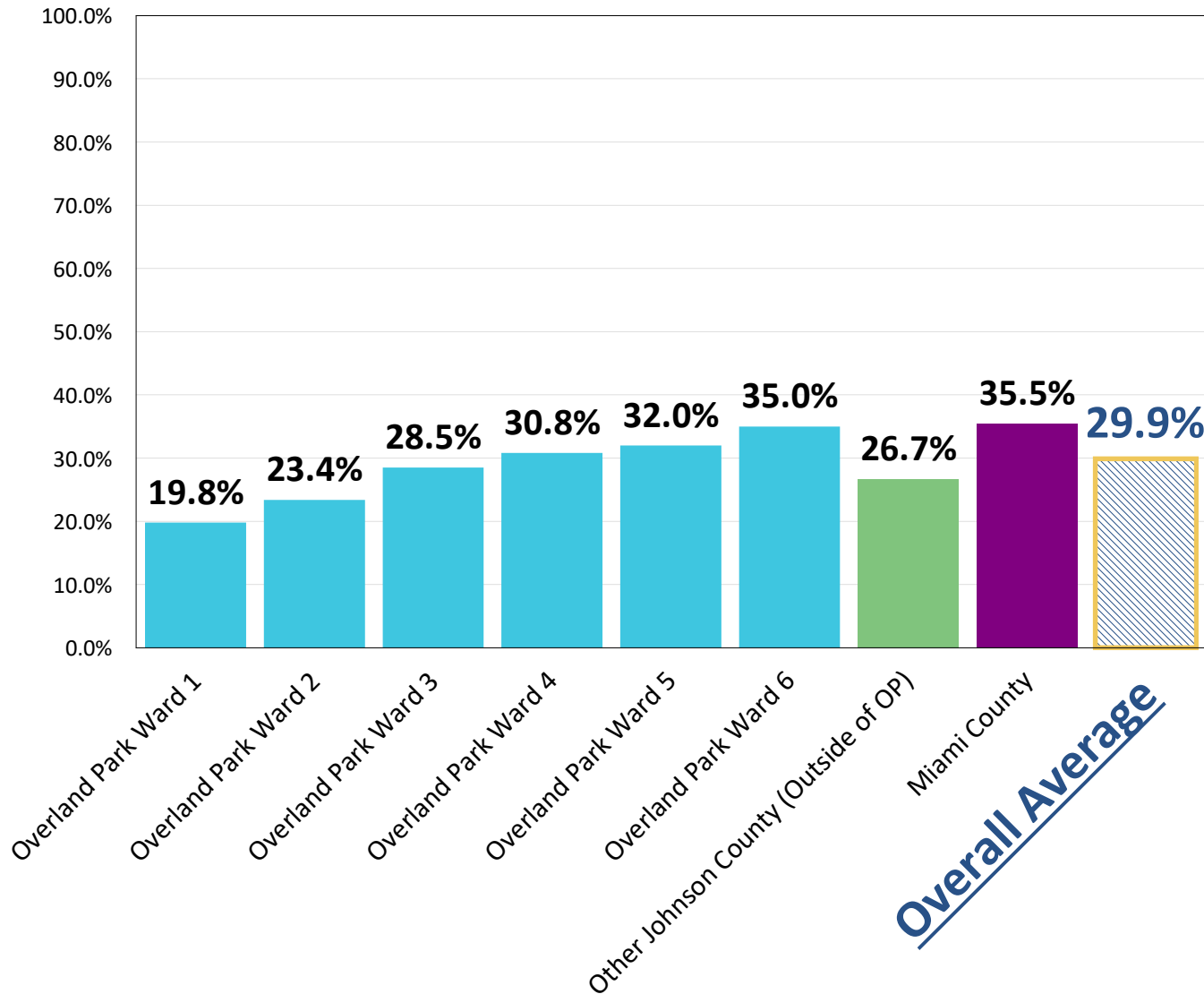
by percentage of respondents



**63% of residents think KDOT should begin making improvements between 119th & 151st Streets within 2 years**

# Q8-3. How soon do you think KDOT should begin making traffic flow improvements between 151st and 179th Streets?

by percentage of respondents

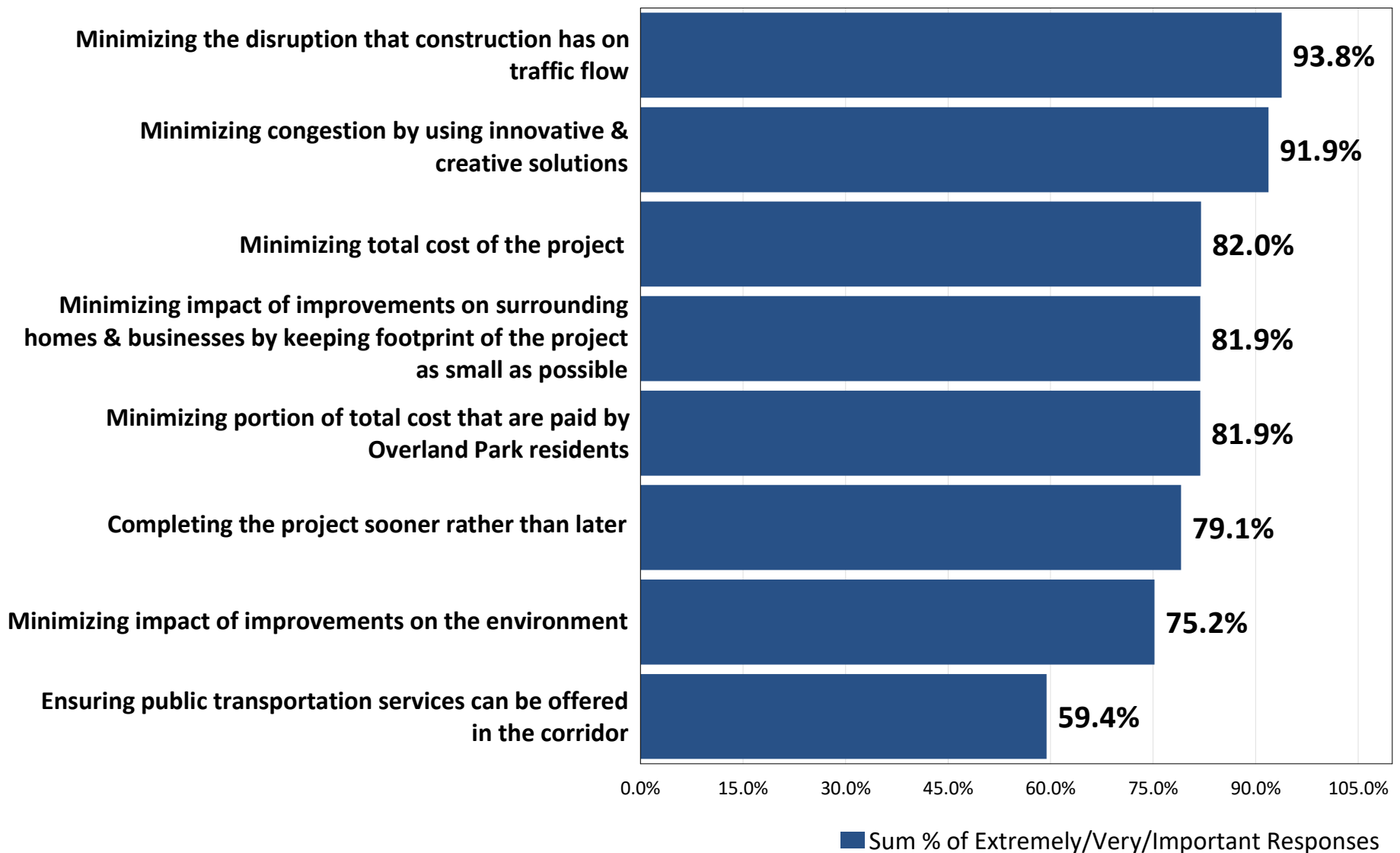


**30% of residents think KDOT should begin making improvements between 151st and 179th within 2 years**

**U.S. 69 Highway  
Follow-up Survey  
May 2021  
Part IV: Design Preferences**

# Q9. Importance of Various Issues that Could Impact the Types of Improvements to be Made to U.S. 69 Between 103rd and 179th Streets

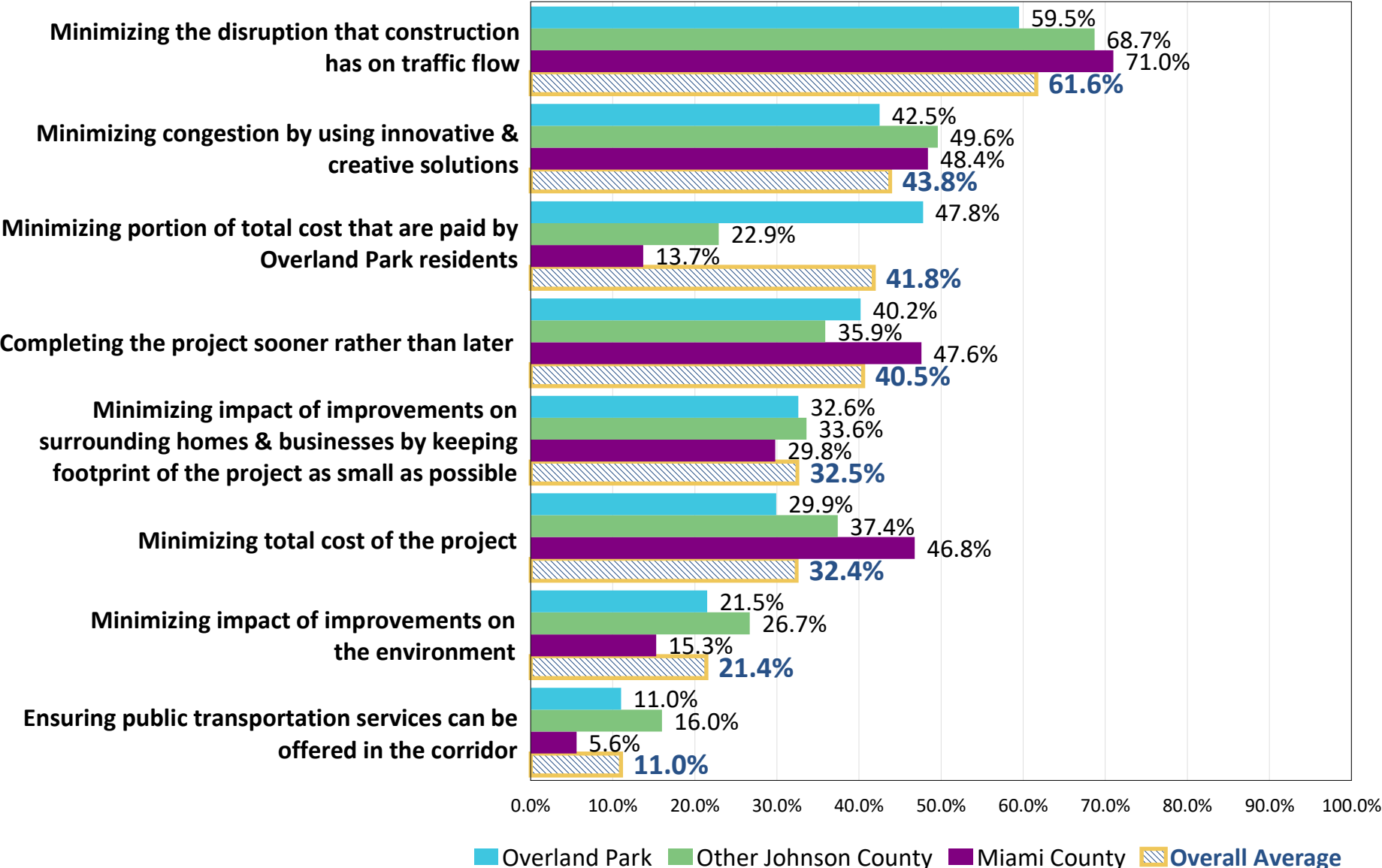
by percentage of respondents who selected either extremely important, very important, or important (excluding "don't knows")





# Q10. Issues that Residents Think Should Be Most Important in Determining the Types of Improvements to U.S. 69 Between 103rd and 179th Streets

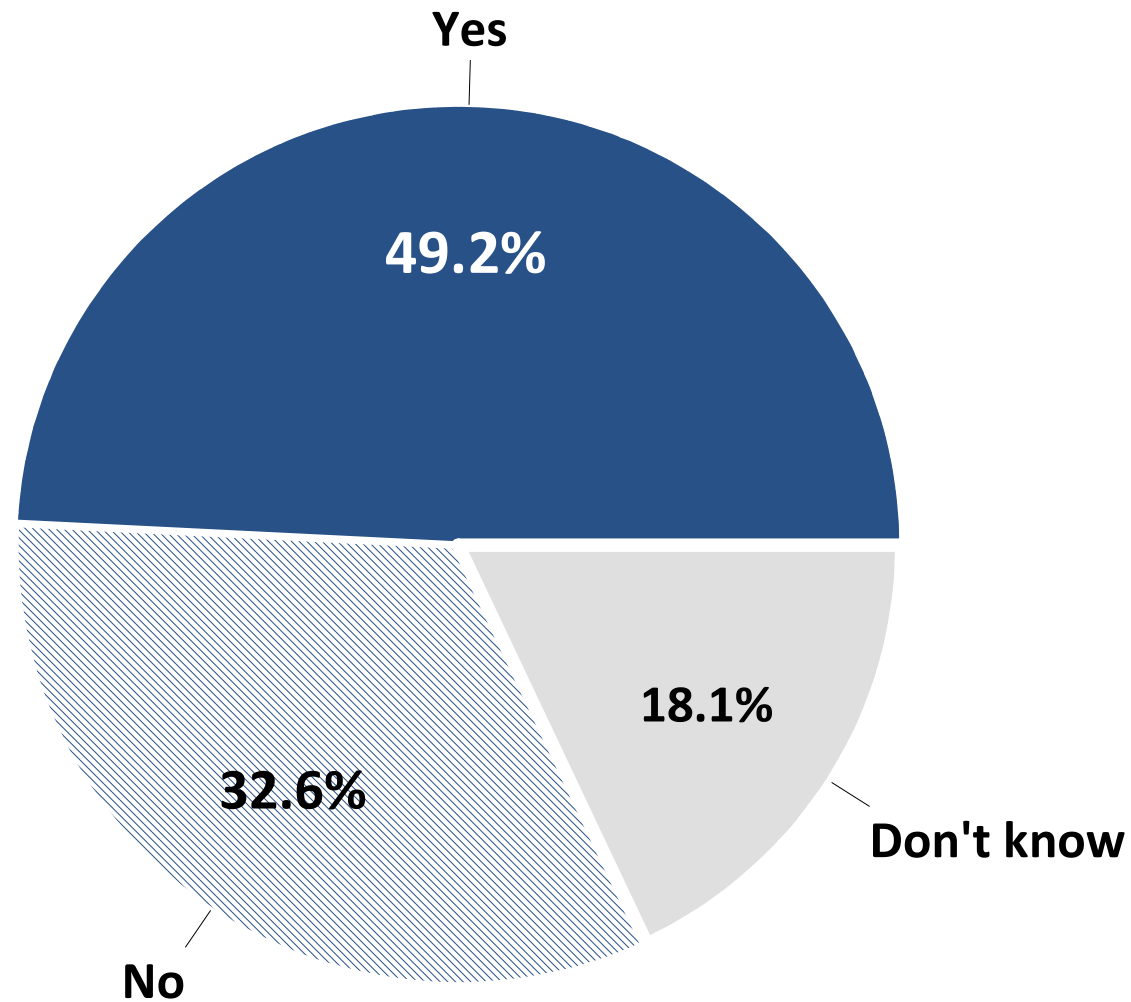
by the sum percentage of respondents who selected one of the items as their top three choices



**U.S. 69 Highway  
Follow-up Survey  
May 2021  
Part V: Funding**

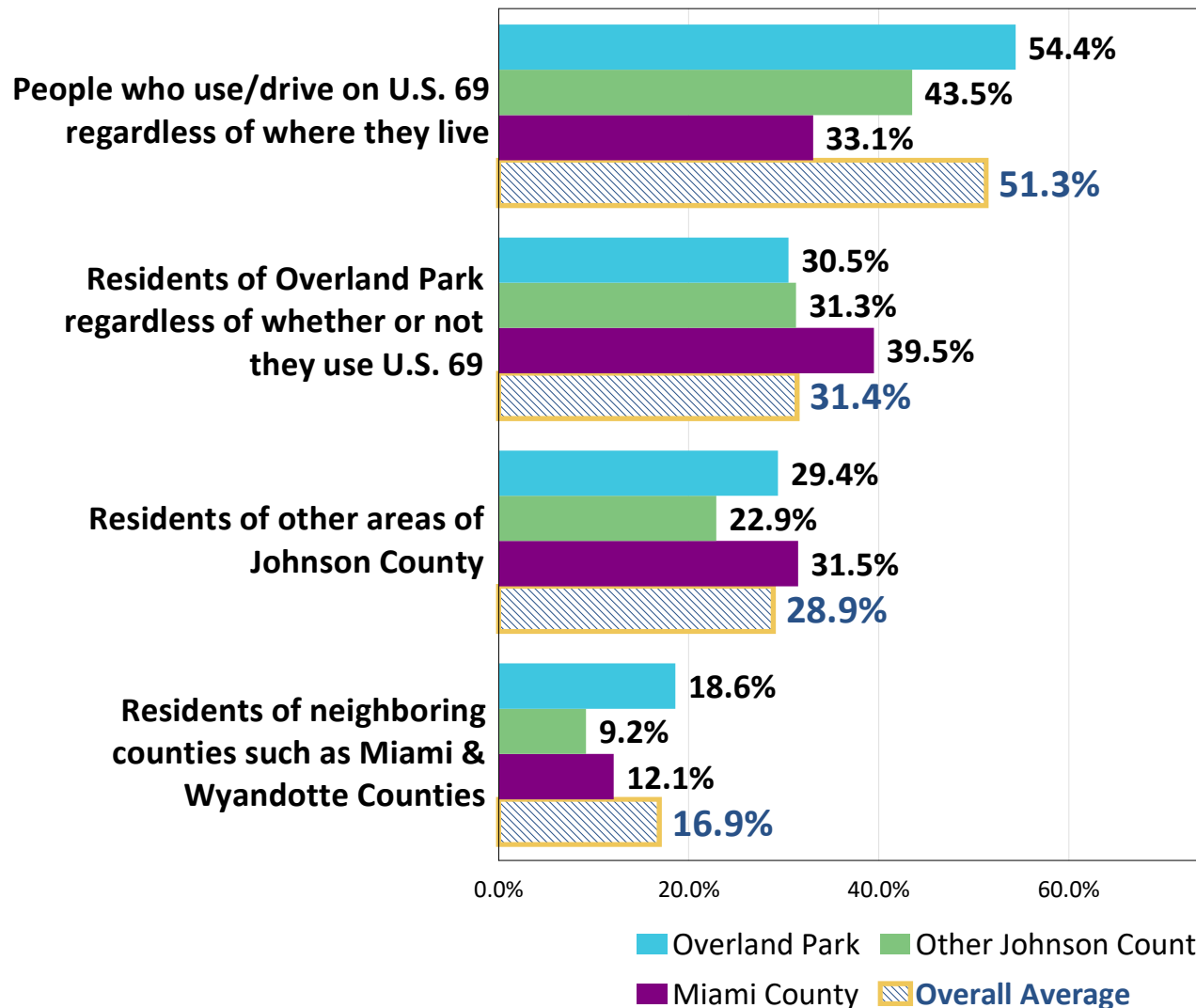
# Q11. Are you aware that cities like Overland Park, Wichita, and Topeka contribute additional local funds to help ensure major highway projects important to them are constructed?

by percentage of respondents



# Q12. How much responsibility do you think the following groups of people should have for paying for improvements to U.S. 69 between 103rd and 179th Streets?

by percentage of respondents of respondents who responded with "very high" or "high"

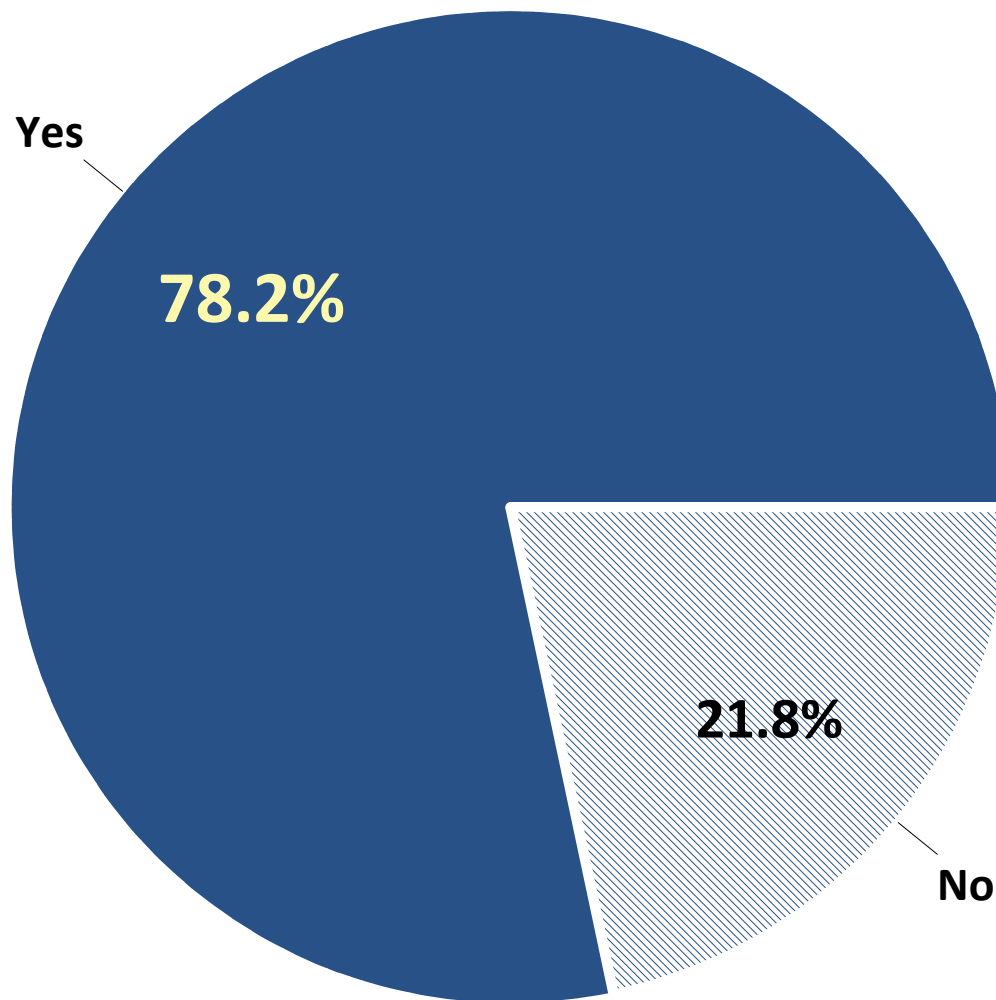


**The Majority of Overland Park Residents Thought Users Should Have the Greatest Responsibility in Paying for Improvements to U.S. 69. Compared to Just One-Third of Miami County Residents**

**U.S. 69 Highway  
Follow-up Survey  
May 2021  
Part VI: Express Toll Lanes**

### Q13. Have you seen "Express Toll Lanes" (ETLs) in urban areas of other states like Texas, Colorado, or Minnesota where drivers can choose to pay a toll to drive in an express lane that bypasses congestion in untolled lanes?

by percentage of respondents

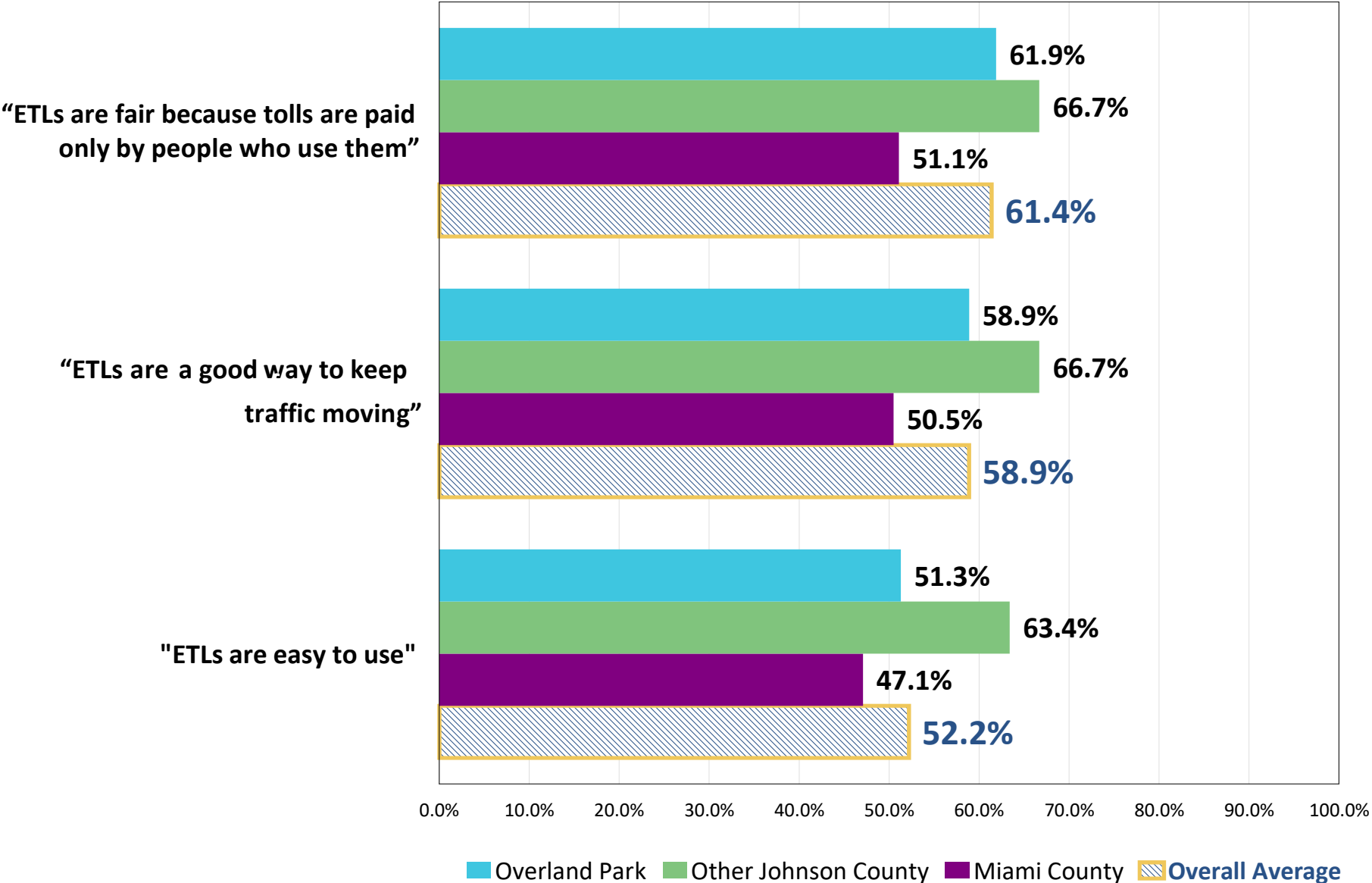


**%YES in 2020**  
**75%**  
**+3%**

**3 of 4 residents  
have seen  
"express toll  
lanes" in other  
states**

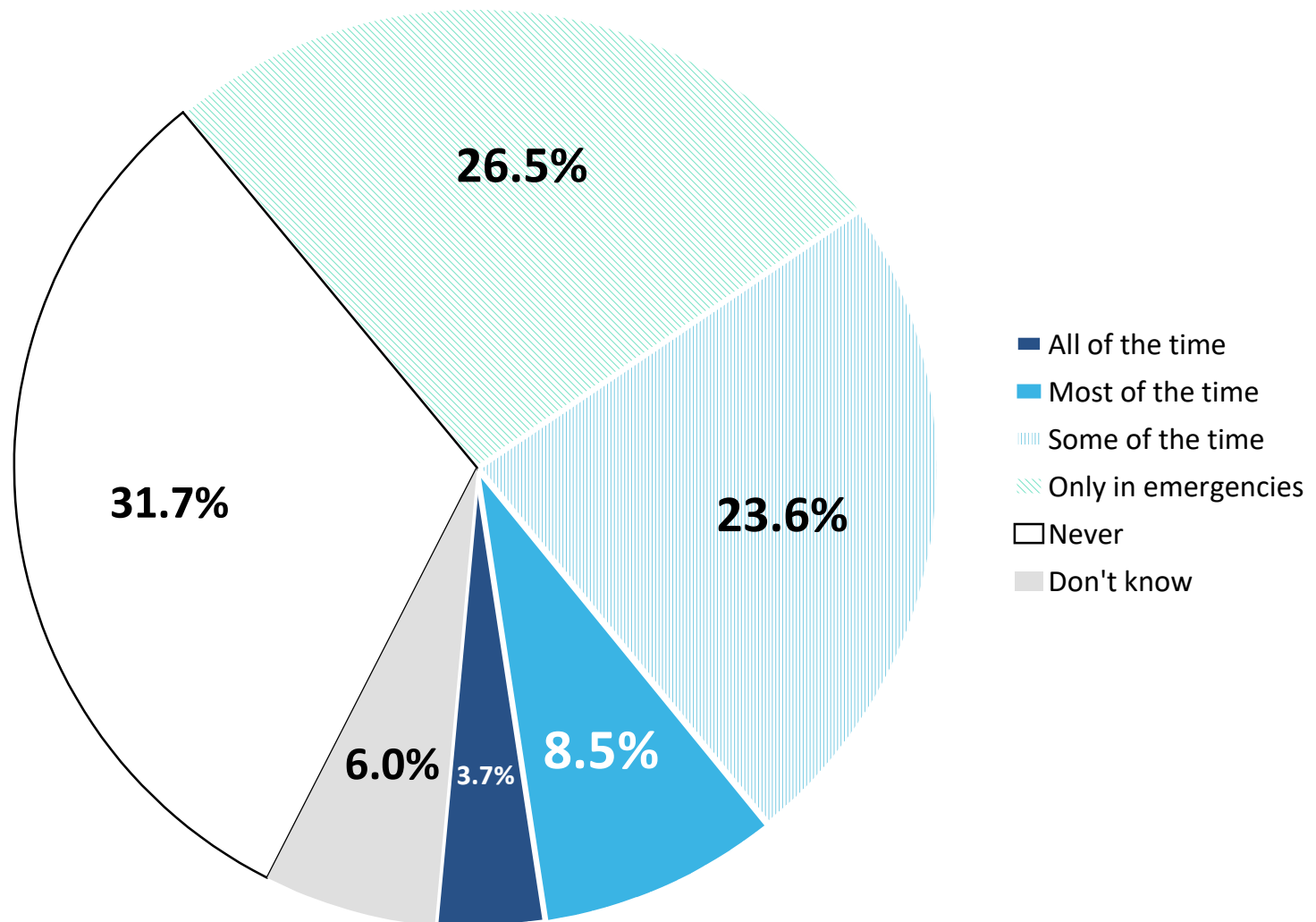
# Q13a. Level of Agreement with Statements About Express Toll Lanes (ETLs)

by percentage of respondents, who have seen Express Toll Lanes, and who either “strongly agree” or “agree” with the statement (without “don’t know” responses)



# Q14. How often would you pay to use an express lane to avoid congestion on U.S. 69 if the cost were between \$0.65 and \$1.75 or less to travel the complete distance between 103rd and 151st Streets?

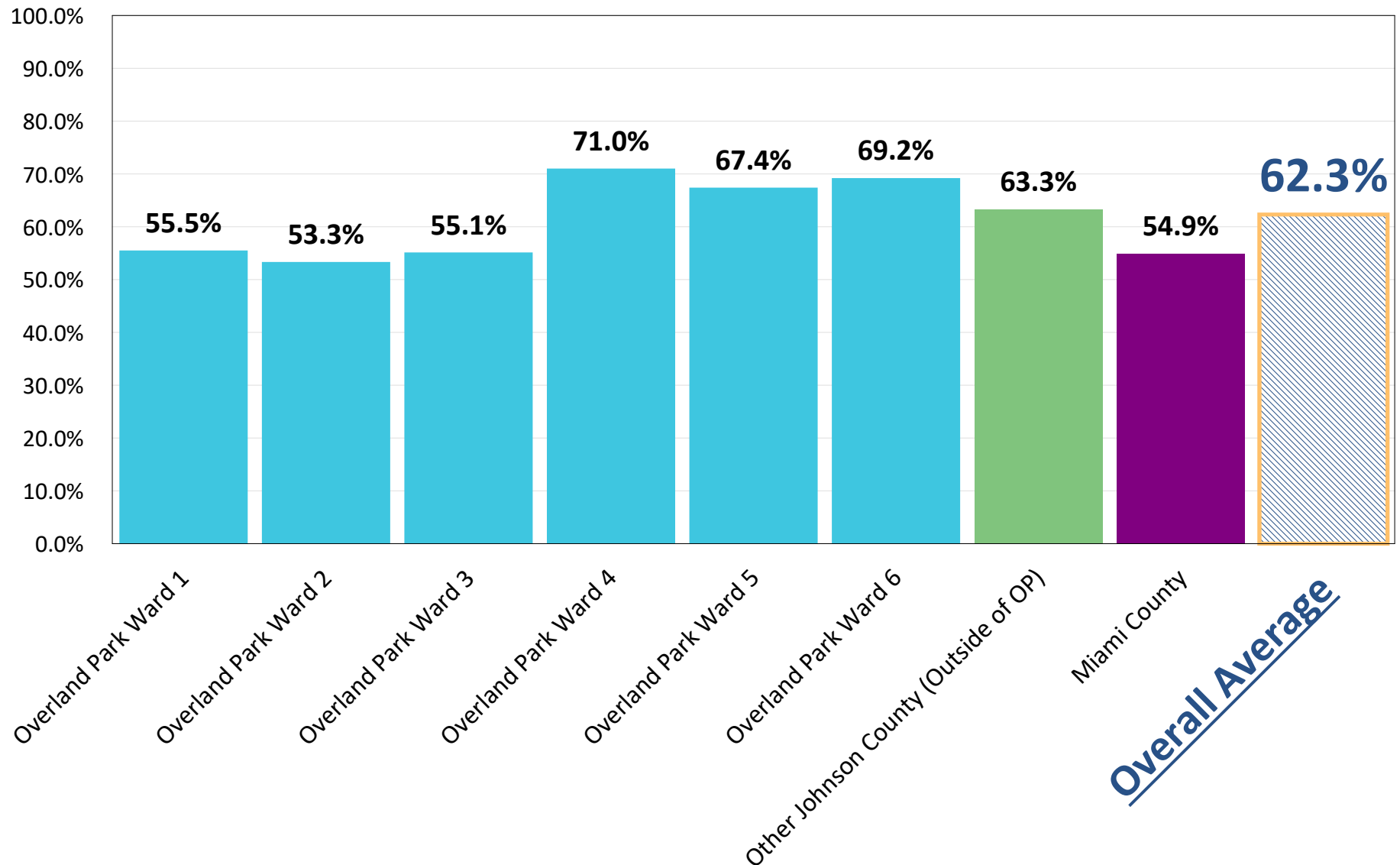
by percentage of respondents





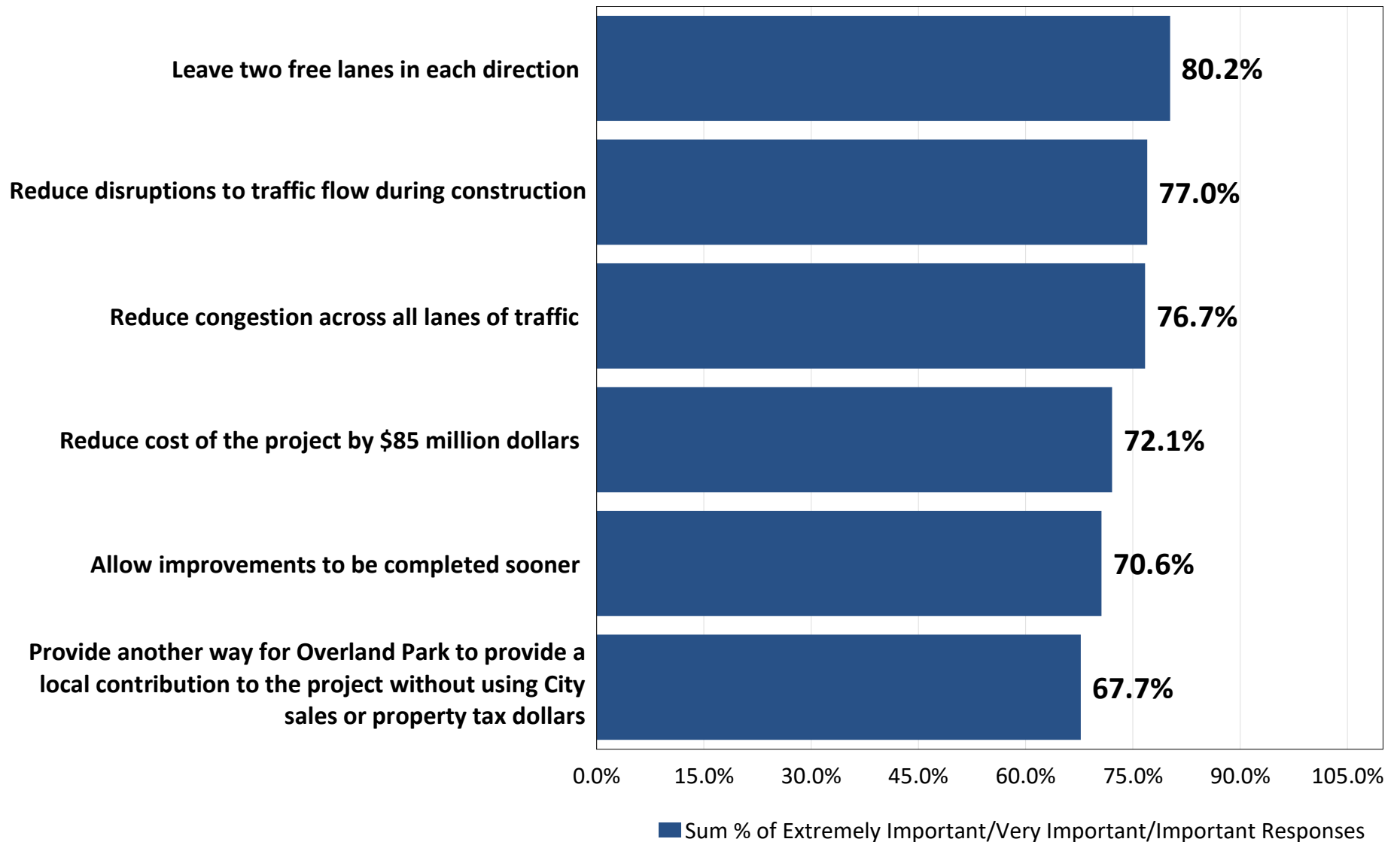
# Percentage of Residents Who Would Use an Express Lane to Travel the Distance Between 103rd and 151st Streets to Avoid Congestion if it Cost Between \$0.65 and \$1.75 or Less

by percentage of respondents who indicated they would use express toll lanes under some conditions



# Q15. Please rate the importance of various benefits that express toll lanes could provide if they were included in the design of improvements to U.S. 69.

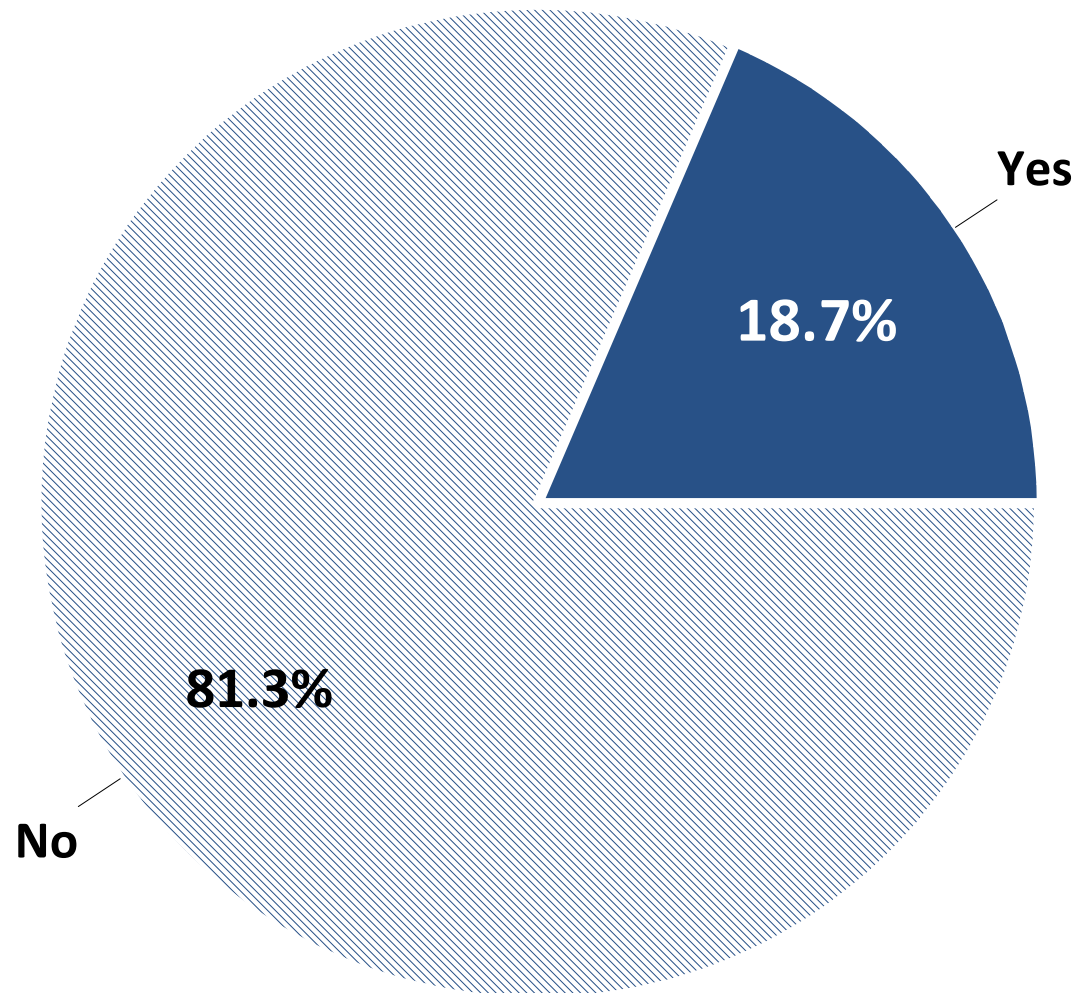
by the sum percentage of respondents who thought the benefit was important



**U.S. 69 Highway  
Follow-up Survey  
May 2021  
Part VII: Demographics**

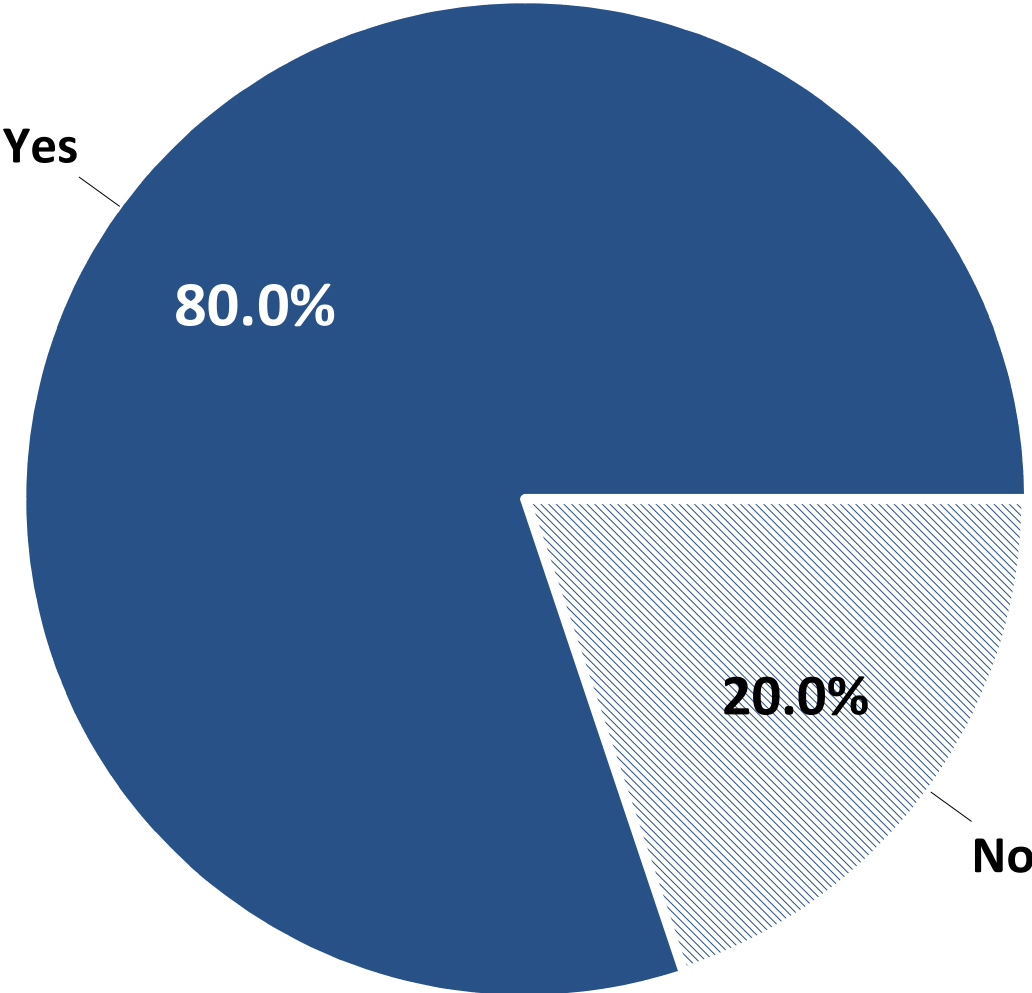
# Q16. Would you be interested in participating in future meetings and/or focus groups about improvements to US 69 between 103rd and 179th Streets?

by percentage of respondents



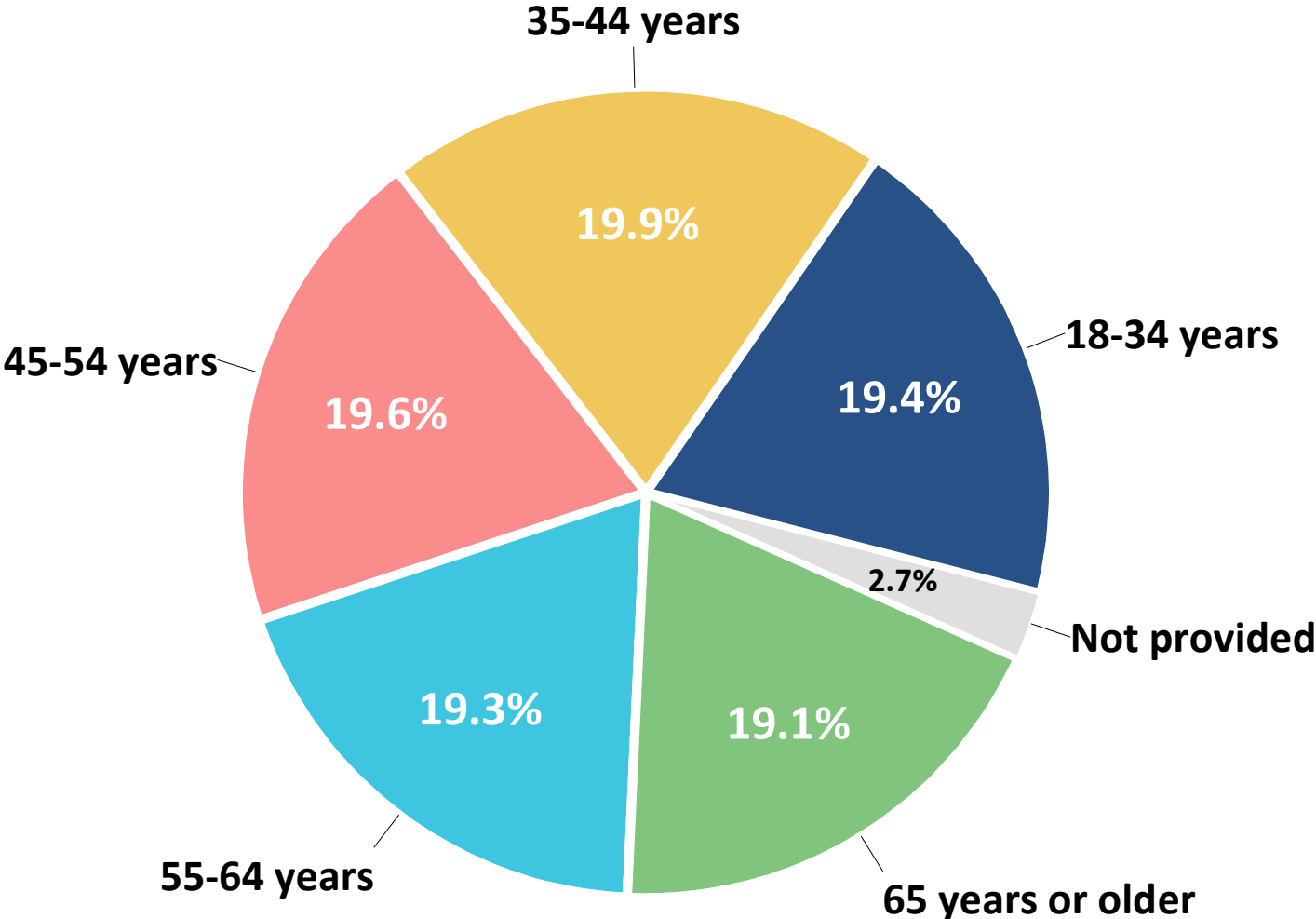
# Q17. Do you live inside the City of Overland Park?

by percentage of respondents



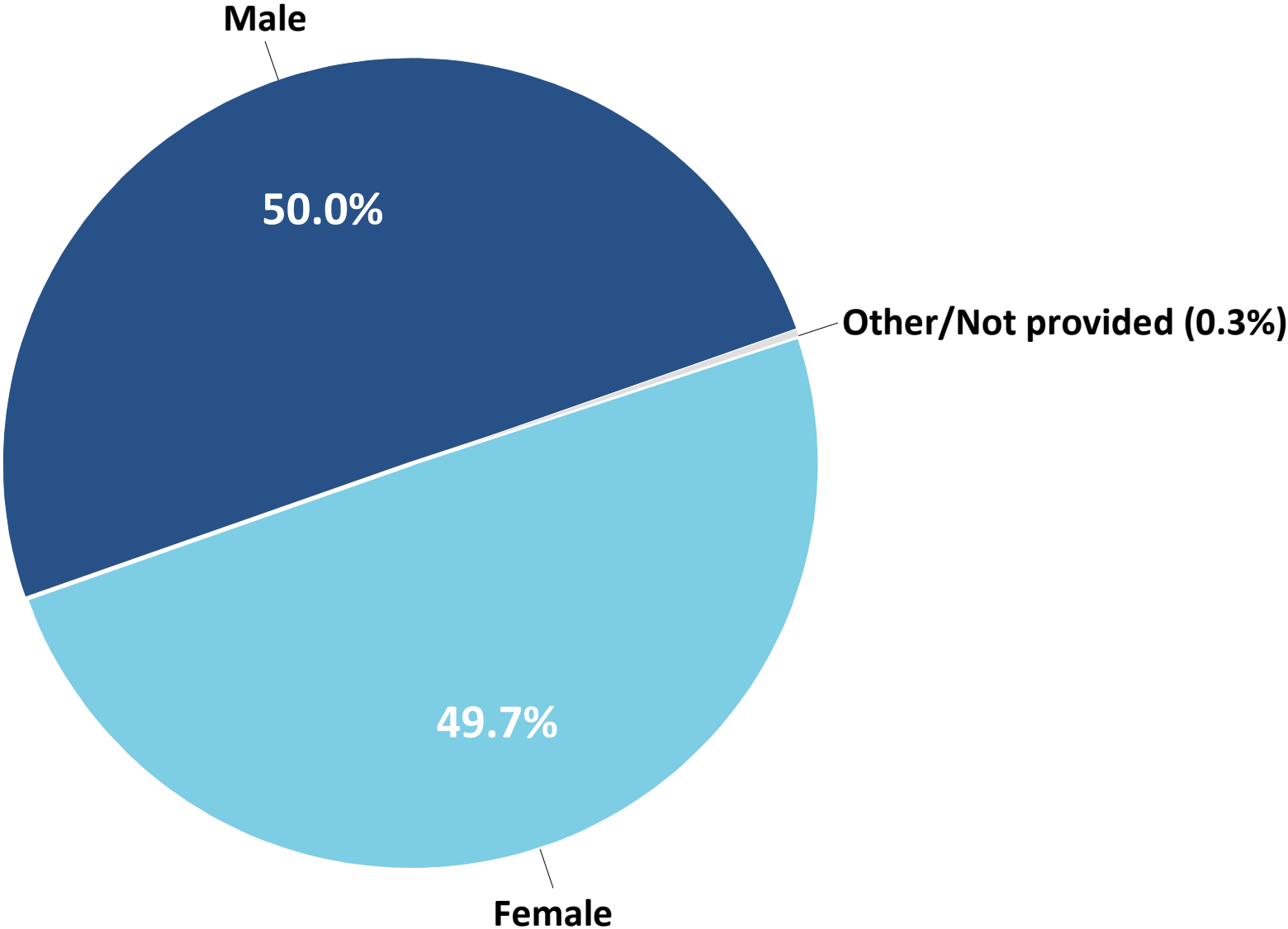
# Q18. What is your age?

by percentage of respondents



# Q19. What is your gender?

by percentage of respondents



# 2

## GIS Mapping





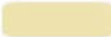


# GIS Mapping



## Interpreting the GIS (Geographic Information System) Maps Provided

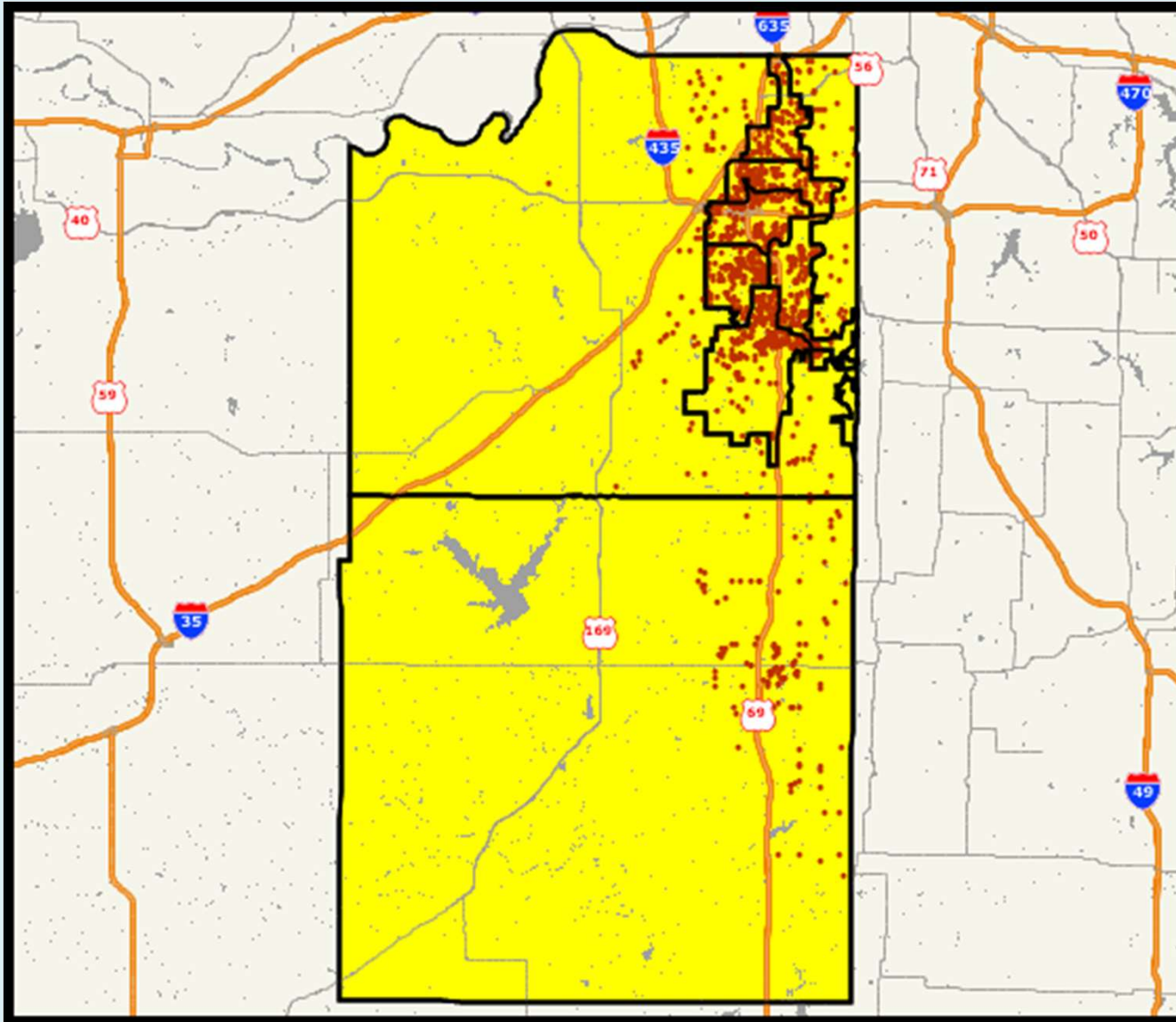
The maps on the following pages show the mean ratings for satisfaction and rating questions on the KDOT U.S. 69 Follow-up Survey. Boundaries are shown by Overland Park City Council Wards and County Boundaries.

When reading the maps, please use the following color scheme as a guide:

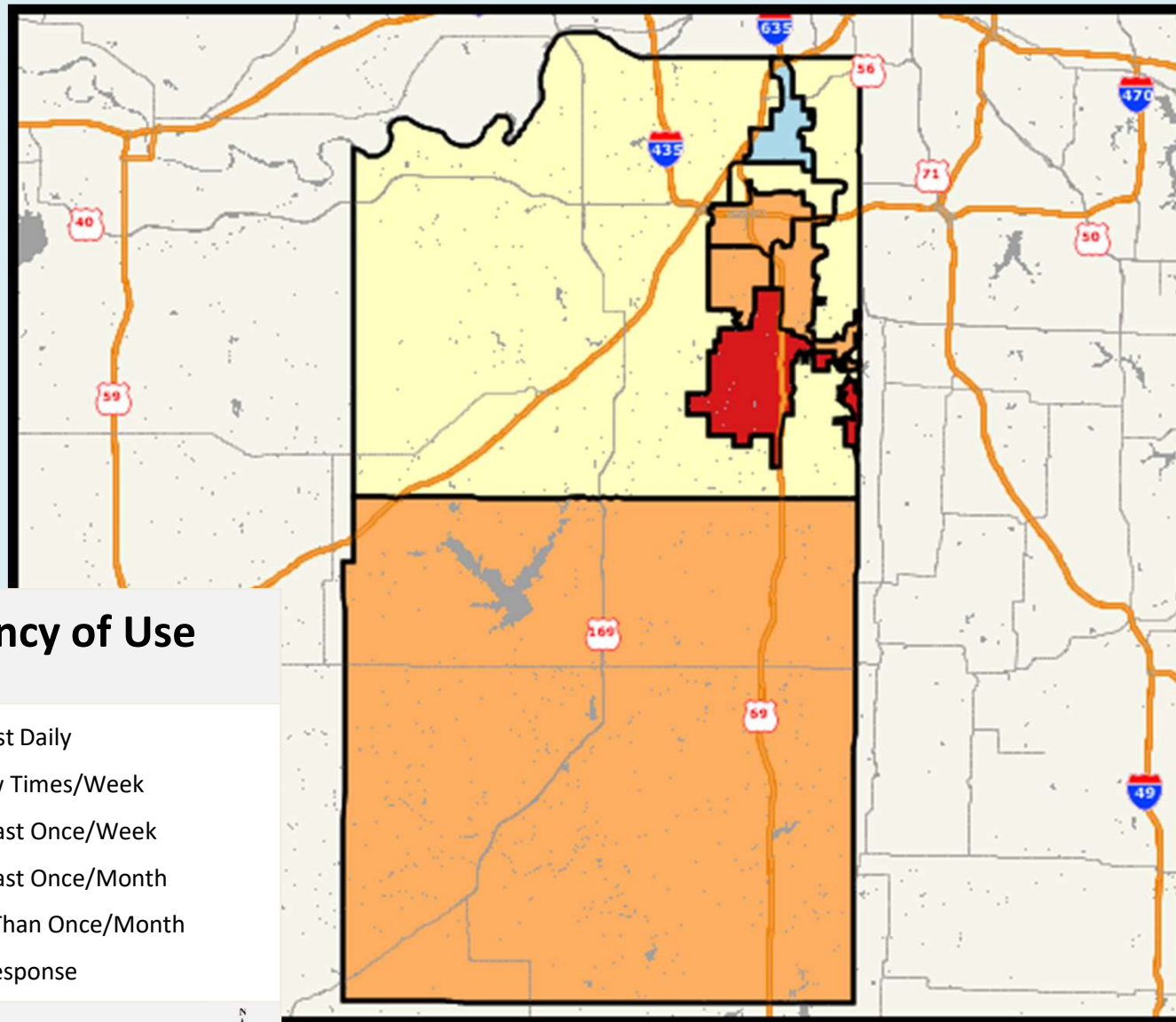
-  Darker blue shades indicate POSITIVE ratings or positive responses to the respective question (e.g. extremely important, very high, strongly agree, etc.).
-  Lighter blue shades indicate POSITIVE ratings or positive responses to the respective question (e.g. very important, high, agree, etc.).
-  Off-white shades indicate NEUTRAL ratings. Where respondents' neither agree/disagree, important response, medium, etc.).
-  Orange shades indicate NEGATIVE ratings or negative responses to the respective question (e.g. disagree, low, less important, etc.).
-  Red shades indicate NEGATIVE ratings or negative responses to the respective question (e.g. strongly disagree, none, not important, increase/d significantly, etc.).

# Location of Survey Respondents

(Boundaries Show Overland Park City Council Wards and County Boundaries)









## Q2. How frequently have you used any portion of U.S. 69 between 103rd and 151st Streets during the past month?



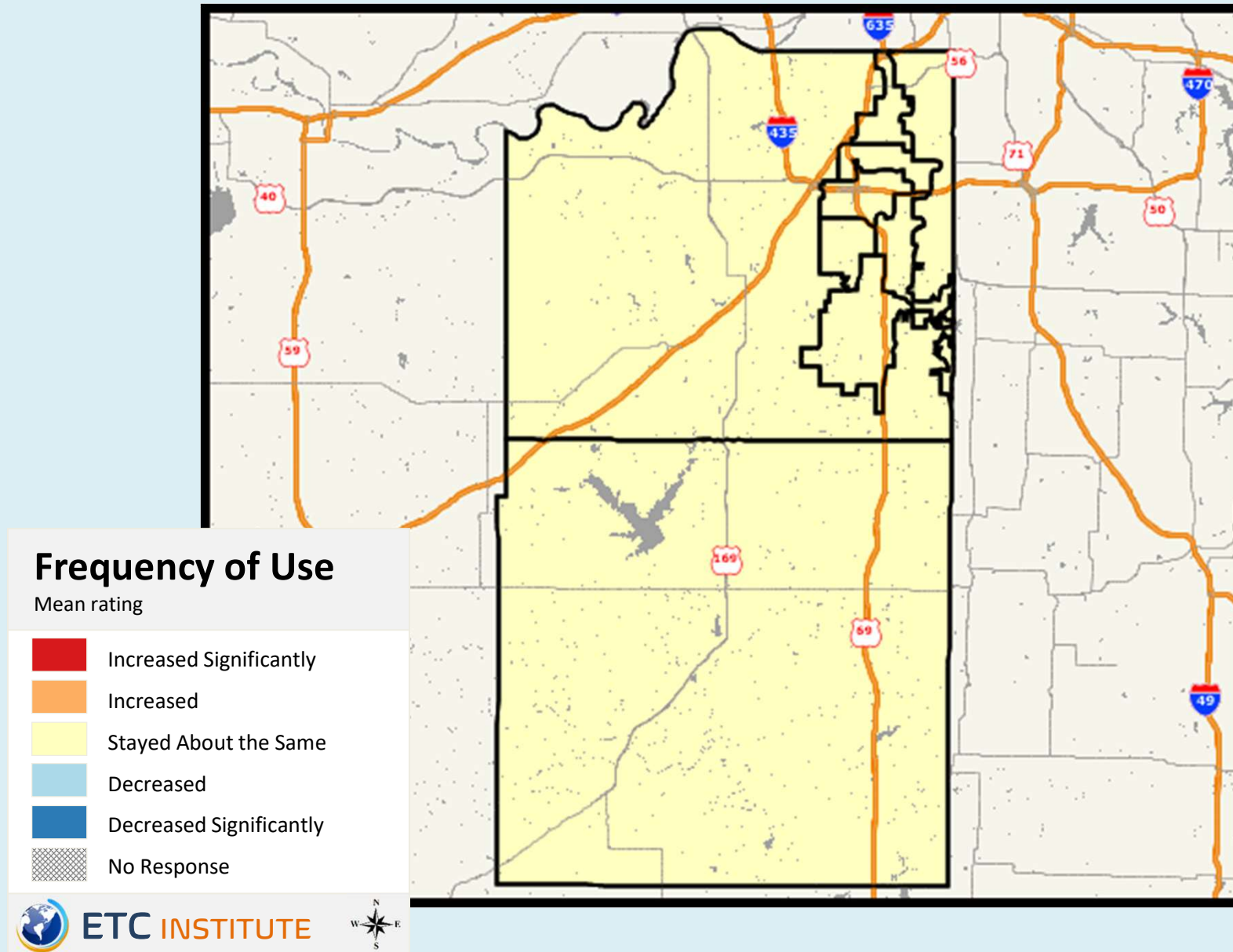
### Frequency of Use

Mean rating

-  Almost Daily
-  A Few Times/Week
-  At Least Once/Week
-  At Least Once/Month
-  Less Than Once/Month
-  No Response

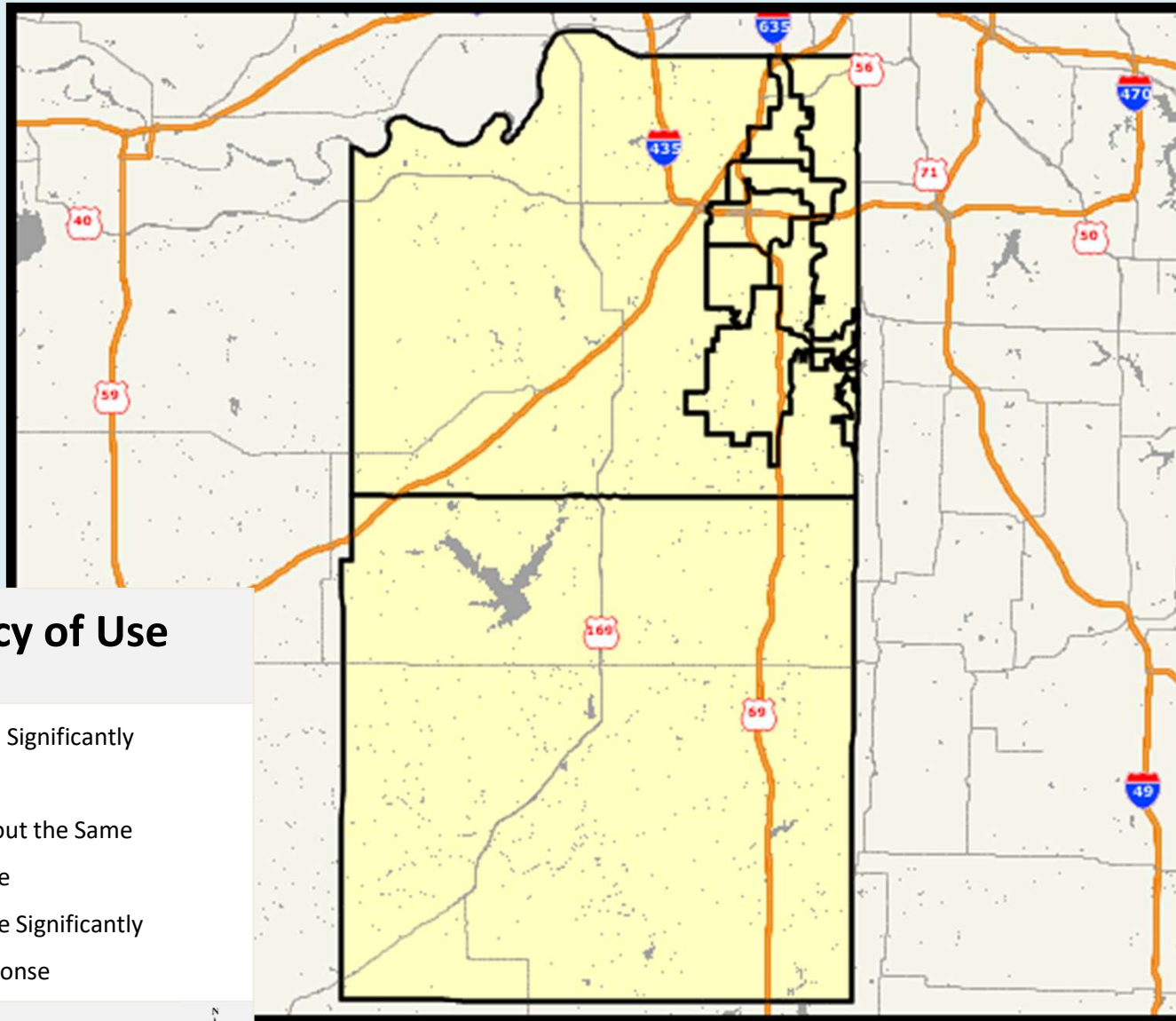


### Q3. Compared to 6 months ago, how has the frequency that you use any portion of U.S. 69 between 103rd and 151st changed?





Q4. Over the next 6 months, how do you think the frequency that you use any portion of U.S. 69 between 103rd and 151st will change?



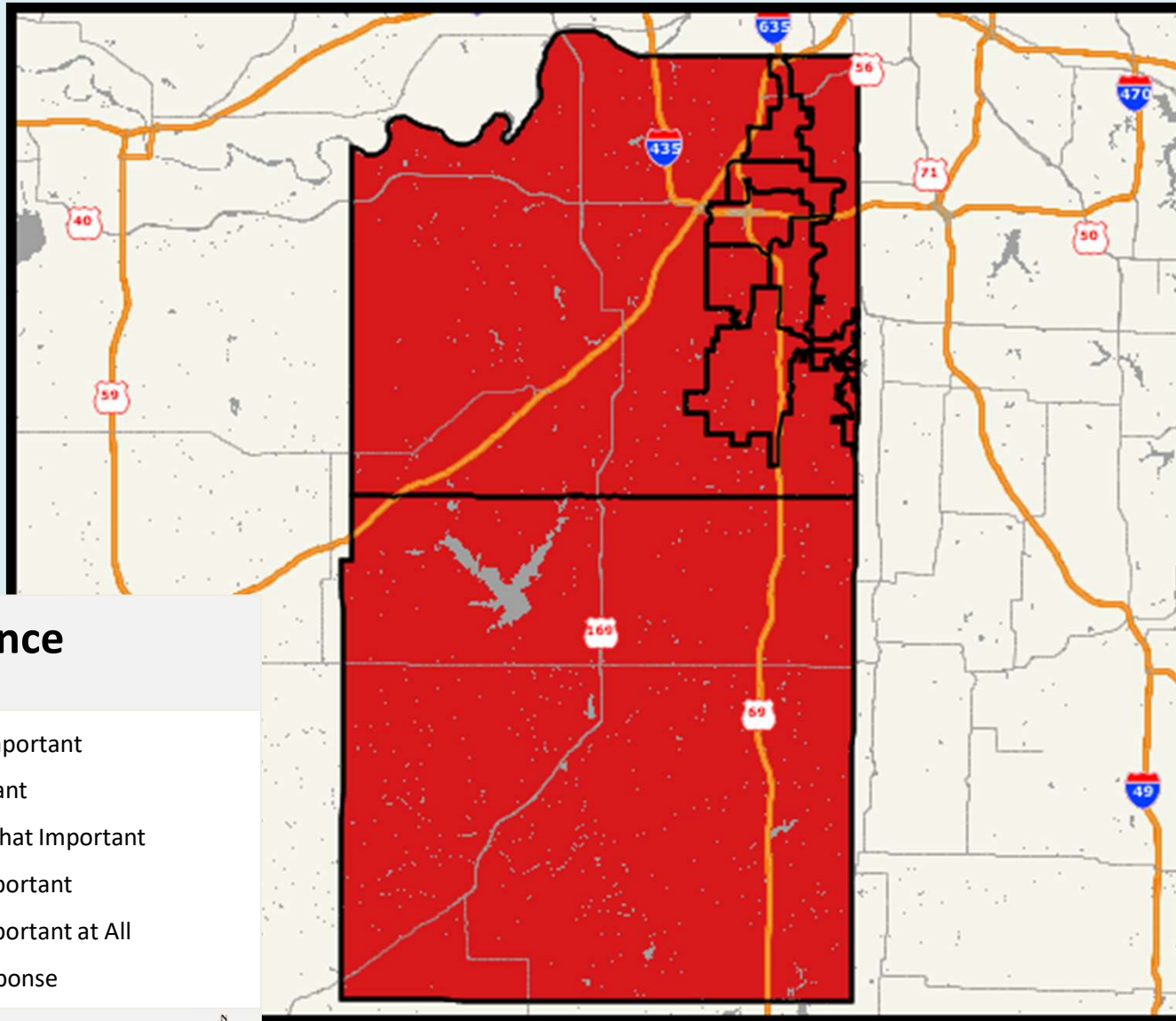
### Frequency of Use

Mean rating

- Increase Significantly
- Increase
- Stay About the Same
- Decrease
- Decrease Significantly
- No Response



# Q6. How important do you think U.S. 69 is to businesses and jobs in Overland Park?

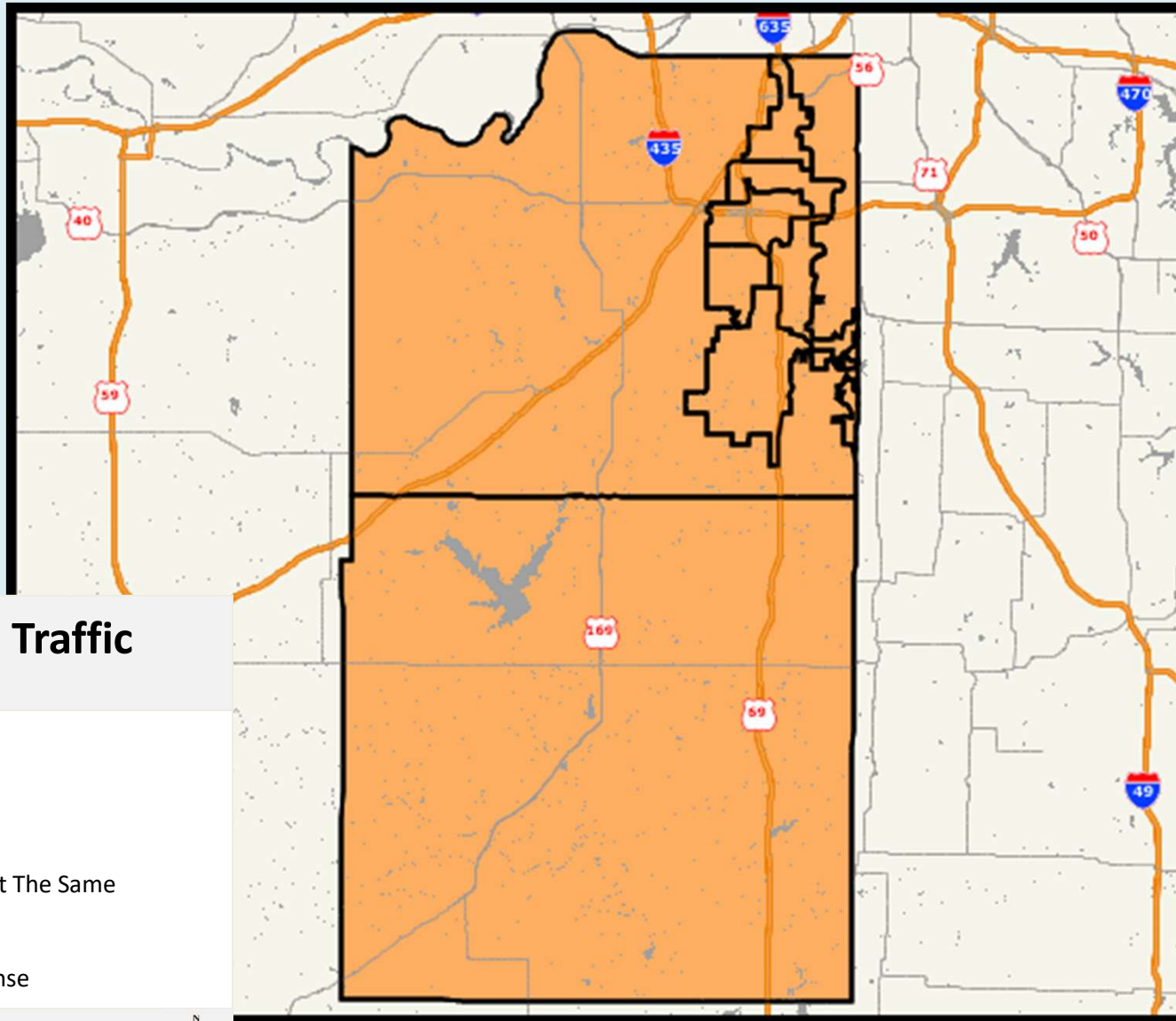


**Importance**  
Mean rating

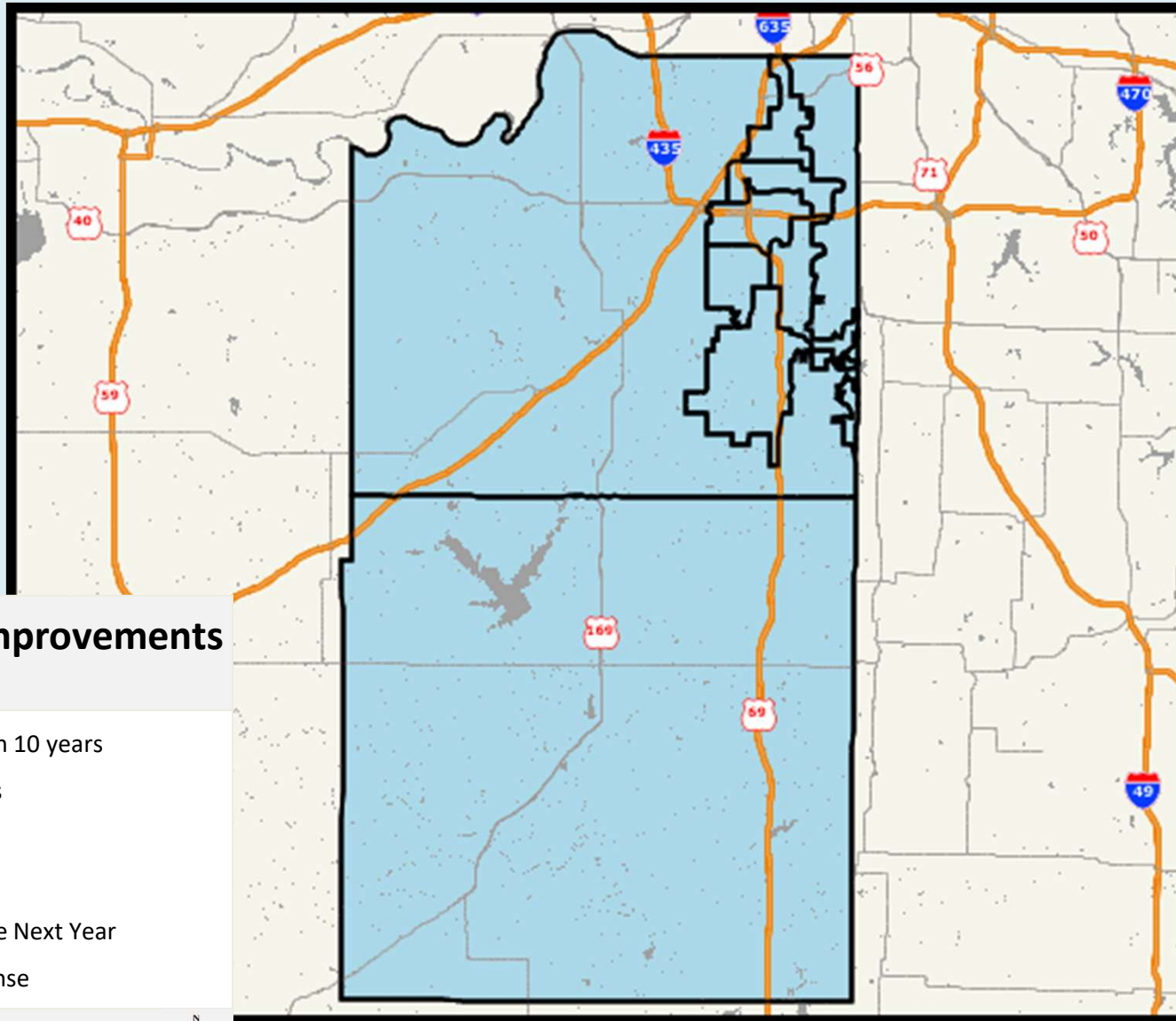
- Very Important
- Important
- Somewhat Important
- Not Important
- Not Important at All
- No Response

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# Q7. How do you think the amount of traffic on U.S. 69 will change over the next 20 years?



# Q8-1. How soon you think KDOT should begin making traffic flow improvements to U.S. 69 between 103rd and 119th Streets?



## Timing of Improvements

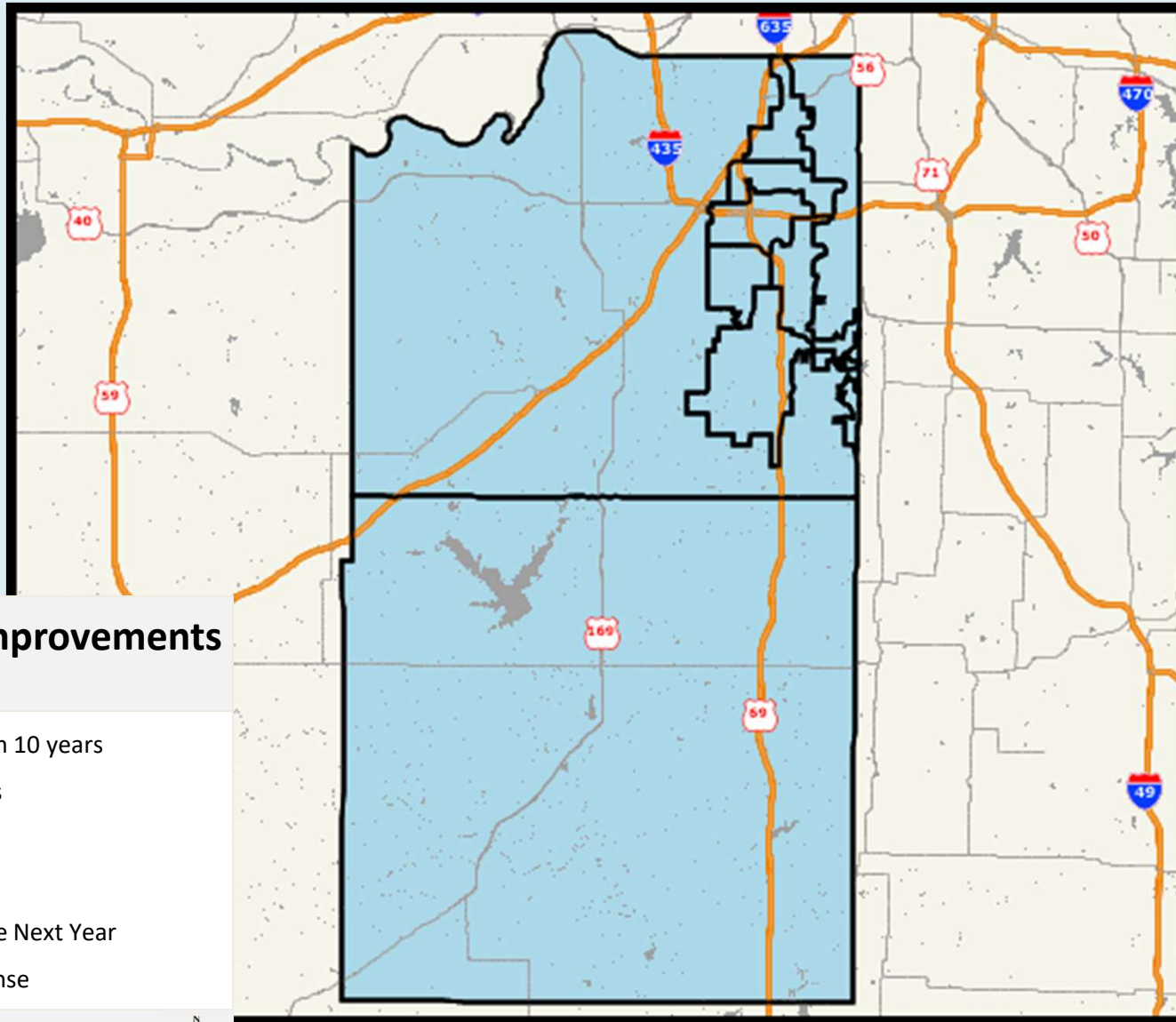
Mean rating

- More Than 10 years
- 6-10 years
- 3-5 years
- 1-2 years
- Within The Next Year
- No Response





## Q8-2. How soon you think KDOT should begin making traffic flow improvements to U.S. 69 between 119th and 151st Streets



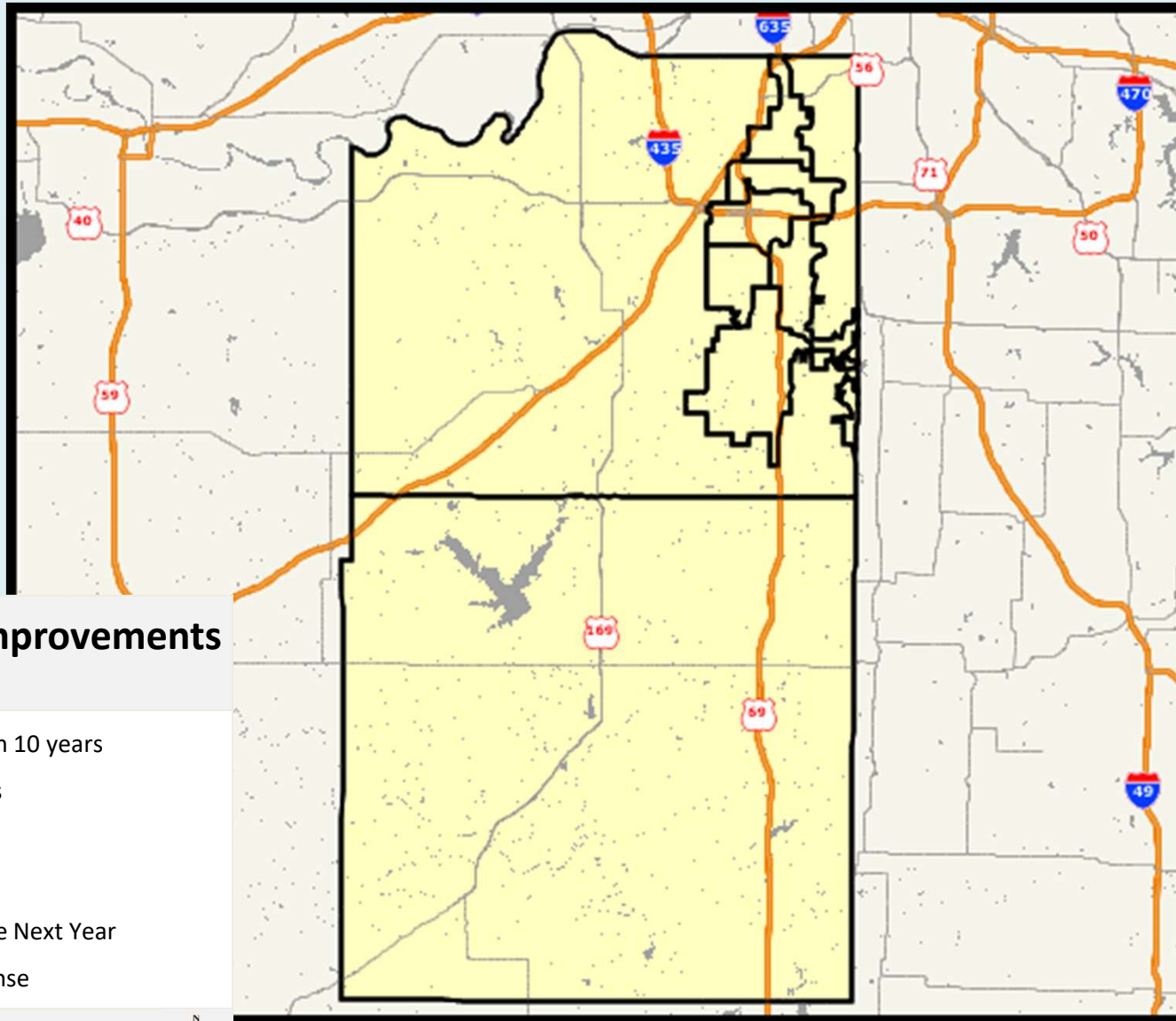
### Timing of Improvements

Mean rating

- More Than 10 years
- 6-10 years
- 3-5 years
- 1-2 years
- Within The Next Year
- No Response



# Q8-3. How soon you think KDOT should begin making traffic flow improvements to U.S. 69 between 151st and 179th Streets



## Timing of Improvements

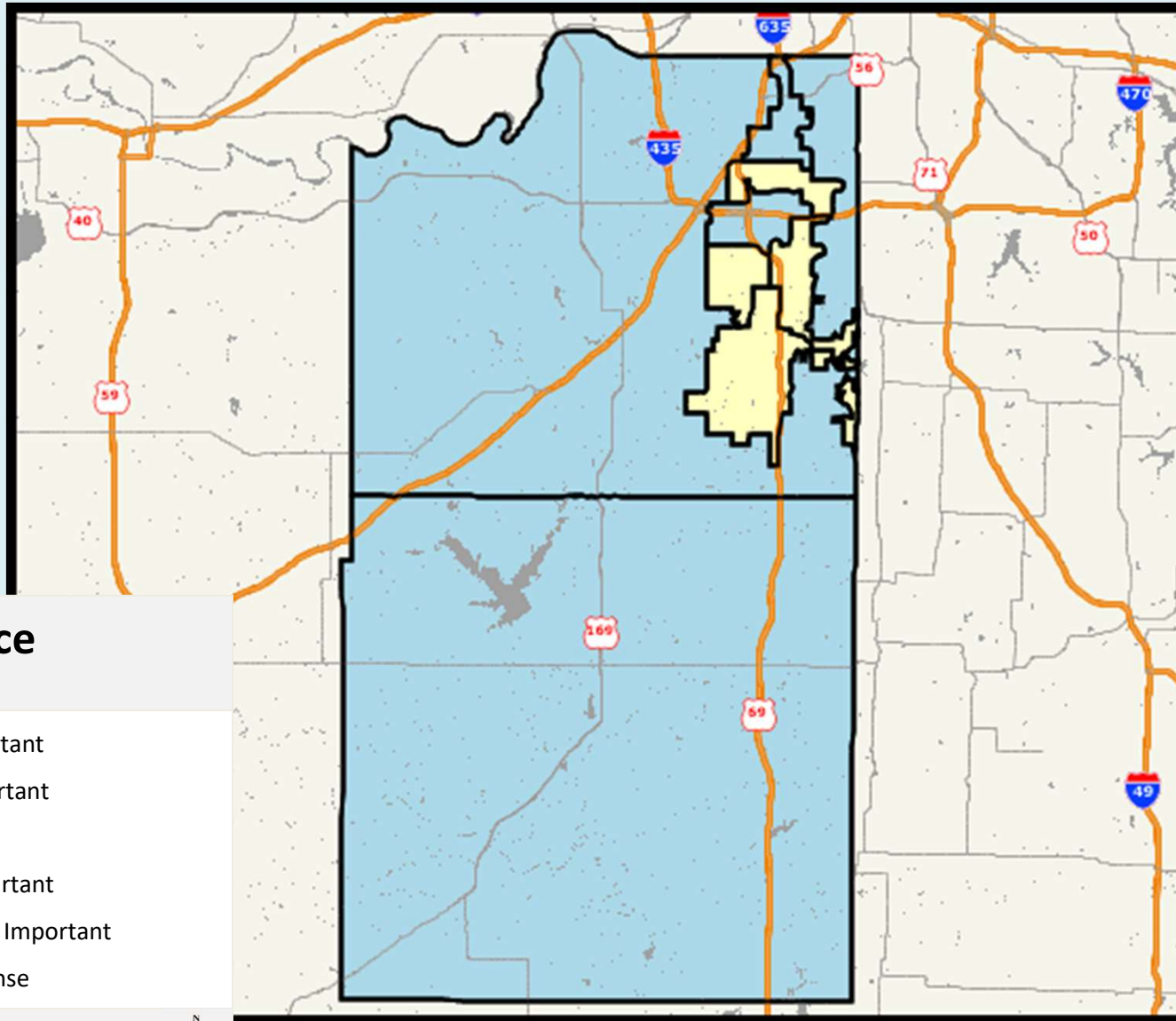
Mean rating

- More Than 10 years
- 6-10 years
- 3-5 years
- 1-2 years
- Within The Next Year
- No Response



Q9-1. How important should the following be in determining the types of improvements (if any) that could be made to U.S. 69?

**Minimizing the total cost of the project**

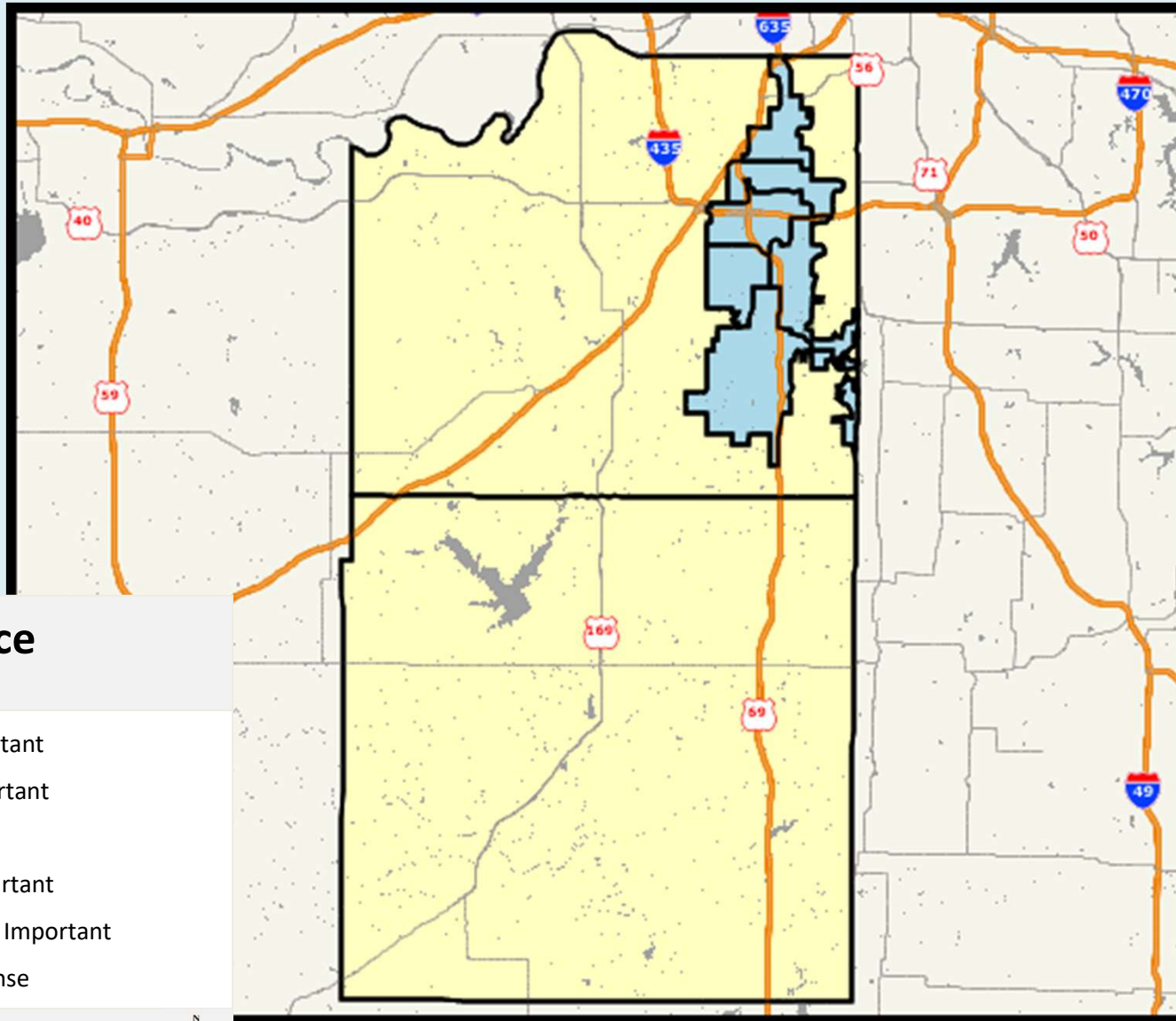


**Importance**  
Mean rating

- Not Important
- Less Important
- Important
- Very Important
- Extremely Important
- No Response

Q9-2. How important should the following be in determining the types of improvements (if any) that could be made to U.S. 69?

**Minimizing the portion of the total costs that are paid by Overland Park residents**



**Importance**  
Mean rating

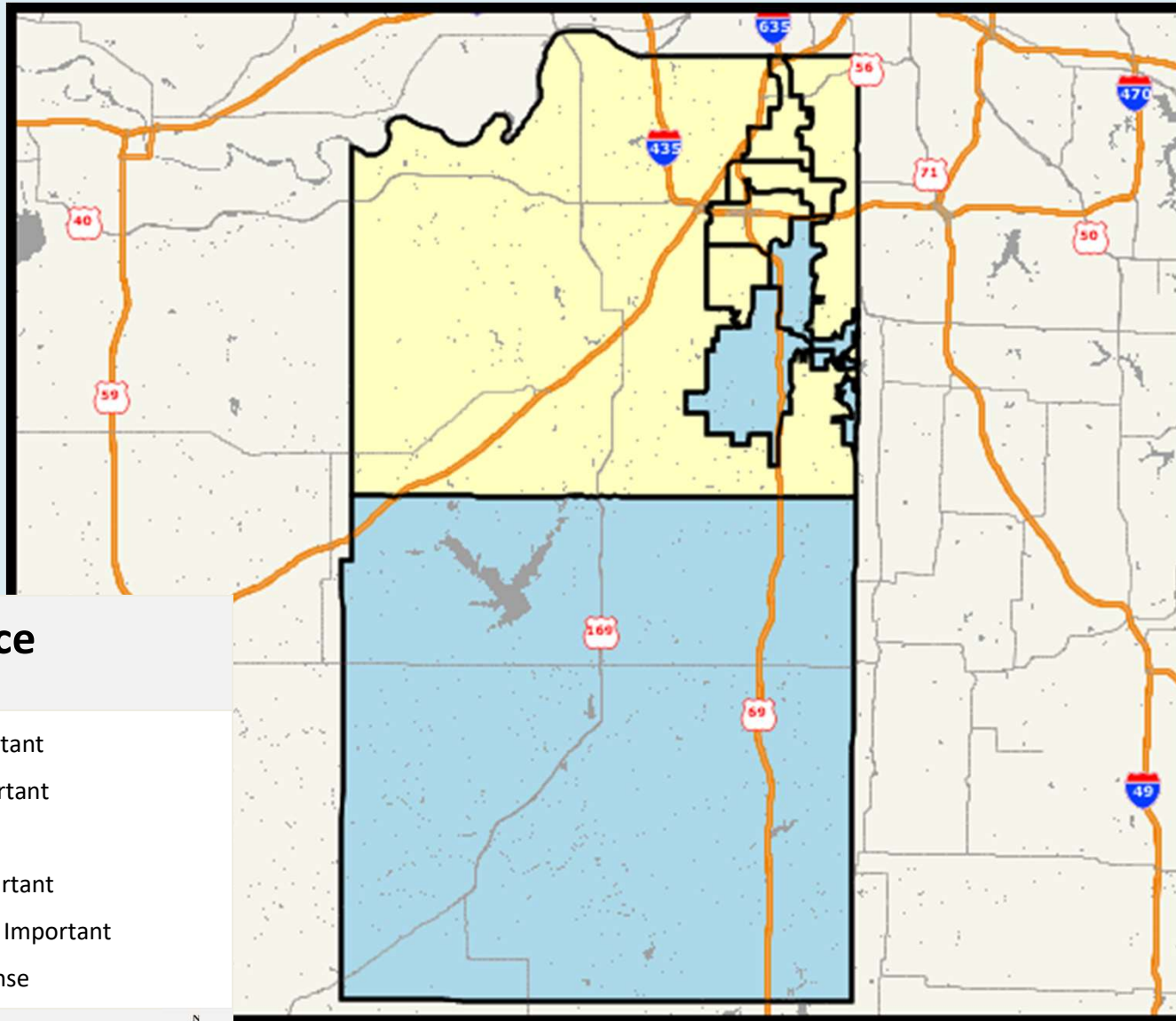
- Not Important
- Less Important
- Important
- Very Important
- Extremely Important
- No Response





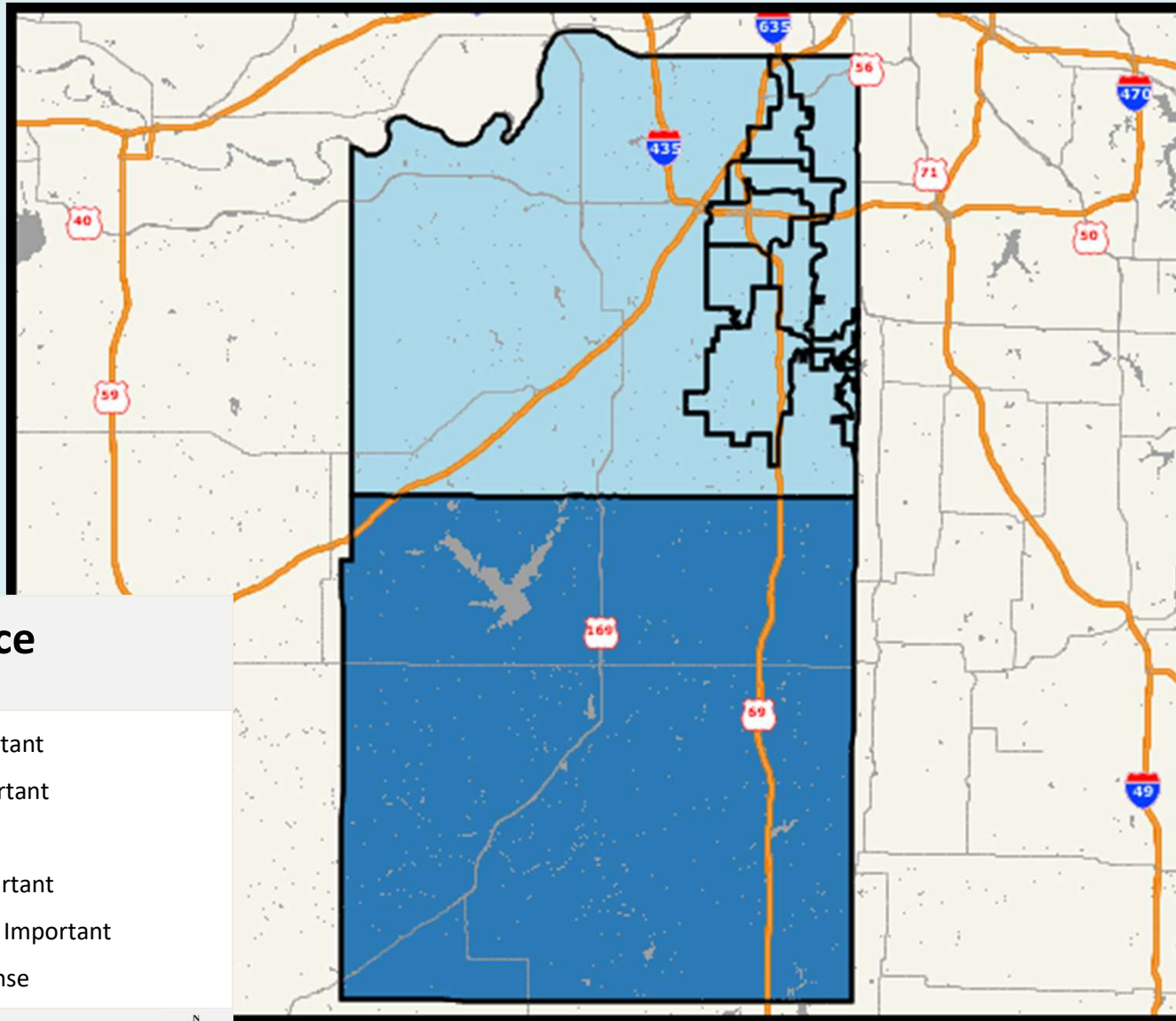
Q9-3. How important should the following be in determining the types of improvements (if any) that could be made to U.S. 69?

**Completing the project sooner rather than later**



Q9-4. How important should the following be in determining the types of improvements (if any) that could be made to U.S. 69?

**Minimizing the disruption that construction has on traffic flow**



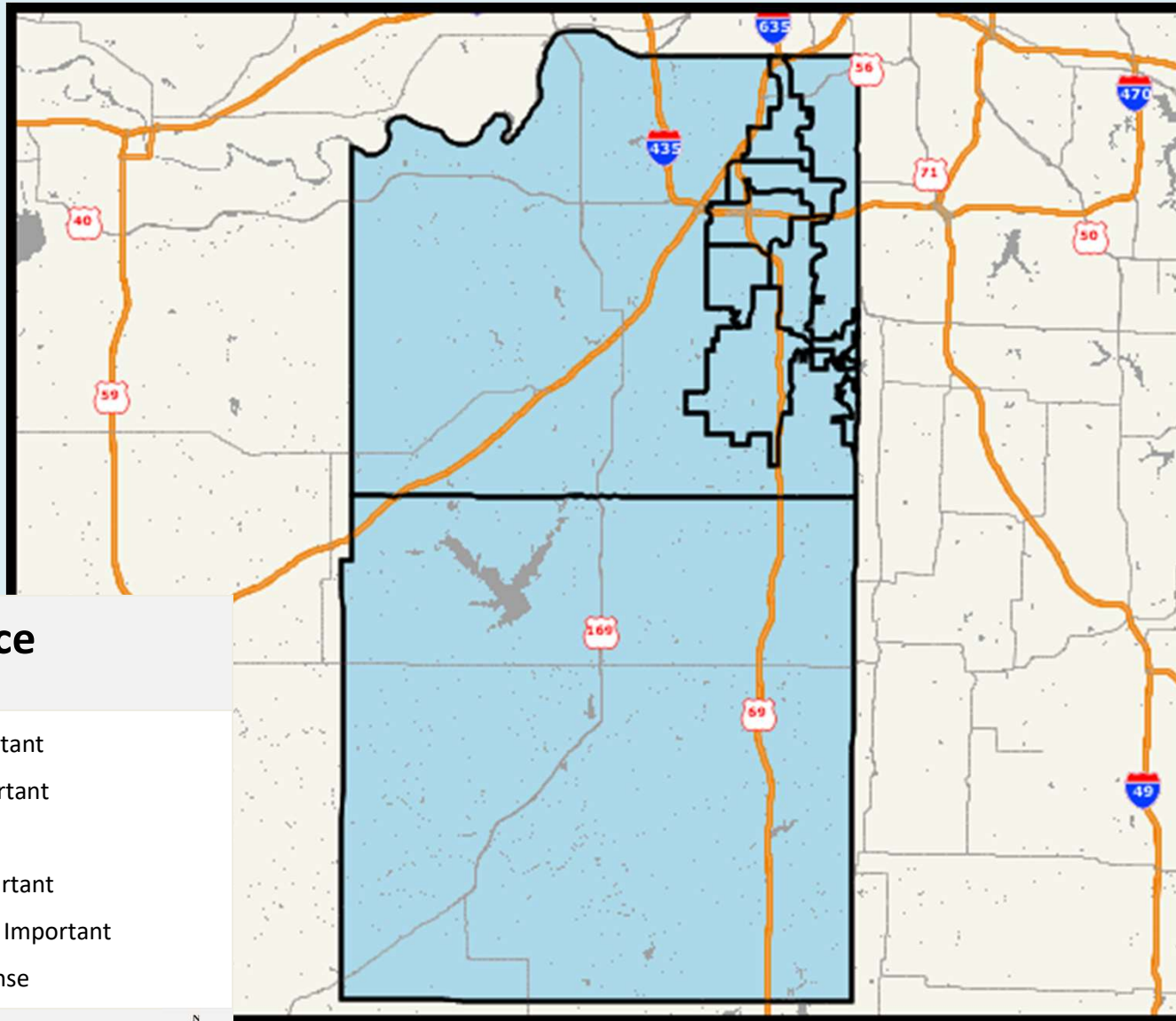
**Importance**  
Mean rating

- Not Important
- Less Important
- Important
- Very Important
- Extremely Important
- No Response



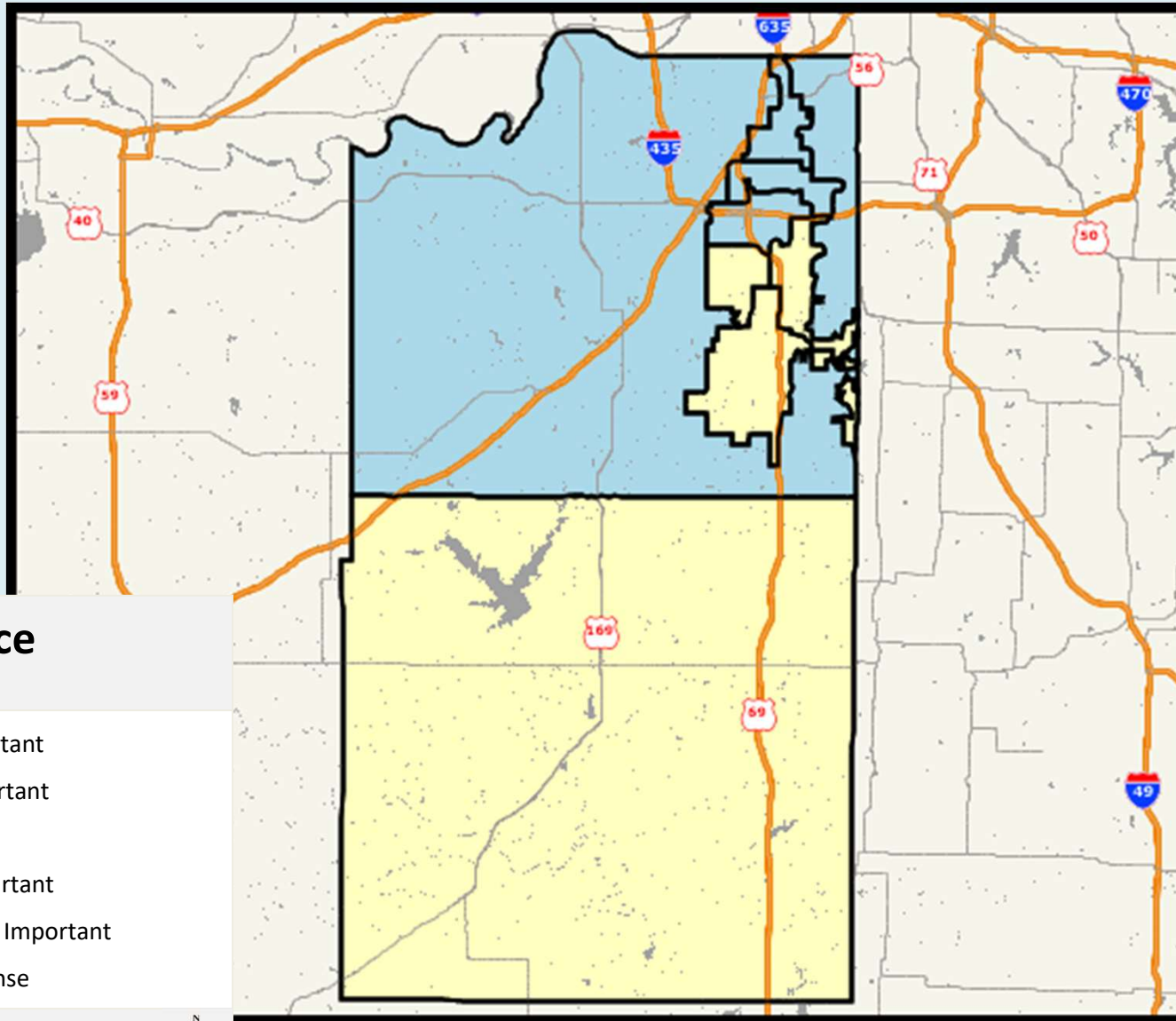
Q9-5. How important should the following be in determining the types of improvements (if any) that could be made to U.S. 69?

**Minimizing the impact of improvements on surrounding homes and businesses**



Q9-6. How important should the following be in determining the types of improvements (if any) that could be made to U.S. 69?

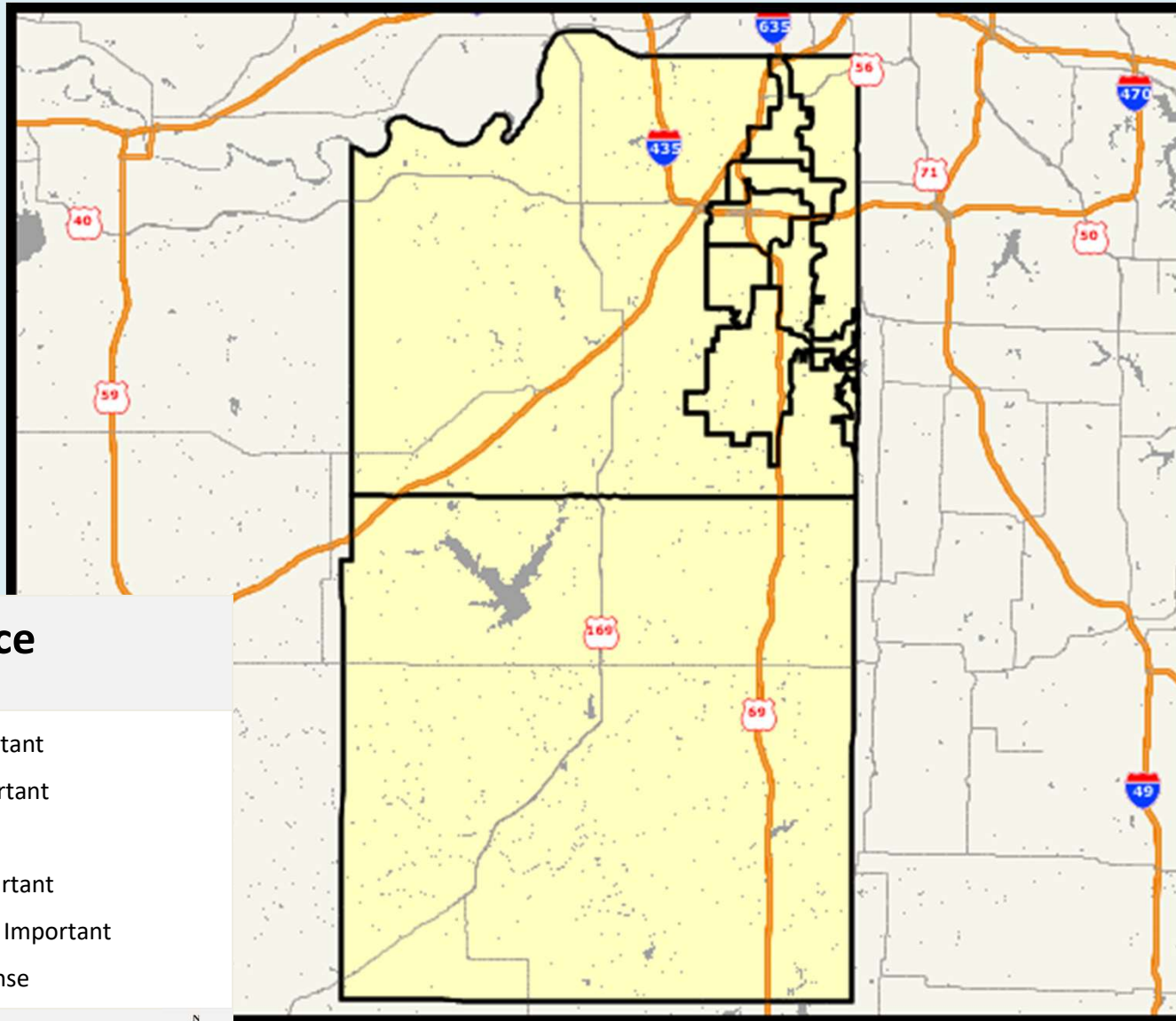
**Minimizing the impact of improvements on the environment**





Q9-7. How important should the following be in determining the types of improvements (if any) that could be made to U.S. 69?

**Ensuring public transportation services can be offered in the corridor**

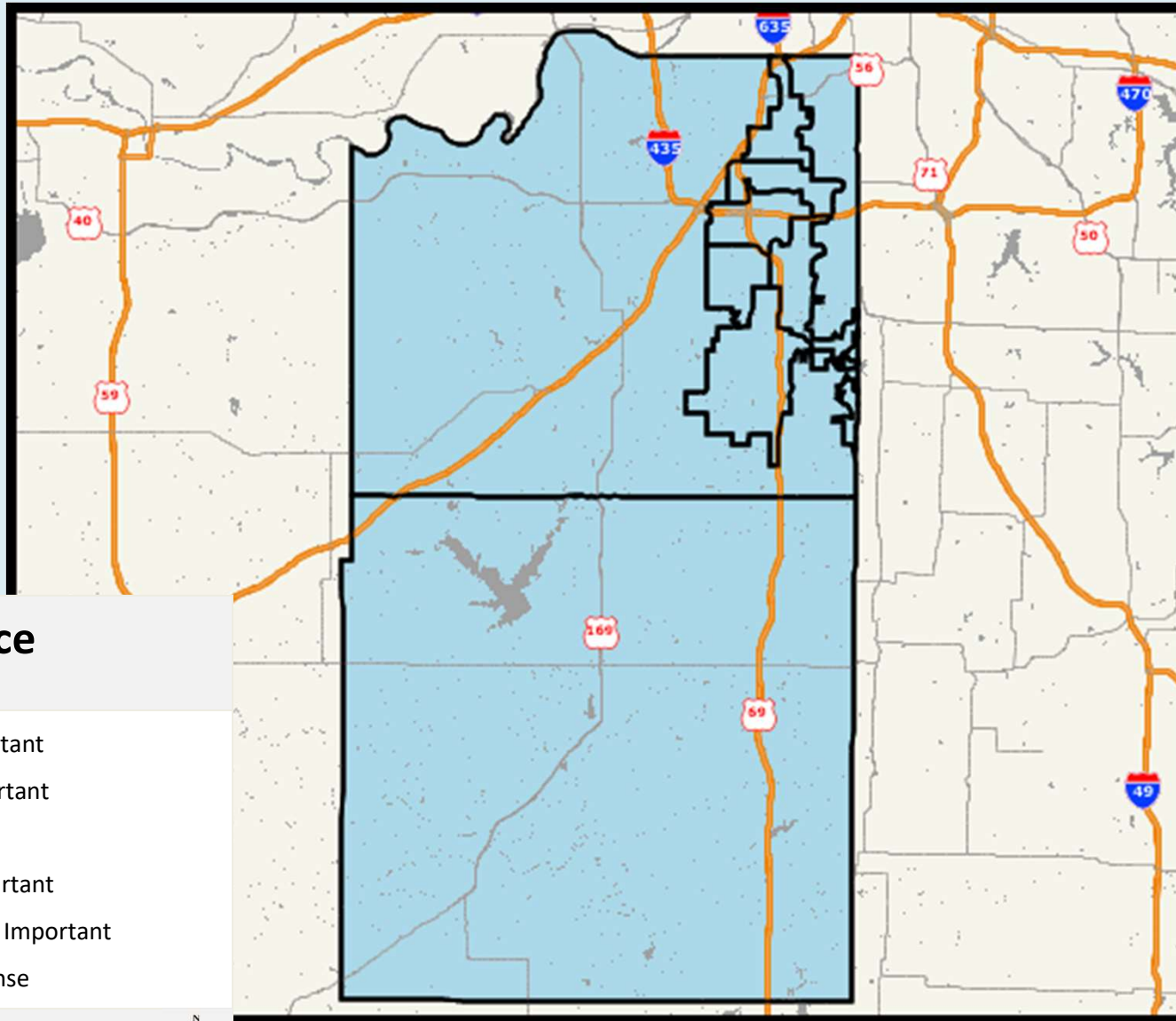


**Importance**  
Mean rating

- Not Important
- Less Important
- Important
- Very Important
- Extremely Important
- No Response

Q9-8. How important should the following be in determining the types of improvements (if any) that could be made to U.S. 69?

**Minimizing congestion by using innovative and creative solutions**



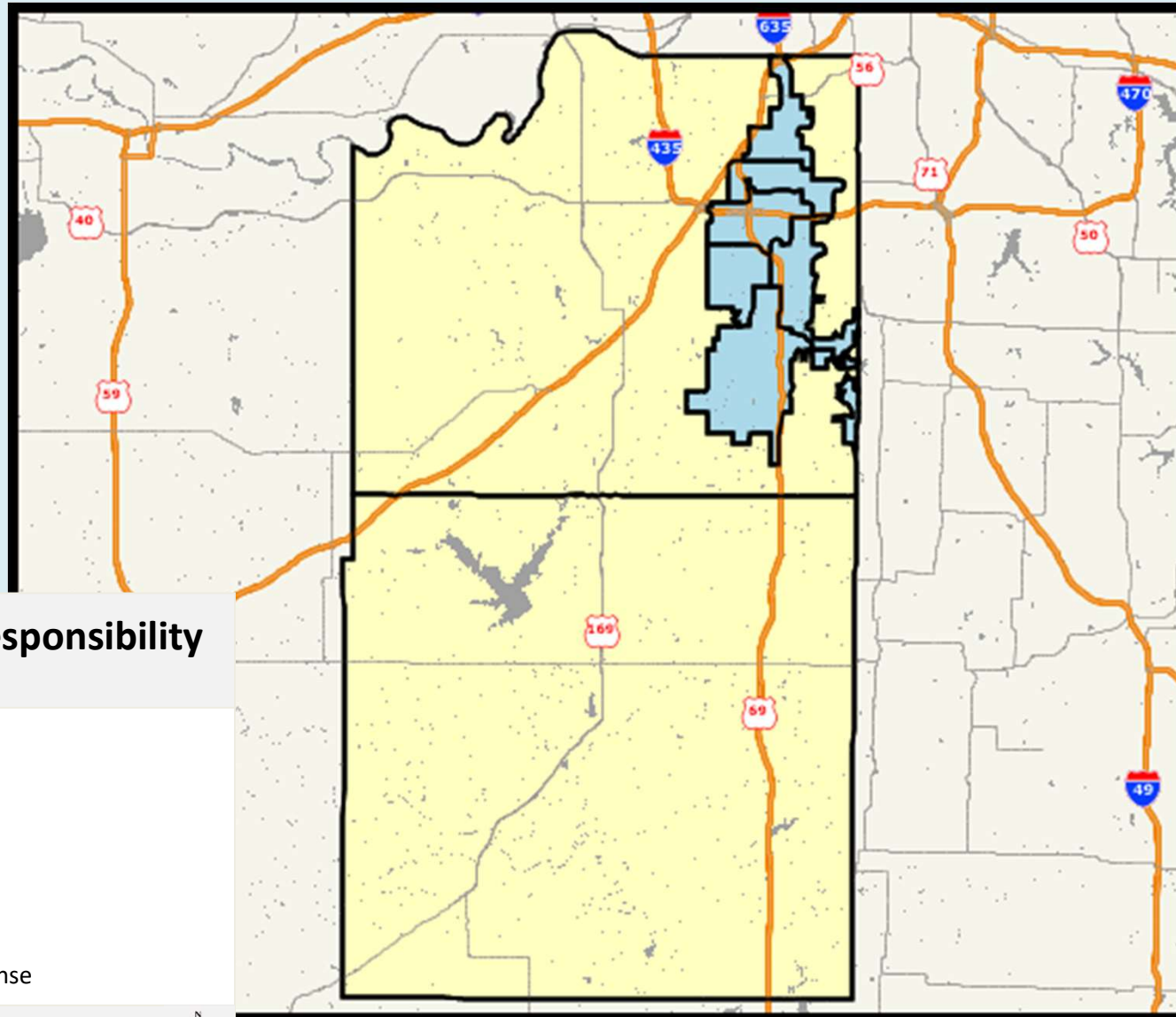
**Importance**  
Mean rating

- Not Important
- Less Important
- Important
- Very Important
- Extremely Important
- No Response

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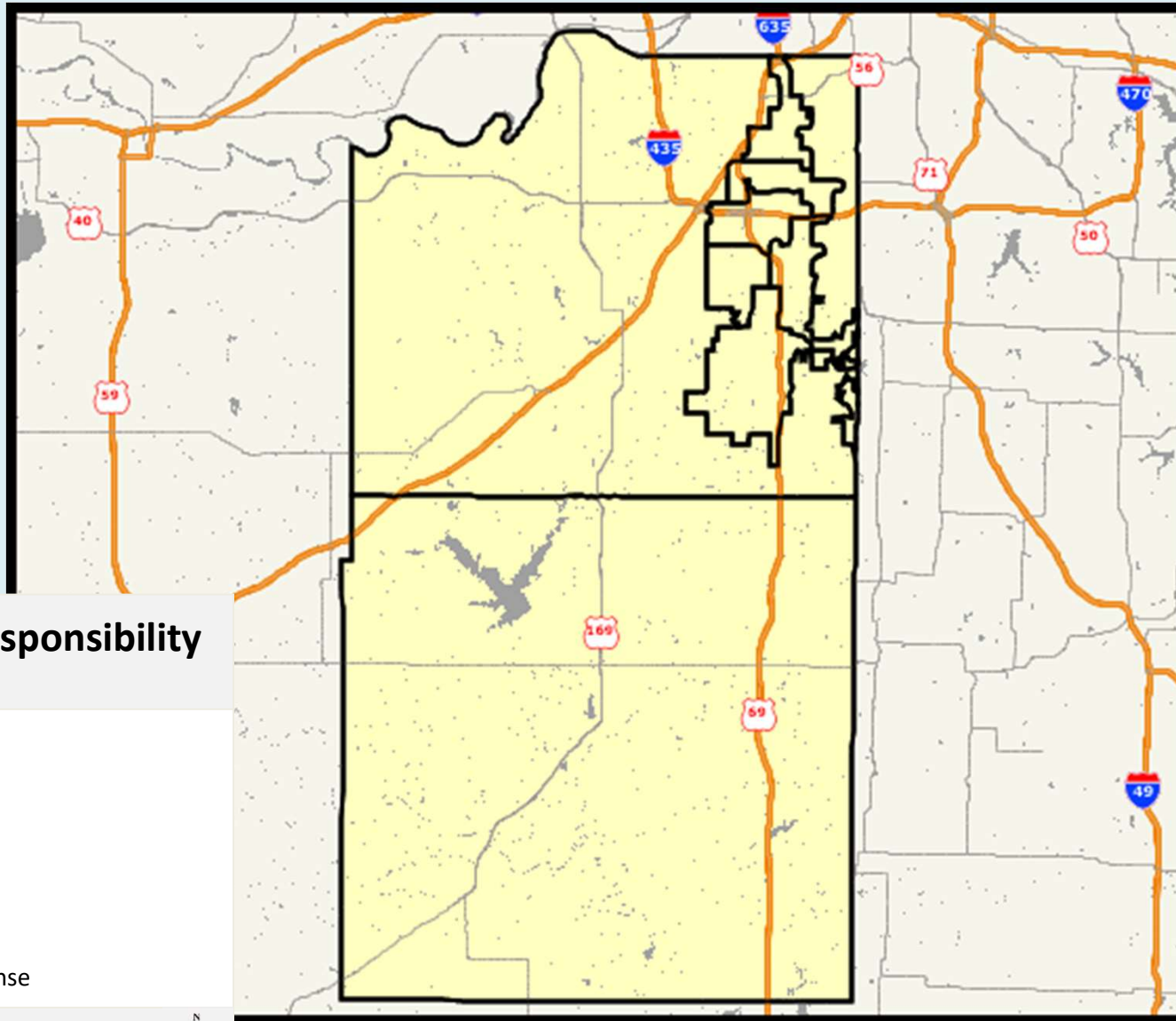
Q12-1. How much responsibility do you think the following groups of people should have for paying for improvements to U.S. 69?

**People who use/drive on U.S. 69 regardless of where they live**



Q12-2. How much responsibility do you think the following groups of people should have for paying for improvements to U.S. 69?

**Residents of Overland Park regardless of whether or not they use U.S. 69**



**Level of Responsibility**

Mean rating

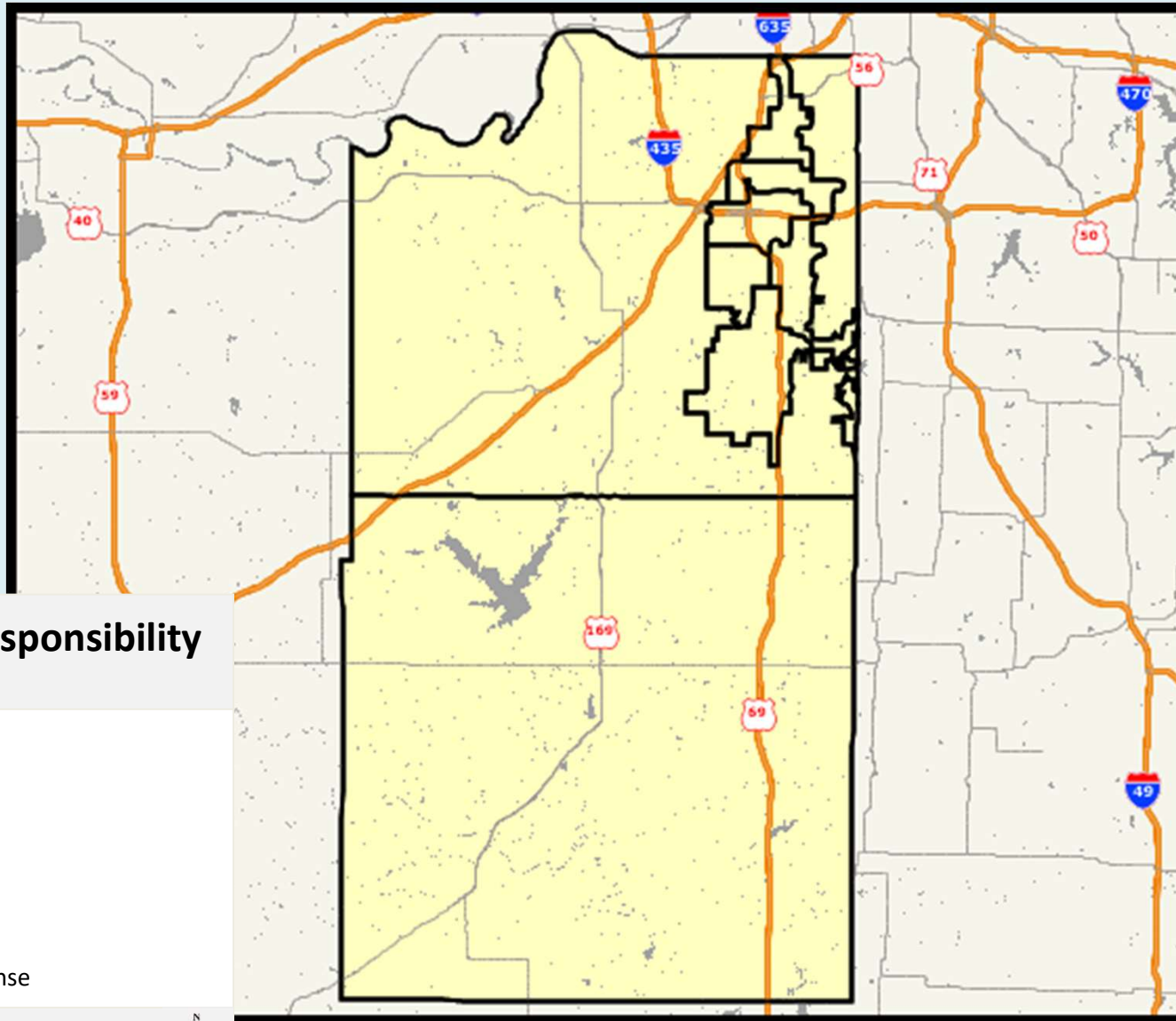
- None
- Low
- Medium
- High
- Very High
- No Response





Q12-3. How much responsibility do you think the following groups of people should have for paying for improvements to U.S. 69?

**Residents of other areas of Johnson County**



**Level of Responsibility**

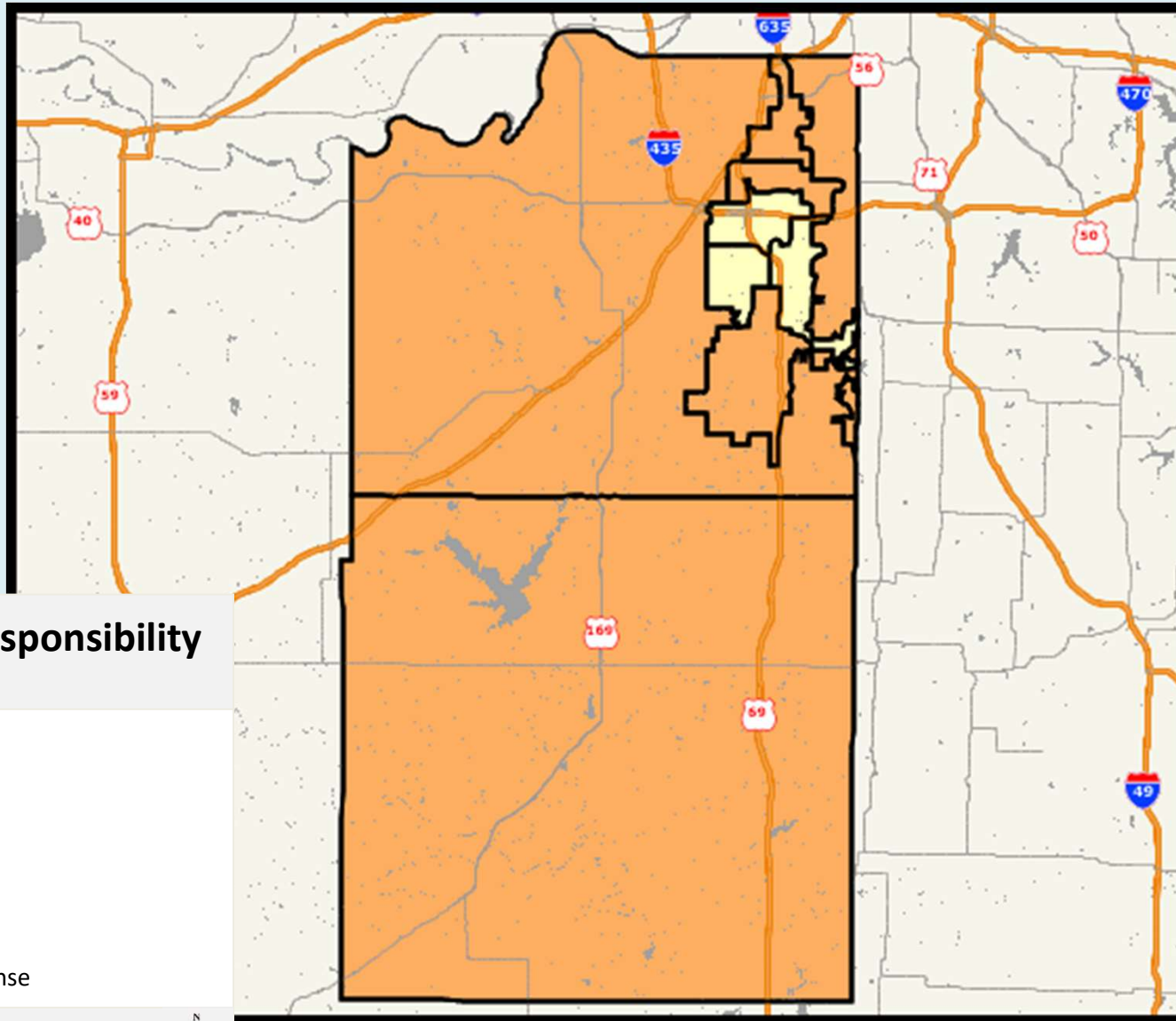
Mean rating

- None
- Low
- Medium
- High
- Very High
- No Response



Q12-4. How much responsibility do you think the following groups of people should have for paying for improvements to U.S. 69?

**Residents of neighboring counties such as Miami and Wyandotte Counties**



**Level of Responsibility**

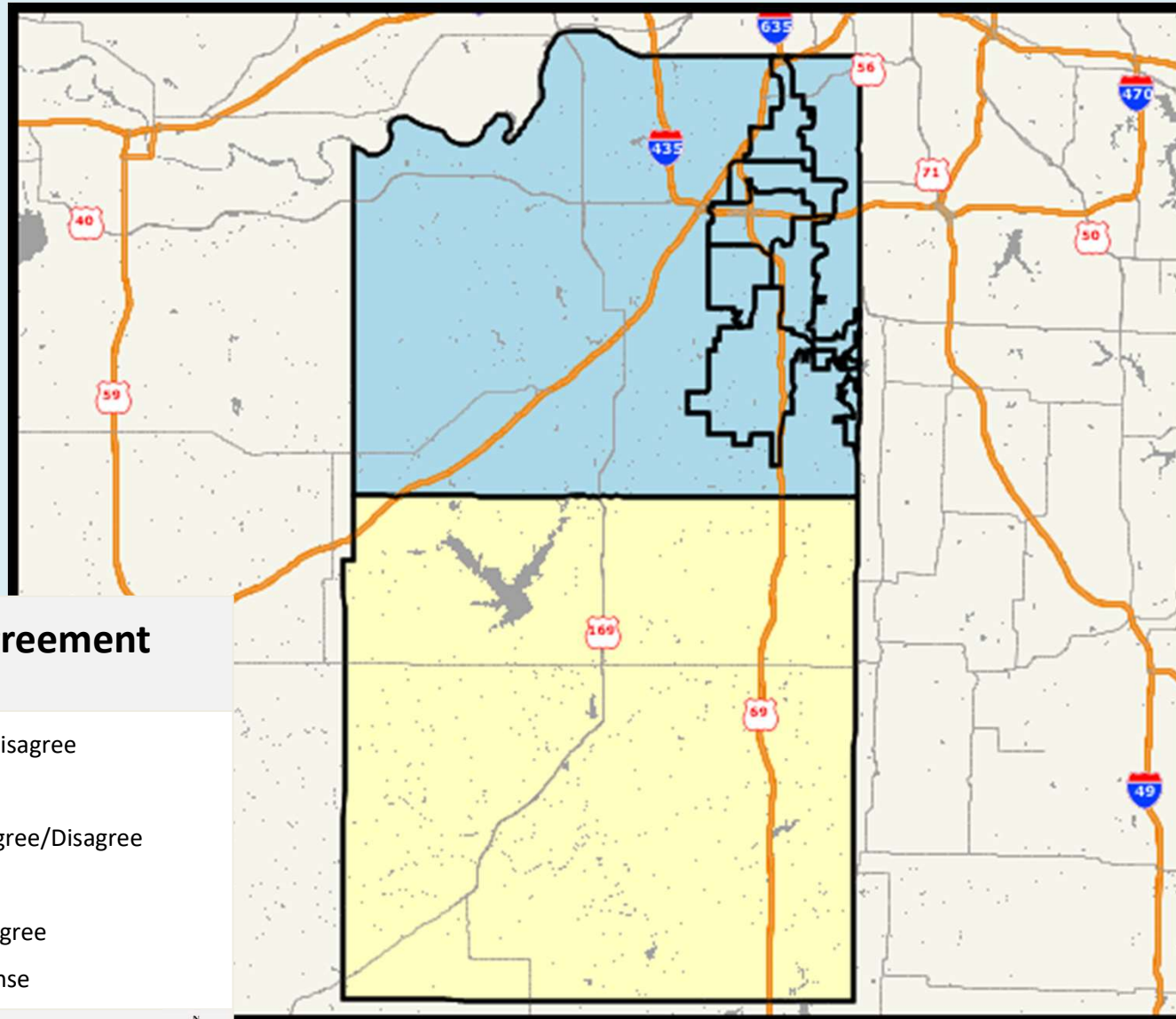
Mean rating

- None
- Low
- Medium
- High
- Very High
- No Response



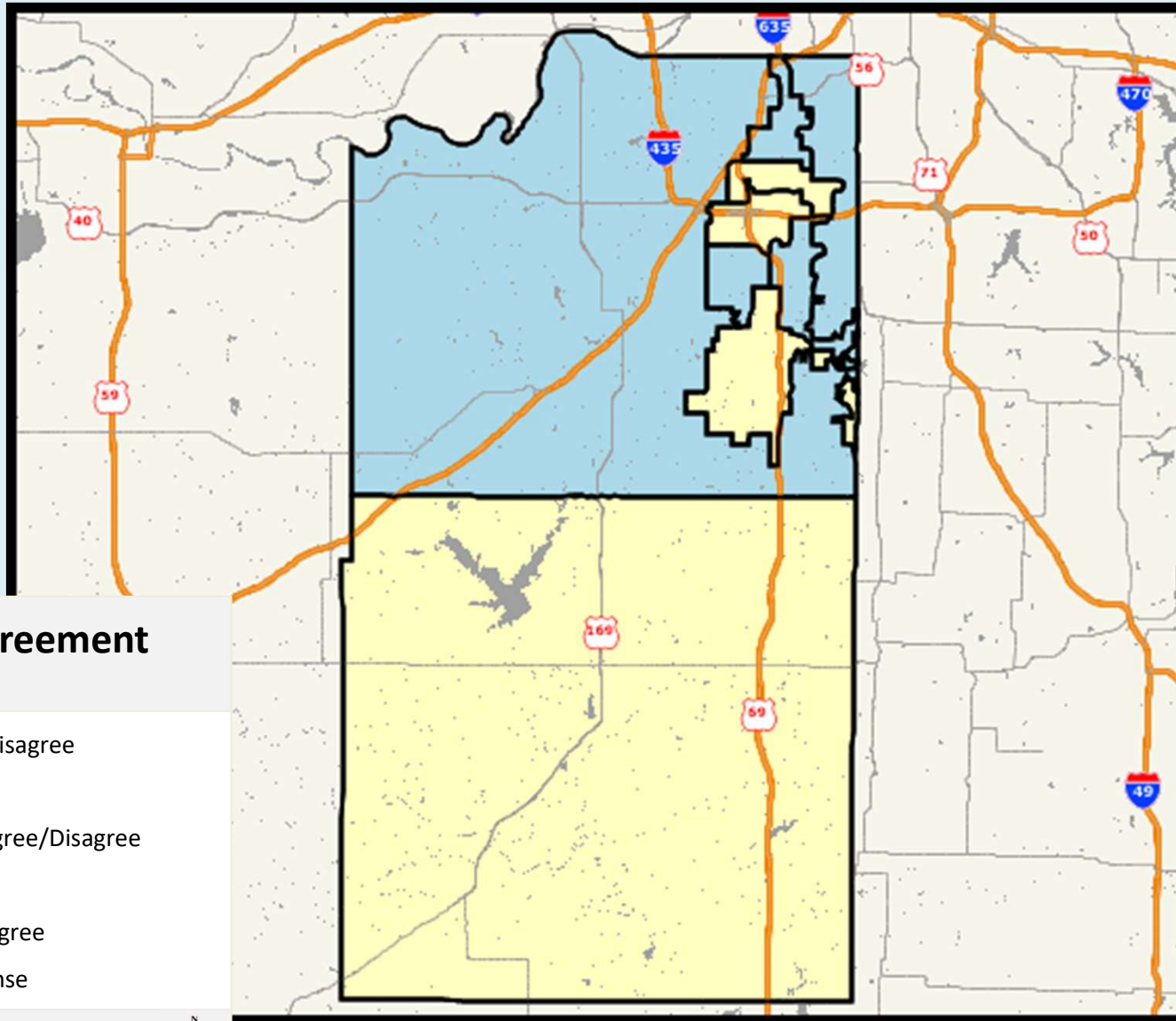
# Perceptions of Express Toll Lanes (ELTs) Among People Who Have Used Them in Other Areas

## Q13a-1. ELTs are a good way to keep traffic moving



# Perceptions of Express Toll Lanes (ELTs) Among People Who Have Used Them in Other Areas

## Q13a-2. ELTs are easy to use



**Level of Agreement**  
Mean rating

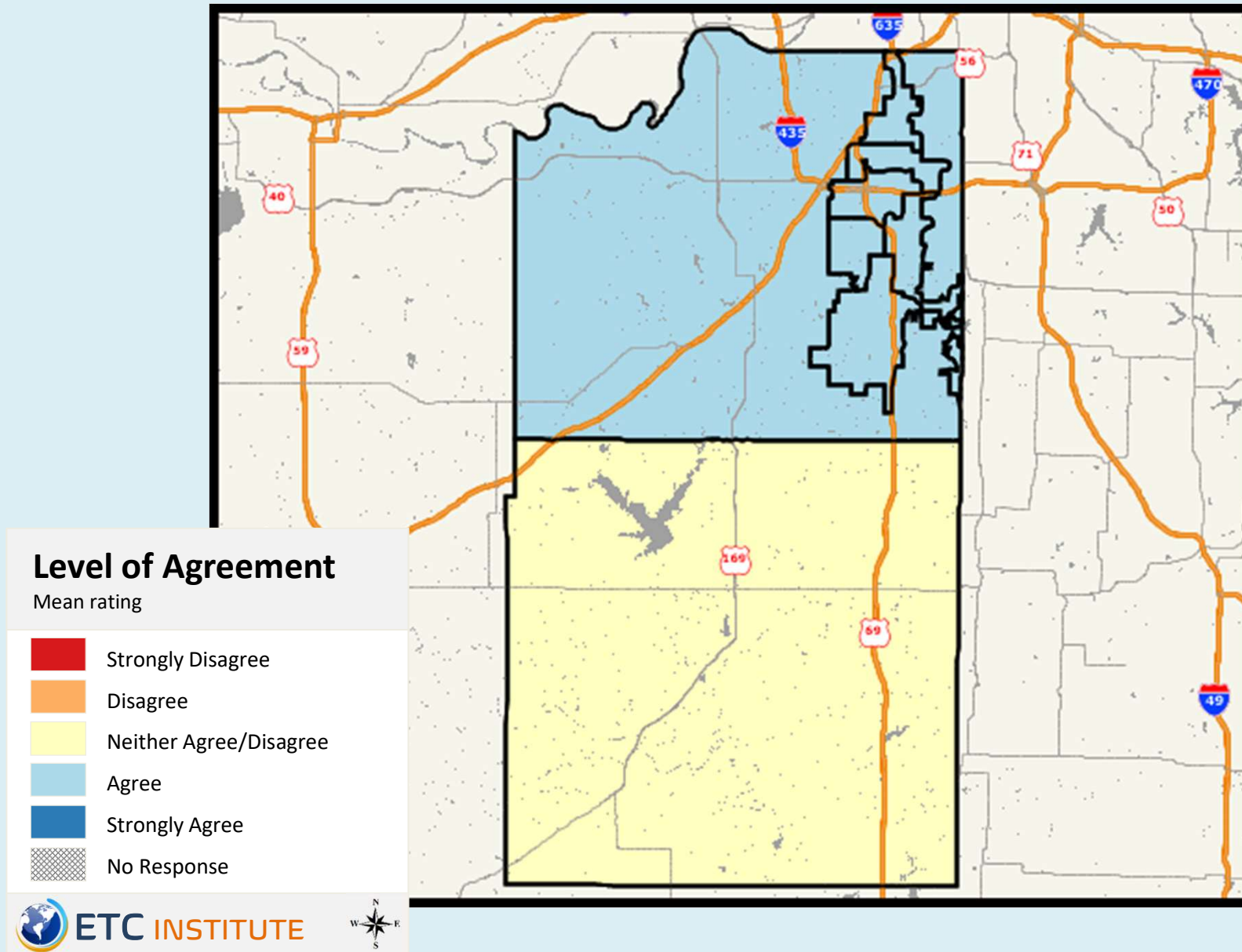
- Strongly Disagree
- Disagree
- Neither Agree/Disagree
- Agree
- Strongly Agree
- No Response





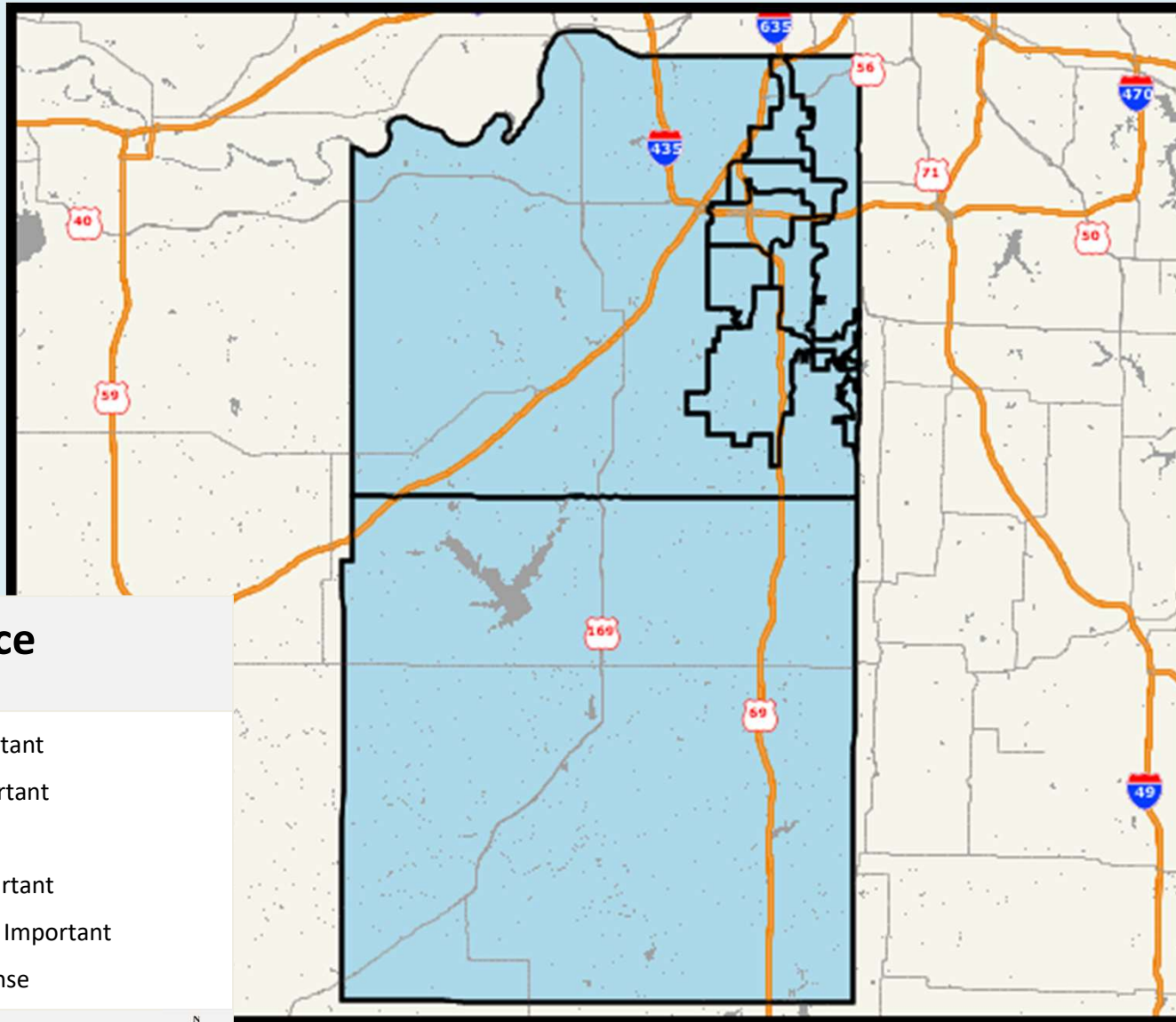
# Perceptions of Express Toll Lanes (ETCs) Among People Who Have Used Them in Other Areas

## Q13a-3. ETCs are fair because tolls are paid only by people who use them



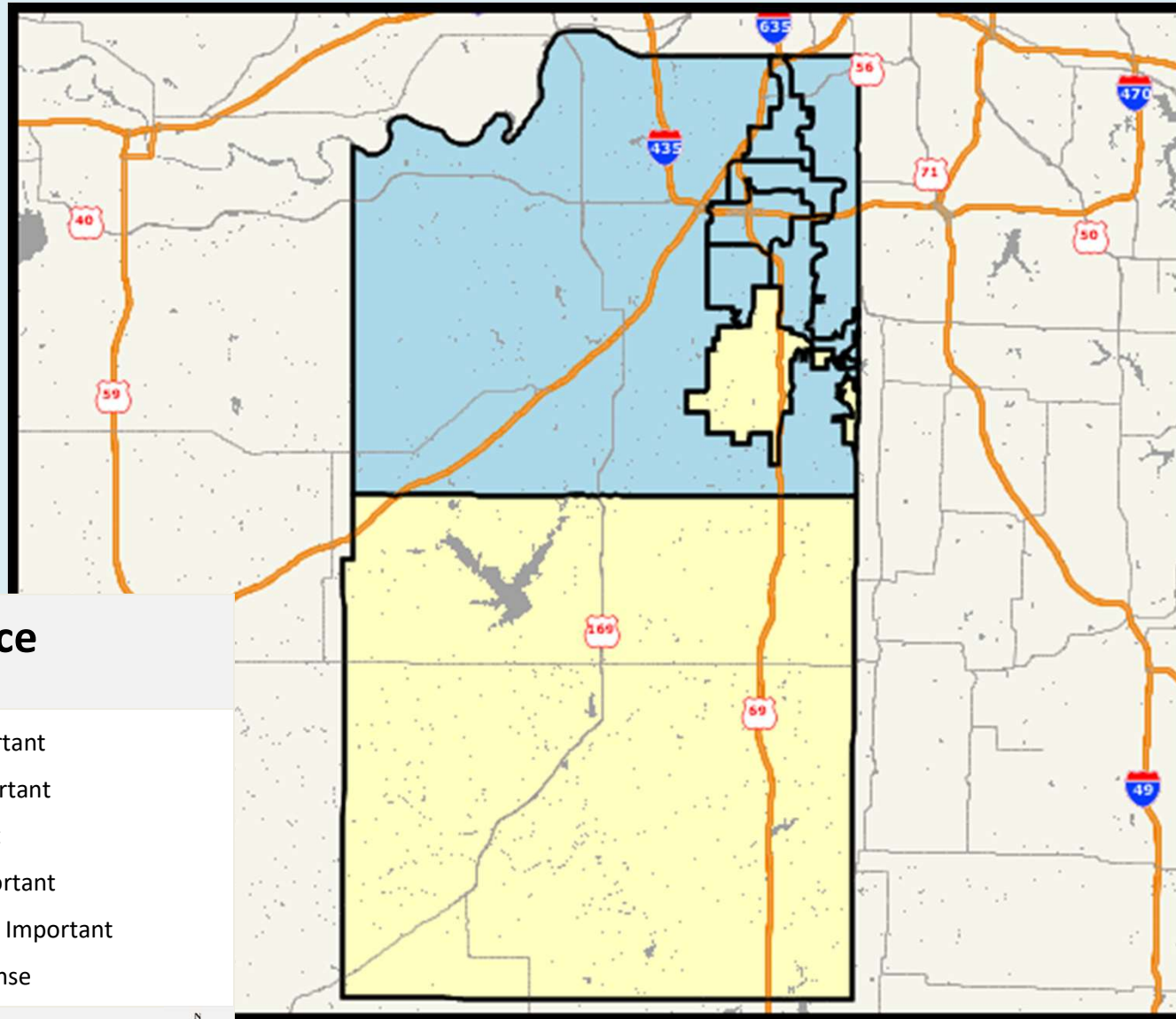
Importance of various benefits that express toll lanes could provide if they were included in the design of improvements to U.S. 69.

### Q15-1. Reducing congestion across all lanes of traffic



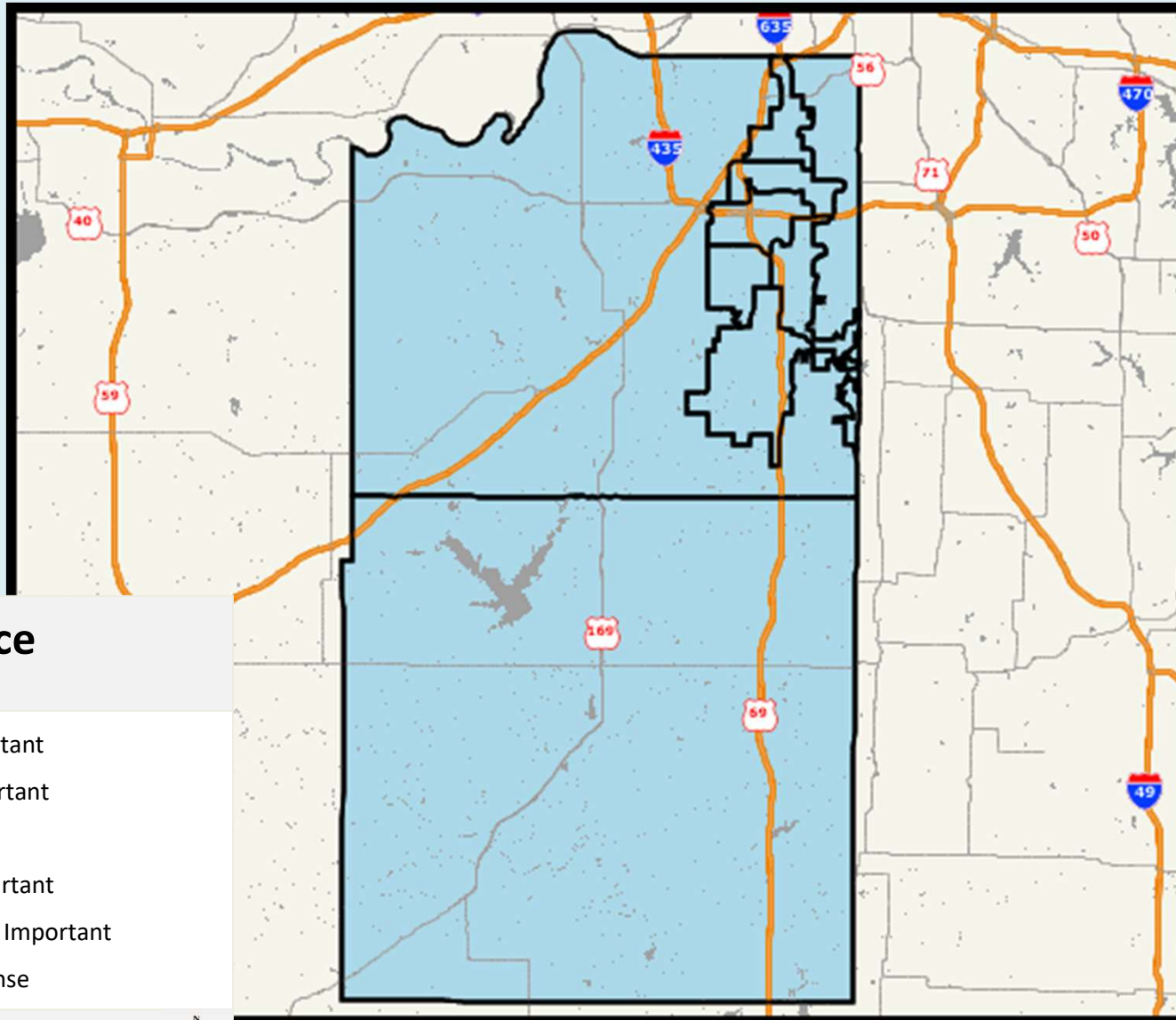
Importance of various benefits that express toll lanes could provide if they were included in the design of improvements to U.S. 69.

### Q15-2. Reducing the cost of the project by \$85 million dollars



Importance of various benefits that express toll lanes could provide if they were included in the design of improvements to U.S. 69.

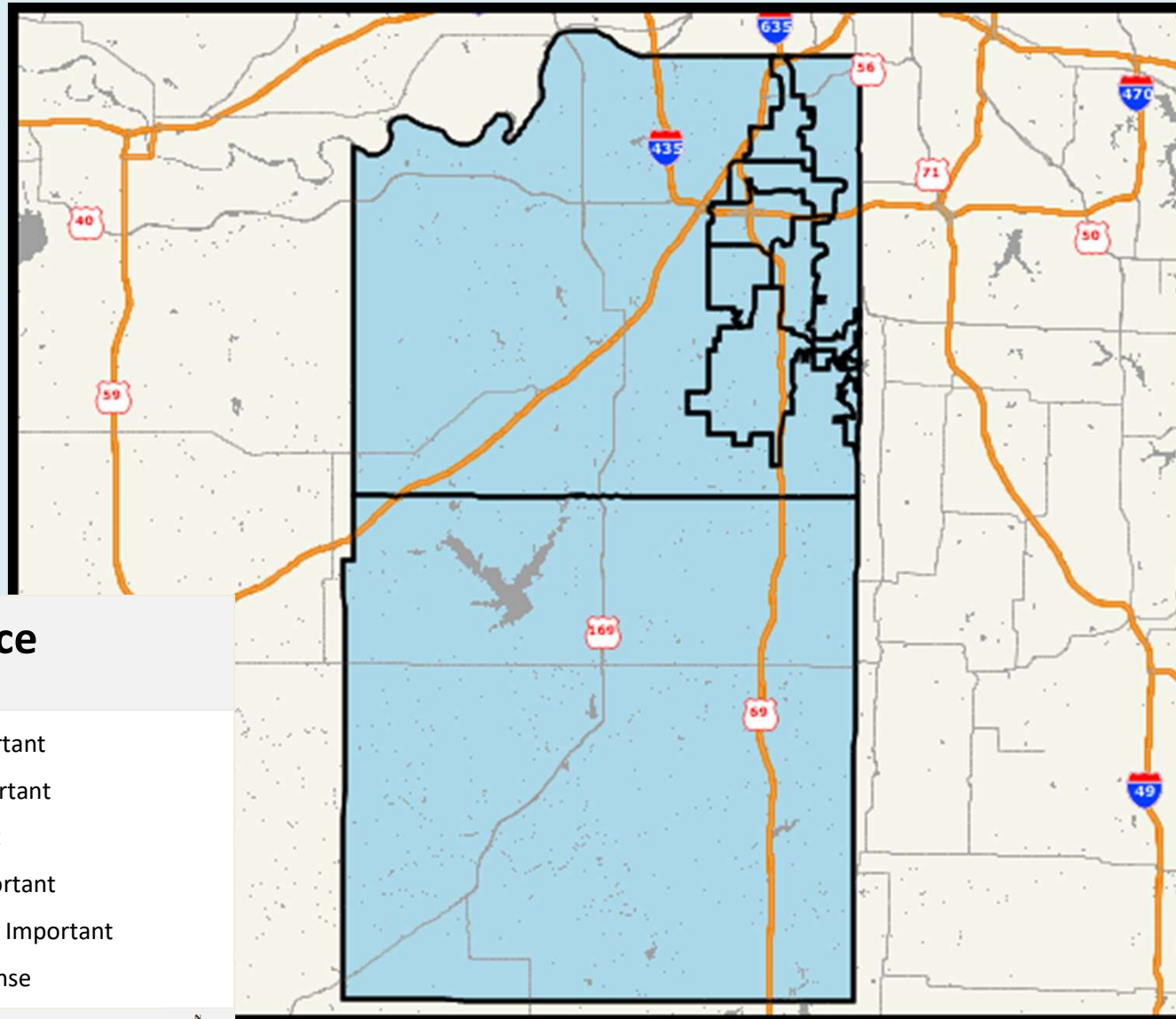
### Q15-3. Reducing disruptions to traffic flow during construction





Importance of various benefits that express toll lanes could provide if they were included in the design of improvements to U.S. 69.

**Q15-4. Leaving two free lanes in each direction**



**Importance**

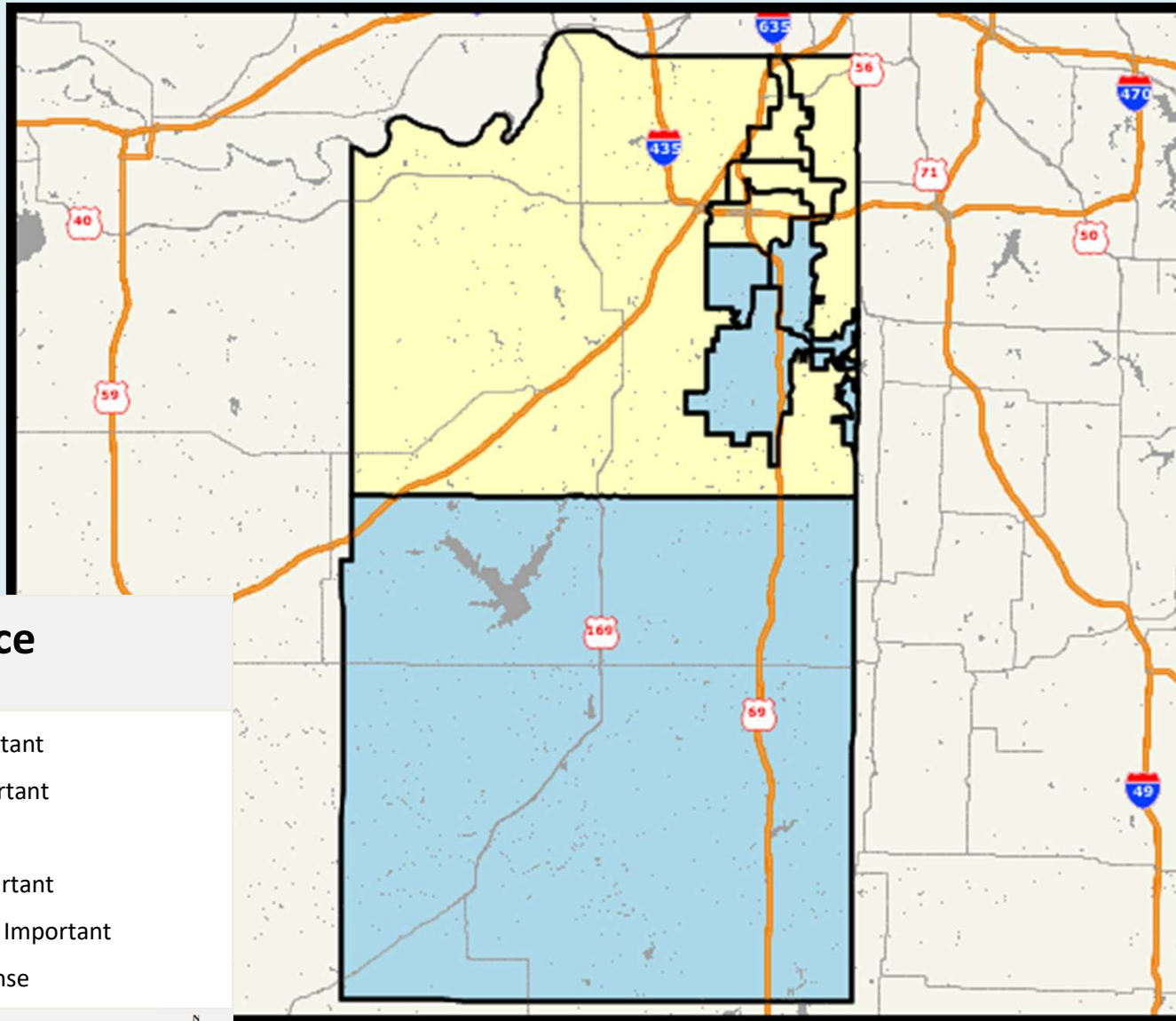
Mean rating

- Not Important
- Less Important
- Important
- Very Important
- Extremely Important
- No Response



Importance of various benefits that express toll lanes could provide if they were included in the design of improvements to U.S. 69.

**Q15-5. Allowing the improvements to be completed sooner**



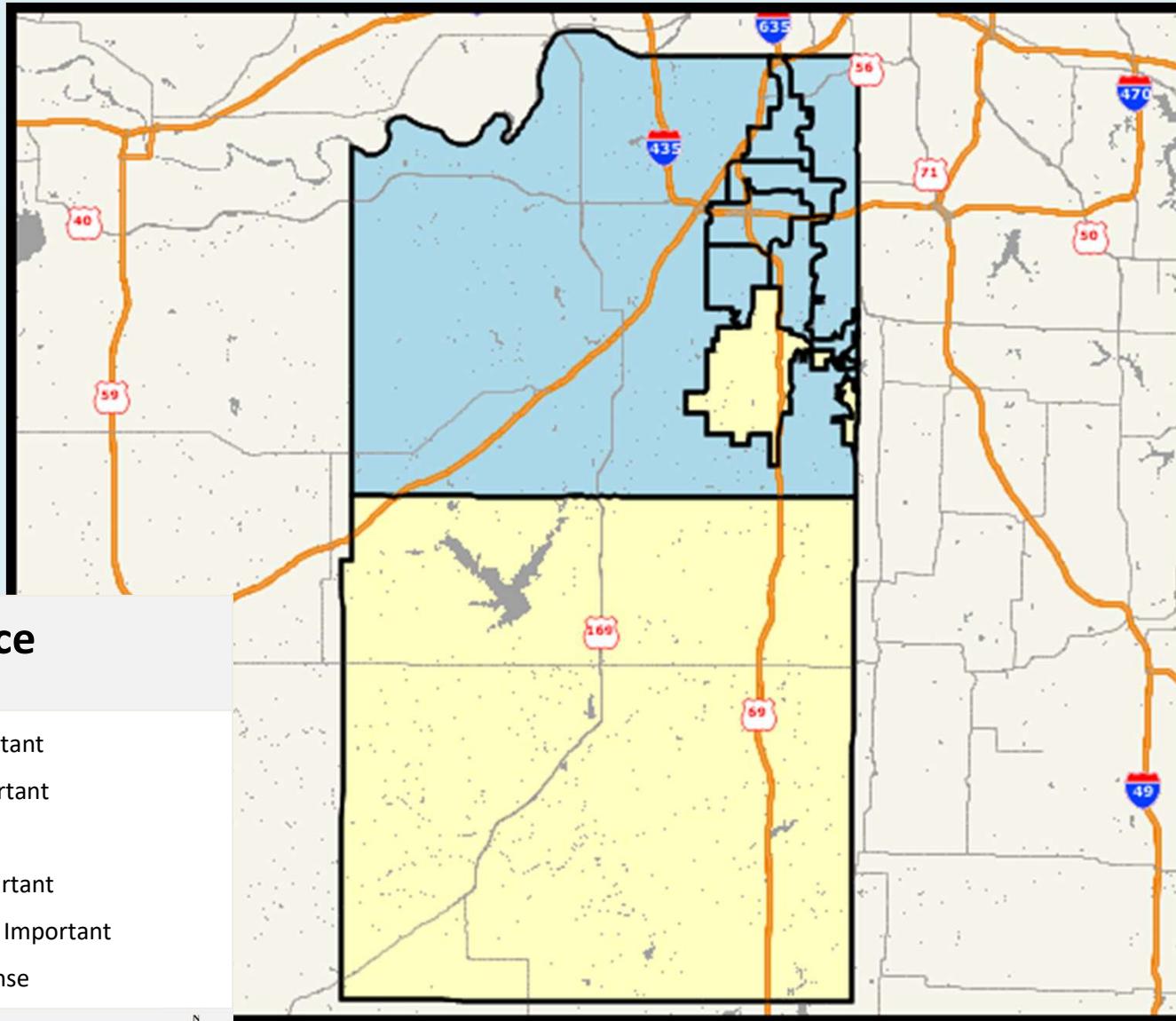
**Importance**  
Mean rating

- Not Important
- Less Important
- Important
- Very Important
- Extremely Important
- No Response



Importance of various benefits that express toll lanes could provide if they were included in the design of improvements to U.S. 69.

### Q15-6. Providing another way for Overland Park to provide a local contribution



A large, dark blue circle with a white outline, containing the number '3' in a bold, dark blue font.

# Crosstabulation Data: Results by Location



**Respondents By Location**

Area	Number	Percent
Overland Park Ward 1	101	8.0 %
Overland Park Ward 2	141	11.2 %
Overland Park Ward 3	176	14.0 %
Overland Park Ward 4	162	12.9 %
Overland Park Ward 5	150	11.9 %
Overland Park Ward 6	272	21.6 %
Other Johnson County	131	10.4 %
Miami County	124	9.9 %
Total	1257	100.0 %

**Q1. Before receiving this survey, did you know that KDOT was studying improvements to U.S. 69 between 103rd and 179th Streets?**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
Yes	49.5%	52.5%	56.8%	59.9%	63.3%	75.4%	50.4%	61.3%	60.7%
No	50.5%	47.5%	43.2%	40.1%	36.7%	24.6%	49.6%	38.7%	39.3%

**Q1a. How did you learn about KDOT's efforts to plan improvements to U.S. 69 between 103rd and 179th Streets?**

N=763	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
Facebook/social media	20.0%	24.3%	15.0%	24.7%	23.2%	25.9%	28.8%	40.8%	25.2%
Virtual open-houses	0.0%	0.0%	0.0%	3.1%	2.1%	1.0%	1.5%	1.3%	1.2%
Public meetings	0.0%	0.0%	3.0%	3.1%	5.3%	4.4%	3.0%	3.9%	3.3%
US69Express.org website	0.0%	6.8%	2.0%	5.2%	4.2%	7.8%	7.6%	6.6%	5.5%
Information provided by City of Overland Park	44.0%	40.5%	39.0%	47.4%	42.1%	43.4%	7.6%	7.9%	36.3%
Local news media	28.0%	37.8%	41.0%	36.1%	37.9%	38.5%	50.0%	31.6%	38.0%
Other	10.0%	6.8%	10.0%	7.2%	12.6%	7.3%	15.2%	18.4%	10.2%

**WITHOUT "DON'T KNOWS"**

**Q1b. How useful were these sources in helping you understand efforts to improve U.S. 69? (without "don't knows")**

N=763	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
Very useful	10.2%	8.2%	13.3%	14.1%	16.0%	11.4%	7.8%	8.2%	11.6%
Useful	32.7%	28.8%	30.6%	30.4%	25.5%	34.3%	26.6%	11.0%	28.6%
Somewhat useful	40.8%	57.5%	46.9%	43.5%	47.9%	46.8%	53.1%	53.4%	48.4%
Not useful	8.2%	5.5%	4.1%	9.8%	7.4%	5.0%	7.8%	19.2%	7.7%
Not useful at all	8.2%	0.0%	5.1%	2.2%	3.2%	2.5%	4.7%	8.2%	3.8%

**WITHOUT "NOT PROVIDED"**

**Q1c. Overall, how well would you rate KDOT's efforts to keep residents informed of planned improvements to U.S. 69 between 103rd and 179th Streets? (without "not provided")**

N=763	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
Excellent	4.2%	2.7%	9.3%	6.5%	11.8%	8.9%	4.8%	8.2%	7.7%
Good	20.8%	39.7%	39.2%	39.1%	36.6%	30.5%	25.4%	12.3%	31.5%
Average	60.4%	39.7%	30.9%	40.2%	40.9%	38.9%	42.9%	45.2%	40.7%
Poor	12.5%	9.6%	16.5%	9.8%	7.5%	14.3%	12.7%	20.5%	13.1%
Very poor	2.1%	8.2%	4.1%	4.3%	3.2%	7.4%	14.3%	13.7%	7.0%

**Q2. How frequently have you used any portion of U.S. 69 between 103rd and 151st Streets during the past month?**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
Almost daily	11.9%	15.6%	24.4%	29.6%	39.3%	60.3%	22.1%	51.6%	35.1%
A few times a week	18.8%	18.4%	30.7%	30.9%	29.3%	25.4%	18.3%	21.8%	24.9%
At least once a week	14.9%	24.1%	15.9%	22.2%	14.7%	10.7%	22.1%	12.9%	16.6%
At least once a month	24.8%	18.4%	21.0%	11.1%	10.7%	2.9%	20.6%	9.7%	13.4%
Less than once per month	29.7%	23.4%	8.0%	6.2%	6.0%	0.7%	16.8%	3.2%	9.9%
Not provided	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%	0.1%

**Q3. Compared to 6 months ago, how has the frequency that you use any portion of U.S. 69 between 103rd and 151st changed?**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
Increased significantly	3.0%	3.5%	4.0%	7.4%	3.3%	7.0%	1.5%	4.8%	4.7%
Increased	6.9%	12.1%	9.7%	19.8%	16.0%	15.1%	13.0%	11.3%	13.4%
Stayed about the same	70.3%	70.9%	75.6%	64.2%	70.0%	67.6%	73.3%	72.6%	70.2%
Decreased	9.9%	5.0%	8.5%	3.1%	6.7%	7.0%	6.1%	5.6%	6.4%
Decreased significantly	3.0%	1.4%	1.1%	3.7%	4.0%	2.2%	3.1%	2.4%	2.5%
Don't know	6.9%	7.1%	1.1%	1.9%	0.0%	1.1%	3.1%	3.2%	2.6%

**Q4. Over the next 6 months, how do you think the frequency that you use any portion of U.S. 69 between 103rd and 151st will change?**

N=1257

	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
Increased significantly	5.0%	5.0%	2.3%	9.3%	3.3%	8.5%	1.5%	4.0%	5.3%
Increased	6.9%	12.8%	10.8%	15.4%	15.3%	15.4%	19.1%	10.5%	13.7%
Stayed about the same	70.3%	71.6%	81.3%	72.8%	79.3%	72.4%	74.0%	79.0%	75.1%
Decreased	4.0%	0.7%	1.7%	0.0%	1.3%	2.2%	2.3%	2.4%	1.8%
Decreased significantly	3.0%	0.7%	0.6%	0.6%	0.0%	0.4%	0.0%	0.8%	0.6%
Don't know	10.9%	9.2%	3.4%	1.9%	0.7%	1.1%	3.1%	3.2%	3.6%

**WITHOUT "NOT PROVIDED"**

**Q5. Thinking about your most common trip on U.S. 69 anywhere between 103rd and 151st Streets, what is the maximum time this trip could take before the length would not be acceptable? (without "not provided")**

N=1257

	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
Less than 10 minutes	33.7%	33.9%	46.4%	45.4%	43.7%	40.6%	40.5%	40.9%	41.2%
11-20 minutes	40.7%	50.8%	44.6%	46.1%	41.5%	43.7%	38.8%	35.5%	43.1%
21-30 minutes	16.3%	11.3%	7.7%	6.6%	14.1%	12.3%	17.4%	17.3%	12.3%
31+ minutes	9.3%	4.0%	1.2%	2.0%	0.7%	3.4%	3.3%	6.4%	3.4%

**Q6. How important do you think U.S. 69 is to businesses and jobs in Overland Park?**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
Very important	48.5%	58.9%	55.1%	67.3%	72.7%	70.2%	65.6%	76.6%	65.2%
Important	27.7%	24.8%	30.7%	21.6%	18.0%	19.1%	21.4%	16.1%	22.2%
Somewhat important	12.9%	10.6%	10.8%	8.6%	6.0%	7.0%	6.9%	4.8%	8.3%
Not important	2.0%	2.1%	0.6%	0.0%	0.0%	1.1%	0.8%	0.0%	0.8%
Not important at all	0.0%	0.7%	0.0%	0.0%	0.7%	0.4%	1.5%	0.0%	0.4%
Don't know	8.9%	2.8%	2.8%	2.5%	2.7%	2.2%	3.8%	2.4%	3.2%

**Q7. How do you think the amount of traffic on U.S. 69 will change over the next 20 years?**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
It will triple	14.9%	22.7%	25.0%	32.1%	28.0%	32.4%	22.9%	26.6%	26.7%
It will double	29.7%	31.9%	33.0%	34.0%	38.0%	36.8%	42.7%	39.5%	35.8%
It will be 50% more	24.8%	24.8%	24.4%	19.8%	23.3%	20.6%	22.1%	17.7%	22.0%
Stay about the same	5.0%	3.5%	4.0%	1.9%	2.0%	1.8%	2.3%	5.6%	3.0%
Will decrease	1.0%	0.7%	0.6%	0.0%	0.0%	0.0%	0.0%	0.8%	0.3%
Don't know	24.8%	16.3%	13.1%	12.3%	8.7%	8.5%	9.9%	9.7%	12.1%

**Q8. How soon do you think KDOT should begin making traffic flow improvements on each of the portions of U.S. 69 listed below?**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
<b><u>Q8-1. Between 103rd &amp; 119th Streets</u></b>									
Within next year	26.7%	33.3%	27.8%	35.2%	32.7%	33.5%	37.4%	26.6%	32.0%
1-2 years	23.8%	24.8%	26.7%	24.1%	31.3%	33.8%	23.7%	28.2%	27.8%
3-5 years	18.8%	14.2%	22.7%	19.8%	18.7%	14.0%	19.1%	21.0%	18.1%
6-10 years	4.0%	6.4%	6.8%	5.6%	7.3%	5.1%	1.5%	4.0%	5.3%
10+ years	0.0%	1.4%	0.0%	1.9%	2.0%	1.1%	2.3%	1.6%	1.3%
Will not be needed	5.9%	5.7%	5.1%	3.7%	2.0%	3.7%	4.6%	5.6%	4.4%
Don't know	20.8%	14.2%	10.8%	9.9%	6.0%	8.8%	11.5%	12.9%	11.1%
<b><u>Q8-2. Between 119th &amp; 151st Streets</u></b>									
Within next year	14.9%	17.7%	21.6%	29.0%	37.3%	35.3%	27.5%	33.1%	28.2%
1-2 years	30.7%	33.3%	40.3%	34.0%	33.3%	35.3%	34.4%	30.6%	34.4%
3-5 years	23.8%	24.1%	19.9%	20.4%	15.3%	16.9%	19.8%	17.7%	19.3%
6-10 years	4.0%	4.3%	6.3%	2.5%	5.3%	3.7%	3.1%	3.2%	4.1%
10+ years	1.0%	2.1%	1.1%	1.2%	0.7%	1.1%	2.3%	1.6%	1.4%
Will not be needed	3.0%	2.8%	1.1%	0.0%	2.0%	1.8%	1.5%	3.2%	1.8%
Don't know	22.8%	15.6%	9.7%	13.0%	6.0%	5.9%	11.5%	10.5%	10.8%

**Q8. [CONTINUED] How soon do you think KDOT should begin making traffic flow improvements on each of the portions of U.S. 69 listed below?**

N=1257

	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
<b>Q8-3. Between 151st &amp; 179th Streets</b>									
Within next year	5.9%	8.5%	8.0%	12.3%	10.0%	12.9%	12.2%	16.1%	11.0%
1-2 years	13.9%	14.9%	20.5%	18.5%	22.0%	22.1%	14.5%	19.4%	18.9%
3-5 years	27.7%	29.1%	32.4%	35.2%	35.3%	34.9%	35.9%	29.0%	32.9%
6-10 years	16.8%	18.4%	16.5%	13.0%	16.7%	16.2%	13.0%	16.1%	15.8%
10+ years	3.0%	4.3%	6.3%	4.3%	6.0%	2.9%	6.1%	4.8%	4.6%
Will not be needed	5.9%	5.0%	1.7%	0.6%	2.0%	4.0%	3.1%	6.5%	3.4%
Don't know	26.7%	19.9%	14.8%	16.0%	8.0%	7.0%	15.3%	8.1%	13.4%



**WITHOUT "DON'T KNOWS"**

**Q9. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
<u>Q9-1. Minimizing total cost of the project</u>									
Extremely important	20.9%	16.3%	21.3%	15.6%	18.6%	14.2%	23.2%	25.4%	18.7%
Very important	20.9%	15.5%	19.5%	20.8%	16.4%	26.5%	20.8%	24.6%	21.2%
Important	47.3%	48.1%	41.4%	47.4%	43.6%	39.2%	38.4%	34.7%	42.1%
Less important	7.7%	17.8%	14.4%	13.0%	15.7%	14.2%	14.4%	11.0%	13.9%
Not important	3.3%	2.3%	3.4%	3.2%	5.7%	5.8%	3.2%	4.2%	4.1%
<u>Q9-2. Minimizing portion of total cost that are paid by Overland Park residents</u>									
Extremely important	33.0%	29.9%	32.0%	27.9%	30.3%	30.9%	19.2%	11.7%	27.6%
Very important	22.0%	29.9%	22.3%	20.8%	20.4%	28.2%	19.2%	15.3%	23.0%
Important	31.9%	29.9%	34.9%	33.1%	28.9%	29.8%	33.6%	28.8%	31.3%
Less important	11.0%	9.7%	6.9%	14.3%	17.6%	7.3%	23.2%	27.9%	13.5%
Not important	2.2%	0.7%	4.0%	3.9%	2.8%	3.8%	4.8%	16.2%	4.5%

**WITHOUT "DON'T KNOWS"**

**Q9. [CONTINUED] Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	

Q9-3. Completing the project sooner rather than later

Extremely important	18.0%	18.2%	15.6%	18.6%	29.0%	27.2%	14.2%	28.8%	21.8%
Very important	12.4%	20.5%	25.7%	25.0%	22.1%	19.9%	26.0%	20.3%	21.8%
Important	43.8%	37.1%	37.7%	34.6%	27.6%	34.1%	38.6%	34.7%	35.5%
Less important	19.1%	20.5%	16.2%	15.4%	17.9%	13.4%	18.9%	11.0%	16.2%
Not important	6.7%	3.8%	4.8%	6.4%	3.4%	5.4%	2.4%	5.1%	4.8%

Q9-4. Minimizing disruption construction has on traffic flow

Extremely important	34.8%	38.0%	36.8%	39.4%	39.6%	42.1%	38.8%	54.6%	40.5%
Very important	21.7%	29.9%	36.2%	29.4%	29.9%	29.9%	27.9%	25.2%	29.4%
Important	34.8%	24.8%	21.8%	25.0%	24.3%	23.0%	28.7%	12.6%	23.9%
Less important	6.5%	5.8%	5.2%	5.6%	5.6%	3.8%	4.7%	6.7%	5.3%
Not important	2.2%	1.5%	0.0%	0.6%	0.7%	1.1%	0.0%	0.8%	0.8%

**WITHOUT "DON'T KNOWS"**

**Q9. [CONTINUED] Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	

Q9-5. Minimizing impact of improvements on surrounding homes & businesses by keeping footprint of the project as small as possible

Extremely important	27.8%	26.7%	32.0%	28.1%	27.6%	31.7%	21.3%	25.6%	28.2%
Very important	28.9%	28.9%	25.7%	23.8%	25.5%	21.0%	33.9%	23.1%	25.6%
Important	25.6%	28.9%	27.4%	30.0%	26.9%	26.7%	31.5%	28.2%	28.1%
Less important	13.3%	12.6%	12.0%	14.4%	17.2%	16.8%	9.4%	15.4%	14.2%
Not important	4.4%	3.0%	2.9%	3.8%	2.8%	3.8%	3.9%	7.7%	3.9%

Q9-6. Minimizing impact of improvements on the environment

Extremely important	35.9%	31.4%	31.4%	22.0%	21.4%	19.0%	27.9%	16.8%	24.9%
Very important	25.0%	21.9%	22.7%	19.5%	17.9%	20.5%	18.6%	18.5%	20.5%
Important	22.8%	22.6%	27.9%	32.1%	27.6%	33.3%	32.6%	35.3%	29.8%
Less important	10.9%	20.4%	11.0%	15.1%	21.4%	16.7%	14.7%	16.8%	16.0%
Not important	5.4%	3.6%	7.0%	11.3%	11.7%	10.5%	6.2%	12.6%	8.8%

**WITHOUT "DON'T KNOWS"**

**Q9. [CONTINUED] Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	

Q9-7. Ensuring public transportation services can be offered in the corridor

Extremely important	25.0%	15.6%	14.9%	13.5%	10.5%	11.8%	12.7%	8.5%	13.5%
Very important	25.0%	13.3%	22.6%	18.1%	16.8%	16.5%	17.5%	14.5%	17.8%
Important	22.7%	43.0%	23.8%	27.7%	30.8%	25.9%	25.4%	26.5%	28.1%
Less important	18.2%	16.4%	25.0%	25.8%	27.3%	27.8%	33.3%	33.3%	26.3%
Not important	9.1%	11.7%	13.7%	14.8%	14.7%	18.0%	11.1%	17.1%	14.4%

Q9-8. Minimizing congestion by using innovative & creative solutions

Extremely important	40.2%	29.9%	34.3%	34.4%	39.6%	35.5%	32.3%	30.4%	34.6%
Very important	29.3%	38.1%	32.5%	32.5%	31.3%	32.0%	32.3%	32.2%	32.6%
Important	25.0%	23.9%	24.3%	23.2%	21.5%	24.6%	29.9%	26.1%	24.7%
Less important	4.3%	6.7%	7.1%	6.0%	4.9%	5.1%	2.4%	8.7%	5.6%
Not important	1.1%	1.5%	1.8%	4.0%	2.8%	2.7%	3.1%	2.6%	2.5%

**Q10. Which THREE of the items listed in Question 9 are most important?**

N=1257

	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
<u>Q10. 1st choice</u>									
Minimizing total cost of the project	6.8%	11.1%	19.1%	12.3%	7.4%	13.0%	13.6%	16.7%	12.9%
Minimizing portion of total cost that are paid by Overland Park residents	10.6%	11.1%	15.2%	14.3%	16.1%	26.3%	5.5%	0.9%	17.3%
Completing the project sooner rather than later	2.2%	7.9%	9.6%	14.5%	17.5%	28.5%	9.2%	10.5%	18.1%
Minimizing disruption construction has on traffic flow	7.8%	10.7%	13.7%	10.7%	11.1%	20.4%	10.4%	15.2%	21.5%
Minimizing impact of improvements on surrounding homes & businesses by keeping footprint of the project as small as possible	5.7%	12.6%	14.9%	16.1%	12.6%	21.8%	9.2%	6.9%	6.9%
Minimizing impact of improvements on the environment	19.4%	17.7%	19.4%	12.9%	1.6%	8.1%	17.7%	3.2%	4.9%
Ensuring public transportation services can be offered in the corridor	14.3%	23.8%	19.0%	0.0%	0.0%	14.3%	19.0%	9.5%	1.7%
Minimizing congestion by using innovative & creative solutions	7.5%	10.1%	13.8%	13.2%	10.1%	22.6%	13.8%	8.8%	12.6%
None chosen	17.6%	17.6%	3.9%	11.8%	9.8%	21.6%	5.9%	11.8%	4.1%

**Q10. Which THREE of the items listed in Question 9 are most important?**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
<u>Q10. 2nd choice</u>									
Minimizing total cost of the project	9.6%	5.8%	12.5%	8.7%	13.5%	22.1%	9.6%	18.3%	8.3%
Minimizing portion of total cost that are paid by Overland Park residents	7.0%	11.3%	22.6%	12.4%	7.5%	28.5%	5.4%	5.4%	14.8%
Completing the project sooner rather than later	6.4%	10.7%	12.1%	10.0%	14.3%	23.6%	9.3%	13.6%	11.1%
Minimizing disruption construction has on traffic flow	4.5%	8.7%	13.3%	17.2%	13.6%	21.7%	10.7%	10.4%	24.6%
Minimizing impact of improvements on surrounding homes & businesses by keeping footprint of the project as small as possible	10.3%	13.8%	11.7%	13.1%	11.0%	19.3%	12.4%	8.3%	11.5%
Minimizing impact of improvements on the environment	10.6%	21.3%	12.8%	9.6%	10.6%	12.8%	18.1%	4.3%	7.5%
Ensuring public transportation services can be offered in the corridor	10.7%	12.5%	14.3%	17.9%	5.4%	17.9%	16.1%	5.4%	4.5%
Minimizing congestion by using innovative & creative solutions	9.2%	9.8%	14.7%	10.4%	15.3%	20.2%	10.4%	9.8%	13.0%
None chosen	15.0%	15.0%	3.3%	13.3%	10.0%	21.7%	6.7%	15.0%	4.8%

**Q10. Which THREE of the items listed in Question 9 are most important?**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
<u>Q10. 3rd choice</u>									
Minimizing total cost of the project	5.7%	14.2%	13.5%	15.6%	9.9%	20.6%	12.1%	8.5%	11.2%
Minimizing portion of total cost that are paid by Overland Park residents	5.7%	12.2%	13.0%	13.8%	14.6%	30.1%	6.5%	4.1%	9.8%
Completing the project sooner rather than later	9.2%	12.1%	12.8%	13.5%	10.6%	21.3%	9.2%	11.3%	11.2%
Minimizing disruption construction has on traffic flow	5.1%	8.7%	13.3%	12.3%	11.8%	26.2%	14.9%	7.7%	15.5%
Minimizing impact of improvements on surrounding homes & businesses by keeping footprint of the project as small as possible	9.7%	9.7%	14.8%	11.9%	14.2%	18.8%	10.2%	10.8%	14.0%
Minimizing impact of improvements on the environment	14.2%	12.4%	19.5%	8.0%	15.9%	12.4%	6.2%	11.5%	9.0%
Ensuring public transportation services can be offered in the corridor	9.8%	4.9%	19.7%	16.4%	11.5%	21.3%	13.1%	3.3%	4.9%
Minimizing congestion by using innovative & creative solutions	6.1%	11.4%	14.8%	12.7%	9.6%	21.0%	11.4%	13.1%	18.2%
None chosen	12.8%	15.4%	3.8%	14.1%	10.3%	21.8%	6.4%	15.4%	6.2%

**SUM OF THE TOP THREE CHOICES**

**Q10. Which THREE of the items listed in Question 9 are most important? (top 3)**

N=1257

	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
<u>Q10. Sum of the Top Three Choices</u>									
Minimizing total cost of the project	28.7%	31.2%	35.8%	31.5%	26.7%	26.8%	37.4%	46.8%	32.4%
Minimizing portion of total cost that are paid by Overland Park residents	42.6%	42.6%	51.7%	43.8%	44.7%	54.0%	22.9%	13.7%	41.8%
Completing the project sooner rather than later	26.7%	35.5%	32.4%	40.7%	50.0%	47.1%	35.9%	47.6%	40.5%
Minimizing disruption construction has on traffic flow	44.6%	51.8%	59.1%	65.4%	63.3%	63.6%	68.7%	71.0%	61.6%
Minimizing impact of improvements on surrounding homes & businesses by keeping footprint of the project as small as possible	36.6%	34.0%	31.8%	33.3%	34.7%	29.4%	33.6%	29.8%	32.5%
Minimizing impact of improvements on the environment	37.6%	31.9%	26.1%	16.0%	19.3%	11.4%	26.7%	15.3%	21.4%
Ensuring public transportation services can be offered in the corridor	14.9%	10.6%	13.6%	12.3%	6.7%	9.6%	16.0%	5.6%	11.0%
Minimizing congestion by using innovative & creative solutions	40.6%	41.1%	45.5%	41.4%	42.0%	43.0%	49.6%	48.4%	43.8%
None chosen	8.9%	6.4%	1.1%	3.7%	3.3%	4.0%	2.3%	4.8%	4.1%



**Q11. Are you aware that cities like Overland Park, Wichita, and Topeka contribute additional local funds to help ensure major highway projects important to them are constructed?**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
Yes	43.6%	44.7%	52.3%	56.2%	52.7%	49.3%	49.6%	41.1%	49.2%
No	38.6%	36.2%	32.4%	27.2%	28.0%	32.0%	34.4%	36.3%	32.6%
Don't know	17.8%	19.1%	15.3%	16.7%	19.3%	18.8%	16.0%	22.6%	18.1%

**Q12. How much responsibility do you think the following groups of people should have for paying for improvements to U.S. 69 between 103rd and 179th Streets?**

N=1257

	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	

**Q12-1. People who use/drive on US 69 regardless of where they live**

Very high (should pay the most)	28.7%	27.0%	25.6%	27.2%	28.7%	30.1%	15.3%	10.5%	25.0%
High	29.7%	24.8%	30.7%	25.9%	30.7%	21.3%	28.2%	22.6%	26.3%
Medium	16.8%	23.4%	20.5%	22.2%	15.3%	19.5%	26.0%	23.4%	20.8%
Low	7.9%	7.1%	6.3%	10.5%	8.7%	9.9%	10.7%	12.1%	9.1%
None (should not pay anything)	7.9%	11.3%	12.5%	9.9%	7.3%	13.6%	12.2%	26.6%	12.6%
Don't know	8.9%	6.4%	4.5%	4.3%	9.3%	5.5%	7.6%	4.8%	6.2%

**Q12-2. Residents of Overland Park regardless of whether or not they use US 69**

Very high (should pay the most)	7.9%	7.1%	5.7%	11.1%	8.0%	7.7%	7.6%	15.3%	8.6%
High	16.8%	19.9%	24.4%	29.6%	20.7%	21.7%	23.7%	24.2%	22.8%
Medium	30.7%	36.2%	31.8%	33.3%	37.3%	34.6%	42.0%	30.6%	34.6%
Low	25.7%	20.6%	21.6%	14.8%	20.0%	16.9%	12.2%	11.3%	17.7%
None (should not pay anything)	9.9%	8.5%	13.1%	8.6%	7.3%	13.6%	9.2%	14.5%	10.9%
Don't know	8.9%	7.8%	3.4%	2.5%	6.7%	5.5%	5.3%	4.0%	5.3%

**Q12. How much responsibility do you think the following groups of people should have for paying for improvements to U.S. 69 between 103rd and 179th Streets?**

N=1257

	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	

**Q12-3. Residents of other areas of Johnson County**

Very high (should pay the most)	8.9%	9.2%	9.1%	9.9%	8.7%	8.8%	3.8%	8.9%	8.5%
High	19.8%	24.8%	18.8%	21.6%	18.0%	19.5%	19.1%	22.6%	20.4%
Medium	30.7%	36.9%	39.8%	44.4%	36.0%	35.7%	35.1%	31.5%	36.7%
Low	19.8%	12.8%	17.6%	14.8%	24.7%	19.1%	22.9%	12.1%	18.1%
None (should not pay anything)	11.9%	9.9%	10.8%	6.2%	6.0%	11.4%	11.5%	19.4%	10.7%
Don't know	8.9%	6.4%	4.0%	3.1%	6.7%	5.5%	7.6%	5.6%	5.7%

**Q12-4. Residents of neighboring counties such as Miami & Wyandotte Counties**

Very high (should pay the most)	5.0%	7.8%	8.5%	6.8%	5.3%	7.4%	0.0%	1.6%	5.7%
High	9.9%	12.1%	14.8%	10.5%	11.3%	10.7%	9.2%	10.5%	11.2%
Medium	25.7%	23.4%	25.6%	30.9%	32.0%	30.5%	31.3%	25.0%	28.4%
Low	28.7%	29.1%	29.5%	32.7%	33.3%	25.7%	32.8%	25.8%	29.4%
None (should not pay anything)	17.8%	20.6%	14.8%	14.2%	10.0%	18.8%	18.3%	34.7%	18.2%
Don't know	12.9%	7.1%	6.8%	4.9%	8.0%	7.0%	8.4%	2.4%	7.0%

**Q13. Have you seen "Express Toll Lanes" in urban areas of other states like Texas, Colorado, or Minnesota where drivers can choose to pay a toll to drive in an express lane that bypasses congestion in untolled lanes?**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
Yes	79.2%	73.8%	71.6%	84.6%	80.0%	81.6%	78.6%	73.4%	78.2%
No	20.8%	26.2%	28.4%	15.4%	20.0%	18.4%	21.4%	26.6%	21.8%

**WITHOUT "DON'T KNOWS"**

**Q13a. If "YES" to Question 13, please rate your level of agreement/disagreement with the following statements about Express Toll Lanes (ELTs). (without "don't know")**

N=983	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	

**Q13a-1. ELTs are a good way to keep traffic moving**

Strongly agree	24.3%	23.0%	26.7%	28.1%	30.3%	18.9%	31.4%	25.8%	25.4%
Agree	39.2%	36.0%	30.0%	30.4%	32.8%	37.7%	35.3%	24.7%	33.5%
Neutral	16.2%	19.0%	20.8%	20.0%	13.4%	20.3%	11.8%	19.1%	18.0%
Disagree	8.1%	9.0%	9.2%	11.9%	13.4%	14.2%	11.8%	15.7%	12.0%
Strongly disagree	12.2%	13.0%	13.3%	9.6%	10.1%	9.0%	9.8%	14.6%	11.0%

**WITHOUT "DON'T KNOWS"**

**Q13a. If "YES" to Question 13, please rate your level of agreement/disagreement with the following statements about Express Toll Lanes (ELTs). (without "don't know")**

N=983	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
<u>Q13a-2. ELTs are easy to use</u>									
Strongly agree	24.3%	18.6%	17.9%	27.1%	30.3%	16.5%	29.7%	18.4%	22.3%
Agree	33.8%	30.9%	29.9%	30.1%	24.4%	29.7%	33.7%	28.7%	29.9%
Neutral	21.6%	26.8%	22.2%	24.1%	18.5%	31.6%	18.8%	24.1%	24.4%
Disagree	12.2%	11.3%	15.4%	11.3%	17.6%	14.6%	8.9%	14.9%	13.5%
Strongly disagree	8.1%	12.4%	14.5%	7.5%	9.2%	7.5%	8.9%	13.8%	9.9%
<u>Q13a-3. ELTs are fair because tolls are paid only by people who use them</u>									
Strongly agree	33.8%	29.1%	28.2%	36.0%	32.5%	21.4%	36.3%	27.8%	29.7%
Agree	42.9%	31.1%	30.6%	27.9%	33.3%	34.4%	30.4%	23.3%	31.7%
Neutral	6.5%	17.5%	21.0%	16.9%	11.7%	20.5%	16.7%	18.9%	17.0%
Disagree	6.5%	7.8%	7.3%	8.1%	11.7%	12.1%	5.9%	12.2%	9.3%
Strongly disagree	10.4%	14.6%	12.9%	11.0%	10.8%	11.6%	10.8%	17.8%	12.3%

**Q14. If two free lanes were available in each direction and KDOT added one additional express toll lane in each direction of U.S. 69 between 103rd and 151st Streets, how often would you pay to use the express lane to avoid congestion on U.S. 69 if the cost were between 65 cents and \$1.75 or less to travel the complete distance between 103rd and 151st Streets?**

N=1257

	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	

**Q14. How often would you pay to use express lane to avoid congestion if the cost were between 65 cents & \$1.75 or less?**

All of the time	5.0%	4.3%	1.7%	4.3%	2.7%	3.3%	5.3%	4.0%	3.7%
Most of the time	8.9%	4.3%	8.5%	11.1%	10.0%	8.1%	10.7%	6.5%	8.5%
Some of the time	24.8%	17.7%	19.3%	24.1%	30.7%	25.4%	22.9%	23.4%	23.6%
Only in emergencies	16.8%	27.0%	25.6%	31.5%	24.0%	32.4%	24.4%	21.0%	26.5%
Never	37.6%	36.9%	38.1%	24.1%	27.3%	26.8%	29.0%	40.3%	31.7%
Don't know	6.9%	9.9%	6.8%	4.9%	5.3%	4.0%	7.6%	4.8%	6.0%

**Q15. Please rate the importance of the following benefits that express toll lanes could provide if they were included in the design of improvements to U.S. 69.**

	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
<b><u>Q15-1. Reduce congestion across all lanes of traffic</u></b>									
Extremely important	28.7%	27.0%	26.7%	25.9%	33.3%	28.7%	35.1%	28.2%	29.0%
Very important	24.8%	22.0%	27.3%	29.0%	28.7%	26.5%	22.1%	20.2%	25.5%
Important	18.8%	24.1%	23.3%	23.5%	18.7%	21.0%	23.7%	25.0%	22.2%
Less important	6.9%	7.1%	3.4%	7.4%	4.7%	4.8%	4.6%	9.7%	5.8%
Not important	8.9%	8.5%	10.8%	4.9%	6.7%	9.9%	6.1%	10.5%	8.4%
Don't know	11.9%	11.3%	8.5%	9.3%	8.0%	9.2%	8.4%	6.5%	9.1%
<b><u>Q15-2. Reduce cost of the project by \$85 million dollars</u></b>									
Extremely important	32.7%	23.4%	26.7%	23.5%	29.3%	20.2%	25.2%	21.8%	24.7%
Very important	22.8%	27.0%	22.2%	27.2%	26.0%	23.9%	28.2%	15.3%	24.2%
Important	17.8%	17.7%	25.6%	24.1%	23.3%	22.8%	20.6%	32.3%	23.2%
Less important	4.0%	9.2%	6.8%	6.2%	6.7%	13.6%	7.6%	12.9%	8.9%
Not important	6.9%	10.6%	10.8%	8.0%	9.3%	10.3%	8.4%	8.9%	9.4%
Don't know	15.8%	12.1%	8.0%	11.1%	5.3%	9.2%	9.9%	8.9%	9.7%

**Q15. Please rate the importance of the following benefits that express toll lanes could provide if they were included in the design of improvements to U.S. 69.**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	

**Q15-3. Reduce disruptions to traffic flow during construction**

Extremely important	22.8%	17.7%	18.8%	23.5%	23.3%	24.3%	26.7%	33.9%	23.6%
Very important	29.7%	28.4%	30.1%	32.1%	32.7%	27.9%	28.2%	24.2%	29.2%
Important	20.8%	27.0%	26.7%	21.6%	25.3%	24.6%	24.4%	21.0%	24.2%
Less important	5.9%	7.1%	6.8%	6.2%	5.3%	6.6%	6.9%	7.3%	6.5%
Not important	6.9%	8.5%	9.1%	5.6%	6.0%	8.8%	5.3%	8.1%	7.5%
Don't know	13.9%	11.3%	8.5%	11.1%	7.3%	7.7%	8.4%	5.6%	9.0%

**Q15-4. Leave two free lanes in each direction**

Extremely important	26.7%	31.9%	28.4%	32.1%	40.0%	42.3%	43.5%	47.6%	37.0%
Very important	31.7%	23.4%	31.8%	30.9%	28.7%	19.1%	28.2%	22.6%	26.3%
Important	16.8%	19.9%	20.5%	17.3%	14.7%	18.0%	13.0%	12.9%	16.9%
Less important	5.0%	7.1%	3.4%	6.2%	5.3%	5.5%	3.1%	5.6%	5.2%
Not important	7.9%	8.5%	9.1%	3.7%	4.0%	7.0%	4.6%	4.8%	6.3%
Don't know	11.9%	9.2%	6.8%	9.9%	7.3%	8.1%	7.6%	6.5%	8.3%



**Q15. Please rate the importance of the following benefits that express toll lanes could provide if they were included in the design of improvements to U.S. 69.**

N=1257

	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	

**Q15-5. Allow improvements to be completed sooner**

Extremely important	19.8%	17.7%	17.6%	26.5%	31.3%	26.1%	19.1%	26.6%	23.5%
Very important	22.8%	22.7%	21.0%	24.7%	28.0%	21.7%	20.6%	19.4%	22.6%
Important	21.8%	26.2%	28.4%	16.0%	20.0%	21.7%	35.9%	29.8%	24.5%
Less important	11.9%	9.2%	10.8%	13.6%	7.3%	10.7%	6.9%	10.5%	10.2%
Not important	9.9%	11.3%	10.8%	8.6%	6.7%	10.7%	9.9%	7.3%	9.5%
Don't know	13.9%	12.8%	11.4%	10.5%	6.7%	9.2%	7.6%	6.5%	9.7%

**Q15-6. Provide another way for Overland Park to provide a local contribution to the project without using City sales or property tax dollars**

Extremely important	34.7%	21.3%	27.8%	27.2%	32.0%	22.4%	23.7%	17.7%	25.5%
Very important	16.8%	24.1%	26.1%	21.0%	25.3%	23.9%	22.1%	10.5%	22.0%
Important	18.8%	24.8%	18.8%	21.0%	16.7%	16.5%	22.1%	27.4%	20.2%
Less important	5.9%	6.4%	7.4%	11.7%	10.7%	14.3%	13.7%	22.6%	11.8%
Not important	7.9%	10.6%	10.8%	8.0%	8.7%	12.9%	9.2%	10.5%	10.2%
Don't know	15.8%	12.8%	9.1%	11.1%	6.7%	9.9%	9.2%	11.3%	10.4%

**Q16. Would you be interested in participating in future meetings and/or focus groups about improvements to US 69 between 103rd and 179th Streets? These meetings may be conducted virtually.**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
Yes	14.9%	14.2%	15.3%	20.4%	18.0%	25.4%	17.6%	16.9%	18.7%
No	85.1%	85.8%	84.7%	79.6%	82.0%	74.6%	82.4%	83.1%	81.3%

**Q17. Do you live inside the City of Overland Park?**

N=1257	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
Yes	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	0.0%	0.0%	79.7%
No	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	100.0%	20.3%

**Q18. What is your age?**

N=1257

	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
<u>Q18. Your age</u>									
18-34	32.7%	28.4%	17.6%	19.1%	14.0%	15.1%	22.9%	13.7%	19.4%
35-44	12.9%	16.3%	11.4%	19.8%	26.0%	23.9%	20.6%	25.0%	19.9%
45-54	17.8%	14.2%	13.6%	22.2%	16.7%	22.8%	22.1%	25.8%	19.6%
55-64	16.8%	13.5%	29.0%	18.5%	19.3%	21.0%	15.3%	16.1%	19.3%
65+	14.9%	25.5%	26.7%	16.7%	22.0%	14.7%	16.8%	16.1%	19.1%
Not provided	5.0%	2.1%	1.7%	3.7%	2.0%	2.6%	2.3%	3.2%	2.7%

**Q19. What is your gender?**

N=1257

	Area								Total
	Overland Park Ward 1	Overland Park Ward 2	Overland Park Ward 3	Overland Park Ward 4	Overland Park Ward 5	Overland Park Ward 6	Other Johnson County	Miami County	
<u>Q19. Your gender</u>									
Male	45.5%	48.9%	48.9%	47.5%	56.7%	54.0%	45.8%	46.8%	50.0%
Female	53.5%	51.1%	51.1%	52.5%	43.3%	44.9%	54.2%	53.2%	49.7%
Other/Not provided	1.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.3%



# 4

## Tabular Data: Overall Results

**Q1. Before receiving this survey, did you know that KDOT was studying improvements to U.S. 69 between 103rd and 179th Streets?**

Q1. Did you know KDOT was studying improvements to US 69 between 103rd & 179th Streets before receiving this survey		
	Number	Percent
Yes	763	60.7 %
No	494	39.3 %
Total	1257	100.0 %

**Q1a. How did you learn about KDOT's efforts to plan improvements to U.S. 69 between 103rd and 179th Streets?**

Q1a. How did you learn about KDOT's efforts to plan improvements to US 69 between 103rd & 179th Streets		
	Number	Percent
Facebook/social media	192	25.2 %
Virtual open-houses	9	1.2 %
Public meetings	25	3.3 %
US69Express.org website	42	5.5 %
Information provided by City of Overland Park	277	36.3 %
Local news media	290	38.0 %
Other	78	10.2 %
Total	913	

**WITHOUT "NOT PROVIDED"****Q1b. How useful were these sources in helping you understand efforts to improve U.S. 69? (without "not provided")**

Q1b. How useful were these sources in helping you understand efforts to improve US 69

	Number	Percent
Very useful	86	11.6 %
Useful	213	28.6 %
Somewhat useful	360	48.4 %
Not useful	57	7.7 %
<u>Not useful at all</u>	<u>28</u>	<u>3.8 %</u>
Total	744	100.0 %

**WITHOUT "NOT PROVIDED"****Q1c. Overall, how well would you rate KDOT's efforts to keep residents informed of planned improvements to U.S. 69 between 103rd and 179th Streets? (without "not provided")**

Q1c. How would you rate KDOT's efforts to keep residents informed of planned improvements to US 69 between 103rd & 179th Streets

	Number	Percent
Excellent	57	7.7 %
Good	234	31.5 %
Average	302	40.7 %
Poor	97	13.1 %
<u>Very poor</u>	<u>52</u>	<u>7.0 %</u>
Total	742	100.0 %

**Q2. How frequently have you used any portion of U.S. 69 between 103rd and 151st Streets during the past month?**

Q2. How frequently have you used any portion of US 69 between 103rd & 151st Streets during past month	Number	Percent
Almost daily	441	35.1 %
A few times a week	313	24.9 %
At least once a week	209	16.6 %
At least once a month	169	13.4 %
Less than once per month	124	9.9 %
Not provided	1	0.1 %
Total	1257	100.0 %

**Q3. Compared to 6 months ago, how has the frequency that you use any portion of U.S. 69 between 103rd and 151st changed?**

Q3. How has the frequency that you use any portion of US 69 between 103rd & 151st changed compared to 6 months ago	Number	Percent
Increased significantly	59	4.7 %
Increased	169	13.4 %
Stayed about the same	883	70.2 %
Decreased	81	6.4 %
Decreased significantly	32	2.5 %
Don't know	33	2.6 %
Total	1257	100.0 %

**Q4. Over the next 6 months, how do you think the frequency that you use any portion of U.S. 69 between 103rd and 151st will change?**

Q4. How will the frequency that you use any portion of US 69 between 103rd & 151st change over next 6 months	Number	Percent
Increased significantly	66	5.3 %
Increased	172	13.7 %
Stayed about the same	944	75.1 %
Decreased	22	1.8 %
Decreased significantly	8	0.6 %
Don't know	45	3.6 %
Total	1257	100.0 %

**WITHOUT "NOT PROVIDED"****Q5. Thinking about your most common trip on U.S. 69 anywhere between 103rd and 151st Streets, what is the maximum time this trip could take before the length would not be acceptable? (without "not provided")**

Q5. What is the maximum time this trip could take before the length would not be acceptable	Number	Percent
Less than 10 minutes	480	41.2 %
11-20 minutes	502	43.1 %
21-30 minutes	143	12.3 %
31+ minutes	39	3.4 %
Total	1164	100.0 %

**Q6. How important do you think U.S. 69 is to businesses and jobs in Overland Park?**

Q6. How important is US 69 to businesses & jobs in Overland Park	Number	Percent
Very important	819	65.2 %
Important	279	22.2 %
Somewhat important	104	8.3 %
Not important	10	0.8 %
Not important at all	5	0.4 %
Don't know	40	3.2 %
Total	1257	100.0 %

**Q7. How do you think the amount of traffic on U.S. 69 will change over the next 20 years?**

Q7. How will the amount of traffic on US 69 change over next 20 years	Number	Percent
It will triple	336	26.7 %
It will double	450	35.8 %
It will be 50% more	277	22.0 %
Stay about the same	38	3.0 %
Will decrease	4	0.3 %
Don't know	152	12.1 %
Total	1257	100.0 %



**Q8. How soon do you think KDOT should begin making traffic flow improvements on each of the portions of U.S. 69 listed below?**

(N=1257)

	Within next year	1-2 years	3-5 years	6-10 years	10+ years	Will not be needed	Don't know
Q8-1. Between 103rd & 119th Streets	32.0%	27.8%	18.1%	5.3%	1.3%	4.4%	11.1%
Q8-2. Between 119th & 151st Streets	28.2%	34.4%	19.3%	4.1%	1.4%	1.8%	10.8%
Q8-3. Between 151st & 179th Streets	11.0%	18.9%	32.9%	15.8%	4.6%	3.4%	13.4%

**WITHOUT "DON'T KNOW"****Q9. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets. (without "don't know")**

(N=1257)

	Extremely important	Very important	Important	Less important	Not important
Q9-1. Minimizing total cost of the project	18.7%	21.2%	42.1%	13.9%	4.1%
Q9-2. Minimizing portion of total cost that are paid by Overland Park residents	27.6%	23.0%	31.3%	13.5%	4.5%
Q9-3. Completing the project sooner rather than later	21.8%	21.8%	35.5%	16.2%	4.8%
Q9-4. Minimizing disruption construction has on traffic flow	40.5%	29.4%	23.9%	5.3%	0.8%
Q9-5. Minimizing impact of improvements on surrounding homes & businesses by keeping footprint of the project as small as possible	28.2%	25.6%	28.1%	14.2%	3.9%
Q9-6. Minimizing impact of improvements on the environment	24.9%	20.5%	29.8%	16.0%	8.8%
Q9-7. Ensuring public transportation services can be offered in the corridor	13.5%	17.8%	28.1%	26.3%	14.4%
Q9-8. Minimizing congestion by using innovative & creative solutions	34.6%	32.6%	24.7%	5.6%	2.5%

**Q10. Which THREE of the items listed in Question 9 are most important?**

Q10. Top choice	Number	Percent
Minimizing total cost of the project	162	12.9 %
Minimizing portion of total cost that are paid by Overland Park residents	217	17.3 %
Completing the project sooner rather than later	228	18.1 %
Minimizing disruption construction has on traffic flow	270	21.5 %
Minimizing impact of improvements on surrounding homes & businesses by keeping footprint of the project as small as possible	87	6.9 %
Minimizing impact of improvements on the environment	62	4.9 %
Ensuring public transportation services can be offered in the corridor	21	1.7 %
Minimizing congestion by using innovative & creative solutions	159	12.6 %
None chosen	51	4.1 %
Total	1257	100.0 %

**Q10. Which THREE of the items listed in Question 9 are most important?**

Q10. 2nd choice	Number	Percent
Minimizing total cost of the project	104	8.3 %
Minimizing portion of total cost that are paid by Overland Park residents	186	14.8 %
Completing the project sooner rather than later	140	11.1 %
Minimizing disruption construction has on traffic flow	309	24.6 %
Minimizing impact of improvements on surrounding homes & businesses by keeping footprint of the project as small as possible	145	11.5 %
Minimizing impact of improvements on the environment	94	7.5 %
Ensuring public transportation services can be offered in the corridor	56	4.5 %
Minimizing congestion by using innovative & creative solutions	163	13.0 %
None chosen	60	4.8 %
Total	1257	100.0 %

**Q10. Which THREE of the items listed in Question 9 are most important?**

Q10. 3rd choice	Number	Percent
Minimizing total cost of the project	141	11.2 %
Minimizing portion of total cost that are paid by Overland Park residents	123	9.8 %
Completing the project sooner rather than later	141	11.2 %
Minimizing disruption construction has on traffic flow	195	15.5 %
Minimizing impact of improvements on surrounding homes & businesses by keeping footprint of the project as small as possible	176	14.0 %
Minimizing impact of improvements on the environment	113	9.0 %
Ensuring public transportation services can be offered in the corridor	61	4.9 %
Minimizing congestion by using innovative & creative solutions	229	18.2 %
None chosen	78	6.2 %
Total	1257	100.0 %

**SUM OF THE TOP THREE CHOICES****Q10. Which THREE of the items listed in Question 9 are most important? (top 3)**

Q10. Sum of the top three choices	Number	Percent
Minimizing total cost of the project	407	32.4 %
Minimizing portion of total cost that are paid by Overland Park residents	526	41.8 %
Completing the project sooner rather than later	509	40.5 %
Minimizing disruption construction has on traffic flow	774	61.6 %
Minimizing impact of improvements on surrounding homes & businesses by keeping footprint of the project as small as possible	408	32.5 %
Minimizing impact of improvements on the environment	269	21.4 %
Ensuring public transportation services can be offered in the corridor	138	11.0 %
Minimizing congestion by using innovative & creative solutions	551	43.8 %
None chosen	51	4.1 %
Total	3633	

**Q11. Are you aware that cities like Overland Park, Wichita, and Topeka contribute additional local funds to help ensure major highway projects important to them are constructed?**

Q11. Are you aware cities like Overland Park, Wichita, & Topeka contribute additional local funds to help ensure major highway projects

	Number	Percent
Yes	619	49.2 %
No	410	32.6 %
Don't know	228	18.1 %
Total	1257	100.0 %

**Q12. How much responsibility do you think the following groups of people should have for paying for improvements to U.S. 69 between 103rd and 179th Streets?**

(N=1257)

	Very high (should pay the most)	High	Medium	Low	None (should not pay anything)	Don't know
Q12-1. People who use/drive on US 69 regardless of where they live	25.0%	26.3%	20.8%	9.1%	12.6%	6.2%
Q12-2. Residents of Overland Park regardless of whether or not they use US 69	8.6%	22.8%	34.6%	17.7%	10.9%	5.3%
Q12-3. Residents of other areas of Johnson County	8.5%	20.4%	36.7%	18.1%	10.7%	5.7%
Q12-4. Residents of neighboring counties such as Miami & Wyandotte Counties	5.7%	11.2%	28.4%	29.4%	18.2%	7.0%

**Q13. Have you seen "Express Toll Lanes" in urban areas of other states like Texas, Colorado, or Minnesota where drivers can choose to pay a toll to drive in an express lane that bypasses congestion in untolled lanes?**

Q13. Have you seen "Express Toll Lanes" in urban areas of other states where drivers can choose to pay a toll to drive in an express lane

	Number	Percent
Yes	983	78.2 %
No	274	21.8 %
Total	1257	100.0 %

**WITHOUT "DON'T KNOW"**

**Q13a. If "YES" to Question 13, please rate your level of agreement/disagreement with the following statements about Express Toll Lanes (ELTs). (without "don't know")**

(N=983)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q13a-1. ELTs are a good way to keep traffic moving	25.4%	33.5%	18.0%	12.0%	11.0%
Q13a-2. ELTs are easy to use	22.3%	29.9%	24.4%	13.5%	9.9%
Q13a-3. ELTs are fair because tolls are paid only by people who use them	29.7%	31.7%	17.0%	9.3%	12.3%

**Q14. If two free lanes were available in each direction and KDOT added one additional express toll lane in each direction of U.S. 69 between 103rd and 151st Streets, how often would you pay to use the express lane to avoid congestion on U.S. 69 if the cost were between 65 cents and \$1.75 or less to travel the complete distance between 103rd and 151st Streets?**

Q14. How often would you pay to use express lane to avoid congestion if the cost were between 65 cents & \$1.75 or less	Number	Percent
All of the time	46	3.7 %
Most of the time	107	8.5 %
Some of the time	297	23.6 %
Only in emergencies	333	26.5 %
Never	398	31.7 %
Don't know	76	6.0 %
Total	1257	100.0 %

**Q15. Please rate the importance of the following benefits that express toll lanes could provide if they were included in the design of improvements to U.S. 69.**

(N=1257)

	Extremely important	Very important	Important	Less important	Not important	Don't know
Q15-1. Reduce congestion across all lanes of traffic	29.0%	25.5%	22.2%	5.8%	8.4%	9.1%
Q15-2. Reduce cost of the project by \$85 million dollars	24.7%	24.2%	23.2%	8.9%	9.4%	9.7%
Q15-3. Reduce disruptions to traffic flow during construction	23.6%	29.2%	24.2%	6.5%	7.5%	9.0%
Q15-4. Leave two free lanes in each direction	37.0%	26.3%	16.9%	5.2%	6.3%	8.3%
Q15-5. Allow improvements to be completed sooner	23.5%	22.6%	24.5%	10.2%	9.5%	9.7%
Q15-6. Provide another way for Overland Park to provide a local contribution to the project without using City sales or property tax dollars	25.5%	22.0%	20.2%	11.8%	10.2%	10.4%

**Q16. Would you be interested in participating in future meetings and/or focus groups about improvements to US 69 between 103rd and 179th Streets? These meetings may be conducted virtually.**

Q16. Would you be interested in participating in future meetings and/or focus groups about improvements to US 69 between 103rd & 179th Streets

	Number	Percent
Yes	235	18.7 %
No	1022	81.3 %
Total	1257	100.0 %

**18. What is your age?**

Q18. Your age	Number	Percent
18-34	244	19.4 %
35-44	250	19.9 %
45-54	246	19.6 %
55-64	243	19.3 %
65+	240	19.1 %
Not provided	34	2.7 %
Total	1257	100.0 %

**Q19. What is your gender?**

Q19. Your gender	Number	Percent
Male	628	50.0 %
Female	625	49.7 %
Other/Not provided	4	0.3 %
Total	1257	100.0 %



**Q20. What is your home zip code?**

<u>Q20. What is your home zip code</u>	<u>Number</u>	<u>Percent</u>
66223	170	13.5 %
66221	156	12.4 %
66213	144	11.5 %
66212	129	10.3 %
66053	107	8.5 %
66210	98	7.8 %
66214	58	4.6 %
66204	58	4.6 %
66209	57	4.5 %
66207	52	4.1 %
66085	43	3.4 %
66013	35	2.8 %
66224	32	2.5 %
66062	24	1.9 %
66215	23	1.8 %
66202	19	1.5 %
66216	15	1.2 %
66208	9	0.7 %
66205	8	0.6 %
66206	7	0.6 %
66203	6	0.5 %
66083	3	0.2 %
66211	3	0.2 %
66227	1	0.1 %
Total	1257	100.0 %



5

# Survey Instrument



Dwight D. Eisenhower State Office Building  
700 S.W. Harrison Street  
Topeka, KS 66603-3745  
Julie L. Lorenz, Secretary

Phone: 785-296-3901  
Fax: 785-296-4302  
kdot#publicinfo@ks.gov  
<http://www.ksdot.org>  
Laura Kelly, Governor

## April 2021

Dear Johnson County and Surrounding Area Residents:

The Kansas Department of Transportation (KDOT) is conducting a survey to find out what Kansans think about potential future improvements to the US 69 Corridor between 103<sup>rd</sup> and 179<sup>th</sup> Streets in Johnson County. This is the second of two major surveys we are conducting, so your input is needed to help the decisions we make reflect the needs and priorities of your community.

We have selected ETC Institute to help us with the survey. ETC Institute has an outstanding record of working with transportation departments nationwide. They will prepare a report based on everyone's collective responses which will be delivered in this summer and posted on the KDOT website. We look forward to having these results so that we can better understand and meet your transportation needs.

Please take a few minutes to complete the enclosed survey within the next few days using one of two options. You may return your completed survey by mail using the postage-paid envelope provided, or you can complete the survey online at [KDOTUS69Survey.org](http://KDOTUS69Survey.org) (feel free to scan the QR Code below). Please choose only one option.

If you have questions, please contact Ann Melton, Kansas Department of Transportation, at 785-409-2190.

Thank you for participating in this important process.

Sincerely,

Julie Lorenz  
Secretary, Department of Transportation  
Enclosure



**Scan to take the survey:**



# U.S. 69 Highway Corridor Survey

Please take a few minutes to complete this important survey. Your input will be used by the Kansas Department of Transportation (KDOT) as part of a comprehensive study to plan improvements to U.S. 69 Highway between 103rd and 179th Streets. We encourage you to complete the survey online at [KDOTUS69Survey.org](https://www.kdot.us69survey.org). You may also complete this survey and return it in the postage-paid envelope provided.

## Part I: Awareness

**1. Before receiving this survey, did you know that KDOT was studying improvements to U.S. 69 between 103rd and 179th Streets?**

(1) Yes       (2) No [Skip to Q2.]

**1a. How did you learn about KDOT's efforts to plan improvements to U.S. 69 between 103rd and 179th Streets?**

(1) Facebook/Social media       (4) [US69Express.org](https://www.us69express.org) website  
 (2) Virtual open-houses       (5) Information provided by the City of Overland Park  
 (3) Public meetings       (6) Other: \_\_\_\_\_

**1b. How useful were these sources in helping you understand efforts to improve U.S. 69?**

(1) Very useful       (3) Somewhat useful       (5) Not useful at all  
 (2) Useful       (4) Not useful

**1c. Overall, how well would you rate KDOT's efforts to keep residents informed of planned improvements to U.S. 69 between 103rd and 179th Streets?**

(1) Excellent       (3) Average       (5) Very poor  
 (2) Good       (4) Poor

## Part II: Usage of U.S. 69

**2. How frequently have you used any portion of U.S. 69 between 103rd and 151st Streets during the past month?**

(1) Almost daily       (3) At least once a week       (5) Less than once per month  
 (2) A few times a week       (4) At least once a month       (6) Never

**3. Compared to 6 months ago, how has the frequency that you use any portion of U.S. 69 between 103rd and 151st changed?**

(1) Increased significantly       (3) Stayed about the same       (5) Decreased significantly  
 (2) Increased       (4) Decreased       (9) Don't know

**4. Over the next 6 months, how do you think the frequency that you use any portion of U.S. 69 between 103rd and 151st will change?**

(1) Increased significantly       (3) Stayed about the same       (5) Decreased significantly  
 (2) Increased       (4) Decreased       (9) Don't know

**5. Thinking about your most common trip on U.S. 69 anywhere between 103rd and 151st Streets, what is the maximum time this trip could take before the length would not be acceptable?**

Maximum Time: \_\_\_\_\_ minutes

**Part III: Perceptions of U.S. 69**

**6. How important do you think U.S. 69 is to businesses and jobs in Overland Park?**

- (1) Very important       (3) Somewhat important       (5) Not important at all  
 (2) Important       (4) Not important       (9) Don't know

**7. How do you think the amount of traffic on U.S. 69 will change over the next 20 years?**

- (1) It will triple       (3) It will be 50% more       (5) Will decrease  
 (2) It will double       (4) Stay about the same       (9) Don't know

**8. How soon do you think KDOT should begin making traffic flow improvements on each of the portions of U.S. 69 listed below?**

Portion of U.S. 69	Within the next year	1-2 years	3-5 years	6-10 years	More than 10 years	Will Not Be Needed	Don't Know
1. Between 103rd and 119th Streets	5	4	3	2	1	0	9
2. Between 119th and 151st Streets	5	4	3	2	1	0	9
3. Between 151st and 179th Streets	5	4	3	2	1	0	9

**Part IV: Design Preferences**

**9. Please rate how important the following issues should be in determining the types of improvements (if any) that could be made to U.S. 69 between 103rd and 179th Streets.**

Issues	Extremely Important	Very Important	Important	Less Important	Not Important	Don't Know
1. Minimizing the total cost of the project	5	4	3	2	1	9
2. Minimizing the portion of the total costs that are paid by Overland Park residents	5	4	3	2	1	9
3. Completing the project sooner rather than later	5	4	3	2	1	9
4. Minimizing the disruption that construction has on traffic flow	5	4	3	2	1	9
5. Minimizing the impact of improvements on surrounding homes and businesses by keeping the footprint of the project as small as possible	5	4	3	2	1	9
6. Minimizing the impact of improvements on the environment	5	4	3	2	1	9
7. Ensuring public transportation services can be offered in the corridor	5	4	3	2	1	9
8. Minimizing congestion by using innovative and creative solutions	5	4	3	2	1	9

**10. Which THREE of the items listed above are most important? [Write in your answers below using the numbers from the list in Question 9.]**

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_ 3rd: \_\_\_\_\_

**Part V: Funding**

**11. Are you aware that cities like Overland Park, Wichita, and Topeka contribute additional local funds to help ensure major highway projects important to them are constructed?**

- (1) Yes       (2) No       (9) Don't know

**12. How much responsibility do you think the following groups of people should have for paying for improvements to U.S. 69 between 103rd and 179th Streets?**

Group	Very High (should pay the most)	High	Medium	Low	None (should not pay anything)	Don't Know
1. People who use/drive on U.S. 69 regardless of where they live	5	4	3	2	1	9
2. Residents of Overland Park regardless of whether or not they use U.S. 69	5	4	3	2	1	9
3. Residents of other areas of Johnson County	5	4	3	2	1	9
4. Residents of neighboring counties such as Miami and Wyandotte Counties	5	4	3	2	1	9

**Part VI: Express Toll Lanes**

**13. Have you seen "Express Toll Lanes" in urban areas of other states like Texas, Colorado, or Minnesota where drivers can choose to pay a toll to drive in an express lane that bypasses congestion in untolled lanes?**

\_\_\_(1) Yes      \_\_\_(2) No [Skip to Q14.]

**13a. If "Yes," please rate your level of agreement/disagreement with the following statements about Express Toll Lanes (ELTs).**

Statement	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
1. ELTs are a good way to keep traffic moving	5	4	3	2	1	9
2. ELTs are easy to use	5	4	3	2	1	9
3. ELTs are fair because tolls are paid only by people who use them	5	4	3	2	1	9

**14. If two free lanes were available in each direction and KDOT added one additional express toll lane in each direction of U.S. 69 between 103rd and 151st Streets, how often would you pay to use the express lane to avoid congestion on U.S. 69 if the cost were between 65 cents and \$1.75 or less to travel the complete distance between 103rd and 151st Streets?**

\_\_\_(1) All of the time      \_\_\_(3) Some of the time      \_\_\_(5) Never  
 \_\_\_(2) Most of the time      \_\_\_(4) Only in emergencies      \_\_\_(9) Don't know

**15. Please rate the importance of the following benefits that express toll lanes could provide if they were included in the design of improvements to U.S. 69.**

Issues	Extremely Important	Very Important	Important	Less Important	Not Important	Don't Know
1. Reduce congestion across all lanes of traffic	5	4	3	2	1	9
2. Reduce the cost of the project by \$85 million dollars	5	4	3	2	1	9
3. Reduce disruptions to traffic flow during construction	5	4	3	2	1	9
4. Leave two free lanes in each direction	5	4	3	2	1	9
5. Allow the improvements to be completed sooner	5	4	3	2	1	9
6. Provide another way for Overland Park to provide a local contribution to the project without using city sales or property tax dollars	5	4	3	2	1	9

**Part VII: Demographics**

**16. Would you be interested in participating in future meetings and/or focus groups about improvements to U.S. 69 between 103rd and 179th Streets? These meetings may be conducted virtually.**

\_\_\_\_(1) Yes      \_\_\_\_ (2) No *[Skip to Q17.]*

**16a. If "Yes", please provide your contact info below.**

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

**17. Do you live inside the City of Overland Park?**      \_\_\_\_ (1) Yes      \_\_\_\_ (2) No

**18. What is your age?**      \_\_\_\_\_ years

**19. What is your gender?**      \_\_\_\_ (1) Male      \_\_\_\_ (2) Female

**20. What is your home zip code?**      \_\_\_\_\_

**21. If you have any specific issues or concerns related to U.S. 69 between 103rd and 179th Streets that you would like to share with KDOT, please write them in the space provided below.**

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**This concludes the survey. Thank you for your time!**

Please return your completed survey in the enclosed postage-paid envelope addressed to:  
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to better understand how people who live in different areas responded to the survey questions. If your address is not correct, please provide the correct information. Thank you.

## K-4 – Focus Group #2 Summary – June 2021



## May/June 2021 Focus Group Summary

### Overview

[ETC Institute](#) conducted seven focus groups with 60 eastern Johnson and Miami County residents to gather input regarding U.S. 69 improvements between 103rd and 179th Streets. The focus groups were structured to:

- Identify participants' use of and expectation regarding U.S. 69;
- Explore their reactions and perceptions to potential improvement options; and
- Gauge how their reactions changed as they were educated about different improvement and funding options being considered for U.S. 69.

Participants took part in the Zoom focus group meetings May 26-28, 2021, and covered five broad topic areas outlined below.

### **1. Usage and General Perceptions of U.S. 69 Corridor**

All focus group participants were familiar with    and regular users of    U.S. 69 between 103rd and 179th Streets. The primary reasons most used U.S. 69 were to commute to work, run errands and take part in family/recreation activities. The majority reported that U.S. 69 had worsened in the past six months despite COVID. More than 90% thought improving U.S. 69 is important or very important.

### **2. Reactions to Two Options for Making Improvements to U.S. 69**

Participants preferred comprehensive approaches to solving U.S. 69 issues, especially ones that minimized construction time and traffic disruptions. They also preferred minimizing how much land was used for improvements, citing a desire to avoid higher costs and greater impacts to the environment.

### **3. Introduction to Express Toll Lanes and Potential Costs to Users**

People in the focus groups were familiar with Express Toll Lanes (ETLs). As they considered the potential use of ETLs on U.S. 69, the majority deemed the likely toll to be reasonable. Most said they would use ETLs at a frequency that reflected their individual needs and preferences.

### **4. Reactions to Local Contribution Funding Source Options**

Focus group participants supported improving U.S. 69 using a Traditional Widening option or by using ETLs in similar amounts. However, there were significant differences based on where respondents live. A majority of Overland Park residents favored ETLs; those who lived farther away, outside of Overland Park, were more likely to favor Traditional Widening. This appeared to reflect the opinion that those who use the facility should help pay for it rather than having the burden fall on Overland Park alone, along with many Overland Park residents seeing value in having tolls cover the City's local funding contribution needed to advance the project to construction.

### **5. Assessment of KDOT's Public Involvement Efforts for the U.S. 69 Improvements Project**

More than 80% of participants knew about the improvements being considered, thanks to a broad range of communication channels used by the Project, including: website; public meetings/forums; virtual

open houses; local news (TV, radio, newspapers); social media; and Project and City of Overland Park newsletters. Nearly 70% rated the informational campaign as good or excellent.

### **Participant Demographics**

Focus groups consisted of 42 participants from Overland Park and 18 from Miami County and Johnson County areas outside of Overland Park with demographic attributes reflecting the Project Area:

- Gender of Participants: Male 59.3%  
Female 40.7%
- Age of Participants: 18 to 34 - 16.7%  
35 to 44 - 15.0%  
45 to 54 - 16.7%  
55 to 64 - 25.0%  
65 to 74 - 21.6%  
75 or older - 5.0%
- Race/Ethnicity Asian - 6.7%  
Black or African American - 3.3%  
Hispanic or Latino - 6.7%  
Multiracial or Multiethnic - 1.7%  
Native American or Alaska Native - 0.0%  
Native Hawaiian or other Pacific Islander - 0.0%  
White (not Hispanic) - 81.6%  
Other race or ethnicity - 0.0%

\* \* \* \* \*

### **Learn More**

To learn more about the Focus Groups – or about the Project overall – please visit the [69Express Project website](#) and [sign up to be updated about the Project](#) as it progresses. You can post comments or pose questions about the Project at [the website feedback page](#) as well.



*U.S. 69 Virtual  
Focus Groups  
Summary Report*

Submitted by  
**ETC Institute**  
June 4, 2021

Submitted by:  
ETC Institute

p. 913-829-1215  
f. 913-829-1591

725 W. Frontier Lane  
Olathe, Kansas 66061

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## Overview

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ETC Institute conducted focus groups with eastern Johnson and Miami County residents to gather input on issues related to improvements that are being considered to U.S. 69 between 103<sup>rd</sup> and 175<sup>th</sup> Streets. A total of seven focus groups were conducted between Wednesday, May 26, and Friday, May 28, 2021. The topics that were discussed at each of the meetings included:

- Usage and General Perceptions of U.S. 69 Corridor
- Reactions to Two Options for Making Improvements to U.S. 69
- Introduction to Express Toll Lanes and Potential Costs to Users
- Reactions to Local Contribution Funding Source Options
- Assessment of KDOT's Public Involvement Efforts for the U.S. 69 Improvements Project
- Other General Reactions to the U.S. 69 Improvements Project

A total of 60 residents participated in seven focus groups which were conducted as described below:

- **Group 1** was conducted via Zoom from 11:30 a.m.-1:00 p.m. on May 26, 2021.
- **Group 2** was conducted via Zoom from 5:00-6:30 p.m. on May 26, 2021.
- **Group 3** was conducted via Zoom from 7:00 p.m.-8:30 p.m. on May 26, 2021.
- **Group 4** was conducted via Zoom from 11:30 a.m.-1:00 p.m. on May 27, 2021.
- **Group 5** was conducted via Zoom from 5:00-6:30 p.m. on May 27, 2021.
- **Group 6** was conducted via Zoom from 7:00 p.m.-8:30 p.m. on May 27, 2021.
- **Group 7** was conducted via Zoom from 11:30 a.m.-1:00 p.m. on May 28, 2021.

Of the 60 participants, 42 were from Overland Park, and 18 were from Miami County and areas outside of Overland Park in Johnson County. The demographic composition of the focus groups is shown in the tables on the following page.

### ***Gender of Participants***

<b>Answer Choices</b>	<b>Responses</b>	
Male	35	59.3%
Female	25	40.7%
Another gender	0	0.0%
Prefer not to disclose	0	0.0%

### ***Age of Participants***

<b>Answer Choices</b>	<b>Responses</b>	
18 to 34	10	16.7%
35 to 44	9	15.0%
45 to 54	10	16.7%
55 to 64	15	25.0%
65 to 74	13	21.6%
75 or older	3	5.0%
Prefer not to disclose	0	0.0%

### ***Race/Ethnicity of Participants***

<b>Answer Choices</b>	<b>Responses</b>	
Asian	4	6.7%
Black or African American	2	3.3%
Hispanic or Latino	4	6.7%
Multiracial or Multiethnic	1	1.7%
Native American or Alaska Native	0	0.0%
Native Hawaiian or other Pacific Islander	0	0.0%
White (not Hispanic)	49	81.6%
Another race or ethnicity	0	0.0%
Prefer not to disclose	0	0.0%

The following pages summarize the input received from the focus group participants for each of the major topics discussed.

## Topic #1: Usage and General Perceptions of U.S. 69

---

All focus group participants were very familiar with U.S. 69. All participants reported that they were regular users of U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> Streets. Eight people indicated they had been traveling on this section of U.S. 69 for their "entire life," and five said they had been using this section of highway since it was first constructed. Participants were asked to describe the frequency and reasons they used U.S. 69. This information is summarized below.

### Frequency of Use:

- **7 or More Times Per Week:** Fifty-seven (57%) of all participants indicated they used the study area U.S. 69 corridor daily. Several indicated making multiple daily trips on weekdays and weekends.
- **3-5 Days Per Week:** More than one-third (35%) of participants said they used the corridor three to five times per week on average. Approximately one-half of those who reported this usage rate indicated they had used U.S. 69 more frequently before the pandemic, but for various reasons, had not yet returned to pre-COVID-19 usage patterns.
- **1-2 Days Per Week:** The remainder of the focus group participants (8%) indicated using the corridor approximately once or twice each week. Many of these were older participants who at one time had used the corridor for their daily work commute but who were now retired and driving on U.S. 69 less frequently.

**Reasons for Using U.S. 69:** Of those participants who offered specific reasons for their use of the study area U.S. 69 corridor, two-thirds (67%) indicated they used the highway regularly to commute to and from work and to keep business appointments. Nearly one-third (30%) mentioned shopping and errands as being among their primary reasons for using the corridor, while 25% cited family/recreation activities as reasons for their usage. Other reasons frequently mentioned were school, medical appointments, and trips to the airport. Several participants said they used the U.S. 69 corridor for "everything." One representative comment was, "I use 69 multiple times every day, for everything. Work, shopping, kids' activities... Every time I leave the house I'm using it."

**Perceptions of Traffic Flow:** Participants were asked, "*Over the past six months, how do you think traffic flow has changed on U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> streets?*" Results are shown below.

<b>Answer Choices</b>	<b>Responses</b>	
Gotten worse	32	53.3%
Stayed the same	17	28.4%
Gotten better	11	18.3%

More than half of all participants (53.3%) said the traffic flow within the U.S. 69 corridor had gotten worse during the previous six months, and virtually all of them mentioned recent relaxation of pandemic-related restrictions and the reopening of many workplaces. As one participant offered, "Now that the pandemic is opening up I think traffic has progressively gotten worse. Six months ago, 69 was a ghost town, even during rush hour."

Twenty-eight percent (28.3%) of participants indicated they thought the traffic flow on U.S. 69 was about the same as six months ago, but several of these participants acknowledged that they avoid the highway during peak traffic hours. "I have the luxury of avoiding 69 during rush hours so any change in the traffic may not be as apparent to me. It definitely isn't back to 2019 levels, but that may depend on time of day."

The remaining participants (18.3%) thought that traffic flow on U.S. 69 had gotten better, but some of these respondents indicated that they were not using U.S. 69 very often six months ago, so they were really comparing current traffic flows to pre-pandemic levels. One representative comment was, "I just don't see many backups, even around the 435 interchange, so it definitely hasn't returned to pre-COVID traffic levels."

**Importance of Making Improvements to U.S. 69:** Participants were asked, "*Overall, how important do you think it is to make improvements to U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> streets?*" Results are shown below.

<b>Answer Choices</b>	<b>Responses</b>	
Very Important	43	71.7%
Important	12	20.0%
Somewhat Important	5	8.3%
Not Important	0	0.0%

Nearly three-fourths of the participants (71.7%) indicated they thought making improvements to the U.S. 69 study corridor is "very important." Another twenty percent (20.0%) said the improvements are "important." Reasons given generally fell into one of two categories: (1) concerns about traffic flow and (2) concerns about safety. Some quotes from participants that were shared during this portion of the discussion are provided below:

- "U.S. 69 is one of the busiest stretches of highway in Kansas and before COVID it was already bumper to bumper."
- "The highway is already too congested and will get worse. And it's not just extra lanes that are needed, the ramps need to be re-designed and made safer."
- "The pandemic may have bought us some time, but it's very important to address it now to facilitate growth for the future."
- "We see a lot of growth moving south, a lot more housing. They're building a new apartment building every day. Louisburg is turning into South Overland Park with all the development."
- "We have to have the corridor ready to handle the increased traffic."

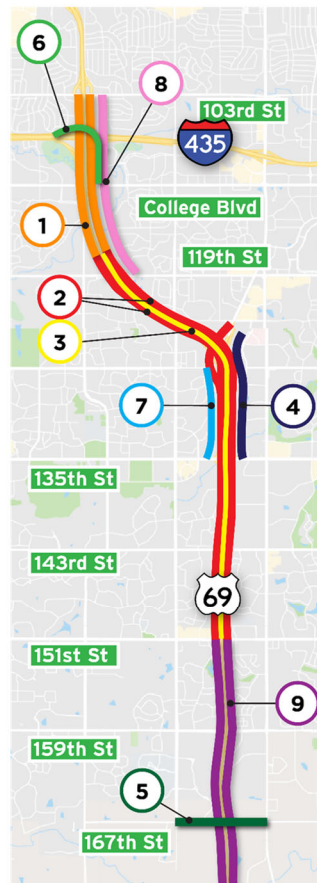


## Topic #2: Reactions to Two Design Options for Making Improvements to U.S. 69

The moderator informed participants that one of the primary reasons they were asked to participate in the focus group was to provide input on two alternative design proposals being considered for U.S 69 corridor improvements. The moderator described each of the two design options. After describing each option, the moderator asked each participant to provide feedback about what he or she liked, disliked or did not understand about each option. Finally, the moderator asked each participant to choose which option they preferred. It should be noted that in four of the seven focus groups Option A (the Traditional Approach) was discussed before Option B (the Four-Phased Approach). In the other three groups, Option B was introduced first. Participant responses to questions about each option did not seem to be affected in any discernable way based on which option the moderator presented first.

**Reactions to Option A:** The image that was shown to focus group participants to help them visualize Option A (the Traditional Approach) is provided below.

### Option A



*Features of Option A (the Traditional Approach) that were shared with focus group participants:*

- *Adds one new through lane in each direction.*
- *In some sections of U.S. 69, Option A would require constructing separate parallel lanes, called collector-distributor roads. (These would be similar to what drivers encounter on I-435 between Roe and Nall Avenues, where collector-distributor roads on either side of I-435 move traffic to and from the arterial roads.)*
- *The U.S. 69 interchanges at Blue Valley Parkway and at I-435 would be reconfigured.*
- *Improvements to local interchanges and supporting cross streets would be made.*
- *Existing pavement and bridges would be reconstructed.*
- *Total cost would be \$740 million.*
- *Improvements could be broken up into as many as 9 separate phases.*
- *Depending on a local contribution from Overland Park, the first three phases could be combined and built starting in 2022; other phases as money become available.*
- *Without a local contribution, construction would likely not begin before 2025.*

Participants were asked, **“Do you generally like or dislike the Option A approach for the improvements to U.S. 69?”** Results are shown below.

<b>Answer Choices</b>	<b>Responses</b>	
Like Option A – Traditional Approach	45	75.0%
Dislike Option A – Traditional Approach	13	21.7%
No Opinion	2	3.3%

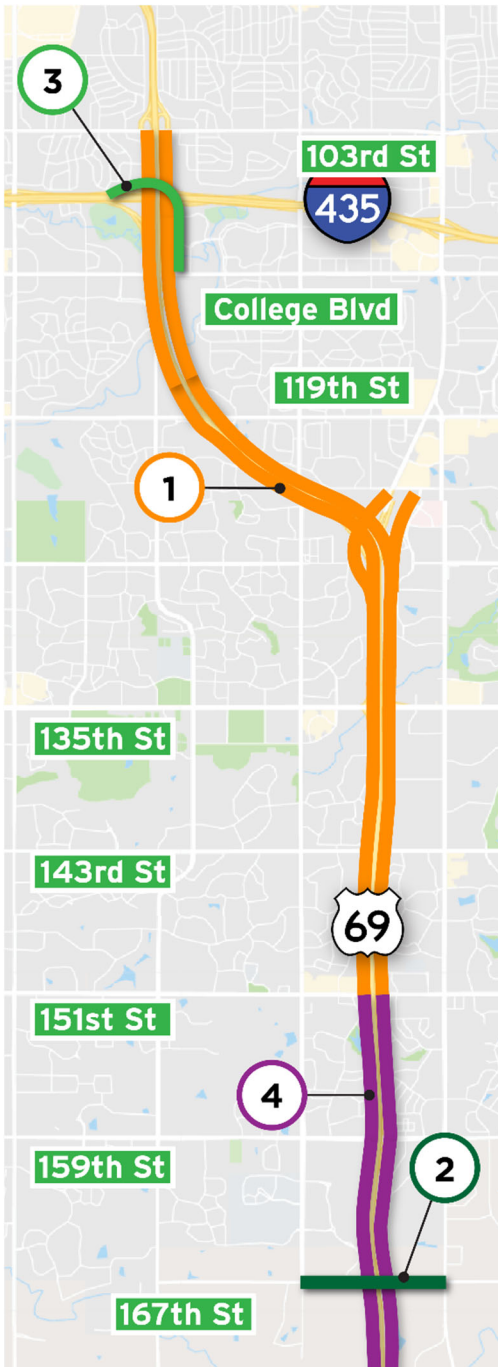
Three-fourths of the participants (75.0%) indicated they generally liked Option A because it seemed “comprehensive” in the way it addressed a wide range of traffic flow and safety concerns. One participant said, “I like the multi-phase approach. It seems to cover everything”. Another person said that “by doing it in smaller phases, the whole thing won’t be under construction at the same time.” Most participants liked the fact that Option A has 3 lanes in each direction and a new flyover to connect U.S. 69 to westbound I-435.

In addition, several of the participants liked the collector/distributor roads that were included in the design of Option A. One person said, “I think collector/distributor roads would really help alleviate some of the traffic, especially during the construction period. They seem to have worked really well on I-435 by Nall and Roe. We need more improvements like that.”

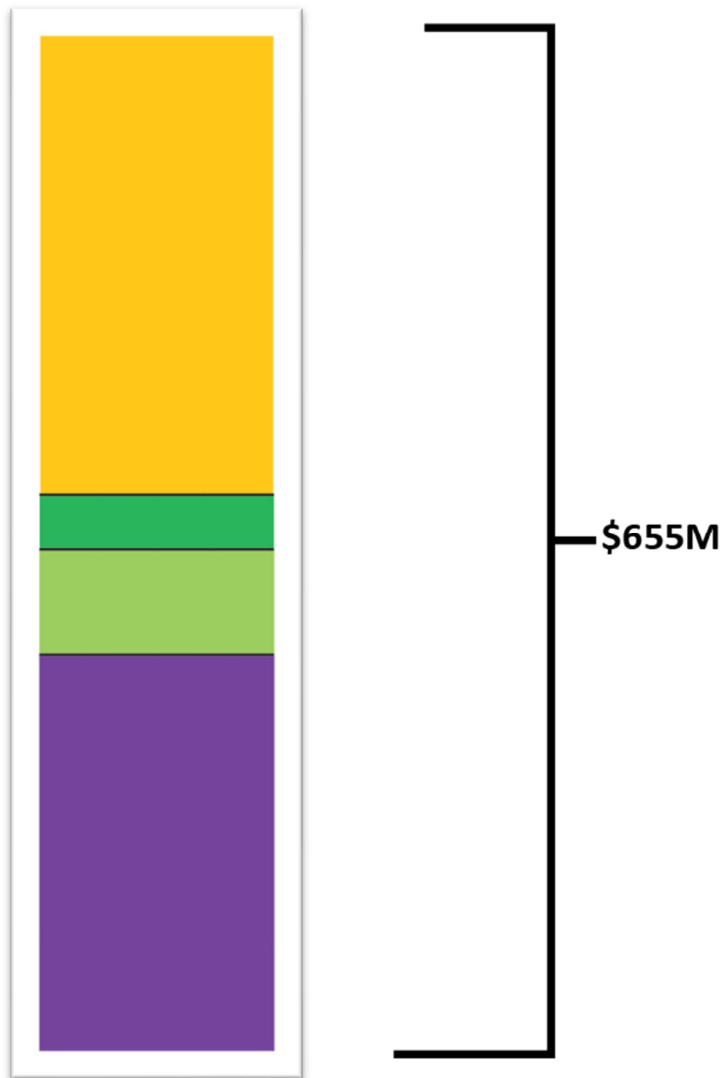
The two major reasons that 21.7% of the participants did not like Option A were that people thought it was confusing and/or it would take too long. One participant said, “There are too many phases. How long is this project going to go on? It looks like it will turn into I-435 where construction has been going on for 30 years.” A second person said, “by the time all these phases are finished, the improvements will be obsolete.” Although some participants liked the collector/distributor roads, others did not because they thought they made the “footprint” for highway too large, which would require too much land and have a negative impact on the environment.

Two participants (3.3%) said they were unable to express an opinion about Option A because they felt they did not have enough information about the plan.

**Reactions to Option A:** The image that was shown to focus group participants to help them visualize Option B (the Four-Phased Approach) is provided below.



## Option B



Features of Option B (the Four-Phased Approach) that were shared with focus group participants:

Option B:

- Adds one new through lane in each direction.
- In some sections of U.S. 69, Option B would require auxiliary lanes to improve ramp connections. (These would be similar to what drivers encounter on US 69 between 159<sup>th</sup> and 151<sup>st</sup> Streets.)
- The U.S. 69 interchanges at Blue Valley Parkway and at I-435 would be reconfigured.
- Improvements to local interchanges and supporting cross streets would be made.
- Existing pavement and bridges would be reconstructed.
- Improvements would be constructed in 4 separate phases.
- Total cost would be \$655 million.
- First phase could be built by 2025. Construction starting in 2022.
- Other phases would follow when increased traffic levels warrant additional improvements.

Participants were asked, “Do you generally like or dislike the Option B approach for the improvements to U.S. 69?” Results are shown below.

Answer Choices	Responses	
Like Option B – Four-Phased Approach	40	66.7%
Dislike Option B – Four-Phased Approach	20	33.3%
No Opinion – Four-Phased Approach	0	0.0%

Two-thirds of participants (66.7%) said they generally liked Option B. People who liked Option B thought it could be completed faster. They also liked the lower cost and the smaller footprint of the project. As one participant offered, “I like that Option B addresses the most problematic areas first and the most important things are all done together.” Another participant said, “Fewer phases seems like less disruption for a shorter length of time, and I like that it doesn’t cost as much. Anything that gets it done faster and costs less is good. A third person who liked Option B said, “I really like Option B because it has a smaller footprint without the distributor roads. This will be better for the environment and help avoid taking people’s homes and businesses.”

Among those who did not like Option B, the primary concern was that they did not think Option B included as many improvements as Option A. Several participants expressed concerns that the cost savings in Option B would be achieved because Option B offers less improvements than Option A. Most of those who did not like Option B did not think Option B would handle traffic flow as well as Option A because Option B did not have the collector/distributor roads.

**Preferences Between Option A and Option B:** Participants were asked, “*After seeing the two options, which one do you like the most?*” Results are shown below.

<b>Answer Choices</b>	<b>Responses</b>	
Option A	34	57.6%
Option B	22	37.3%
Neither	3	5.1%

Fifty-eight percent (57.6%) of participants expressed a preference for Option A, focusing most of their positive comments on a preference for the collector/distributor included in the option. Representative comments included, “I really like the collector/distributor roads that can bleed traffic off the main thoroughfare. It’s safer,” and, “the cost difference is minimal, and the collector/distributor roads keep the traffic moving. Plus, I’m skeptical Option B would really cost less anyway.”

It should be mentioned that a few participants seemed to suspect that express toll lanes might be included in Option B. Though the subject had not yet been raised by the moderator, those participants seemed to have been exposed to publicity regarding the possibility of express toll lanes, and referenced their general disdain for tolls in comments they made in support of their expressed preferences for Option A.

Those who preferred Option B (37.3%) offered a version of the same sentiment regarding their preference for the option: “Smaller footprint, shorter time frame, lower cost, and simpler plan.”

Three participants (5.1%) refused to express a preference. Each of them said neither option went “far enough” in its proposed improvements, and one of them said, “by the time they finish either option we’ll need to fix it all again.”

### **Topic #3: Introduction to Express Toll Lanes and Potential Costs to Users of the U.S. 69 Corridor**

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The moderator then introduced the concept of express toll lanes for the first time in each focus group. Participants were asked, “*Are you familiar with Express Toll Lanes?*” Results were as follows:

<b>Answer Choices</b>	<b>Responses</b>	
Yes	54	90.0%
No	6	10.0%

Participants then were asked, *“Have you seen Express Toll Lanes in other states? And if so, where?”* Results were as follows:

<b>Answer Choices</b>	<b>Responses</b>	
Yes	52	88.1%
No	7	11.9%

Among the states mentioned by those who had seen express toll lanes in other areas were: Texas, Colorado, California, Illinois, New Jersey, Virginia, Washington DC, Florida, Washington, and Oklahoma.

At this point in each focus group, the moderator presented a short video made by the Colorado Department of Transportation (CDOT) to ensure that all participants shared the same understanding of express toll lanes.

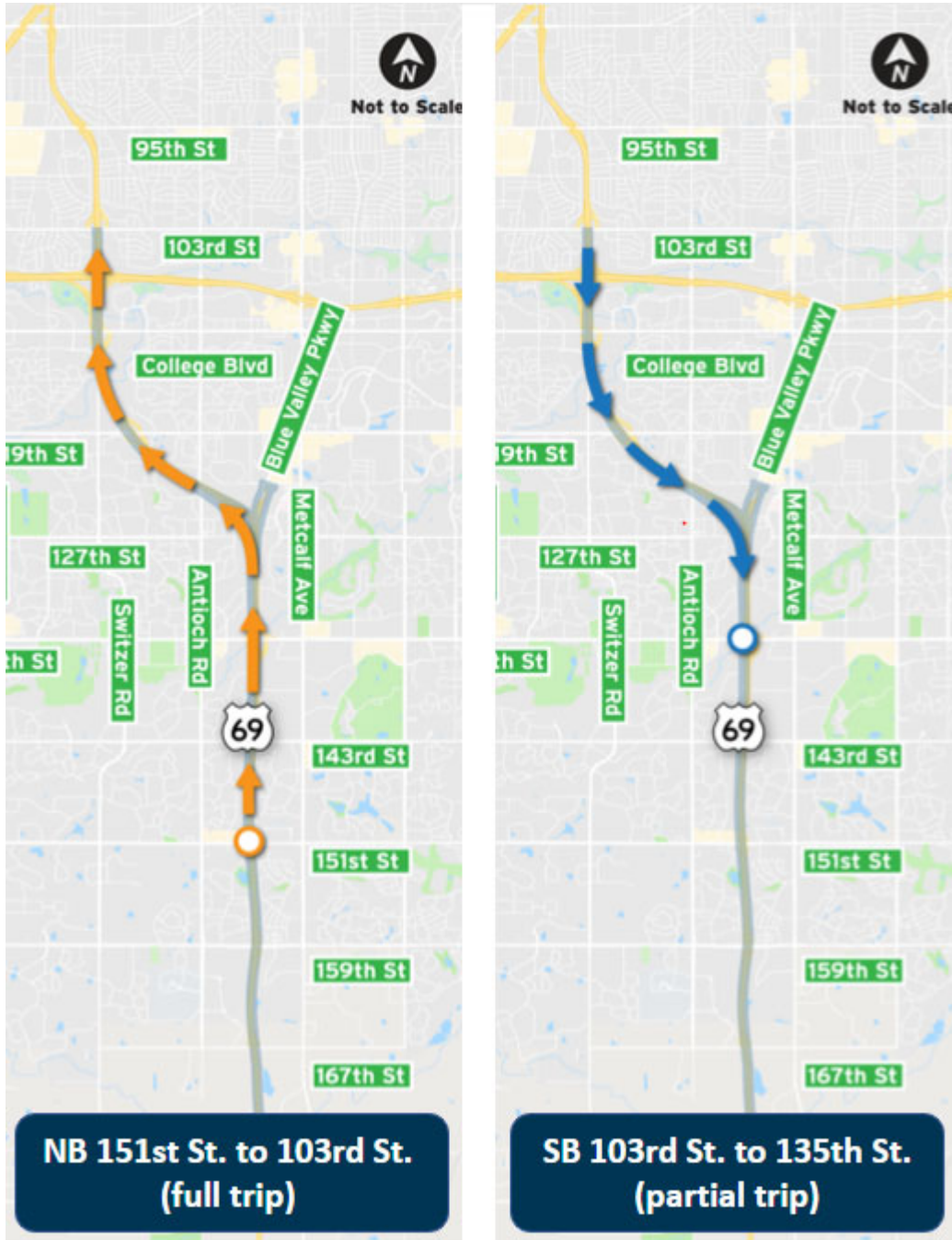
After they had viewed the video, participants were asked, *“For those of you who said you had seen Express Toll lanes before, are the toll lanes in the video we just watched what you had in mind?”* Results were as follows:

<b>Answer Choices</b>	<b>Responses</b>	
Yes	54	100.0%
No	0	0.0%

The moderator then disclosed to each focus group that the key difference between the two design options they had discussed before watching the video was that Option B included one express toll lane in each direction. The specific information that was then shared with the focus group participants about Option B is provided below:

- Option A (Traditional Widening) requires more time and money to build than Option B (Express Toll Lane) because Express Toll Lanes:
  - Can start construction sooner.
  - Require fewer lanes to guarantee reliable travel times, which means:
    - A smaller footprint and lower costs
    - Faster construction with less inflation risk
    - Fewer phases mean less overall impact to traffic during construction
  
- Tolls used on Express Toll Lanes are used to manage congestion better and help fund construction for new lanes. They are not used to make a profit. Once in place, tolls enable KDOT to balance traffic across all lanes and provide travelers with an option to better plan when and how they travel in the corridor.

**Reactions to the Fees.** The moderator then shared information about the fees that are being considered for the Express Toll Lanes on U.S. 69. The slide below is the image that was shown to the focus group participants. The image contains pricing options for a full trip (left side) and a partial trip (right side).





Depending upon traffic and travel time, the moderator told focus group participants that a trip in the toll lane would cost between:

- 35 cents to \$1 for a trip from 103<sup>rd</sup> Street to 135<sup>th</sup> Street southbound (afternoon rush hour)
- 65 cents to \$1.50 for a trip from 151<sup>st</sup> Street to 103<sup>rd</sup> Street northbound (morning rush hour)

Participants were also reminded that two of the three lanes would always be free to use.

**Reactions to the Proposed Tolling Fees.** After the moderator had presented the potential costs of express toll lanes to the users, participants were asked, *“Based on the information I shared, do you think the proposed toll of 65 cents to \$1.50 to travel from 151<sup>st</sup> Street to 103<sup>rd</sup> Street during the morning rush hour is reasonable?”*

Results were as follows:

Answer Choices	Responses	
Yes	35	58.3%
No	25	41.7%

A majority (58.3%) of participants thought the fees that were presented were reasonable. One representative comment was, “it’s not unreasonable to pay to go faster. If time is money, that’s cheap.”

Among those who did not think the toll cost was reasonable (41.7%), most focused their comments on the collective cost of using the express toll lanes daily. “Using it twice a day, five times per week will really add up.” Another person said, “as often as my family uses it, this is going to cost us \$20 a day. That’s an exuberant amount.” Another participant said he felt the U.S. 69 corridor distance was too short to justify the toll costs by saying, “I’d find an alternative route. The toll feels high for that short of a distance. I wouldn’t pay that much to use it when there are other ways to get where I need to go.”

**How Often People Would Pay to Use the Toll Lane to Avoid Congestion on U.S. 69.** Participants were asked, *“At a rate of 65 cents to \$1.50, how often do you think you would pay to use the toll lane to avoid congestion between 151<sup>st</sup> Street and 103<sup>rd</sup> Street during morning rush hour?”* Results were as follows:

Answer Choices	Responses	
Most of the time	12	20.0%
Some of the time	13	21.7%
Only in emergencies	19	31.7%
Never	16	26.6%



Two-fifths (41.7%) of the focus group participants indicated they would use an express toll lane during morning rush hour at least some of the time. Nearly one-third (31.7%) said they would only pay to use the lane in an emergency. More than one-quarter (26.6%) of participants said they would never pay to use the toll lanes.

Many of those who said they would use the toll lane some or most of the time indicated they were willing to pay to reduce the length of their morning commute. Several participants, including some who said they would only use the lanes in an emergency, said they really liked the concept of having those who use the lanes pay the cost. One participant said, “Why should every resident of Overland Park have to pay for the improvements through our taxes when only those who choose to use the toll lanes could pay for it?”

Most of the participants who said they would “never” use the express toll lane admitted their general opposition to toll roads in all forms. One representative comment was, “I am adamantly against all tolls. We are already taxed out the wazoo and we pay a high gas tax that is supposed to pay for road improvements. Once a toll comes in, it never goes away. It only goes up.” A few of the participants expressed doubt that the express toll lanes would function as intended. One participant said, “My experience with these lanes in other states is that you’re paying but you don’t end up going any faster.”

#### **Topic #4: Reactions to Local Contribution Funding Source Options**

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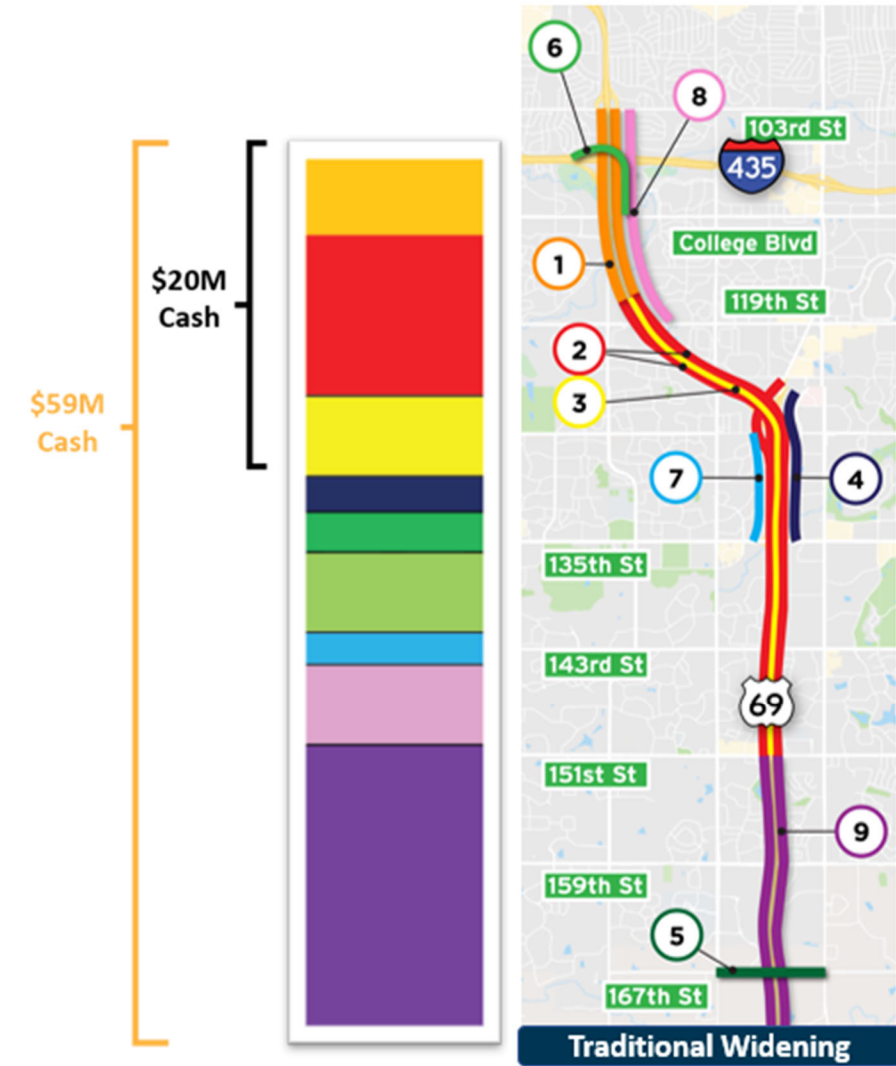
**Introduction to Local Funding Contribution Within the IKE Transportation Program:** The moderator read the information in ***bold italics*** below to the focus group participants before showing the participants updated slides of Options A (Traditional Approach) & B (Four-Phased Approach/Express Toll Lanes). The updated slides which are shown on the following pages included information about the local funding contribution for each option.

***“The IKE Transportation Program is built on partnerships, and communities across the State are providing a local funding contribution so their projects can be constructed sooner. Regardless of the option selected (ETL vs. traditional widening), a local contribution would be needed to modernize and expand U.S. 69 in the immediate future.***

***The next slide I am going to share shows how the local contribution for the project could be paid for with each Option. The moderator will then briefly review the differences between the options. The key difference is that, in Option B, the contribution by Overland Park is replaced by the tolls.”***

The moderator then gave a more detailed overview of Option A and B. The slides and the information provided about each option are shown on the following two pages.

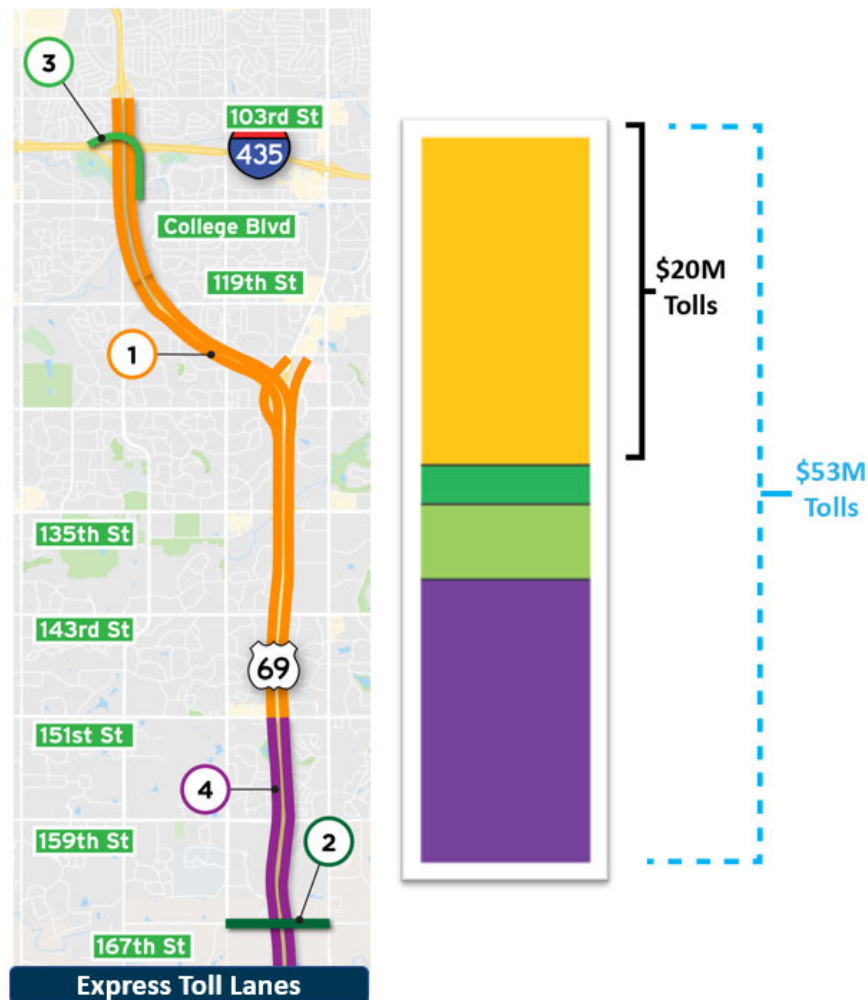
## Option A



With Option A, the moderator provided participants with the following information:

- The City of Overland Park could provide a one-time \$20 million payment for a combined Phases 1-3.
- If the City provided an upfront local contribution for each phase, this could total \$59 million for all phases.
- If the City chose to provide their local contribution in installment payments rather than in cash upfront, the costs could be significant to account for inflation.

# Option B



With Option B, the moderator provided participants with the following information:

- Tolls would be collected to cover the City of Overland Park's \$20 million local contribution for Phase 1.
- Tolls would be collected to fund construction of all phases of the project without additional cost to the City (KDOT takes on revenue and inflation risk).
- Tolls are collected only from those that choose to use the express lanes.
- Over 50% of toll revenue is anticipated to come from users outside of Overland Park.

After explaining the local contribution funding sources for each option, the moderator asked each participant, “Based on the information you have received about the feasibility, costs, and local contribution funding sources for each option, which do you prefer?” The results were as follows:

**Preferred Design Option After Focus Group Participants Were Informed of the Local Funding Options**

<b>OPTIONS</b>	<b>OP Residents</b>	<b>% OP Residents</b>	<b>Non OP Residents</b>	<b>% Non OP Residents</b>	<b>TOTAL</b>	<b>TOTAL %</b>
<b>Option A:</b> Traditional widening method; \$740 million, up to 9 phases of construction or a smaller number of combined phases, direct cost to Overland Park residents and businesses, no direct cost to users	<b>17</b>	<b>40.5%</b>	<b>12</b>	<b>66.7%</b>	<b>29</b>	<b>48.3%</b>
<b>Option B:</b> Express toll lanes; \$655 million, four phases of construction, no direct cost to Overland Park, direct cost to users who choose to use the express toll lanes, free general-purpose lanes would remain available to all users	<b>23</b>	<b>54.8%</b>	<b>4</b>	<b>22.2%</b>	<b>27</b>	<b>45.0%</b>
<b>Neither</b>	<b>2</b>	<b>4.8%</b>	<b>2</b>	<b>11.1%</b>	<b>4</b>	<b>6.7%</b>
<b>TOTAL</b>	<b>42</b>	<b>100.0%</b>	<b>18</b>	<b>100.0%</b>	<b>60</b>	<b>100.0%</b>

Overall, support for Option A and Option B was about the same. Nearly half (48.3%) of the focus group participants preferred Option A (Traditional Widening), and nearly half (45.0%) preferred Option B (Express Toll Lanes). Although support was split among all participants, there were significant differences based on the location of the respondents home. Among focus group participants who were from Overland Park, a majority (54.8%) support Option B (Express Toll Lanes), 40.5% supported Option A (Traditional Widening), and 4.8% did not like either option. Among focus group participants who were NOT from Overland Park, two-thirds (66.7%) supported Option A (Traditional Widening), 22.2% supported Option B (Express Toll Lanes), and 11.1% did not like either option.

The most common theme expressed in the comments of those who supported Option A (Traditional Widening) was a negative disposition toward toll lanes in general. One participant said, “I don’t like ‘pay-to-play’ on public infrastructure. The toll you have proposed is already too high, and it will probably just go up. Another person who supported Option A said, “I prefer three lanes open to everyone. We should avoid tolling at all costs”. Another person who preferred Option A said, “I don’t like the open-ended nature of tolls. When do they go away? Once it is paid for, does KDOT keep the tolls and use them for other projects outside the area?” Another said, “I just wish the tolls would end at some point. KDOT should tell us what happens with that revenue over time. Can they guarantee the toll money will stay in our area?”

Among those who supported Option B (Express Toll Lanes), the most common opinion expressed was a preference for having those who chose to use the express toll lanes pay for the improvements. As one participant said, “The cost of the toll manifests with people like me who would actually use the express lanes. If it makes my life easier, I will pay a few dollars a day. I’m willing to help pay for the improvements we all know we need on 69.” Another supporter of Option B said, “I dislike tolls but I think this approach (Option B) is better. Two free lanes are still available for people who don’t want to pay the tolls.”

Several residents of Overland Park who preferred Option B said they really liked the fact that a portion of the toll revenue would be paid by people who do not live in Overland Park. One Option B supporter said, “If half the tolls are paid by people who live outside Overland Park, it’s like getting a fifty-percent discount for Overland Park. Why would we want to pay for all of it ourselves?” Other residents of Overland Park who supported Option B said they saw value in the fact that the tolls would cover Overland Park’s entire local funding contribution even in the event toll revenue failed to meet current projections. As one participant said, “I like that KDOT is on the hook if there is a shortfall of toll revenue, or if this project ends up costing a lot more than we expect. Why should the residents of Overland Park take on all that risk?”

Four focus group participants did not select either option. In each case, they indicated a need for additional information before expressing a preference. One participant said she preferred Option A, but only if the local funding contribution area could be expanded. “Why not have all of Johnson County, not just Overland Park, pay for Option A? Why shouldn’t Miami County contribute? We all depend on 69.” Others expressed an interest in knowing more specifically how Overland Park would pay the local funding contribution amount. One of the participants who did not select Option A or Option B said, “I’m undecided. Can Overland Park get that local contribution money without raising taxes on residents? If so, I like that better than a toll. But if the City cannot cover it without taxes, I prefer Option B. I just don’t want to pay any more taxes.”

## Topic #5: Assessment of KDOT’s Public Involvement Efforts for the U.S. 69 Improvements Project

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Once discussion of the two options was completed, participants were asked, “*Excluding this survey, have you heard or seen any information about the improvements that are being considered to U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> Streets?*” Results were as follows:

Answer Choices	Responses	
Yes	49	83.1%
No	10	16.9%

Those participants who answered in the affirmative were then asked, “*From which sources did you get information?*” Participants were encouraged to specify all sources from which they received any prior information about the U.S. 69 Improvements Project.

Answer Choices	Responses	
Websites ( <i>US69Exoress.org</i> )	0	0.0%
Public Meetings/forums	3	5.1%
Virtual Open Houses	0	0.0%
Information from the City of Overland Park	14	23.7%
TV (Local News)	16	27.1%
Radio	0	0.0%
Social Media (Facebook, Nextdoor, etc.)	29	49.2%
Other (Including newspapers)	18	30.5%

Most participants who indicated they had received information from the City of Overland Park mentioned the quarterly newsletter circulated within the community. Social media was cited as an informational source by almost half of the participants (49.2%), with “nextdoor.com” being mentioned most often. Local television news was cited by twenty-four percent (23.7%) of participants. Of those participants who mentioned an information source in the “Other” category (30.5%), most indicated a newspaper was that source, frequently the *Kansas City Star*.

None of the participants mentioned websites, virtual open houses, or radio as one of their informational sources.

Participants then were asked, *“Overall, how would you rate KDOT’s efforts to keep the public informed and engaged about improvements that are being considered to U.S. 69 between 103<sup>rd</sup> and 179<sup>th</sup> Streets?”* Results were as follows:

<b>Answer Choices</b>	<b>Responses</b>	
Excellent	16	26.7%
Good	25	41.7%
Average	15	25.0%
Poor	4	6.6%
Very Poor	0	0.0%

Participants generally thought KDOT had done a good job keeping the public informed and engaged about improvements that are being considered to U.S. 69. More than two-thirds (68.4%) rated KDOT’s efforts as “excellent” or “good”; one-fourth (25.0%) rated the efforts as “average”, and 6.8% of focus group participants rated KDOT’s efforts as “poor”.

As one participant said, “I think KDOT is doing a pretty good job keeping us informed considering all the challenges they face with this project.” Many participants viewed the focus groups as an indication that KDOT was honestly trying to get input from the public. Some participants indicated they would prefer to see KDOT increase its presence on social media, with Twitter being mentioned most often. One person said she thought opponents to the toll lane option were “sharing disinformation on social media to undermine the project.” She thought “officials at KDOT should be more actively using Twitter and Facebook to balance the negative information being shared to alleviate some of the confusion.”

When asked if there were any other comments about KDOT’s public engagement efforts, one participant expressed concern that the information provided by KDOT and the City of Overland Park had given him the impression that KDOT had already decided to move forward with express toll lanes. He said he was surprised to learn at the focus groups that a final decision had not been made. Another participant echoed this opinion by saying that she thought KDOT had been trying too hard to “sell” the public on the idea of express toll lanes.

## Topic #6: Other General Reactions to the U.S. 69 Improvements Project

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Finally, participants were asked, *“Do you have any additional comments you would like to share before we end our meeting?”* Most participants reiterated opinions offered during previous topic discussions, but a few new ideas were introduced.

Three participants mentioned a preference for concrete barriers as a means of separating express toll lanes from free lanes, as opposed to the plastic or rubber posts used on some highways. One of these people said, “I think a concrete barrier is safer. In Dallas, they just drive right over the plastic (posts) and swerve in and out of the lanes. I’ve seen it cause accidents more than once.”

A few proponents of toll lanes said they thought that opposition to toll lanes was based more on the “fear of the unknown” because Kansans have historically resisted the use of toll lanes. One of these people said, “No one likes change except a wet baby.” Another said, “It’s a scary change for people who are worried that it’s a slippery slope if you let tolls in. But if it’s a cheaper, faster way to make the improvements that we absolutely need, it’s a slope I’m ready to go down?”